

Jean Jewell

From: sue@reents.us
Sent: Wednesday, June 13, 2012 10:23 AM
To: Jean Jewell; Beverly Barker; Gene Fadness
Subject: PUC Comment Form

A Comment from Sue Reents follows:

Case Number: *GNR-T-12-03*
Name: Sue Reents
Address: 908 N. 18th St.
City: Boise
State: ID
Zip: 83702
Daytime Telephone: 208 343-7009
Contact E-Mail: sue@reents.us
Name of Utility Company: CenturyLink
Acknowledge: acknowledge

Please describe your comment briefly:

I oppose the settlement that the company and staff have proposed because I think that when service goes out on the weekend, 4 days is way too long for people who are reliant on landlines. This particularly affects the elderly who have trouble hearing on cell phones and it affects people in rural areas. A lot of older people don't have cell phones. If phone service goes out on the weekend, service should be restored by close of business on Monday. Knowing what spotty cell service there is some parts of the state, people, like farmers and others who are dependent on landlines can suffer disastrous consequences if there are service interruptions. Thank you.

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>
IP address is 10.10.1.59
