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UTILITIES COMMISSION

20575 NW Von Neumann Dr. Suite 150
Beaverton, OR 97006

June 4, 2012

Mrs. Jean Jewell
Commission Secretary
IDAHO PUBLIC UTILITIES COMMISSION
472 West Washington Street
Boise, ID 83720

RE: Advice No. ID-12-05
Citizens Telecommunications Company of Idaho
Schedule Idaho PUC No. T-1
Access Services

Dear Mrs. Jewell,

Citizens Telecommunications Company of Idaho (CTC-ID) hereby submits ID-12-05 for filing an electronic copy revising its Access Service Price List.

The purpose of this filing is to revise the Price List language and rates as required in the FCC's November 18, 2011 Report and Order and Further Notice of Proposed Rulemaking in WC Docket Nos. 10-90, etc. (FCC 11-161).

Enclosed are the confidential work papers.

We respectfully request an effective date of July 3, 2012.

Any questions or notifications of action taken on this filing should be directed to me at (503) 629-2459 or Renee.Willer@ftr.com.

Sincerely,

A handwritten signature in black ink that reads "Renee M. Willer".

Renee Willer
Manager, State Government & Regulatory Affairs

RW:lms
Enclosures

ACCESS SERVICE

Regulations, Rates and Charges applying to the provision of Access Service for connection to intrastate communications facilities for Intrastate Customers within the operating territories of the Issuing Carrier listed on Title Sheet 2.

Access Services are provided by means of wire, fiber optics, radio or any other suitable technology or a combination thereof.

Customer Inquiries & Complaints Residential Services Business Services	Phone Number (800) 921-8101 (800) 921-8102
Customer written correspondence & complaints may be mailed to: Frontier Communications P.O. Box 3609 Kingman, AZ 86402	
Repair Services	611 or (800) 921-8104
Customer payments may be mailed to: Frontier Communications – West P.O. Box 20550 Rochester, NY 14602-0550	
Credit Card Payments	(800) 921-8105
Tariff questions contact: Renee Willer Manager Government & Regulatory Affairs	(503) 629-2459

(T)
(T)

Issued: June 4, 2012

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Advice Letter No. ID-12-05

Citizens Telecommunications Company
 180 South Clinton Avenue
 Rochester, NY 14646

Idaho Public Utilities Commission
 Office of the Secretary
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 Boise, Idaho

ACCESS SERVICE

Check Sheet

Pages 1 to 462 inclusive of this Price List are effective as of the date shown. The original and revised pages named below contain all changes from the original Price List that are in effect on the date shown.

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2. GENERAL REGULATIONS (Cont'd)

2.4 Payment Arrangements and Credit Allowances (Cont'd)

2.4.3 Cancellation of an Order for Service

Provisions for the cancellation of an order for service are set forth in other applicable sections of this Price List.

2.4.4 Credit Allowance for Service Interruptions

(A) General

A service is interrupted when it becomes unusable to the customer because of a failure of a facility component used to furnish service under this Price List or in the event that the protective controls applied by the Telephone Company result in the complete loss of service by the customer as set forth in Section 6., following. An interruption period starts when an inoperative service is reported to the Telephone Company, and ends when the service is operative. (T)

For purposes of this section of the Price List, "major fraction" is defined as that time period representing one-half or more of the incremental time period used to apply the credit allowance for those specific services listed in (B) following.

(B) When a Credit Allowance Applies

In case of an interruption to any service, allowance for the period of interruption, if not due to the negligence of the customer, shall be as follows:

ACCESS SERVICE

2. GENERAL REGULATIONS (Cont'd)

2.4 Payment Arrangements and Credit Allowances (Cont'd)

2.4.7 Access Services Provided by More Than One Telephone Company (Cont'd)

(A) (Cont'd)

- (2) For Feature Group C and D Switched Access Services, Feature Group A and B Switched Access Services ordered to an equal access end office, or access tandem and, at the Telephone Company's option, certain Telephone Company designated end offices or access tandems not converted to equal access, each individual Telephone Company that receives an order from the customer, as specified in Section 5.2.1(A)(2), will determine the applicable charges in accordance with its Access Services Tariff or Price List and bill the customer accordingly. Determination of the applicable mileage and charges of the Local Transport Mileage rate element, as specified in Section 6., is set forth in (a) and (b) following. All Telephone Company locations at which switched access services are billed in this manner are referenced in Section 14 of this Price List. (T)
- (a) Determine the distance in airline miles using the V&H method set forth in National Exchange Carrier Association Tariff FCC No. 4, between the Telephone Company's end office switch and the customer's serving wire center.

ACCESS SERVICE

3. CARRIER COMMON LINE ACCESS SERVICE (Cont'd)

3.5 Rate Regulations (Cont'd)

(B) (Cont'd)

forth in (C) following will be associated with end office or local tandem switching equipment and will record each originating and terminating access minute where answer supervision is received. The accumulated access minutes will be summed on a line by line basis, by line group or by end office, whichever type of account is used by the Telephone Company, for each customer and then rounded to the nearest minute.

(C) When Carrier Common Line Access is provided in association with Feature Group A or Feature Group B Switched Access Service in Telephone Company offices that are not equipped for measurement capabilities, an assumed average intrastate access minutes will be used to determine the charges. These assumed access minutes are as set forth in Section 6., of this Price List. (T)

(D) When the customer reports interstate and intrastate use of in-service Switched Access Service, the Carrier Common Line Access charges will be billed only to intrastate Switched Access Service access minutes based on the data reported by the customer as set forth in Section 6., following. The intrastate Switched Access Service access minutes will be used to determine the Carrier Common Line Charges as set for the in (E) following. (T)

ACCESS SERVICE

5. ORDERING OPTIONS FOR SWITCHED AND SPECIAL ACCESS SERVICE (Cont'd)

5.2 Access Order

An Access Order is used by the Telephone Company to provide a customer Access Service as follows:

- Switched Access Services as set forth in Section 6, following,
- Special Access Services as set forth in Section 7, following, and
- Other Services as set forth in 5.1.2 preceding.

When Placing an order for Access Service, customers must complete a Telephone Company standard access order. All customers shall provide, at a minimum, the following information:

- For Feature Group A Switched Access Service, the customer shall specify the number of lines and the first point of switching (i.e., dial tone office), the Local Transport options and Local Switching options desired. In addition, the customer shall specify which lines are to be arranged in multiline hunt group arrangements and which lines are to be provided as single lines.
- When Feature Group A is ordered the customer shall specify whether or not the terminating traffic is to be restricted to the local exchange calling area as set forth in Section 6., following or extended beyond the local exchange calling area but within the LATA. When Feature Group A traffic is terminated beyond the local exchange calling area but remains within the LATA all rates for Switched Access, as set forth in Section 20 will apply. (T)

ACCESS SERVICE

5. ORDERING OPTIONS FOR SWITCHED AND SPECIAL ACCESS SERVICE (Cont'd)

5.2 Access Order (Cont'd)

- For Feature Group B Switched Access Service, the customer shall specify the number of trunks and the end office when direct routing to the end office is desired or the access tandem switch when routing is desired via an access tandem switch and Local Transport options and Local Switching options desired. In addition, the customer shall also specify for terminating only access minutes, whether the trunks are to be arranged in trunk group arrangements or provided as single trunks.
- For Feature Group C and D Switched Access Service, the customer shall specify the number of busy hour minutes of capacity (BHMC) from the customer's premises to the end office by Feature Group and by type of BHMC. This information is used to determine the number of transmission paths as set forth in Section 6., following. The customer then specifies the Local Transport and Local Switching options. (T)

The BHMC may be determined by the customer in the following manner. For each day (8 am to 11 pm, Monday through Friday, excluding national holidays), the customer shall determine the highest number of minutes of use for a single hour (e.g., 55 minutes in the 10-11 am hour). The customer shall, for the same hour period (i.e., busy hour) for each of twenty consecutive business days, pick the twenty consecutive business days in a calendar year, which add up to the largest number of minutes of use. Both originating and terminating minutes shall be included. The customer shall then determine the average busy hour minutes of capacity (i.e., BHMC) by dividing the largest number of minutes of use figure for the same hour period for the

ACCESS SERVICE

6. SWITCHED ACCESS SERVICE

6.1 General

The Telephone Company adopts Section 6 and the associated rates in Section 20 Frontier Telephone Companies Tariff FCC No. 1 (the Telephone Company's interstate access tariff) effective as of July 3, 2012, and any successive issues thereto. This tariff was filed with the FCC on behalf of the Telephone Company and affiliated companies.

(C)

This tariff includes all the rules, regulations, rates and charges under which interstate access services will be offered. Exceptions to this adoption of the tariff schedules, if any, are as follows and in Section 20 of this tariff.

(C)

6.2 Language Exceptions:

(N)

(None)

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6. RESERVED FOR FUTURE USE

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ACCESS SERVICE

11. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES

In this section normally scheduled working hours are an employee's scheduled work period in any given calendar day (e.g., 7:00 a.m. to 4:00 p.m.) for the application of rates based on working hours.

11.1 Additional Engineering

Additional Engineering will be provided by the Telephone Company at the request of the customer only when:

- (A) A customer requests additional technical information beyond that normally included by the Telephone Company on the Design Layout Report (DLR) as set forth in Sections 6., and 7.1.6 preceding. (T)
- (B) Additional engineering time is incurred by the Telephone Company to engineer a customer's specific written request for a customized service or additional engineering activities that are not normally performed in the provision of services under this Price List.

The Telephone Company will notify the customer that additional engineering charges, as set forth in Section 20 following, will apply before any Additional Engineering is undertaken.

11.1.1 Charges for Additional Engineering

The charges for additional engineering are as set forth in Section 20.

ACCESS SERVICE

11. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES
(Cont'd)

11.3 Miscellaneous Services (Cont'd)

11.3.4 Testing Services

Testing Services provides for the use of a Telephone Company technician in performing specific tests authorized by the customer including additional testing of facilities that connect to facilities of other telephone companies. Testing Services offered under this section of the Price List are optional and are in addition to acceptance tests and in-service tests performed by the Telephone Company as described in Sections 6., and 7.1.6 preceding. Testing Services are made subject to the availability of the necessary qualified personnel and test equipment at the requested test locations. (T)

Testing Services consist of Additional Cooperative Acceptance Testing (ACAT) that is performed during installation of Access Services and Nonscheduled Testing (NST), which is performed after acceptance of Access Services by the customer. Rates and charges for Testing Service are set forth in Section 20 following.

The Telephone Company will provide, upon request, documentation that lists the results of the tests performed. Trunk test failures requiring customer participation for trouble resolution will be provided to the customer on an as-occurs basis.

(A) Additional Cooperative Acceptance Testing

Rates and charges for Additional Cooperative Acceptance Testing of Switched and Special Access Services apply per technician used.

ACCESS SERVICE

20. RATES AND CHARGES

20.1 Switched Access

20.1.1 Carrier Common Line Access Service

	<u>Rate Per Access Minute</u>
(A) Originating	\$ 0.02576
Surcharge for recovery of IntraLATA Equal Access Conversion costs	<u>0.00137</u>
Total Charge per originating minute	0.02713
(B) Terminating	0.02576

20.1.2 Rate Exceptions

Regulations concerning Switched Access are set forth in Section 6 proceeding.
 Exceptions to Switched Access rates listed in the Telephone Company's
 Interstate tariff are as follows:

	<u>Originating</u>	<u>Terminating</u>
** LOCAL SWITCHING SERVICE CATEGORY **		
Local Switching (LS1)	\$0.04334810	\$0.04332186
Local Switching (LS2)	\$0.04334810	\$0.04332186
Transitional (LS) NPREM Terminating	\$0.04334810	\$0.04332186
Network Blocking - per Blocked Call	\$0.0080	
** INTERCONNECTION CATEGORY **		
Interconnection Charge, Terminating	\$0.13783478	\$0.03479172

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ACCESS SERVICE

20. RATES AND CHARGES (Cont'd)

20.1 Switched Access (Cont'd)

20.1.3 Reserved For Future Use

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20.2 Special Access Service

20.2.1 Metallic Service

Regulations concerning Metallic Service are set forth in Section 7 preceding.

	<u>USOC</u>	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>
(A) <u>Circuit Termination</u>			
- Per Point of Termination	TMECS	\$ 15.99	\$ 80.02
		<u>Monthly Rate</u>	
	<u>USOC</u>	<u>Fixed</u>	<u>Per Mile</u>
(B) <u>Circuit Mileage</u>	1L5XX	None	\$ 5.21

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