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June 19, 2012

IMPORTANT NOTICE REGARDING COMPLIANCE & REPORTING

Mr. Joe Cusick
Supervisor, Telecommunications
Idaho Public Utilities Commission
472 W Washington
PO Box 83720
Boise, ID 83720

Re: *inContact, Inc.*
In the Matter of Compliance with the Federal Communications
Commission's Report and Order and Further Notice of Proposed
Rulemaking, Released November 18, 2011

Dear Mr. Cusick:

This letter is being submitted on behalf of inContact, Inc. ("inContact"), in response to the Federal Communications Commission's Report and Order and Further Notice of Proposed Rulemaking, released November 18, 2011 establishing a transition period for reform of intrastate switched access charges.

At this time, inContact does not provide switched access services and, therefore, inContact does not have any Access Service Tariffs on file with the Commission. Consequently, inContact will not be submitting any tariff changes in response to the above-captioned matter.

Please contact Meghan Ruwet at (303) 663-0102 or mtr@compliancegroup.com with any questions concerning this filing. Thank you for your assistance in this matter.

Sincerely,

/s/

Meghan Ruwet
The *Compliance* Group
Consultant
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Email: mtr@compliancegroup.com