

**Annual Reporting for High-Cost Recipients
47 C.F.R. §54.313(a)(2) through (a)(6) and (h)
Rural Telephone Company**

June 21, 2012

Ms. Marlene H. Dortch
Office of the Secretary
Federal Communications Commission
445 12th Street SW
Washington, D.C. 20554

Ms. Karen Majcher
Vice President – High Cost Low Income Division
Universal Service Administrative Company
2000 L Street NW, Suite 200
Washington, D.C. 20036

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IDAHO PUBLIC
UTILITIES COMMISSION

GNR-T-12-06

RE: WC Docket No. 10-90: Annual Reporting Requirements for High-Cost Recipients §54.313 (a)(2) through (a)(6) and (h)

Pursuant to Section 54.313(a)(2) through (a)(6) and (h) of the Federal Communications Commission's rules, enclosed are the 2012 annual reporting requirements and certifications for Rural Telephone Company, Study Area Code for Idaho 472233 and Study Area Code for Nevada 552233. Rural Telephone Company is a state-designated ETC, and as such, is submitting to the Commission relevant information from reports it files with its state commission for §54.313 (a)(2) through (a)(4).

Should you have any questions, please contact Susan Case via email at susan.case@ruraltel.org or by phone at (208) 653-1212.

Sincerely,

X 
Michael J. Martell
Vice President

Enclosures

Cc: (Idaho) Public Utilities Commission

ETC Report Due on 7/2/2012 must file the following Information:¹

§ 54.313 Annual reporting requirements for high-cost recipients.

(a) Any recipient of high-cost support shall provide:

- (1)
- (2) Detailed information on any outage in the prior calendar year, as that term is defined in 47 CFR 4.5, of at least 30 minutes in duration for each service area in which an eligible telecommunications carrier is designated for any facilities it owns, operates, leases, or otherwise utilizes that potentially affect
 - (i) At least ten percent of the end users served in a designated service area; or
 - (ii) A 911 special facility, as defined in 47 CFR 4.5(e)
 - (iii) Specifically, the eligible telecommunications carrier's annual report must include information detailing:
 - (A) The date and time of onset of the outage;
 - (B) A brief description of the outage and its resolution;
 - (C) The particular services affected;
 - (D) The geographic areas affected by the outage;
 - (E) Steps taken to prevent a similar situation in the future; and
 - (F) The number of customer affected.
- (3) The number of requests for service from potential customers within the recipient's service areas that were unfulfilled during the prior calendar year. The carrier shall also detail how it attempted to provide service to those potential customers;
- (4) The number of complaints per 1,000 connections (fixed or mobile) in the prior calendar year;
- (5) Certification that it is complying with applicable service quality standards and consumer protection rules;
- (6) Certification that the carrier is able to function in emergency situations as set forth in § 54.202(a)(2);

(h) Additional voice rate data. All incumbent local exchange carrier recipients of high-cost support must report all of their flat rates for residential local service, as well as state fees as defined pursuant to § 54.318(e) of this subpart. Carriers must also report all rates that are below the local urban rate floor as defined in § 54.318 of this subpart, and the number of lines for each rates specified. Carriers shall report lines and rates in effect as of January 1.

The 2012 rate floor is \$10.00. If your rates are above this rate, you do not need to report this information.

If your SAC includes Tribal lands, please read 54.313(a)(9)

¹ FCC DA 12-729, Released on May 8, 2012.

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OUTAGE REPORTING – §54.313 (a)(2)

Detailed information on any outage in the prior calendar year, as that term is defined in 47 C.F.R. 4.5, of at least 30 minutes in duration for each service area in which an eligible telecommunications carrier is designated for any facilities it owns, operates, leases, or otherwise utilizes that potentially affect (i) At least ten percent of the end users served in a designated service area; or (ii) A 911 special facility, as defined in 47 C.F.R. 4.5(e). 47 C.F.R. §54.313(a)(2).

Detailed Outage Information for 2011						
Date of Outage	Time of Outage	Description of Outage and Resolution	Particular Services Affected	Geographic Areas Affected	Steps Taken to Prevent Future Recurrences	Number of Customers Affected
		SEE EXHIBIT A				

EXHIBIT A

- 2011 Outage Report

ETC Report FY 2011

ONSET DATE /TIME	AREA	DESCRIPTION	SERVICE AFFECTED	RESOLUTION	#CUSTOMERS	END DATE
1/17/2011 0625	Atlanta, ID 208-864	snow/ice covering repeater,	local/long distance & DSL	snow/ice removed	55	1/18/2011, 1630
3/16/11 0730	Three Creek, ID 208-857	Switch down	local & long distance/DSL	routing to switch corrected.	150	3/18/11, 1700
5/2/11 0739	Jarbidge, NV/Three Crk, ID 775-488, 208-857	Switch down From power outage	local & long distance/DSL	power outage replaced all batteries in backup generator	150	5/3/11, 1230
5/24/11 1205	Atlanta, ID 208-864	microwave covered with snow & ice	local & long distance/DSL	cleared dish	65	6/3/11, 1700
8/2/11 0645	North Fork, NV 775-758	switch down	local & long distance	replaced card	80	8/3/11, 1355
8/17/11 1143	Shoup, ID 208-394	cut main cable	local & long distance	spliced cable	25	8/17/11, 1745
8/25/11 0900	Shoup, ID	cut main cable	local & long distance	spliced cable	25	8/25/11, 1800

UNFULFILLED SERVICE REQUESTS – §54.313(a)(3)

The number of requests for service from potential customers within the recipient's service areas that were unfulfilled during the prior calendar year. The carrier shall also detail how it attempted to provide service to those customers.

There were two (2) unfulfilled requests for service from potential customers in Rural Telephone Company's service area during calendar year 2011. See Attached **EXHIBIT B**

EXHIBIT B

ETC Report FY 2011

480-123-170 (3) Report on failure to provide service.

Shoup, ID – 208-394, one unfulfilled service request. Individual requested service in an area that was accessible only by boat. Our main cable runs on the opposite side of the Salmon River. This service area is in the Wild and Scenic River corridor, therefore there could be no aerial cable crossing the river. Informed individual about satellite phones or satellite internet.

North Fork, NV – 775-758. One unfulfilled service request. Individual requested service in a private subdivision that has no main cable near it and no telecommunication cable in the subdivision. In the future we should be able to provide the individual service as we are plowing conduit for fiber near the location of the subdivision in 2012.

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NUMBER OF COMPLAINTS PER 1,000 CONNECTIONS – §54.313(a)(4)

The number of complaints per 1,000 connections (fixed or mobile) in the prior calendar year.

During calendar year 2011, Rural Telephone Company received one (1) complaint per 1,000 working access lines.

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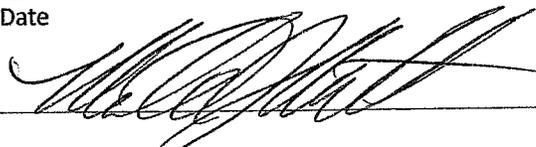
**§54.313(a)(5) – COMPLIANCE WITH SERVICE QUALITY STANDARDS AND CONSUMER PROTECTION
RULES**

Service Quality Standards and Consumer Protection Rules Annual Certification

Michael J. Martell	Vice President	Rural Telephone Company
Printed Name of Officer	Title of Officer	Company Name

I am authorized to provide this certification on behalf of the Company. I hereby certify that the Company is in compliance with applicable service quality standards and consumer protection rules.

Executed on June 21, 2012
Date

Signature 

Printed/Typed Name Michael J. Martell, Vice President

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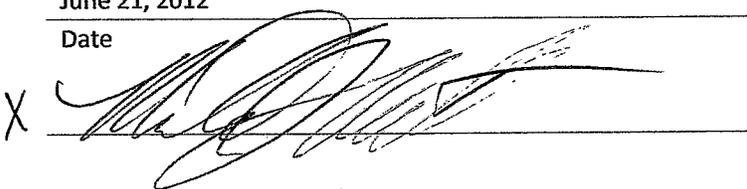
§54.313(a)(6) – ABILITY TO FUNCTION IN EMERGENCY SITUATIONS

Ability to Function in Emergency Situations Annual Certification

Michael J. Martell	Vice President	Rural Telephone Company
Printed Name of Officer	Title of Officer	Company Name

I am authorized to provide this certification on behalf of the Company. I hereby certify that the Company is capable of functioning in emergency situations. The Company has a reasonable amount of back-up power to ensure functionality without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations.

Executed on June 21, 2012
Date

Signature X 

Printed/Typed Name Michael J. Martell, Vice President

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ADDITIONAL VOICE RATE DATA – §54.313(h)

All incumbent local exchange carrier recipients of high-cost support must report all rates for residential local service, as well as state fees as defined pursuant to §54.318(e) of this subpart, that are below the local urban rate floor as defined in §54.318 of this subpart, and the number of lines for each rate specified. Carriers shall report lines and rates in effect as of June 1.

As of June 1, 2012, ABC Telephone Company did not have any rates for residential local service, as well as state fees as defined pursuant to §54.318(e), that are below the local urban rate floor as defined in §54.318.

SEE ATTACHED RATE FLOOR DATA COLLECTION

Block 1 - Contact Information

ROW #	DATA ELEMENT	FORMAT OF REQUESTED DATA	RESPONSE
1	Carrier Study Area Code	6 numeric digits	552233
2	Carrier Study Area Name	alpha characters	RURAL TELEPHONE COMPANY - NV
3	Service Provider Identification Number	9 numeric digits	143002523
4	Residential Local Service Charge Effective Date	mm/dd/yy	06/01/2012
5	Contact Name	alpha characters	Arrington, Beverly A
6	Contact Telephone Number (include area code)	9 numeric digits	208-366-2614
7	Sheet Number	numeric digit(s)	
8	Total Number of Sheets	numeric digit(s)	

Block 2 - Residential Local Service Rates, Fees, and Line Counts

	Column 1 Residential Local Service Charge	Column 2 State Subscriber Line Charge	Column 3 State Universal Service Fee	Column 4 Mandatory Extended Area Service Charge	Column 5 Loops
9					

RATE FLOOR DATA COLLECTION - OMB Control Number 3060-0986

Block 1 - Contact Information

ROW #	DATA ELEMENT	FORMAT OF REQUESTED DATA	RESPONSE
1	Carrier Study Area Code	6 numeric digits	472233
2	Carrier Study Area Name	alpha characters	RURAL TELEPHONE COMPANY - ID
3	Service Provider Identification Number	9 numeric digits	143002523
4	Residential Local Service Charge Effective Date	mm/dd/yy	06/01/2012
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