

# FARMERS

Mutual Telephone Co.

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June 29, 2012

GNR-T-12-06

Ms. Marlene H. Dortch  
Office of the Secretary  
Federal Communications Commission  
445 12<sup>th</sup> Street SW  
Washington, D.C. 20554

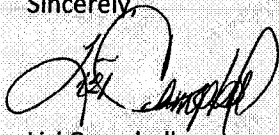
Ms. Karen Majcher  
Vice President – High Cost Low Income Division  
Universal Service Administrative Company  
2000 L Street NW, Suite 200  
Washington, D.C. 20036

RE: WC Docket No. 10-90: Annual Reporting Requirements for High-Cost Recipients §54.313 (a)(2) through (a)(6) and (h)

Pursuant to Section 54.313(a)(2) through (a)(6) and (h) of the Federal Communications Commission's rules, enclosed are the 2012 annual reporting requirements and certifications for Farmers Mutual Telephone Company, Study Area Code 472221. Farmers Mutual Telephone Company is a state-designated ETC, and as such, is submitting to the Commission relevant information from reports it files with its state commission for §54.313 (a)(2) through (a)(4) and (h).

Should you have any questions, please contact me via email at [Lisi@fmtc.com](mailto:Lisi@fmtc.com) or by phone at (208) 452-2000.

Sincerely,



Lisi Campbell  
Business Office Manager

Enclosures

Cc: Idaho Public Utilities Commission

## **Farmers Mutual Telephone Company**

PO Box 1030  
Fruitland, ID 83619

June 22, 2012

Ms. Jean Jewell  
Commission Secretary  
Idaho Public Utilities Commission  
472 West Washington Street  
Boise, ID 83720

### **RE: State Certification of Farmers Mutual Telephone Company, Inc. in Idaho for Federal Universal Service Support**

Dear Ms. Jewell,

Farmers Mutual Telephone Company, Inc. ("the Company" or "Farmers") hereby requests certification by Idaho Public Utilities Commission ("Commission") to the Federal Communications Commission ("FCC") and the Universal Service Administrative Corporation ("USAC") for universal service support, in accordance with 47 U.S.C. 254(e). Farmers, Study Area Code 472221, is a rural incumbent local exchange carrier (ILEC) as designated by the FCC, and is eligible to receive federal universal service high-cost support pursuant to the Code of Federal Regulations ("CFR"), Title 47, Sections 54.301, 54.305, and Part 36, sub-part F.

In accordance with the PUC's order No. 29841 in case No. WST-T-05-1, Farmers submits the following information in support of this request.

### **Section 1: Eligible Telecommunication Carrier Information**

Date of ETC Annual Report: July 2, 2012

Company Name: Farmers Mutual Telephone Company, Inc.

Address: 319 SW 3<sup>rd</sup> St  
Fruitland, ID 83619

Company Contact Person/Title: Daniel E. Greig, General Manager

Telephone Number: 208.452.2000

Email Address: Dan@fmtc.com

Service Area Code (SAC): 472221

Number of Idaho Telephone Service Assistance Program (ITSAP) recipients: 118

## **Section 2: Description of Carrier's Local Usage Plan-- Competitive Eligible Telecommunications Carrier (CETC) Only**

*ETC applicants must demonstrate that their usage plan is comparable to the ILEC(s) in the service areas for which it seeks designation. C.F.R. § 54.202(a)(4). Local Usage Plan may be a descriptive narrative of the carrier's basic usage plan or it may be a copy of ILEC(s) tariff sheets as filed with the Idaho Public Utilities Commission.*

N/A - Farmers is not a CETC carrier

## **Section 3: Detailed Outage Information §54.313(a)(2)**

*Provide detailed information on any outage, as that term is defined in 47 C.F.R. § 4.5, of at least thirty (30) minutes in duration for each service area in which an ETC is designated for any facilities it owns, operates, leases or otherwise uses that potentially affect (a) at least ten percent of the end users served in a designated service area; or (b) a 9-1-1 special facility, as defined in 47 C.F.R. § 4.5(e). Specifically, the annual report must include information detailing: (a) the date and time of onset of the outage; (b) a brief description of the outage and its resolution; (c) the steps taken to prevent a similar situation in the future; and (f) the number of customers affected. Reporting period is January 1, 2011—December 31, 2011. See Order No. 29841, page 18.*

Number of outages: None

Additional outage information: N/A

## **Section 4: Unfulfilled Service Requests §54.313(a)(3)**

*Provide the number of requests for service from potential customers within the ETC's service area(s) that were unfulfilled in the previous year (January 1, 2011—December 31, 2011). The ETC shall also detail how it attempted to provide service to those potential customers. See Order No. 29841, page 19.*

The number of unfulfilled service requests from potential customers within the ETC's service area: None

Additional information: N/A

## **Section 5: Customer Complaints §54.313(a)(4)**

*Provide the number of complaints per 1,000 handsets or lines for the previous year (January 1, 2011—December 31, 2011)*

The number of customer complaints per 1,000 handset or working access lines: None

Additional information: N/A

## **Section 6: Service Quality and Consumer Protection Certification**

### **§54.313(a)(5)**

*Provide certification that the carrier is complying with applicable service quality standards and consumer protection rules.*

Farmers certifies that it is in compliance with the applicable service quality standards and consumer protection rules of the FCC and the Idaho Public Utilities Commission. Please see the attached affidavit of corporate officer. Farmers is devoted to providing high-quality service to our customers, including prompt, responsive, and thorough customer service.

## **Section 7: Ability to Remain Functional in Emergencies Certification**

### **§54.313(a)(6)**

*ETCs must demonstrate that it has a reasonable amount of back-up power to ensure functionality without an external power source, is able to re-route traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations.*

Farmers is well suited to remain functional during emergencies, or in response to damaged facilities, or spikes in network traffic. Farmers has taken significant steps to ensure that its network will remain functional without an external power source. Farmers has a backup power generator at each of its central offices.

## **Section 8: Federal USF High-Cost Support Certification §54.313, §54.314**

*Pursuant to FCC regulations, in order for ETCs to continue to receive federal USF, the Commission "must file an annual certification with the USAC and the [FCC] stating that all federal high-cost support provided to such carriers within that State will be used only for the provision, maintenance, and upgrading of facilities and services for which the support is intended."*

NOTE: See "Example A" Affidavit of Business or Corporate Officer for the above certification requirements.

