



525 Junction Rd
Madison, WI 53717
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IDAHO PUBLIC
UTILITIES COMMISSION

GNR-T-12-06

August 30, 2012

Idaho Public Utilities Commission
Commission Secretary
472 West Washington Street
PO Box 83720
Boise, ID 83720-0074

filed via email to Jean Jewell

**Re: Pottlatch Telephone Company, Inc. - Universal Service Certification
47 USC 254(e); 47 CFR § 54.314**

This letter is to request that the Idaho Public Utilities Commission notify the Universal Service Administrative Company (USAC) and the Federal Communications Commission (FCC) that Pottlatch Telephone Company, Inc. d/b/a TDS Telecom is eligible to receive federal high-cost support in accordance with the above-referenced statute and federal rule.

In accordance with the PUC's Order No. 29841, Pottlatch Telephone Company submits the attached information in support of this request.

Any questions or concerns can be directed to Gail Long at 503-656-8399 or gail.long@tdstelecom.com.

Sincerely,

Bruce Schiefelbein
Manager - Regulatory Compliance
TDS Telecom
608-664-5455

Attachments

c.c. Gail Long

ELIGIBLE TELECOMMUNICATIONS CARRIER (ETC) ANNUAL RE-CERTIFICATION

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Section 1: Eligible Telecommunication Carrier Information

Date of ETC Annual Report: 8/29/2012
Company Name: Potlatch Telephone Company, d/b/a TDS Telecom
Address: 525 Junction Road
Madison, WI 53717

Company Contact Person/Title: Gail Long - Manager State Government Affairs
Telephone Number: 503-656-8399
Email Address: gail.long@tdstelecom.com

Service Area Code (SAC): 472230

Number of Idaho Telephone Service Assistance Program (ITSAP) recipients (See note): 62

Note: Use number from last report submitted to the ITSAP Administrator

**Section 2: Description of Carrier's Local Usage Plan--
Competitive Eligible Telecommunications Carrier (CETC) Only**

ETCs must submit information describing the terms and conditions of any voice telephony service plans offered to Lifeline and ITSAP subscribers, including details on the number of minutes provided as part of the plan, additional charges, if any, for toll calls, and rates for each such plan. To the extent the ETC offers plans to Lifeline subscribers that are generally available to the public, it may provide summary information regarding such plans, such as a link to a public website outlining the terms and conditions of such plan. C.F.R. § 54.202(a)(5).

Description: N/A – Company is incumbent LEC.

Section 3: Detailed Outage Information §54.313(a)(2)

Provide detailed information on any outage, as that term is defined in 47 C.F.R. § 4.5, of at least thirty (30) minutes in duration for each service area in which an ETC is designated for any facilities it owns, operates, leases or otherwise uses that potentially affect (a) at least ten percent of the end users served in a designated service area; or (b) a 9-1-1 special facility, as defined in 47 C.F.R. § 4.5(e). Specifically, the annual report must include information detailing: (a) the date and time of onset of the outage; (b) a brief description of the outage and its resolution; (c) the steps taken to prevent a similar situation in the future; and (f) the number of customers affected. Reporting period is January–December. See Order No. 29841, page 18.

Number of outages: Zero.

Additional outage information: _____

Section 4: Unfulfilled Service Requests §54.313(a)(3)

Provide the number of requests for service from potential customers within the ETC's service area(s) that were unfulfilled in the previous year (January–December). The ETC shall also detail how it attempted to provide service to those potential customers. See Order No. 29841, page 19.

The number of unfulfilled service requests from potential customers within the ETC's service area: Zero.

Additional information: _____

Section 5: Customer Complaints §54.313(a)(4)

Provide the number of complaints per 1,000 handsets or lines for the previous year (January–December).

The number of customer complaints per 1,000 handset or working access lines: Zero.

Additional information: _____

**Section 6: Service Quality and Consumer Protection Certification
§54.313(a)(5)**

Provide certification that the carrier is complying with applicable service quality standards and consumer protection rules.

**Section 7: Ability to Remain Functional in Emergencies Certification
§54.313(a)(6)**

ETCs must demonstrate that it has a reasonable amount of back-up power to ensure functionality without an external power source, is able to re-route traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations.

Section 8: Additional Voice Rate Data §54.313(h)

All incumbent local exchange carrier recipients of high-cost support must report all of their flat rates for residential local service, as well as state fees as defined pursuant to §54.318(e) of this subpart. Carriers must also report all rates that are below the local urban rate floor as defines in §54.318 of this subpart, and the number of lines for each rate specified. Carriers shall report liens and rates in effect as of June 1.

<u>Exchange</u>	<u>Residential One-Party Rate</u>	<u>State Fees</u>
Troy	\$12.67	Universal Service Fund \$.12
Kendrick/Juliaetta	\$11.75	Universal Service Fund \$.12

The company did not have any rates below the urban rate floor.

Section 9: Federal USF High-Cost Support Certification §54.313, §54.314

Pursuant to FCC regulations, in order for ETCs to continue to receive federal USF, the Commission "must file an annual certification with the USAC and the [FCC] stating that all federal high-cost support provided to such carriers within that State will be used only for the provision, maintenance, and upgrading of facilities and services for which the support is intended."

NOTE: See Affidavit of Business or Corporate Officer for the above certification requirements.

State of Wisconsin)
County of Dane) ss

CERTIFICATION BY ELIGIBLE TELECOMMUNICATIONS CARRIER
OF COMPLIANCE WITH SERVICE QUALITY AND CUSTOMER
PROTECTION, ABILITY TO REMAIN FUNCTIONAL IN EMERGENCIES,
AND USE OF FEDERAL HIGH-COST SUPPORT.

AFFIDAVIT OF BUSINESS OR CORPORATE OFFICER

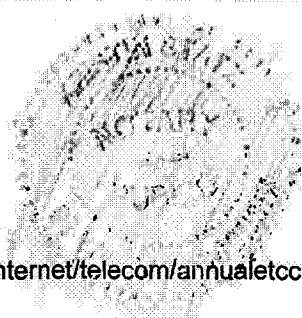
The Idaho Public Utilities Commission Order No. 29841 requires that Eligible Telecommunications Carriers certify that it is compliant with applicable service quality standards and consumer protection rules; and ETCs must demonstrate the ability to remain functional in emergencies. In addition, the Commission must file an annual certification with the USAC and the FCC that all federal high-cost support provided to ETCs within the State of Idaho will be used only for the provision, maintenance, and upgrading of facilities and services for which the support is intended. Accordingly, the undersigned states and verifies under oath the following:

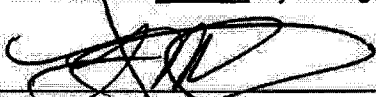
1. I am an officer of Potlatch Telephone Company, Inc., an eligible telecommunications carrier for receiving federal universal service support under section 214(e) of the Telecommunications Act of 1996 in the state of Idaho.
2. I am familiar with the Company's day-to-day operations in the state of Idaho and with the State's service quality standards and consumer protection rules as set forth in Commission Order No. 29841.
3. Potlatch Telephone Company, Inc. is complying with applicable service quality standards and consumer protection rules of the Federal Communications Commission and the Idaho Public Utilities Commission.
4. I certify to the Commission that the Company is able to remain functional in emergencies as set forth in Commission Order No. 29841 and in 47 C.F.R. § 54.201(a)(2).
5. I also certify that all federal universal service support funds received by Potlatch Telephone Company, Inc. were used in the preceding calendar year and will be used in the new calendar year in a manner consistent with section 254(e); that is, for the provision, maintenance, and upgrading of facilities and services for which the support is intended. The company will continue to comply for the period of January 1, 2013, through December 31, 2013, to be eligible for federal universal service fund support.
6. This verification and affidavit is provided to be the Idaho Public Utilities Commission to enable the IPUC to certify to the FCC that federal universal service support received by the eligible carriers in the state will be used in a manner consistent with Section 254(e) of the Telecommunications Act.


Kevin G. Hess
Sr. Vice President
Government & Regulatory Affairs

8/30/12
Date

SUBSCRIBED AND SWORN to before me this 30th day of August 2012.




Kristin M. Statz
Notary Public for Wisconsin, residing at Madison, Wisconsin
My Commission expires: May 24, 2015

