

# **ELIGIBLE TELECOMMUNICATIONS CARRIER (ETC) ANNUAL RE-CERTIFICATION**

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## **CONTENTS**

- Section 1: ETC Information
- Section 2: Description of Carrier's Local Usage Plan
- Section 3: Detailed Outage Information
- Section 4: Unfulfilled Service Requests
- Section 5: Customer Complaints
- Section 6: Service Quality and Consumer Protection Certification
- Section 7: Ability to Remain Functional in an Emergency
- Section 8: Federal USF High-Cost Support Certification
- Section 9: Two-Year Network Improvement Plan and Progress Report
- Section 10: ETC References and Reporting Instructions

## **Section 1: Eligible Telecommunication Carrier Information**

**Date of ETC Annual Report: June 28, 2012**

**Company Name: Midvale Telephone Exchange, Inc. dba MTE Communications**

**Address: 2205 Keithley Creek Rd., PO Box 7, Midvale, ID 83645**

**Company Contact Person/Title: Kay Bonner, Executive Secretary**

**Telephone Number: (208) 355-2211 or (208) 355-7171 (direct)**

**Email Address: kay.bonner@mtecom.com**

**Service Area Code (SAC): 472226**

**Number of Idaho Telephone Service Assistance Program (ITSAP) recipients: 28**

***(Use number from last report submitted to the ITSAP Administrator)***

**Section 2: Description of Carrier's Local Usage Plan--  
Competitive Eligible Telecommunications Carrier (CETC) Only**

*ETC applicants must demonstrate that their usage plan is comparable to the ILEC(s) in the service areas for which it seeks designation. C.F.R. § 54.202(a)(4). Local Usage Plan may be a descriptive narrative of the carrier's basic usage plan or it may be a copy of ILEC(s) tariff sheets as filed with the Idaho Public Utilities Commission.*

**Description: N/A**

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**Section 3: Detailed Outage Information §54.209(a)(2)**

*Provide detailed information on any outage, as that term is defined in 47 C.F.R. § 4.5, of at least thirty (30) minutes in duration for each service area in which an ETC is designated for any facilities it owns, operates, leases or otherwise uses that potentially affect (a) at least ten percent of the end users served in a designated service area; or (b) a 9-1-1 special facility, as defined in 47 C.F.R. § 4.5(e). Specifically, the annual report must include information detailing: (a) the date and time of onset of the outage; (b) a brief description of the outage and its resolution; (c) the steps taken to prevent a similar situation in the future; and (f) the number of customers affected. Reporting period is July 1, 2011—June 30, 2012. See Order No. 29841, page 18.*

Number of outages: -0- \_\_\_\_

Additional outage information: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

**Section 4: Unfulfilled Service Requests §54.202(a)(1)(A)**

*Provide the number of requests for service from potential customers within the ETC's service area(s) that were unfulfilled in the previous year (July 1, 2011—June 30, 2012). The ETC shall also detail how it attempted to provide service to those potential customers. See Order No. 29841, page 19.*

The number of unfulfilled service requests from potential customers within the ETC's service area: -0-

Additional information: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

**Section 5: Customer Complaints §54.209(a)(4)**

*Provide the number of complaints per 1,000 handsets or lines for the previous year (July 1, 2011—June 30, 2012).*

The number of customer complaints per 1,000 handset or working access lines: -0- \_\_\_\_

Additional information: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

## **Section 6: Service Quality and Consumer Protection Certification**

### **§54.202(a)(3)**

*Provide certification that the carrier is complying with applicable service quality standards and consumer protection rules. Midvale Telephone remains committed to continuing to provide this high quality in the years to come. Midvale certifies that it will:*

1. Provide service on a timely basis to requesting customer within Midvale's service area where Midvale's network already passes the potential customer's premises.
2. Provide service within a reasonable period of time. If the potential customer is within Midvale's licensed area, but outside its existing network coverage, service will be extended to these potential customers as possible, in light of Midvale's existing network.
3. Advertise the availability of its service offerings, using media of general distribution.

Midvale provides the required annual publications of Lifeline services [47 U.S.C. §214(e)(1)(b)] (See attached affidavits of publication) making clear that we offer the basic services as required [47 C.F.R. 54.101(a) and 47 C.F.R.214(e)(1)(a)]. Midvale complies with requirements to provide customer outreach regarding low-income programs through interaction with community leaders, separate mailings of our "Annual Notices" and our web page ([www.mtecom.net](http://www.mtecom.net))

## **Section 7: Ability to Remain Functional in Emergencies Certification**

### **§54.201(a)(2)**

*ETCs must demonstrate that it has a reasonable amount of back-up power to ensure functionality without an external power source, is able to re-route traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations. Battery back-up and generator back-ups have been installed at all of our critical sites to provide service in case of a power outage. Redundant circuits have been installed to provide an alternate route for traffic when necessary.*

## **Section 8: Federal USF High-Cost Support Certification §54.313, §54.314**

*Pursuant to FCC regulations, in order for ETCs to continue to receive federal USF, the Commission "must file an annual certification with the USAC and the [FCC] stating that all federal high-cost support provided to such carriers within that State will be used only for the provision, maintenance, and upgrading of facilities and services for which the support is intended."*

**NOTE:** See "Example A" *Affidavit of Business or Corporate Officer* for the above certification requirements.

**Kay Bonner**

*Midvale*

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**To:** reporter@ctcweb.net  
**Subject:** Legal Publications  
**Attachments:** Lifeline Publ Midvale.doc; 2012 Statement of Non Discrimination.pdf

Dear Norm,

Please publish the two attached notifications in your next publication. These notifications need to be published one time only. If you require payment before publication, please contact our office.

Please send an affidavit of publication. If you have questions, feel free to call me at the number below.

Thank you,

*Kay Bonner*  
Executive Secretary



*Employee Owned, Community Focused, Customer Centered*

Voice 208-355-2211

Fax 208-355-2222

[kay.bonner@mtecom.com](mailto:kay.bonner@mtecom.com)

**Affidavit of Publication**

**STATE OF IDAHO** } ss  
County of Washington

Norman Dopf, being duly sworn deposes and says he is the publisher of the Upper Country News-Reporter, a weekly newspaper published at Cambridge, in the County of Washington, State of Idaho; that said newspaper is in general circulation in the county of aforesaid and is a legal newspaper; that the annexed, a printed copy of which is attached hereto and made a part hereof, was published in said newspaper once a week for one consecutive weeks in the regular and entire issue of every number thereof during the period of time of publication, and was published in the newspaper proper and not in a supplement; and that publication of such notice began Feb. 2, 2012 and ended Feb. 2, 2012.

Bonnie Evans  
for Norman Dopf

Subscribed and sworn to before me this 7th day of February, 2012.

Dusti Kindall

Notary Public in and for the State of Idaho, residing at Cambridge, ID 83610

**LEGAL NOTICE**

**STATEMENT OF NON-DISCRIMINATION**  
MIDVALE TELEPHONE EXCHANGE, INC.  
P.O. BOX 7  
2205 KEITHLEY CREEK RD  
MIDVALE, ID 83645  
2012

Midvale Telephone Exchange, Inc. is the recipient of Federal financial assistance from the U.S. Department of Agriculture (USDA). The USDA prohibits discrimination in all its programs and activities on the basis of race, color, national origin, age disability, and where applicable, sex, marital status, familial status, religion, sexual orientation, genetic information, political beliefs, reprisal, or because all or a part of an individual's income is derived from any public assistance program. (Not all prohibited bases apply to all programs.) Persons with disabilities who require alternative means for communication of program information (Braille, large print, audiotape, etc.) should contact USDA's TARGET Center at (202) 720-2600 (voice and TDD). Complaints can be filed with the Secretary of Agriculture up to 180 days. To file a complaint of discrimination, write to: USDA  
Director  
Office of Civil Rights  
1400 Independence Avenue S.W.  
Washington, D.C. 20250-9410

Or call (800) 795-3272 (voice), or (202) 720-6882 (TDD).

"USDA is an equal opportunity provider, employer and lender."  
Published February 2, 2012



My Commission Expires 2/25/16

# Affidavit of Publication

STATE OF IDAHO } ss  
County of Washington

Norman Dopf, being duly sworn deposes and says he is the publisher of the Upper Country News-Reporter, a weekly newspaper published at Cambridge, in the County of Washington, State of Idaho; that said newspaper is in general circulation in the county of aforesaid and is a legal newspaper; that the annexed, a printed copy of which is attached hereto and made a part hereof, was published in said newspaper once a week for one consecutive weeks in the regular and entire issue of every number thereof during the period of time of publication, and was published in the newspaper proper and not in a supplement; and that publication of such notice began Feb. 2, 2012 and ended Feb. 2, 2012.

Bonnie Evans  
for Norman Dopf

Subscribed and sworn to before me this THU day of February, 2012.

Dusti Kindall

Notary Public in and for the State of Idaho, residing at Cambridge, ID 83610

## LEGAL NOTICE

### LIFELINE/PUBLIC NOTICE 2011

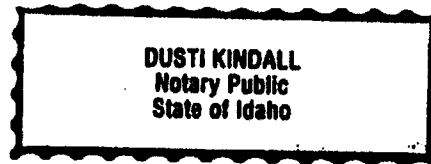
MTE Communications is a quality telecommunications service provider who provides basic and enhanced services within its service territory. Basic services are offered at the following rates:

	Monthly Service Charge
Single Party Residence Service	\$25.76
Single Party Business Service	\$40.54
Federal Subscriber Line Charge- Single Line	\$ 6.50
- Multi-Line	\$ 9.20
Toll Blocking	No Charge
Emergency 911 Services	Surcharges for 911 services
	Charged according to
	Governmental assessments

Low Income individuals eligible for Lifeline and Link-Up telephone assistance programs may be eligible for discounts from these basic local service charges through state and federal specified telephone assistance plans.

Basic services are offered to all consumers in the MTE Communications' service territories at the rates, terms, and conditions specified in the Company's tariffs. If you have any questions or need further information regarding the Company's services, please call us at our office in Midvale, Idaho at 1-800-462-4523.

Published February 2, 2012



My Commission Expires 2/25/16



## **LIFELINE/PUBLIC NOTICE 2011**

MTE Communications is a quality telecommunications service provider who provides basic and enhanced services within its service territory. Basic services are offered at the following rates:

	<b>Monthly Service Charge</b>
Single Party Residential Service	\$25.76
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Low income individuals eligible for Lifeline and Link-up telephone assistance programs may be eligible for discounts on these basic local service charges through state and federal specified telephone assistance plans.

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**STATEMENT OF NON-DISCRIMINATION  
MIDVALE TELEPHONE EXCHANGE, INC.**

**P.O. BOX 7  
2205 KEITHLEY CREEK RD  
MIDVALE, ID 83645**

**2012**

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Director  
Office of Civil Rights  
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Washington, D.C. 20250-9410

Or call (800) 795-3272 (voice), or (202) 720-6882 (TDD).

"USDA is an equal opportunity provider, employer and lender".

**Kay Bonner**

*Stanley*

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**To:** Anna Means  
**Subject:** Legal Publications  
**Attachments:** 2012 Statement of Non Discrimination.pdf; Lifeline Publ Stanley.doc

Please publish the two attached notifications in your next publication. These notifications need to be published one time only. If you require payment before publication, please contact our office.

Please send an affidavit of publication. If you have questions, feel free to call me at the number below.

Thank you,

*Kay Bonner*  
Executive Secretary



*Employee Owned, Community Focused, Customer Centered*

Voice 208-355-2211

Fax 208-355-2222

[kay.bonner@mtecom.com](mailto:kay.bonner@mtecom.com)

AFFIDAVIT OF PUBLICATION

State of Idaho, County of Custer, ss:

I, Susan Callahan, representing the Challis Messenger, a weekly newspaper, published at Challis, Idaho, do solemnly swear that the notice hereto attached and made a part hereof, was published in the regular and entire issue of the Challis Messenger for 1 consecutive weeks, commencing with the issue dated Feb. 2 2012 and ending with the issue dated \_\_\_\_\_ 20\_\_\_\_

Susan Callahan

STATE OF IDAHO )

COUNTY OF CUSTER )

On this 6<sup>th</sup> day of FEB. in the year of 2012, before me, a Notary Public,

personally appeared Susan Callahan, known or identified to me to be the person whose name subscribed to the within instrument, and being by me first duly sworn, declared that the statements therein are true, and acknowledged to me that he executed the same.

Rina Sue Jappan  
 Notary Public for Idaho  
 Residing at Challis, ID  
 My commission expires: 12-8-14

**LIFELINE/PUBLIC NOTICE 2011**

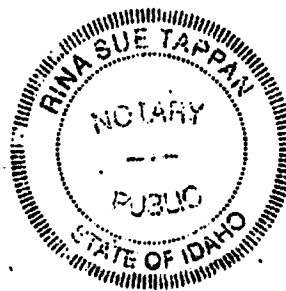
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Low income individuals eligible for Lifeline and Link-up telephone assistance programs may be eligible for discounts on these basic local service charges through state and federal specified telephone assistance plans.

Basic services are offered to all consumers in MTE Communications' service territories at the rates, terms and conditions specified in the Company's tariffs. If you have any questions or need further information regarding the Company's services, please call us at our office in Midvale, Idaho at 1 (800) 462-4523.

Published: February 2, 2012



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Susan Callahan

STATE OF IDAHO )

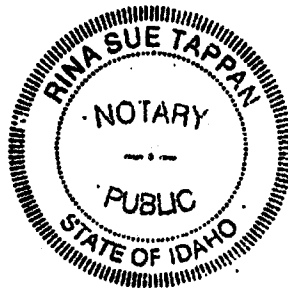
COUNTY OF CUSTER )

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personally appeared Susan Callahan known or identified to me to be the person whose name subscribed to the within instrument, and being by me first duly sworn, declared that the statements therein are true, and acknowledged to me that he executed the same.

Rina Sue Tappan  
Notary Public for Idaho  
Residing at Challis, ID  
My commission expires: 12-8-14

STATEMENT OF  
NON-DISCRIMINATION  
MIDVALE TELEPHONE  
EXCHANGE, INC.  
P.O. BOX 7  
2205 KEITHLEY CREEK RD  
MIDVALE, ID 83645  
2012  
Midvale Telephone Exchange.



Inc. is the recipient of Federal financial assistance from the U.S. Department of Agriculture (USDA). The USDA prohibits discrimination in all its programs and activities on the basis of race, color, national origin, age disability, and where applicable, sex, marital status, familial status, religion, sexual orientation, genetic information, political beliefs, reprisal, or because all or a part of an individual's income is derived from any public assistance program. (Not all prohibited bases apply to all programs.) Persons with disabilities who require alternative means for communication of program information (Braille, large print, audiotape, etc.) should contact USDA's TARGET Center at (202) 720-2600 (voice and TDD). Complaints can be filed with the Secretary of Agriculture up to 180 days. To file a complaint of discrimination, write to:  
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Or call (800) 795-3272 (voice), or (202) 720-6882 (TDD).  
"USDA is an equal opportunity provider, employer and lender".  
Published: February 2, 2012

**Kay Bonner**

*Back Country*

**To:** Carol Wright  
**Subject:** Legal Publications  
**Attachments:** 2012 Statement of Non Discrimination.pdf; Lifeline Publ Warren-Wm Lk-YP.doc

Please publish the two attached notifications in your next publication. These notifications need to be published one time only. If you require payment before publication, please contact our office.

Please send an affidavit of publication. If you have questions, feel free to call me at the number below.

Thank you,

*Kay Bonner*  
Executive Secretary



*Employee Owned, Community Focused, Customer Centered*

Voice 208-355-2211

Fax 208-355-2222

[kay.bonner@mtecom.com](mailto:kay.bonner@mtecom.com)

# Publisher's Affidavit of Publication

STATE OF IDAHO }  
                          }.SS  
County of Valley

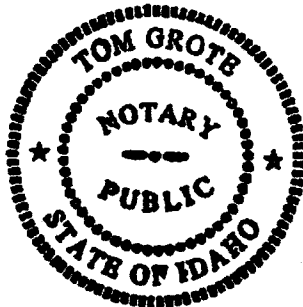
I, Carol J. Wright, being duly sworn and say, I am the receptionist of The Star-News, a weekly newspaper published at McCall, in the County of Valley, State of Idaho; that said newspaper is in general circulation in the county of afore said and is a legal newspaper; that the PUBLIC NOTICE, a copy of which is enclosed hereto and is a part hereof, was published in said newspaper once a week for a period of one week in the regular and entire issue of every number there of during the period of time of publication, and was published in the newspaper proper and not in a supplement; and that publication of such notice began February 2, 2012 and ended February 2, 2012.

*Carol J. Wright*

Subscribed and sworn before me this the 2nd day of February, 2012.  
STATE OF IDAHO

COUNTY OF VALLEY }  
                          }

On this 2nd day of February, in the year of 2012, before me, a Notary Public, personally appeared Carol J. Wright, known or identified to me to be the person whose name subscribed to the within instrument, and being by me first duly sworn, declared that the statements therein are true, and acknowledged to me that she executed the same.



*Tom Grote*

Tom Grote  
Notary Public for Idaho  
Residing at McCall, Idaho  
Commission Expires 2/8/18

## LIFELINE/PUBLIC NOTICE 2011

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cording to Governmental assessments

Low income individuals eligible  
for Lifeline and Link-up telephone as-  
sistance programs may be eligible for  
discounts on these basic local service  
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fied telephone assistance plans.

Basic services are offered to all  
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need further information regarding the  
Company's services, please call us at  
our office in Midvale, Idaho at 1 (800)  
462-4523. 1tc2/2

# Publisher's Affidavit of Publication

STATE OF IDAHO }  
                          }.ss  
County of Valley

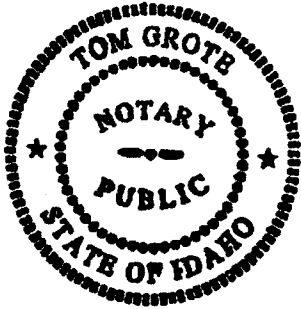
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*Carol J. Wright*

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STATE OF IDAHO

COUNTY OF VALLEY }

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*Tom Grote*

Tom Grote  
Notary Public for Idaho  
Residing at McCall, Idaho  
Commission Expires 2/8/18

**STATEMENT OF NON-DISCRIMINATION  
MIDVALE TELEPHONE  
EXCHANGE, INC.**  
P.O. BOX 7  
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*Lakeview*



2205 Keithley Creek Road  
P.O. Box 7  
Midvale ID 83645  
208.355.2211  
Fax 208.355.2222

# FAX

<b>To:</b>	Coeur d' Alene Press Attn: legal notices	<b>From:</b>	Kay Bonner
<b>Fax:</b>	(208) 664-0212	<b>Pages:</b>	[3]
<b>Phone:</b>	208 664-8176	<b>Date:</b>	1.27.2012
<b>Re:</b>	Lifeline/Non-Discrimination Notices 2011 Sender's Ph # (208) 355-7171		

Urgent   
 For Review   
 Please Comment   
 Please Reply   
 Please Recycle

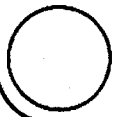
**Comments:**

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Please send an affidavit of publication. If you have questions, feel free to call me at the number above.

Thank you,

*Kay Bonner*  
Executive Secretary  
MTE Communications  
[kay.bonner@mtecom.com](mailto:kay.bonner@mtecom.com)



# AFFIDAVIT OF PUBLICATION

STATE OF IDAHO.  
County of Kootenai.

} ss.  
Jan Jeffers

being first duly sworn

upon oath deposes and says:

1. I am now and at all times hereinafter mentioned was a citizen of the United States, resident of the State of Idaho, over the age of twenty-one years and not a party of the above entitled action.

2. I am now and at all times hereinafter mentioned was the printer (principal clerk) of the "Coeur d'Alene Press," a newspaper printed and published daily except Sunday in Coeur d'Alene, Kootenai County, Idaho, and having a general circulation in said county.

3. The Legal Notice

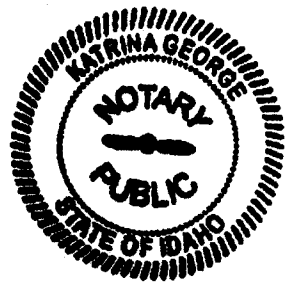
of which the annexed is a printed copy, was published in the regular Thursday issue of said newspaper for one consecutive Day commencing on the 2 day of February 2012, and ending on the 2 day of February 2012, and such publication was made as often during said period as said Daily newspaper was regularly issued.

4. That said newspaper has been continuously and uninterruptedly published in said Kootenai County, during a period of more than seventy-eight consecutive weeks immediately prior to the first publication of said notice Jan Jeffers

On this 2 day of February in the year of 2012, before me, a Notary Public, personally appeared Jan Jeffers

known or identified to me to be the person whose name subscribed to the within instrument, and being by me first duly sworn, declared that the statements therein are true, and acknowledged to me that he executed the same.

Katrina George  
Notary Public for the State of Idaho,  
residing at Coeur d'Alene, Idaho.



STATEMENT OF  
NON-DISCRIMINATION  
MIDVALE TELEPHONE  
EXCHANGE, INC.  
P.O. BOX 7  
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RD.  
MIDVALE, ID 83645  
2012

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"USDA is an equal opportunity provider, employer and lender."  
Legal 4650  
February 2, 2012

MY COMMISSION EXPIRES 8/29/17

# AFFIDAVIT OF PUBLICATION

STATE OF IDAHO,  
County of Kootenai,

} ss.

*Ken Jeffers*

being first duly sworn

upon oath deposes and says:

1. I am now and at all times hereinafter mentioned was a citizen of the United States, resident of the State of Idaho, over the age of twenty-one years and not a party of the above entitled action.

2. I am now and at all times hereinafter mentioned was the printer (principal clerk) of the "Coeur d'Alene Press," a newspaper printed and published daily except Sunday in Coeur d'Alene, Kootenai County, Idaho, and having a general circulation in said county.

3. The

*Legal Notice*

of which the annexed is a printed copy, was published in the regular issue of said newspaper for one consecutive Thursday Day commencing on the 2 day of February 20 12 and ending on the 2 day of February 20 12, and such publication was made as often during said period as said Daily newspaper was regularly issued.

4. That said newspaper has been continuously and uninterruptedly published in said Kootenai County, during a period of more than seventy-eight consecutive weeks immediately prior to the first publication of said notice

On this 2 day of February in the year of 2012 before me, a Notary Public, personally appeared Ken Jeffers

known or identified to me to be the person whose name subscribed to the within instrument, and being by me first duly sworn, declared that the statements therein are true, and acknowledged to me that he executed the same.

*Katrina George*

Notary Public for the State of Idaho,  
residing at Coeur d'Alene, Idaho.



## LIFELINE/PUBLIC NOTICE 2011

MTE Communications is a quality telecommunications service provider who provides basic and enhanced services within its service territory. Basic services are offered at the following rates:

	Monthly Service Charge
Single Party Residential Service	\$25.76
Single Party Business Service	\$40.54
Federal Subscriber Line Charge-Single Line	\$6.50
-Multi-Line	\$9.20
Toll Blocking	No Charge
Emergency 911 Services	Surcharges for 911 services
	Charged according to Governmental assessments

Low income individuals eligible for Lifeline and Link-up telephone assistance programs may be eligible for discounts on these basic local service charges through state and federal specified telephone assistance plans.

Basic services are offered to all consumers in MTE Communications' service territories at the rates, terms and conditions specified in the Company's tariffs. If you have any questions or need further information regarding the Company's services, please call us at our office in Midvale, Idaho at 1 (800) 462-4523.  
Legal 4651  
February 2, 2012

MY COMMISSION EXPIRES 8/29/17

