

Section 1: Eligible Telecommunication Carrier Information

GNR-T-12-06

Date of ETC Annual Report: September 17, 2012

Company Name: CTC Telecom, Inc.

Address: P.O. Box 69
Cambridge, ID 83610

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UTILITIES COMMISSION

Company Contact Person/Title: Richard A. Wiggins / President
Telephone Number: (208) 257-3314
Email Address: rwiggins@ctctele.com

Service Area Code (SAC): 47-9009

Number of Idaho Telephone Service Assistance Program (ITSAP) recipients:
(Use number from last report submitted to the ITSAP Administrator)

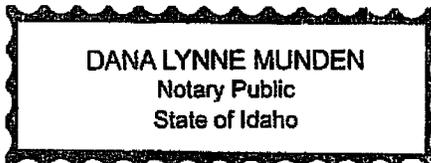
State of Idaho)) ss
County of Washington)
County of Adams)
County of Boise)
County of Gem)

CERTIFICATION BY ELIGIBLE TELECOMMUNICATIONS CARRIER
OF COMPLIANCE WITH SERVICE QUALITY AND CUSTOMER
PROTECTION, ABILITY TO REMAIN FUNCTIONAL IN EMERGENCIES,
AND USE OF FEDERAL HIGH-COST SUPPORT.

AFFIDAVIT OF BUSINESS OR CORPORATE OFFICER

The Idaho Public Utilities Commission Order No. 29841 requires that Eligible Telecommunications Carriers certify that it is compliant with applicable service quality standards and consumer protection rules; and ETCs must demonstrate the ability to remain functional in emergencies. In addition, the Commission must file an annual certification with the USAC and the FCC that all federal high-cost support provided to ETCs within the State of Idaho will be used only for the provision, maintenance, and upgrading of facilities and services for which the support is intended. Accordingly, the undersigned states and verifies under oath the following:

1. I am an officer of CTC Telecom, Inc., an eligible telecommunications carrier for receiving federal universal service support under section 214(e) of the Telecommunications Act of 1996 in the state of Idaho.
2. I am familiar with the Company's day-to-day operations in the state of Idaho and with the State's service quality standards and consumer protection rules as set forth in Commission Order No. 29841.
3. CTC Telecom, Inc., is complying with applicable service quality standards and consumer protection rules of the Federal Communications Commission and the Idaho Public Utilities Commission.
4. I certify to the Commission that the Company is able to remain functional in emergencies as set forth in Commission Order No. 29841 and in 47 C.F.R. § 54.201(a)(2).
5. I also certify that all federal universal service support funds received by CTC Telecom, Inc., during the current calendar year will be used in a manner consistent with section 254(e); that is, for the provision, maintenance, and upgrading of facilities and services for which the support is intended. The company will continue to comply for the period of January 1, 2013 through December 31, 2013, to be eligible for federal universal service fund support.
6. This verification and affidavit is provided to be the Idaho Public Utilities Commission to enable the IPUC to certify to the FCC that federal universal service support received by the eligible carriers in the state will be used in a manner consistent with Section 254(e) of the Telecommunications Act.



Daniel S
Name/Title President
9-17-2012
Date

SUBSCRIBED AND SWORN to before me this 17 day of August, September 2012
Dana Lynne Munden
Notary Public for Idaho, residing at Wesley, Id.
My Commission expires 2-2-2016

Section 10: Two-Year Network Improvement Plan and Progress Report

The annual report must include a progress report on the carrier's two-year service quality improvement plan, including maps detailing its progress toward meeting the plan targets, an explanation of how much universal service support was received and how it was used to improve signal quality, coverage, or capacity, and an explanation regarding any network improvement targets that have not been fulfilled. This information shall be submitted at the wire center level. The annual report must also include an updated two-year network improvement plan indicating plans for future investment.

Two-Year Network Improvement Plan Format

Year 1: January 1, 2012—December 31, 2012*

Council Cell Site, Adams County – Conversion to Ethernet Transport w/increased data speeds and upgrade cell site to EVDO Rev. A to include broadband data.

Expect to be finished with this project by October 1st 2012 at a cost of \$60k.

Indian Valley Cell Site, Adams County – Conversion to Ethernet Transport speeds – November 2012 - \$15k

Squaw Butte/Montour Cell Site, Gem County - Continue feasibility studies with environmental impact of cell site location – ongoing will continue into 213

Year 2: January 1, 2013—December 31, 2013*

Cambridge Cell Site, Washington County – Conversion to Ethernet Transport w/increased data speeds and upgrade cell site to EVDO Rev. A to include broadband data.

Expect to be finished with this project by June 2013 at a cost of \$60k.

Lowman Cell Site – Boise County – upgrade to EVDO rev. A. - November 2013 - \$45k

Squaw Butte/Montour Cell Site – Boise County – Install Base Station Controller - \$55K

*This report is intended to be a forward-looking view of a carrier's network improvement plan. Please do not provide information for any months earlier than those listed above.

Note: The ETC may wish to submit the Two-Year Network Improvement Plan as "confidential information." If so, please follow the IPUC Rules of Procedure for Information Exempt From Public Review—Definitions—Form—Procedures. See IDAPA 31.01.01, Rule 67