OREGON-IDAHO UTILITIES INC.
1023 N. Horton Street
P.O. Box 1880
Nampa, Idaho 83653
208-461-7802
208-461-7896 FAX

RECEIVED
2013 OCT 15 PM 3:40
IDAHO PUBLIC
UTILITIES COMMISSION

October 15, 2013

Ms. Jean Jewell
Commission Secretary
Idaho Public Utilities Commission
427 W. Washington
Boise, Id. 83720-0074
Jean.jewell@puc.idaho.gov

GNR-T-13-01

RE: Commission Order No. 32867 2013 Eligible Telecommunications Carrier Annual Reporting to the Idaho Public Utilities Commission.

Dear Ms. Jewell,

Enclosed, please find a copy of the Oregon-Idaho Utilities FCC form 481 submission for SAC 532390 for program year 2014 along with a completed "AFFIDAVIT OF BUSINESS OR CORPORATE OFFICER". This Form 481 has been filed with USAC but has not been filed with the FCC due to the ongoing shutdown of the federal government. This Form 481 will be filed with the FCC as required once the FCC is again open and available to receive such filings.

In accordance with IPUC Rules of Procedure Rule 67, financial and audit information contained in the FCC Form 481 for Oregon-Idaho Utilities, Inc. is confidential and is protected by law from public inspection, examination or copying under Title 9, Chapter 3, Section 9-340D (1)(a) and (b). Independent economic value is derived from this information not being readily ascertainable by proper means by other persons who could obtain economic value from its disclosure or use and Oregon-Idaho Utilities, Inc. makes reasonable efforts to maintain the secrecy of this information. This protected information has been separated from the information not protected from public inspection and is being submitted to the PUC via certified mail as required by the IPUC rules of procedure.

If you have any questions or need additional information concerning this submission, please contact me at (208) 461 -7802 or via e-mail at doug.musgrave@oiutelecom.net.

Sincerely,

Douglas N. Musgrave
Manager

State of Idaho)
)
County of Canyon)

CERTIFICATION BY ELIGIBLE TELECOMMUNICATIONS CARRIER OF COMPLIANCE WITH SERVICE QUALITY AND CUSTOMER PROTECTION, ABILITY TO REMAIN FUNCTIONAL IN EMERGENCIES, AND USE OF FEDERAL HIGH-COST SUPPORT.

AFFIDAVIT OF BUSINESS OR CORPORATE OFFICER

The Idaho Public Utilities Commission Order No. 29841 requires that Eligible Telecommunications Carriers Certify that it is compliant with the applicable service quality standards and consumer protection rules; and ETCs must demonstrate the ability to remain functional in emergencies. In addition, the Commission must file an annual certification with the USAC and the FCC that all federal high-cost support provided to ETCs within the State of Idaho will be used only for the provision, maintenance, and upgrading of facilities and services for which the support is intended. Accordingly, the undersigned states and verifies under oath the following:

1. I am an officer of Oregon-Idaho Utilities, Inc., an eligible telecommunications carrier for receiving federal universal service support under section 214 (e) of the Telecommunications Act of 1996 in the state of Idaho.

2. I am familiar with the Company's day-to-day operations in the state of Idaho and with the State's service quality standards and consumer protection rules set forth in Commission Order No. 29841.

3. Oregon-Idaho Utilities, Inc. is complying with applicable service quality standards and consumer protection rules of the Federal Communications Commission and the Idaho Public Utilities Commission.

4. I certify to the Commission that the Company is able to remain functional in emergencies as set forth in Commission Order No. 29841 and in 47 C.F.R § 54.201 (a)(2).

5. I also certify that all federal universal service support funds received by Oregon-Idaho Utilities,Inc. during the current calendar year will be used in a manner consistent with section 254 (e); that is, for the provision, maintenance, and upgrading of facilities and services for which the support is intended. The company will continue to comply for the period of January 1, 2014, through December 31, 2014, to be eligible for federal universal service fund support.

6. This verification and affidavit is provided to be the Idaho Public Utilities Commission to enable the IPUC to certify to the FCC that the federal universal service support received by the eligible carriers in the state will be used in a manner consistent with Section 254 (e) of the Telecommunications Act.

Cathy M. Gifford
Notary Public
State of Idaho

Name/Title Assistant Corporate Secretary MANAGER

10/15/2013
Date

SUBSCRIBED AND SWORN to before me this 15th day of October 2013

Notary Public for Canyon County, residing at Caldwell ID
My Commission expires 8/7/18

FCC Form 481 - Carrier Annual Reporting Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	532390
<015>	Study Area Name	OREGON IDAHO UTIL.
<020>	Program Year	2014
<030>	Contact Name: Person USAC should contact with questions about this data	Doug Musgrave
<035>	Contact Telephone Number: Number of the person identified in data line <030>	208-461-7802
<039>	Contact Email Address: Email of the person identified in data line <030>	doug.musgrave@oiutelecom.net

ANNUAL REPORTING FOR ALL CARRIERS			54.313 Completion Required	54.422 Completion Required
			(check box when complete)	
<100>	Service Quality Improvement Reporting	*(complete attached worksheet)*	✓	
<200>	Outage Reporting (voice)	*(complete attached worksheet)*	✓	✓
<210>	✓ <-- check box if no outages to report			
<300>	Unfulfilled Service Requests (voice)	0	✓	
<310>	Detail on Attempts (voice)	*(attach descriptive document)*		
<320>	Unfulfilled Service Requests (broadband)			
<330>	Detail on Attempts (broadband)	*(attach descriptive document)*		
<400>	Number of Complaints per 1,000 customers (voice)		✓	✓
<410>	Fixed	0.0		
<420>	Mobile			
<430>	Number of Complaints per 1,000 customers (broadband)			
<440>	Fixed			
<450>	Mobile			
<500>	Service Quality Standards & Consumer Protection Rules Compliance	*(check to indicate certification)*	✓	✓
<510>	532390ORID510	*(attached descriptive document)*	✓	✓
<600>	Functionality in Emergency Situations	*(check to indicate certification)*	✓	✓
<610>	532390ORID610	*(attached descriptive document)*	✓	✓
<700>	Company Price Offerings (voice)	*(complete attached worksheet)*		
<710>	Company Price Offerings (broadband)	*(complete attached worksheet)*		
<800>	Operating Companies and Affiliates	*(complete attached worksheet)*	✓	✓
<900>	Tribal Land Offerings (Y/N)? ○ Y ◉ N	*(if yes, complete attached worksheet)*	✓	
<1000>	Voice Services Rate Comparability	*(check to indicate certification)*		
<1010>		*(attach descriptive document)*		
<1100>	Terrestrial Backhaul (Y/N)? ◉ Y ○ N	*(if not, check to indicate certification)*	✓	
<1110>		*(complete attached worksheet)*		
<1200>	Terms and Condition for Lifeline Customers	*(complete attached worksheet)*		✓

Price Cap Carriers, Proceed to Price Cap Additional Documentation Worksheet

Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers

<2000>		*(check to indicate certification)*		
<2005>		*(complete attached worksheet)*		

Rate of Return Carriers, Proceed to ROR Additional Documentation Worksheet

<3000>		*(check to indicate certification)*	✓	
<3005>		*(complete attached worksheet)*	✓	

(100) Service Quality Improvement Reporting Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	532390
<015>	Study Area Name	OREGON-IDAHO UTIL.
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Doug Musgrave
<035>	Contact Telephone Number - Number of person identified in data line <030>	208-461-7802
<039>	Contact Email Address - Email Address of person identified in data line <030>	doug.musgrave@oiutelecom.net

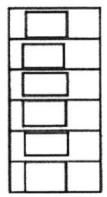
<110>	Has your company received its ETC certification from the FCC?	(yes / no) ○ ◉
<111>	If your answer to Line <110> is yes, do you have an existing §54.202(a) "5 year plan" filed with the FCC?	(yes / no) ○ ○

If your answer to Line <111> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.

<112> Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your company is a CETC which only receives frozen support, your progress report is only required to address voice telephony service.

Name of Attached Document (.pdf)

Please check these boxes below to confirm that the attached PDF, on line 112, contains a progress report on its five-year service quality improvement plan pursuant to § 54.202(a). The information shall be submitted at the wire center level or census block as appropriate.



<113>	Maps detailing progress towards meeting plan targets
<114>	Report how much universal service (USF) support was received
<115>	How (USF) was used to improve service quality
<116>	How (USF)was used to improve service coverage
<117>	How (USF) was used to improve service capacity
<118>	Provide an explanation of network improvement targets not met in the prior calendar year.

(200) Service Outage Reporting (Voice)
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	532390
<015>	Study Area Name	OREGON-IDAHO UTIL.
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Doug Musgrave
<035>	Contact Telephone Number - Number of person identified in data line <030>	208-461-7802
<039>	Contact Email Address - Email Address of person identified in data line <030>	doug.musgrave@oiutelecom.net

<220>

<a> NORS Reference Number	<b1> Outage Start Date	<b2> Outage Start Time	<b3> Outage End Date	<b4> Outage End Time	<c1> Number of Customers Affected	<c2> Total Number of Customers	<d> 911 Facilities Affected (Yes / No)	<e> Service Outage Description (Check all that apply)	<f> Did This Outage Affect Multiple Study Areas (Yes / No)	<g> Service Outage Resolution	<h> Preventative Procedures

~~-- See attached worksheet --~~

(700) Price Offerings including Voice Rate Data
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	532390
<015>	Study Area Name	OREGON-IDAHO UTIL.
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Doug Musgrave
<035>	Contact Telephone Number - Number of person identified in data line <030>	208-461-7802
<039>	Contact Email Address - Email Address of person identified in data line <030>	doug.musgrave@oiutelecom.net

<701>	Residential Local Service Charge Effective Date	1/1/2013
<702>	Single State-wide Residential Local Service Charge	

<703>

<a1> State	<a2> Exchange (ILEC)	<a3> SAC (CETC)	<b1> Rate Type	<b2> Residential Local Service Rate	<b3> State Subscriber Line Charge	<b4> State Universal Service Fee	<b5> Mandatory Extended Area Service Charge	<c> Total per line Rates and Fees
				-- See attached worksheet				
				--				

(710) Broadband Price Offerings
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	532390
<015>	Study Area Name	OREGON-IDAHO UTIL.
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Doug Musgrave
<035>	Contact Telephone Number - Number of person identified in data line <030>	208-461-7802
<039>	Contact Email Address - Email Address of person identified in data line <030>	doug.musgrave@oiutelecom.net

<711>

<a1>	<a2>	<b1>	<b2>	<c>	<d1>	<d2>	<d3>	<d4>
State	**Exchange (ILEC)**	**Residential Rate**	**State Regulated Fees**	**Total Rate and Fees**	**Broadband Service - Download Speed (Mbps)**	**Broadband Service - Upload Speed (Mbps)**	**Usage Allowance (GB)**	**Usage Allowance Action Taken When Limit Reached (*select*)**
		-- See attached worksheet --						

(800) Operating Companies
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	532390
<015>	Study Area Name	OREGON-IDAHO UTIL.
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Doug Musgrave
<035>	Contact Telephone Number - Number of person identified in data line <030>	208-461-7802
<039>	Contact Email Address - Email Address of person identified in data line <030>	doug.musgrave@oiutelecom.net

<810>	Reporting Carrier	Oregon-Idaho Utilities, Inc.
<811>	Holding Company	Robinson Communications Corp.
<812>	Operating Company	NA

<813>

<a1> Affiliates	<a2> SAC	<a3> Doing Business As Company or Brand Designation
-- See attached worksheet --		

(900) Tribal Lands Reporting Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013

<010>	Study Area Code	532390
<015>	Study Area Name	OREGON-IDAHO UTIL.
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Doug Musgrave
<035>	Contact Telephone Number - Number of person identified in data line <030>	208-461-7802
<039>	Contact Email Address - Email Address of person identified in data line <030>	doug.musgrave@oiutelecom.net

<910> Tribal Land(s) on which ETC Serves NONE

<920> Tribal Government Engagement Obligation

Name of Attached Document (.pdf)

If your company serves Tribal lands, please select (Yes,No, NA) for each these boxes to confirm the status described on the attached PDF, on line 920, demonstrates coordination with the Tribal government pursuant to § 54.313(a)(9) includes:

		Select (Yes,No, NA)
<921>	Needs assessment and deployment planning with a focus on Tribal community anchor institutions;	
<922>	Feasibility and sustainability planning;	
<923>	Marketing services in a culturally sensitive manner;	
<924>	Compliance with Rights of way processes	
<925>	Compliance with Land Use permitting requirements	
<926>	Compliance with Facilities Siting rules	
<927>	Compliance with Environmental Review processes	
<928>	Compliance with Cultural Preservation review processes	
<929>	Compliance with Tribal Business and Licensing requirements.	

(1100) No Terrestrial Backhaul Reporting Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013

<010>	Study Area Code	532390
<015>	Study Area Name	OREGON-IDAHO UTIL.
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Doug Musgrave
<035>	Contact Telephone Number - Number of person identified in data line <030>	208-461-7802
<039>	Contact Email Address - Email Address of person identified in data line <030>	doug.musgrave@oiutelecom.net

<1120> Please check this box to confirm no terrestrial backhaul options exist within the supported area pursuant to § 54.313(G) ☐

<1130> Please check this box to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(G) ☐

(1200) Terms and Condition for Lifeline Customers
Lifeline
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	532390
<015>	Study Area Name	OREGON-IDAHO UTIL.
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Doug Musgrave
<035>	Contact Telephone Number - Number of person identified in data line <030>	208-461-7802
<039>	Contact Email Address - Email Address of person identified in data line <030>	doug.musgrave@oiutelecom.net

<1210> Terms & Conditions of Voice Telephony Lifeline Plans — 532390or1210

Name of attached document (.pdf)

<1220> Link to Public Website — HTTP _____

"Please check these boxes below to confirm that the attached PDF, on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:

<1221> Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers, ☑

<1222> Details on the number of minutes provided as part of the plan, ☑

<1223> Additional charges for toll calls, and rates for each such plan. ☑

(2000) Price Cap Carrier Additional Documentation
Data Collection Form
Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	532390
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<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Doug Musgrave
<035>	Contact Telephone Number - Number of person identified in data line <030>	208-461-7802
<039>	Contact Email Address - Email Address of person identified in data line <030>	doug.musgrave@oiutelecom.net

CHECK the boxes below to note compliance as a recipient of Incremental Connect America Phase I support, frozen High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e) the information reported on this form and in the documents attached below is accurate.

Incremental Connect America Phase I reporting

<2010> 2nd Year Certification {47 CFR § 54.313(b)(1)} ☐
<2011> 3rd Year Certification {47 CFR § 54.313(b)(2)} ☐

Price Cap Carrier Receiving Frozen Support Certification {47 CFR § 54.312(a)}

<2012> 2013 Frozen Support Certification ☐
<2013> 2014 Frozen Support Certification ☐
<2014> 2015 Frozen Support Certification ☐
<2015> 2016 and future Frozen Support Certification ☐

Price Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)}

<2016> Certification Support Used to Build Broadband ☐

Connect America Phase II Reporting {47 CFR § 54.313(e)}

<2017> 3rd year Broadband Service Certification ☐
<2018> 5th year Broadband Service Certification ☐
<2019> Interim Progress Certification ☐
<2020> Please check the box to confirm that the attached PDF , on line 2021, contains the required information pursuant to § 54.313 (e)(3)(ii), as a recipient of CAF Phase II support shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year. ☐
<2021> Interim Progress Community Anchor Institutions — Name of Attached Document Listing Required Information _____

(3000) Rate Of Return Carrier Additional Documentation
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	532390
<015>	Study Area Name	OREGON-IDAHO UTIL.
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Doug Musgrave
<035>	Contact Telephone Number - Number of person identified in data line <030>	208-461-7802
<039>	Contact Email Address - Email Address of person identified in data line <030>	doug.musgrave@cutelecom.net

CHECK the boxes below to note compliance on its five year service quality plan (pursuant to 47 CFR § 54.202(a)) and, for privately held carriers, ensuring compliance with the financial reporting requirements set forth in 47 CFR § 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.

Progress Report on 5 Year Plan

(3010)	Milestone Certification (47 CFR § 54.313(f)(1)(i)) Please check this box to confirm that the attached PDF , on line 3012,	Name of Attached Document Listing Required Information	☐
(3011)	contains the required information pursuant to § 54.313 (f)(1)(ii), as a recipient of CAF Phase II support shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year.		
(3012)	Community Anchor Institutions (47 CFR § 54.313(f)(1)(ii))	Name of Attached Document Listing Required Information	
(3013)	Is your company a Privately Held ROR Carrier (47 CFR § 54.313(f)(2))		☑ (Yes/No)
(3014)	If yes, does your company file the RUS annual report		☑ (Yes/No)
	Please check these boxes to confirm that the attached PDF, on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires:		
(3015)	Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)		☑
(3016)	PDF of Balance Sheet, Income Statement and Statement of Cash Flows		☑
(3017)	If the response is yes on line 3014, attach your company's RUS annual report and all required documentation	Name of Attached Document Listing Required Information	532390cr3017
(3018)	If the response is no on line 3014, Is your company audited?		☐ (Yes/No)
	If the response is yes on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains :		
(3019)	Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications		☐
(3020)	PDF of Balance Sheet, Income Statement and Statement of Cash Flows		☐
(3021)	Management letter issued by the independent certified public accountant that performed the company's financial audit		☐
	If the response is no on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains:		
(3022)	Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers,		☐
(3023)	Underlying information subjected to a review by an independent certified public accountant		☐
(3024)	Underlying information subjected to an officer certification.		☐
(3025)	PDF of Balance Sheet, Income Statement and Statement of Cash Flows		☐
(3026)	Attach the worksheet listing required information	Name of Attached Document Listing Required Information	

Certification - Reporting Carrier Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013

<010>	Study Area Code	532390
<015>	Study Area Name	OREGON IDAHO UTIL.
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Doug Musgrave
<035>	Contact Telephone Number - Number of person identified in data line <030>	208-461-7802
<039>	Contact Email Address - Email Address of person identified in data line <030>	doug.musgrave@oiutelecom.net

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients

I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.

Name of Reporting Carrier: OREGON IDAHO UTIL.

Signature of Authorized Officer: CERTIFIED ONLINE Date

Printed name of Authorized Officer: Doug Musgrave

Title or position of Authorized Officer: Manager

Telephone number of Authorized Officer: (208) 461 7802

Study Area Code of Reporting Carrier: 532390 Filing Due Date for this form: 10/15/2013

Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.

Certification - Agent / Carrier Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013

<010>	Study Area Code	532390
<015>	Study Area Name	OREGON IDAHO UTIL.
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Doug Musgrave
<035>	Contact Telephone Number - Number of person identified in data line <030>	208 461 7802
<039>	Contact Email Address - Email Address of person identified in data line <030>	doug.musgrave@oiutelecom.net

TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

Certification of Officer to Authorize an Agent to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier
I certify that (Name of Agent)_____ is authorized to submit the information reported on behalf of the reporting carrier. I also certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized agent; and, to the best of my knowledge, the reports and data provided to the authorized agent is accurate.
Name of Authorized Agent:
Name of Reporting Carrier:
Signature of Authorized Officer: Date:
Printed name of Authorized Officer:
Title or position of Authorized Officer:
Telephone number of Authorized Officer:
Study Area Code of Reporting Carrier: Filing Due Date for this form:
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.

TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier
I, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipients on behalf of the reporting carrier; I have provided the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reported herein is accurate.
Name of Reporting Carrier:
Name of Authorized Agent or Employee of Agent:
Signature of Authorized Agent or Employee of Agent: Date:
Printed name of Authorized Agent or Employee of Agent:
Title or position of Authorized Agent or Employee of Agent
Telephone number of Authorized Agent or Employee of Agent:
Study Area Code of Reporting Carrier: Filing Due Date for this form:
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.

(800) Operating Companies
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	532390
<015>	Study Area Name	OREGON-IDAHO UTIL.
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Doug Musgrave
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<039>	Contact Email Address - Email Address of person identified in data line <030>	doug.musgrave@olutelecom.net

<810>	Reporting Carrier	Oregon-Idaho Utilities, Inc.
<811>	Holding Company	Robinson Communications Corp.
<812>	Operating Company	NA

<813>

<a1> Affiliates	<a2> SAC	<a3> Doing Business As Company or Brand Designation
Humboldt Telephone Company	553304	

Line 510 Service Quality Standards & Consumer Protection Rules Compliance

Oregon-Idaho Utilities, Inc. complies with the service quality standards in the State of Oregon as defined under OAR 860-034-0390 Retail Telecommunications Standards for Small Telecommunications Utilities. Oregon-Idaho Utilities, Inc. complies with the service quality standards in the State of Idaho as defined under IDAPA 31.41.01 The Telephone Customer Relations Rules. Supervisory personnel periodically monitor activities and information about customer service orders and trouble reports in these states to insure service quality standards are being followed. Frequent interaction between supervisors and field and customer service staff helps to insure that each employee understands their role in following these standards.

Oregon-Idaho Utilities, Inc. complies with all applicable requirements on consumer protection rules including OAR 860-034-0390 Retail Telecommunications Standards for Small Telecommunications Utilities in the State of Oregon, IDAPA 31.41.01 The Telephone Customer Relations Rules in the State of Idaho, 47 CFR Part 64 Subpart U, Customer Proprietary Network Information, and the Federal Trade Commission Red Flag Rules. Employee training is held yearly on the requirements of each of the above as well as general training on disclosure of customer information to unauthorized parties. Supervisory personnel periodically monitor the activities of field and customer service personnel for compliance.

Line 610 Functionality in Emergency Situations Description

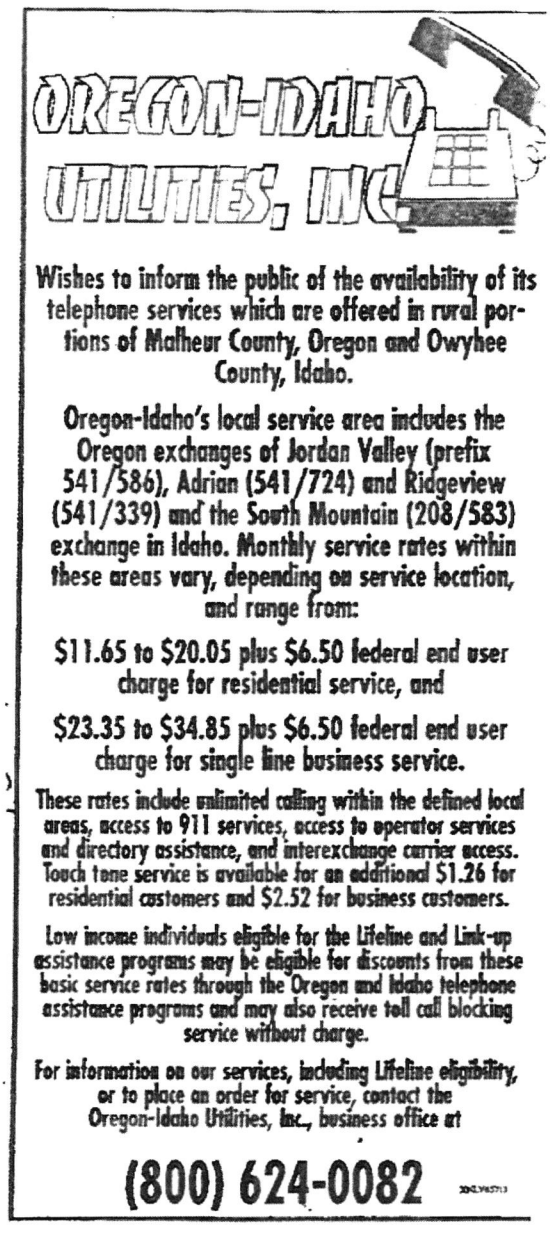
Oregon-Idaho Utilities, Inc. has engineered our communications network to remain functional in emergency situations as required by applicable state and federal regulations. Main Central office sites have emergency power generators that run automatically in the event of a commercial power loss. In addition, these sites have battery backup which will allow them to remain functional in the event of a loss of generator power. Second tier remote switch sites and remote concentrator sites have battery backup to continue operation in the event of a commercial power loss and the company has an inventory of portable generators which can be manually deployed to remain operational during extended commercial power loss events. Our class 5 switch and second tier remote sites have emergency stand alone capabilities to continue operation during an isolation event. All main switch, second tier remote switch, and remote concentrator sites have redundant transport paths allowing them to re-route traffic in the event of an emergency.

All switching, concentrator and transport equipment have redundant critical systems to continue operation during an internal card failure. We maintain a Rural Utilities Service recommended standard set of spare cards and parts in house for all mission critical systems. Routine maintenance is conducted on all mission critical systems. OIU also has an automated alarm monitor system in place that alerts company personnel of system malfunctions 24 hours a day, 7 days per week, 365 days per year. Our network was engineered to exceed generally accepted traffic handling standards within the industry to assure continued operation during traffic spikes and during busy hour and busy day events.

Line (1210) – Terms & Conditions of Voice Telephony Lifeline Plans

Oregon-Idaho Utilities does not have any service offerings specific to low income subscribers. Discounts to local service rates are available to qualified low income subscribers through the lifeline assistance program. Oregon-Idaho Utilities offers flat rate local service that includes unlimited calling within the defined local calling area, with access to 911 service, operator services, directory assistance, and Interexchange carriers. Oregon-Idaho Utilities does not offer toll service to our subscribers.

The below media ad was printed on a quarterly basis in The Argus Observer and The Owyhee Avalanche during 2012 informing the public, including those eligible for Lifeline, the availability of Oregon-Idaho Utilities telephone service.



Line (3017) – RUS Operating Report and Management Letter Attachment (including notes)

This section is confidential and protected from public inspection.