

OREGON-IDAHO UTILITIES INC.

1023 N. Horton Street
P.O. Box 1880
Nampa, Idaho 83653
208-461-7802
208-461-7896 FAX

RECEIVED

2015 JUL -2 AM 8:42

IDAHO PUBLIC
UTILITIES COMMISSION

June 26, 2015

Ms. Jean Jewell
Commission Secretary
Idaho Public Utilities Commission
427 W. Washington
Boise, Id. 83720-0074
Jean.jewell@puc.idaho.gov

GNR-T-15-01

RE: Commission Order No. 29841 2014 Eligible Telecommunications Carrier Annual Reporting to the Idaho Public Utilities Commission.

Dear Ms. Jewell,

Enclosed, please find three copies of the Oregon-Idaho Utilities FCC form 481 submission for SAC 532390 for program year 2016 along with a completed "AFFIDAVIT OF BUSINESS OR CORPORATE OFFICER". This Form 481 has been filed with USAC and the FCC.

In accordance with IPUC Rules of Procedure Rule 67, the financial and audit information contained in the FCC Form 481 for Oregon-Idaho Utilities, Inc. is confidential and is protected by law from public inspection, examination or copying under Title 9, Chapter 3, Section 9-340D (1)(a) and (b). Independent economic value is derived from this information not being readily ascertainable by proper means by other persons who could obtain economic value from its disclosure or use and Oregon-Idaho Utilities, Inc. makes reasonable efforts to maintain the secrecy of this information. This protected information has been separated from the information not protected from public inspection and is being submitted to the PUC via certified mail as required by the IPUC rules of procedure.

If you have any questions or need additional information concerning this submission, please contact me at (208) 461 -7802 or via e-mail at doug.musgrave@oiutelecom.net.

Sincerely,



Douglas N. Musgrave
Manager

State of Idaho)
) ss
County of Canyon)

CERTIFICATION BY ELIGIBLE TELECOMMUNICATIONS CARRIER
OF COMPLIANCE WITH SERVICE QUALITY AND CUSTOMER
PROTECTION, ABILITY TO REMAIN FUNCTIONAL IN EMERGENCIES,
AND USE OF FEDERAL HIGH-COST SUPPORT.

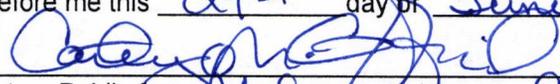
AFFIDAVIT OF BUSINESS OR CORPORATE OFFICER

The Idaho Public Utilities Commission Order No. 29841 requires that Eligible Telecommunications Carriers certify that it is compliant with applicable service quality standards and consumer protection rules; and ETCs must demonstrate the ability to remain functional in emergencies. In addition, the Commission must file an annual certification with the USAC and the FCC that all federal high-cost support provided to ETCs within the State of Idaho will be used only for the provision, maintenance, and upgrading of facilities and services for which the support is intended. Accordingly, the undersigned states and verifies under oath the following:

1. I am an officer of Oregon - Idaho Utilities, Inc., an eligible telecommunications carrier for receiving federal universal service support under section 214(e) of the Telecommunications Act of 1996 in the state of Idaho.
2. I am familiar with the Company's day-to-day operations in the state of Idaho and with the State's service quality standards and consumer protection rules as set forth in Commission Order No. 29841.
3. OREGON - IDAHO UTILITIES, INC. is complying with applicable service quality standards and consumer protection rules of the Federal Communications Commission and the Idaho Public Utilities Commission.
4. I certify to the Commission that the Company is able to remain functional in emergencies as set forth in Commission Order No. 29841 and in 47 C.F.R. § 54.201(a)(2).
5. I also certify that all federal universal service support funds received by Oregon - Idaho Utilities, Inc. during the current calendar year will be used in a manner consistent with section 254(e); that is, for the provision, maintenance, and upgrading of facilities and services for which the support is intended. The company will continue to comply for the period of January 1, 2016, through December 31, 2016, to be eligible for federal universal service fund support.
6. This verification and affidavit is provided to be the Idaho Public Utilities Commission to enable the IPUC to certify to the FCC that federal universal service support received by the eligible carriers in the state will be used in a manner consistent with Section 254(e) of the Telecommunications Act.


Name/Title MANAGER
06/29/2015
Date

SUBSCRIBED AND SWORN to before me this 29th day of June


Notary Public for Idaho, residing at Canyon County
My Commission expires 8/11/18

**Cathy M. Gifford
Notary Public
State of Idaho**

Clifford M. Clifford
Notary Public
State of Idaho

**FCC Form 481 - Carrier Annual Reporting
Data Collection Form**

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	532390
<015>	Study Area Name	OREGON-IDAHO UTIL.
<020>	Program Year	2016
<030>	Contact Name: Person USAC should contact with questions about this data	Doug Musgrave
<035>	Contact Telephone Number: Number of the person identified in data line <030>	2084617802 ext.
<039>	Contact Email Address: Email of the person identified in data line <030>	doug.musgrave@oitelecom.net

ANNUAL REPORTING FOR ALL CARRIERS	54.313	54.422
	Completion Required	Completion Required

(check box when complete)

<100>	Service Quality Improvement Reporting	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<200>	Outage Reporting (voice)	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<210>	<input checked="" type="checkbox"/> <-- check box if no outages to report		<input checked="" type="checkbox"/>	<input type="checkbox"/>
<300>	Unfulfilled Service Requests (voice)	0	<input type="checkbox"/>	<input type="checkbox"/>
<310>	Detail on Attempts (voice)	(attach descriptive document)	<input type="checkbox"/>	<input type="checkbox"/>
<320>	Unfulfilled Service Requests (broadband)	0	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<330>	Detail on Attempts (broadband)	(attach descriptive document)	<input type="checkbox"/>	<input type="checkbox"/>
<400>	Number of Complaints per 1,000 customers (voice)		<input checked="" type="checkbox"/>	<input type="checkbox"/>
<410>	Fixed	0.0		
<420>	Mobile	0.0		
<430>	Number of Complaints per 1,000 customers (broadband)		<input checked="" type="checkbox"/>	<input type="checkbox"/>
<440>	Fixed	0.0		
<450>	Mobile	0.0		
<500>	Service Quality Standards & Consumer Protection Rules Compliance	(check to indicate certification)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<510>	532390ORID510.pdf	(attached descriptive document)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<600>	Functionality in Emergency Situations	(check to indicate certification)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<610>	532390ORID610.pdf	(attached descriptive document)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<700>	Company Price Offerings (voice)	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<710>	Company Price Offerings (broadband)	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<800>	Operating Companies and Affiliates	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<900>	Tribal Land Offerings (Y/N)?	(if yes, complete attached worksheet)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<1000>	Voice Services Rate Comparability Certification	Yes	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<1010>		(attach descriptive document)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<1100>	Certify whether terrestrial backhaul options exist (Yes or No)	(if not, check to indicate certification)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<1110>		(complete attached worksheet)	<input type="checkbox"/>	<input type="checkbox"/>
<1200>	Terms and Condition for Lifeline Customers	(complete attached worksheet)	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Price Cap Carriers, Proceed to Price Cap Additional Documentation Worksheet

Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers

<2000>	(check to indicate certification)	<input type="checkbox"/>	<input type="checkbox"/>
<2005>	(complete attached worksheet)	<input type="checkbox"/>	<input type="checkbox"/>

Rate of Return Carriers, Proceed to ROR Additional Documentation Worksheet

<3000>	(check to indicate certification)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<3005>	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input type="checkbox"/>

(100) Service Quality Improvement Reporting Data Collection Form

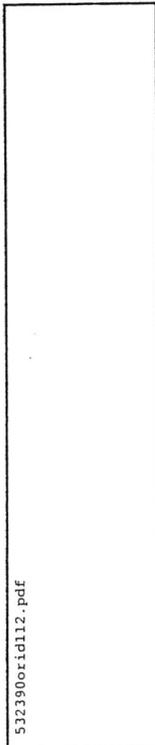
FCC Form 481
 OMB Control No. 3060-0986/OMB Control No. 3060-0819
 July 2013

<010> Study Area Code 532390
 <015> Study Area Name OREGON-IDAHO UTIL.
 <020> Program Year 2016
 <030> Contact Name - Person USAC should contact regarding this data Doug Musgrave
 <035> Contact Telephone Number - Number of person identified in data line <030> 2084617802 ext.
 <039> Contact Email Address - Email Address of person identified in data line <030> doug.musgrave@o.tutelecom.net

<110> Has your company received its ETC certification from the FCC? (yes / no)
 If your answer to Line <110> is yes, do you have an existing §54.202(a) "5 year plan" filed with the FCC? (yes / no)

If your answer to Line <111> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.

<112> Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your company is a CETC which only receives frozen support, your progress report is only required to address voice telephony service.



Name of Attached Document

Please select the appropriate responses below (Yes, No, Not Applicable) to confirm that the attached document(s), on line 112, contains a progress report on its five-year service quality improvement plan pursuant to §54.202(a). The information shall be submitted at the wire center level or census block as appropriate.

<113> Maps detailing progress towards meeting plan targets	Yes
<114> Report how much universal service (USF) support was received	Yes
<115> How much (USF) was used to improve service quality and how support was used to improve service quality	Yes
<116> How much (USF) was used to improve service coverage and how support was used to improve service coverage	Yes
<117> How much (USF) was used to improve service capacity and how support was used to improve service capacity	Yes
<118> Provide an explanation of network improvement targets not met in the prior calendar year.	Yes

**(900) Tribal Lands Reporting
Data Collection Form**

EGG Form 781
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010> Study Area Code 532390

<015> Study Area Name OREGON- IDAHO UTIL.

<020> Program Year 2016

<030> Contact Name - Person USAC should contact regarding this data Doug Musgrave

<035> Contact Telephone Number - Number of person identified in data line <030> 2084617802 ext.

<039> Contact Email Address - Email Address of person identified in data line <030> doug.musgrave@iutelecom.net

<910> Tribal Land(s) on which ETC Serves

<920> Tribal Government Engagement Obligation

Name of Attached Document

If your company serves Tribal lands, please select (Yes, No, NA) for each these boxes to confirm the status described on the attached document(s), on line 920, demonstrates coordination with the Tribal government pursuant to § 54.313(a)(9) includes:

- <921> Needs assessment and deployment planning with a focus on Tribal community anchor institutions.
- <922> Feasibility and sustainability planning;
- <923> Marketing services in a culturally sensitive manner;
- <924> Compliance with Rights of way processes
- <925> Compliance with Land Use permitting requirements
- <926> Compliance with Facilities Siting rules
- <927> Compliance with Environmental Review processes
- <928> Compliance with Cultural Preservation review processes
- <929> Compliance with Tribal Business and Licensing requirements.

Select Yes or No or Not Applicable

(1100) No Terrestrial Backhaul Reporting Data Collection Form	FCC Form 481 OMB Control No. 3060-0988/OMB Control No. 3060-0819 July 2013
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<010> Study Area Code	532390
<015> Study Area Name	OREGON-IDaho UTIL.
<020> Program Year	2016
<030> Contact Name - Person USAC should contact regarding this data	Doug Musgrave
<035> Contact Telephone Number - Number of person identified in data line <030>	2084617802 ext.
<039> Contact Email Address - Email Address of person identified in data line <030>	doug.musgrave@iutelecom.net

<1120> Please confirm whether terrestrial backhaul options exist within the supported area pursuant to § 54.313(g) (Yes, No).

<1130> Please select the appropriate response (Yes, No, Not Applicable) to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(g).

(4200) Terms and Condition for Lifeline Customers
Lifeline Data Collection Form

FCC Form 781
 OMB Control No. 3060-0986/OMB Control No. 3060-0819
 July 2013

<010> Study Area Code 532390
 <015> Study Area Name OREGON-IDAHO UTIL.
 <020> Program Year 2016
 <030> Contact Name - Person USAC should contact regarding this data Doug Musgrave
 <035> Contact Telephone Number - Number of person identified in data line <030> 2084617802 ext.
 <039> Contact Email Address - Email Address of person identified in data line <030> doug_musgrave@oiu telecom.net

532390or1210.pdf

Name of Attached Document

<1210> Terms & Conditions of Voice Telephony Lifeline Plans

<1220> Link to Public Website HTTP

"Please check these boxes below to confirm that the attached document(s), on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:

- <1221> Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers,
- <1222> Details on the number of minutes provided as part of the plan,
- <1223> Additional charges for toll calls, and rates for each such plan.

2016 Price Cap Carrier Additional Documentation
 Data Collection Form
 (Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers)

FCC Form 481
 OMB Control No. 3060-0986/OMB Control No. 3060-0819
 July 2013

<010> Study Area Code 332390
 <015> Study Area Name OREGON-TDARO UTIL.
 <020> Program Year 2016
 <030> Contact Name - Person USAC should contact regarding this data Doug Musgrave
 <035> Contact Telephone Number - Number of person identified in data line <030> 206667602 ext.
 <039> Contact Email Address - Email Address of person identified in data line <030> doug.musgrave@tutelec.com.net

Select the appropriate responses below (Yes, No, Not Applicable) to note compliance as a recipient of Incremental Connect America Phase I support, Frozen High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e). The information reported on this form and in the documents attached below is accurate.

Incremental Connect America Phase I reporting

<2010> 2nd Year Certification (47 CFR § 54.313(b)(1)(i)) []
 <2011a> 3rd Year Certification (47 CFR § 54.313(b)(1)(ii)) []
 <2011b> Attachment (47 CFR § 54.313(b)(1)(ii)) []

Price Cap Carrier Receiving Frozen Support Certification (47 CFR § 54.312(a))

<2012> 2013 Frozen Support Calculation (47 CFR § 54.313(c)(1)) []
 <2013> 2014 Frozen Support Calculation (47 CFR § 54.313(c)(2)) []
 <2014> 2015 Frozen Support Calculation (47 CFR § 54.313(c)(3)) []
 <2015> 2016 and future Frozen Support Calculation (47 CFR § 54.313(c)(4)) []

Price Cap Carrier Connect America ICC Support (47 CFR § 54.313(d))
 Certification Support Used to Build Broadband []

Connect America Phase II Reporting (47 CFR § 54.313(e))

<2017> 3rd year Broadband Service Certification []
 <2018> 5th year Broadband Service Certification []
 <2019> Interim Progress Certification []

Please check the box to confirm that the attached document(s), on line 2021, contains the required information pursuant to § 54.313 (e)(3)(ii), as a recipient of CAF Phase II support shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year.

<2021> Interim Progress Community Anchor Institutions []

Name of Attached Document(s) Listing Required Information

3000 Rules of Return Carrier Additional Documentation
Data Collection Form

CC Form 431
OMB Control No. 3060-0985/OMB Control No. 3060-0819
July 2013

<010> Study Area Code 532390
 <015> Study Area Name OREGON-IDAHO UTIL.
 <020> Program Year 2016
 <030> Contact Name - Person USAC should contact regarding this data Doug Musgrave
 <035> Contact Telephone Number - Number of person identified in data line <030> 2084617802 ext.
 <099> Contact Email Address - Email Address of person identified in data line <030> doug.musgrave@iutelecom.net

CHECK the boxes below to note compliance on its five year service quality plan (pursuant to 47 CFR § 54.202(a)) and, for privately held carriers, ensuring compliance with the financial reporting requirements set forth in 47 CFR § 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.

(3010) Progress Report on 5 Year Plan
 Milestone Certification (47 CFR § 54.313(f)(1)(i))

Name of Attached Document Listing Required Information
 532390orid3010.pdf

Please check this box to confirm that the attached document(s), on line 3012 contains the required information pursuant to § 54.313 (f)(1)(ii), the carrier shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year.

(3012) Community Anchor Institutions (47 CFR § 54.313(f)(1)(iii))

Name of Attached Document Listing Required Information
 532390orid3012.pdf

(3013) Is your company a Privately Held ROR Carrier (47 CFR § 54.313(f)(2))
 (3014) If yes, does your company file the RUS annual report

Please check these boxes to confirm that the attached document(s), on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires:

(3015) Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)
 (3016) Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows

(3017) If the response is yes on line 3014, attach your company's RUS annual report and all required documentation
 (3018) If the response is no on line 3014, is your company audited?
 If the response is yes on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains
 (3019) Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers,
 (3020) Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows
 (3021) Management letter and audit opinion issued by the independent certified public accountant that performed the company's financial audit
 If the response is no on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains:
 (3022) Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers,
 (3023) Underlying information subjected to a review by an independent certified public accountant
 (3024) Underlying information subjected to an officer certification.
 (3025) Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows

(3026) Attach the worksheet listing required information

Name of Attached Document Listing Required Information

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FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

(3000) Rate Of Return Carrier Additional Documentation (Continued)
Data Collection Form

<010> Study Area Code 532390
 <015> Study Area Name OREGON-IDAHO UTIL.
 <020> Program Year 2016
 <030> Contact Name - Person USAC should contact regarding this data Doug Musgrave
 <035> Contact Telephone Number - Number of person identified in data line <030> 2084617802 ext.
 <039> Contact Email Address - Email Address of person identified in data line <030> doug.musgrave@olte.com.net

Redacted - For Public Inspection

[REDACTED]

- Financial Data Summary
- (3027) Revenue
- (3028) Operating Expenses
- (3029) Net Income
- (3030) Telephone Plant In Service (TPIS)
- (3031) Total Assets
- (3032) Total Debt
- (3033) Total Equity
- (3034) Dividends

CONFIDENTIAL

CONFIDENTIAL

Certification - Reporting Carrier	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013

<010> Study Area Code	532390
<015> Study Area Name	OREGON-IDAHO UTIL.
<020> Program Year	2016
<030> Contact Name - Person USAC should contact regarding this data	Doug Musgrave
<035> Contact Telephone Number - Number of person identified in data line <030>	2084617802 ext.
<039> Contact Email Address - Email Address of person identified in data line <030>	doug.musgrave@oiutelecom.net

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients	
I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.	
Name of Reporting Carrier:	OREGON-IDAHO UTIL.
Signature of Authorized Officer:	Date
Printed name of Authorized Officer:	Doug Musgrave
Title or position of Authorized Officer:	Manager/ Asst. Corp Secretary
Telephone number of Authorized Officer:	2084617802 ext.
Study Area Code of Reporting Carrier:	532390
Filing Due Date for this form:	07/01/2015
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

Certification - Agent / Carrier Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010> Study Area Code	532390
<015> Study Area Name	OREGON-IDAHO UTIL.
<020> Program Year	2016
<030> Contact Name - Person USAC should contact regarding this data	Doug Musgrave
<035> Contact Telephone Number - Number of person identified in data line <030>	2084617802 ext.
<039> Contact Email Address - Email Address of person identified in data line <030>	doug.musgrave@iutelecom.net

TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

Certification of Officer to Authorize an Agent to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I certify that (Name of Agent) _____ is authorized to submit the information reported on behalf of the reporting carrier. I also certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized agent; and, to the best of my knowledge, the reports and data provided to the authorized agent is accurate.	
Name of Authorized Agent:	
Name of Reporting Carrier:	
Signature of Authorized Officer:	Date:
Printed name of Authorized Officer:	
Title or position of Authorized Officer:	
Telephone number of Authorized Officer:	
Study Area Code of Reporting Carrier:	Filing Due Date for this form:
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipients on behalf of the reporting carrier; I have provided the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reported herein is accurate.	
Name of Reporting Carrier:	
Name of Authorized Agent or Employee of Agent:	
Signature of Authorized Agent or Employee of Agent:	Date:
Printed name of Authorized Agent or Employee of Agent:	
Title or position of Authorized Agent or Employee of Agent:	
Telephone number of Authorized Agent or Employee of Agent:	
Study Area Code of Reporting Carrier:	Filing Due Date for this form:
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	



[USAC Home](#) | [High Cost Program](#) | [Search Tools](#) | [Form 481](#)

CONFIRMATION

Congratulations. Your filing has been successfully certified.

Filing 1 was successfully certified on Thu 25 Jun 15 03:49:11 PM EDT by doug.musgrave@oiutelecom.net .

SAC : 532390

SPIN : 143002631

Carrier Name : OREGON-IDAHO UTIL.

Program Year : 2016

A confirmation email will be sent to the email address on record for your user ID. Please email USAC at HCCERTS@USAC.ORG if you do not receive this email within 24 hours.

[Return to 481 Search](#) [Print Confirmation Page](#)

Oregon-Idaho Utilities, Inc.
2015 Progress report on 5Yr. Service Quality improvement plan
Program Year 2016

This document is an integral part of the Company's 2015 Annual Report, as attached to Form 481. It is in compliance with §54.313(a)(1) adopted in the FCC's USF/ICC Transformation Order (11-161) and incorporates all further clarifications identified in subsequent Reconsideration Orders, as applicable, that were in effect at the time the Annual Report was submitted to the requisite regulatory authorities. Questions about this report should be submitted to Doug Musgrave, Manager, at (208) 461-7802 or by e-mail at doug.musgrave@oiutelecom.net.

Oregon-Idaho Utilities, Inc. is a small, rural, privately owned Independent Local Exchange Carrier operating in the states of Oregon and Idaho. OIU is headquartered at 1023 N. Horton St., Nampa, Idaho 83651. We are Oregon and Idaho State Public Utilities Commissions certificated and an Eligible Telecommunications Carrier throughout our authorized service areas in Oregon and Idaho. We are a NECA member company and receive high cost support through Federal and State Universal Service mechanisms.

Oregon-Idaho Utilities advises that the environment in which the Company operates is dynamic, not static. As a result, certain network targets identified in our initial 5 Year Network Improvement Plan filed in 2014 may be modified in response to the fast changing regulatory environment at both the Federal and State levels. The feasibility of each project must be regularly reviewed giving consideration to its implications upon the Company's financial viability in addition to their impacts on our capability to provide required services and maintenance of service quality. When a project is no longer viable because of financial, technological, or vendor related reasons, less costly alternatives of achieving the desired service improvement may be examined. Targets not met or that have changed since the initial 5 Year Plan Filing are identified and reasons provided for those changes.

According to USAC, year to date thru the end of May 2015, OIU has received a total of \$790,447 in Federal Support. The receipt of that support can be broken down by category as follows:

High Cost Loop Fund	\$399,544
Safety Net Additive	\$ 7,450
Local Switching Support	\$ 0
CAF-ICC Support	\$176,616
ICLS	\$206,837

Universal Service Support funds are used to maintain, upgrade, and improve the Company's network, cover operating expenses and debt commitments as necessary to permit it to offer a high level of service for both voice and broadband within our authorized study area. USF Support will continue to be included in the Company's current revenue accounts and forward-looking projections. Revenues, in the aggregate, are used for both capital expenditures and to cover operating expenses and fixed costs incurred to obtain capital from lenders. The Company does not segregate USF separately for purposes of tracking its use to cover capital and operating expenditures; USF is expended in the same proportion as its contribution is to the Company's aggregate revenue amount.

The preparation of financial data for the company can take several weeks beyond the close of the financial period. At the preparation of this report, complete financial data had been compiled and

prepared through the end of April 2015. As of April 2015 the proportionate share of USF expenditures to date for 2015 is estimated by the company as follows:

CAPEX \$7,904 OPEX \$782,543

In the USF/ICC Transformation Order the FCC determined that rural rate of return carriers are only required to extend broadband capabilities within their areas in the existence of a reasonable request for service by a prospective broadband customer. In the Seventh Order of Reconsideration, the FCC clarified the circumstances which constitute a reasonable request. Further section 67 clarifies that a request is considered unreasonable if it required the carrier to undertake plant improvements merely for the purpose of providing a new broadband service if such improvements would likely force the carrier above the \$250.00 per line monthly cap or if the carrier were already experiencing support reductions as a result of that cap.

The 5 Year Plan submitted by OIU as a part of our Project Year 2015 Annual Report was created prior to the FCC's clarification of a reasonable request. As a result, the projects mentioned in that 5 year plan did not take into account that OIU is and has experienced support reductions as a direct result of the \$250.00 per line monthly cap since the cap was enacted. All projects considered for construction by OIU must weigh the potential benefits against the financial impact of the undertaking. Following is a description of the broadband expansion projects that were planned for calendar year 2015.

South Mountain Exchange DSLAM project – Program Year 2016

This project encompasses the placement of additional fiber optic facilities and the addition of a new DSLAM site in the Pleasant Valley Exchange of Idaho to extend coverage of 4/1 broadband service to 9 customers along South Mountain Road and increase voice service quality by shortening the voice loops. Two of the nine customers have expressed interest in receiving broadband service in the past if it were available but it is not practical to build a project that only serves part of the available customers in an area. The estimated cost of this project was approximately \$22,000.00 per customer and the project will only allow a maximum of 4/1 capabilities to all but two of the households in the build area. The costs of this project are prohibitive notwithstanding the \$250.00 per line monthly cap. This project has been placed on indefinite hold.

Upgrade Existing FTTP Systems Jordan Valley Exchange – Program Year 2016

This project involved hardware and software upgrades to our existing FTTP systems in the Jordan Valley, Oregon Exchange. As this FTTP system ages, it requires certain upgrades that are necessary to keep the system operational, this is a service Quality Issue. This project is still scheduled for the latter half of 2015 and will be scaled back to save costs where practical. The project is estimated to cost less than \$25,000.00 to complete and will affect approximately 20 voice and or broadband customers.

All Exchanges – Program Year 2016

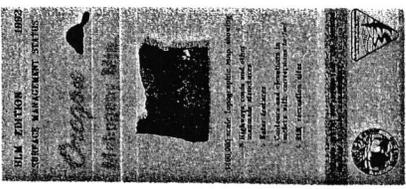
Oregon-Idaho Utilities is in progress of performing software upgrades at our existing DSLAM locations that will allow us to utilize VDSL technologies. This project is an upgrade to increase capacity and improve coverage with higher rate broadband speeds to our existing broadband customers in our attempt to keep pace with the rapidly increasing broadband transfer rates mandated by federal regulators. The cost of these upgrades is estimated to be less than \$8,000.00 total and will affect all OIU broadband customers. In addition we are in the process of increasing the bandwidth of our middle mile and upstream provider links to maintain service quality to our existing customers. These projects were not planned in the 2015 5 year plan but have become necessary for OIU to remain a viable provider of broadband services to all of our customers.

Capabilities currently exist to provide 4 Mbps downstream and 1 Mbps upstream broadband service to all known community anchor institutions within the OIU Study Area. No new broadband services were installed to community anchor institutions in the OIU study area in fiscal year 2014.

P.Y. 2016 F 981 Line 112

CTU SAC 53290 DSLAM Upgrade work Area

MAP 20F4



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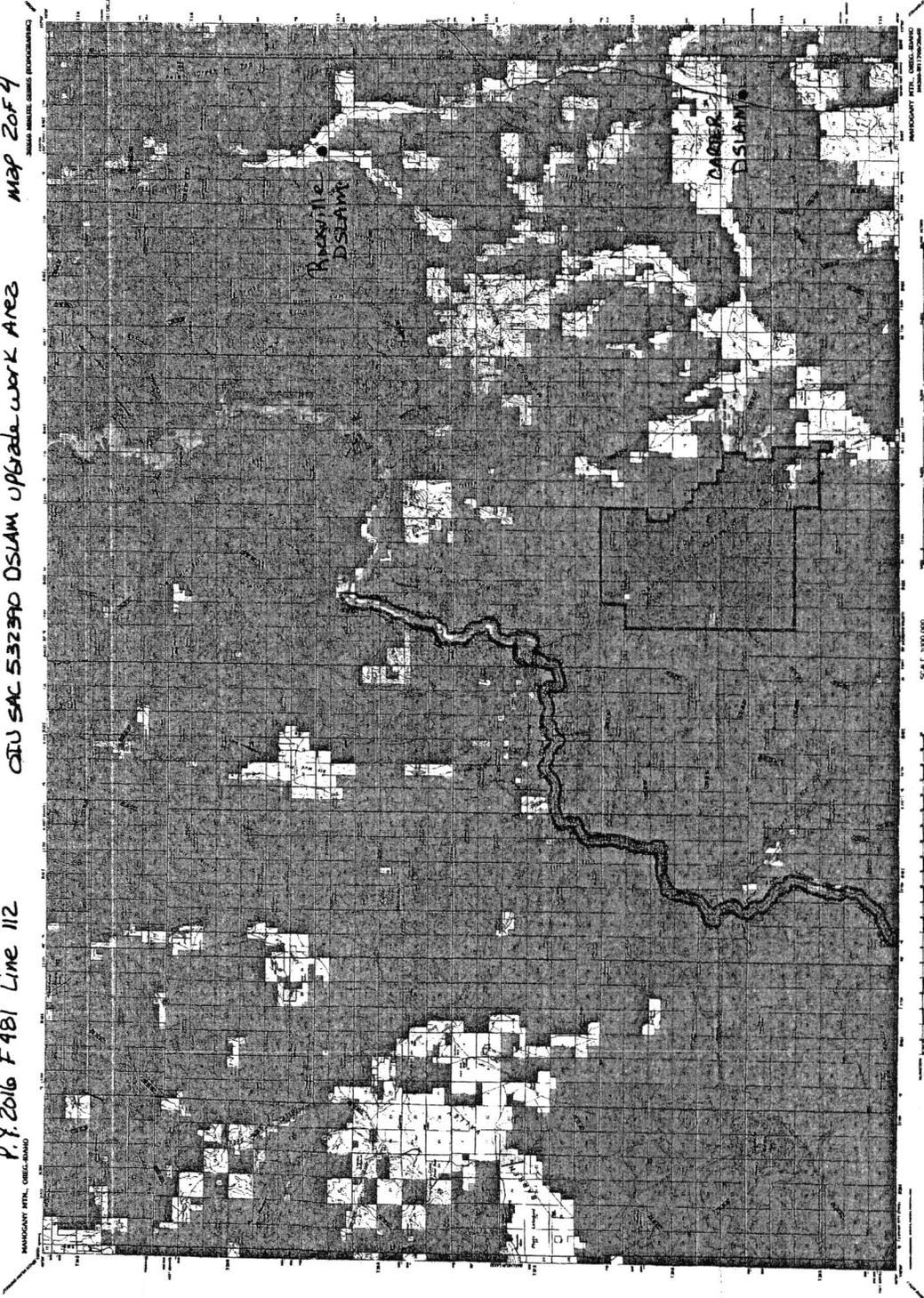
NATIONAL STANDARD SYMBOLS FOR MAPS

Symbol	Description
Circle with dot	Well
Circle with cross	Water tower
Circle with horizontal lines	Spring
Circle with vertical lines	Well
Circle with diagonal lines	Well
Circle with wavy lines	Well
Circle with concentric circles	Well
Circle with a cross and a dot	Well
Circle with a cross and a circle	Well
Circle with a cross and a square	Well
Circle with a cross and a triangle	Well
Circle with a cross and a diamond	Well
Circle with a cross and a hexagon	Well
Circle with a cross and an octagon	Well
Circle with a cross and a decagon	Well
Circle with a cross and a dodecagon	Well
Circle with a cross and a hexagram	Well
Circle with a cross and a heptagon	Well
Circle with a cross and an octagram	Well
Circle with a cross and a nonagon	Well
Circle with a cross and a decagram	Well
Circle with a cross and an undecagon	Well
Circle with a cross and a dodecagram	Well

THIS MAP IS
 A PRODUCT OF THE
 BUREAU OF LAND
 MANAGEMENT
 U.S. DEPARTMENT OF
 THE INTERIOR
 WASHINGTON, D.C. 20250

Topographic Map Symbols

Symbol	Description
Circle with a dot	Well
Circle with a cross	Water tower
Circle with horizontal lines	Spring
Circle with vertical lines	Well
Circle with diagonal lines	Well
Circle with wavy lines	Well
Circle with concentric circles	Well
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Circle with a cross and a nonagon	Well
Circle with a cross and a decagram	Well
Circle with a cross and an undecagon	Well
Circle with a cross and a dodecagram	Well



MAHOAGNY MOUNTAIN 100K, OR, ID

Symbol	Description
Circle with a dot	Well
Circle with a cross	Water tower
Circle with horizontal lines	Spring
Circle with vertical lines	Well
Circle with diagonal lines	Well
Circle with wavy lines	Well
Circle with concentric circles	Well
Circle with a cross and a dot	Well
Circle with a cross and a circle	Well
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Circle with a cross and a heptagon	Well
Circle with a cross and an octagram	Well
Circle with a cross and a nonagon	Well
Circle with a cross and a decagram	Well
Circle with a cross and an undecagon	Well
Circle with a cross and a dodecagram	Well

Mahogany Mountain 100K; OR, ID; Scale: 1" = 4.434MI, 7.135MI, 23.410FI, 1 MI = 0.226", 1 cm = 2,809MI

MAPS Reduced to 77% of normal size

P.Y. 2016 F481 Line 112

OTU SAC 53239D DSLAM upgrade work Ave 3

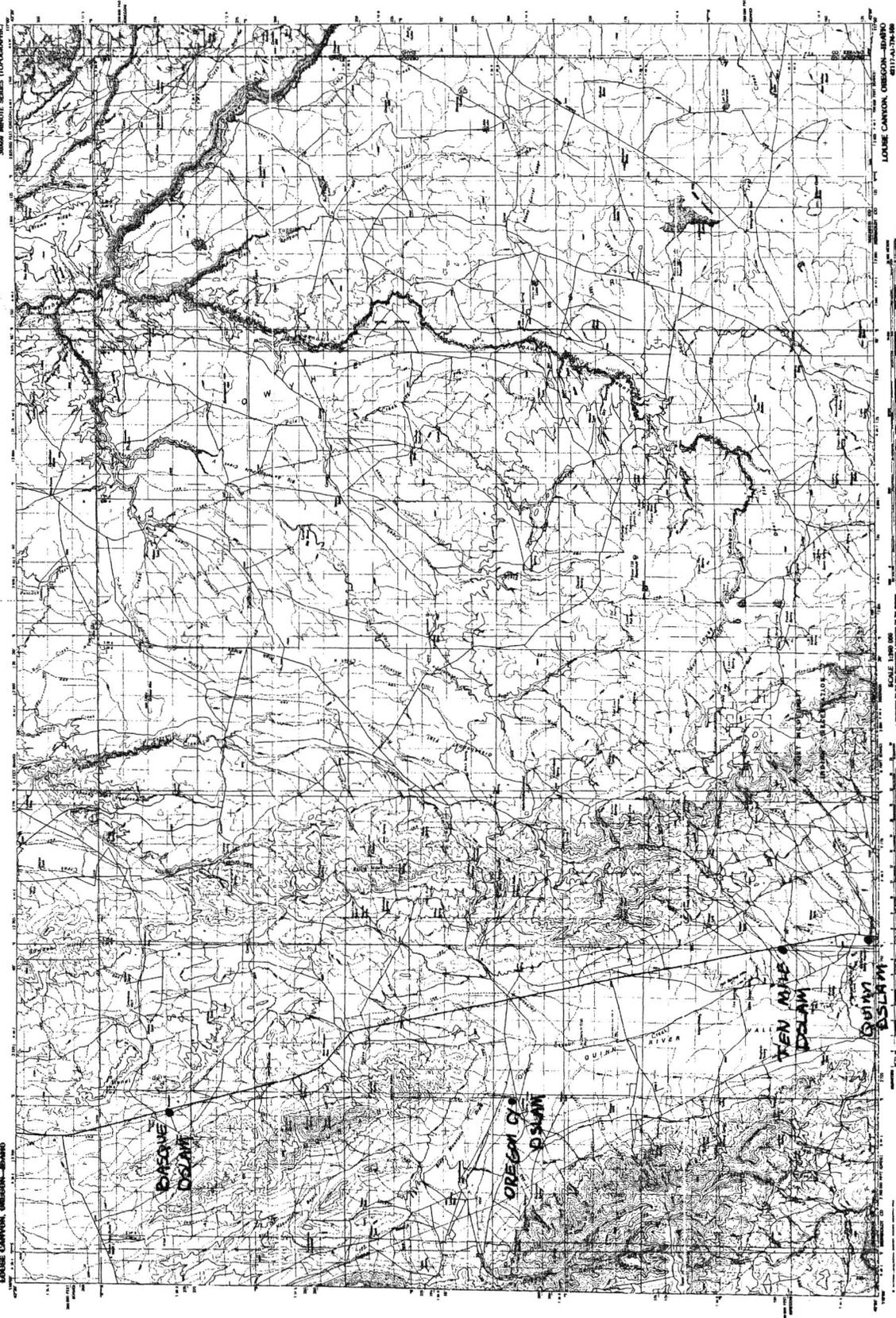
MAP 4 of 4

Louise Canyon
OREGON—IDaho

5:00 (1983) scale, metric
Topographic Series

TOPOGRAPHIC SURVEY

Produced by the United States Geological Survey
This map is a derivative of the 1:50,000 scale topographic maps of the United States, which were produced by the United States Geological Survey. The data for this map were derived from the 1:50,000 scale topographic maps of the United States, which were produced by the United States Geological Survey. The data for this map were derived from the 1:50,000 scale topographic maps of the United States, which were produced by the United States Geological Survey.



Louise Canyon 100K; OR, ID, NV. Scale: 1" = 4,470M; 7,200M; 23,650F; 1 MI = 0.223", 1 cm = 0.3937IN

MAPS Reduced TO 77% OF NORMAL SIZE

Topographic Map Symbols

Symbol	Description
...	...

...

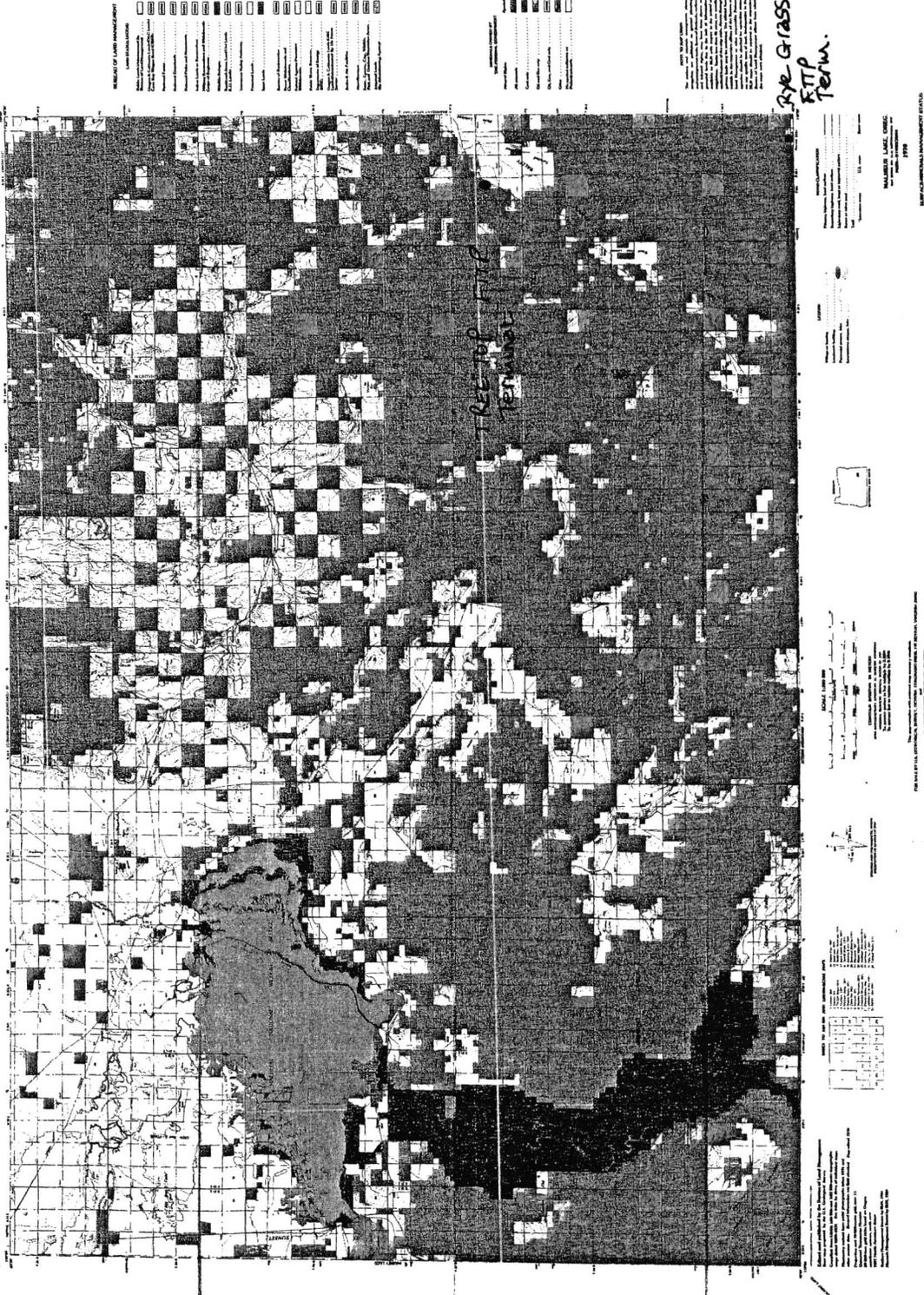
P.Y. 2016 F481 Line 112

OIU SAC 532390 FTTP Terminal Upgrade

MAP 30894

UNITED STATES
DEPARTMENT OF THE INTERIOR
BUREAU OF LAND MANAGEMENT

MALHEUR LAKE OVERSIGHT
LAND-SCALE PROJECT (TOPOGRAPIK)



Malheur Lake 100K; OR; Scale: 1" = 2.071 Mi, 3.333 MR, 10,936 Ft, 1 Mi = 0.483", 1 cm = 1.312 MR

MAPS Reduced to 77% of normal size

Line 510 Service Quality Standards & Consumer Protection Rules Compliance

Oregon-Idaho Utilities, Inc. complies with the service quality standards in the State of Oregon as defined under OAR 860-034-0390 Retail Telecommunications Standards for Small Telecommunications Utilities. Oregon-Idaho Utilities, Inc. complies with the service quality standards in the State of Idaho as defined under IDAPA 31.41.01 The Telephone Customer Relations Rules. Supervisory personnel periodically monitor activities and information about customer service orders and trouble reports in these states to insure service quality standards are being followed. Frequent interaction between supervisors and field and customer service staff helps to insure that each employee understands their role in following these standards.

Oregon-Idaho Utilities, Inc. complies with all applicable requirements on consumer protection rules including OAR 860-034-0390 Retail Telecommunications Standards for Small Telecommunications Utilities in the State of Oregon, IDAPA 31.41.01 The Telephone Customer Relations Rules in the State of Idaho, 47 CFR Part 64 Subpart U, Customer Proprietary Network Information, and the Federal Trade Commission Red Flag Rules. Employee training is held yearly on the requirements of each of the above as well as general training on disclosure of customer information to unauthorized parties. Supervisory personnel periodically monitor the activities of field and customer service personnel for compliance.

Line 610 Functionality in Emergency Situations Description

Oregon-Idaho Utilities, Inc. has engineered our communications network to remain functional in emergency situations as required by applicable state and federal regulations. Main Central office sites have emergency power generators that run automatically in the event of a commercial power loss. In addition, these sites have battery backup which will allow them to remain functional in the event of a loss of generator power. Second tier remote switch sites and remote concentrator sites have battery backup to continue operation in the event of a commercial power loss and the company has an inventory of portable generators which can be manually deployed to remain operational during extended commercial power loss events. Our class 5 switch and second tier remote sites have emergency stand alone capabilities to continue operation during an isolation event. All main switch, second tier remote switch, and remote concentrator sites have redundant transport paths allowing them to re-route traffic in the event of an emergency.

All switching, concentrator and transport equipment have redundant critical systems to continue operation during an internal card failure. We maintain a Rural Utilities Service recommended standard set of spare cards and parts in house for all mission critical systems. Routine maintenance is conducted on all mission critical systems. OIU also has an automated alarm monitor system in place that alerts company personnel of system malfunctions 24 hours a day, 7 days per week, 365 days per year. Our network was engineered to exceed generally accepted traffic handling standards within the industry to assure continued operation during traffic spikes and during busy hour and busy day events.

Line (1210) – Terms & Conditions of Voice Telephony Lifeline Plans

Oregon-Idaho Utilities does not have any service offerings specific to low income subscribers. Discounts to local service rates are available to qualified low income subscribers through the lifeline assistance program. Oregon-Idaho Utilities offers flat rate local service that includes unlimited calling within the defined local calling area, with access to 911 service, operator services, directory assistance, and Interexchange carriers. Oregon-Idaho Utilities does not offer toll service to our subscribers.

The below media ad was printed on a quarterly basis in The Argus Observer and The Owyhee Avalanche during 2014 informing the public, including those eligible for Lifeline, the availability of Oregon-Idaho Utilities telephone service.



**OREGON-IDAHO
UTILITIES, INC.**

Wishes to inform the public of the availability of its telephone services which are offered in rural portions of Harney County, Malheur County, Oregon and Owyhee County, Idaho.

Oregon-Idaho's local service area includes the Oregon exchanges of Jordan Valley (prefix 541/586), Adrian (541/724) and Ridgeview (541/339) and the South Mountain (208/583) exchange in Idaho. Monthly service rates within these areas vary, depending on service location, and range from:

\$11.65 to \$20.05 plus \$6.50 federal end user charge for residential service, and

\$23.35 to \$34.85 plus \$6.50 federal end user charge for single line business service.

These rates include unlimited calling within the defined local areas, access to 911 services, access to operator services and directory assistance, and interexchange carrier access.

Low income individuals eligible for the Lifeline and Link-up assistance programs may be eligible for discounts from these basic service rates through the Oregon and Idaho telephone assistance programs and may also receive toll call blocking service without charge.

For information on our services or to place an order for service, contact the Oregon-Idaho Utilities, Inc., business office at:

(800) 624-0082

Oregon-Idaho Utilities, Inc.

1023 N. Horton St.
P.O. Box 1880
Nampa, ID. 83651
(208) 461-7802

June 24, 2015

Ms. Marlene H. Dortch
Secretary
Federal Communications Commission
9300 East Hampton Drive
Capitol Heights, MD. 20743

Re: WC Docket No. 14-58, 2015 Annual Report, Form 481 for High-Cost Recipient
54.313(f)(1) "Milestone Certification"

Dear Ms. Dortch,

In compliance with the filing requirements associated with, and attached to Form 481, we wish to advise the Commission that Oregon-Idaho Utilities, Inc.:

Has taken reasonable steps to provide upon reasonable request broadband service at actual speeds of 4 Mbps downstream and 1 Mbps upstream; provides latency suitable for real-time applications including VoIP and usage capacity which is reasonably comparable to those in urban areas and; that reasonable requests for service are met within a reasonable timeframe.

If you have any questions, I may be contacted at (208) 461-7802 during normal office hours.

Sincerely,



Douglas N. Musgrave
Manager
Assistant Corporate Secretary

Oregon-Idaho Utilities, Inc.

1023 N. Horton St.
P.O. Box 1880
Nampa, ID. 83651
(208) 461-7802

June 24, 2015

Ms. Marlene H. Dortch
Secretary
Federal Communications Commission
9300 East Hampton Drive
Capitol Heights, MD. 20743

Re: WC Docket No. 14-58, 2015 Annual Report, Form 481 for High-Cost Recipient
54.313(f)(1) "Community Anchor Institutions"

Dear Ms. Dortch,

In compliance with the filing requirements associated with, and attached to Form 481, we wish to advise the Commission that Oregon-Idaho Utilities, Inc. did during calendar year 2014 install high speed broadband service to the following Community Anchor Institutions within our serving area:

Pleasant Valley School (208) 583-2420 28026 Juniper Mountain Rd., Jordan Valley, ID. 97910, Transfer Rate requested/provided 6 Mbps Downstream/ 1 Mbps Upstream

We did not receive any additional requests to provide any new or additional broadband services to other Community Anchor Institutions within our serving area.

If you have any questions, I may be contacted at (208) 461-7802 during normal office hours.

Sincerely,



Douglas N. Musgrave
Manager
Assistant Corporate Secretary

CONFIDENTIAL

REDACTED – FOR PUBLIC INSPECTION

CONFIDENTIAL

REDACTED – FOR PUBLIC INSPECTION