MEMORANDUM

TO:COMMISSIONER NELSON

COMMISSIONER SMITH

COMMISSIONER HANSEN

MYRNA WALTERS

STEPHANIE MILLER

DAVID SCHUNKE

DON HOWELL

EILEEN BENNER

BIRDELLE BROWN

JOE CUSICK

RANDY LOBB

BEVERLY BARKER

GARY RICHARDSON

TONYA CLARK

WORKING FILE

FROM:JIM LONG

DATE:JULY 21, 1995

RE:STATUS UPDATE OF THE GTE MOSCOW CENTRAL OFFICE AND KPRL COMPLAINT.

On July 12, 1995, a town meeting was held at the University Inn in Moscow, Idaho.  GTE had notified its subscribers by post cards which were scheduled to arrive on or about July 7th or 8th.  They also paid for radio spots to alert subscribers of the meeting.

Total attendance at the meeting was approximately 40.  Of the 40, approximately 15 were GTE employees, 1 IPUC Staff, 5 from radio station KPRL, 2 newspaper reporters and about 15 interested parties.

LeRoy Bentley, GTE General Manager, addressed the group using handouts and overhead projector slides.  He explained what had happened, what GTE had done to correct the problem, what they would be doing in the future, and in general expressed his concern over the situation.  When the dust settled, GTE admitted there was a problem but that they were unable to clearly identify its origin or a clear corrective course.  Attached to this memo are some selected charts showing historical, current and projected switch dynamics and call-carrying capacity of the Moscow central office.

GTE has increased the capacity of the Moscow central office by 40% as of

June 13, 1995.  Additional equipment will increase the call-carrying capacity of the Moscow central office to over 30,000 calls per hour by October 1995.  This  increase equates to over a 100% increase in call-carrying capacity compared to the capacity of the Moscow central office during the problem period.  If the peaks continue at the magnitude recorded by GTE diagnostic equipment, this augmentation will greatly reduce but will not totally eliminate the problem.

GTE and Staff will continue to monitor this central office through October with a final report by Staff in mid to late November depending upon the central office additions and the arrival of October data from GTE.

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