



2600 Maitland Center Pkwy,
Suite 300
Maitland, FL 32751
P.O. Drawer 200
Winter Park, FL
32790-0200
Tel: 407-740-8575
Fax: 407-740-0613
www.tminc.com

RECEIVED
September 24, 2008 2008 September 24 PM 12:07
Via Overnight
IDAHO PUBLIC
UTILITIES COMMISSION

Ms. Jean D. Jewell, Secretary
Idaho Public Utilities Commission
472 West Washington
Statehouse
Boise, ID 83720-0074

MAT-T-07-01

RE: Notice of Name Change Matrix Telecom, Inc. d/b/a Matrix Business Technologies
also d/b/a Trinsic Communications

Dear Ms. Jewell:

Enclosed for filing please find the original copy of the Notice of name change submitted on behalf of Matrix Telecom, Inc. d/b/a Matrix Business Technologies also d/b/a Trinsic Communications. Attached are the copies of the Secretary of State for Matrix Telecom, Inc., Matrix Business Technologies and Trinsic Communications. Per Kim Hunter at the Secretary of State, they do not add d/b/a's to the original Secretary of State. The company also respectfully requests an update to the CPCN reflecting the new name.

Business Customers will be billed under the Matrix Business Technologies assumed name and all Residential customers are to be billed under the Trinsic Communications assumed name. All customers have been noticed and a copy is attached. The company's updated price lists/tariffs are being submitted separately to indicate the addition of the Trinsic Communications name.

Please acknowledge receipt of this filing by date-stamping the extra copy of this cover letter and returning it to me in the self-addressed, stamped envelope provided. Any questions you may have regarding this filing may be directed to me at 407-740-3001 or via email to tforte@tminc.com.

Thank you for your assistance with this matter.

Sincerely,

Thomas M. Forte
Consultant to Matrix Telecom, Inc. d/b/a Matrix Business Technologies also d/b/a Trinsic
Communications

TMF/rg

cc: P. Van Voorhees - Matrix
file: Matrix - ID
tms: IDx0810



P.O. Box 83720
 Boise, Idaho 83720-0074
 Telephone 208-334-0300
 Facsimile 208-334-3762
secretary@puc.state.id.us

Notice to the Idaho Public Utilities Commission
 Rule 202, IDAPA 31.42.01

All telephone corporations (except cooperative telephone corporations) formed since January 1, 1988 must file a notice before offering telecommunications services in Idaho. These corporations include but are not limited to sellers of MTS or WATS, resellers of MTS or WATS services, Operator Service Providers, Data Providers, etc. These notices must be updated at least annually between December 1, and December 31 each year and whenever there is a change in the telephone corporation's name, address or agent. Please e-mail the completed form to: secretary@puc.state.id.us
 Date: November 02, 2006

The notice must contain the following information:

a.	Name of the Telephone Corporation	Matrix Telecom, Inc.
	Assumed Business Name, (if applicable)	Matrix Business Technologies also d/b/a Trinsic Communications
	Corporate Mailing Address	Regulatory Contact
		Patricia Van Voorhees
		Address Line #1
		7171 Forest Lane, Suite 700
		Address Line #2
		City, State, Zip
		Dallas, Texas 75230
	Telephone Number	214-432-1576
	Facsimile Number	214-432-1453
	Electronic Address (e-mail)	pvanvoorhees@matrixbt.com
b.	Operations Mailing Address (if different)	Name
		Same
		Address Line #1
		Address Line #2
		City, State, Zip
		Telephone Number
		Facsimile Number
	Electronic Address (e-mail)	
c.	Principal Address in Idaho (if applicable)	Name
		N/A
		Address Line #1
		Address Line #2
		City, State, Zip
	Electronic Address (e-mail)	

d.	An agent in Idaho for service of process	Name	CT Corporation
		Address Line #1	1111 West Jefferson, Suite 530
		Address Line #2	
		City, State, Zip	Boise, ID 83702
		Agent's electronic address	

e.	Persons responsible for handling consumer inquires, complaints, etc. by the public		
		Name	Customer Service
		Toll-Free Telephone Number	888-411-0111 or 877-987-4674
		Facsimile Number	
		Electronic Address (e-mail)	customerservice@matrixbt.com or info@trinsic.com

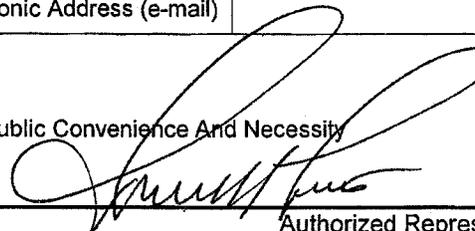
f.	Person(s) designated as Customer Service contact for the Commission Staff in resolving consumer complaints, responding to consumer inquiries and answering matters concerning rates and price lists or tariffs		
		Name	Patricia Van Voorhees
		Address Line #1	7171 Forest Lane, Suite 700
		Address Line #2	
		City, State, Zip	Dallas, Texas 75230
		Telephone Number	214-432-1489
		Facsimile Number	214-432-1576
		Electronic Address (e-mail) Where possible, please provide a general or shared mailbox address	regulatory@matrixbt.com

g.	Person responsible for compliance in filing of reports and payment of fees due to the Commission or its Administrators		
		Name	Linda Dellaero
		Address Line #1	18442 Eastwyck Drive
		Address Line #2	
		City, State, Zip	Tampa, Florida 33647
		Telephone Number	813-973-1373
		Facsimile Number	813-233-4538
		Electronic Address (e-mail)	ldellaero@matrixbt.com

Please cancel my price list/tariff

Please cancel my Certificate of Public Convenience And Necessity

9/24/08
Date


Authorized Representative
Thomas M. Forte, Consultant to Matrix Telecom, Inc. d/b/a Matrix Business Technologies also d/b/a Trinsic Communications





Customer Name
Customer Address
Customer City/State/Zip
Customer Billing Telephone Number

October 22, 2007

Re: Account Update

Dear (Contact Name),

Over the next 30-60 days, you will notice your Trinsic Communications* long distance charges will begin to appear directly on your local telephone bill as Matrix Telecom Inc.

While the Trinsic Communications name will be replaced by the Matrix Telecom brand, there will be no service interruptions or changes to your service other than the presentation of your bill. You may continue to reach us at 1-800-286-8241 or mail us at P.O. Drawer 10751 Atmore, AL 36504.

Touch One Communications is pleased to have you as a customer and we will continue to provide you with quality, reliable long distance service as part of the Matrix Telecom family.

Sincerely,

Matrix Telecom Inc Customer Service Team

*Touch One Communications, Trinsic, and Trinsic, powered by Matrix are brands owned by Matrix Telecom, Inc.

97922

State of Idaho

Department of State

CERTIFICATE OF AUTHORITY
OF

MATRIX TELECOM, INC.

I, PETE T. CENARRUSA, Secretary of State of the State of Idaho, hereby certify that duplicate originals of an Application of MATRIX TELECOM, INC. for a Certificate of Authority to transact business in this State, duly signed and verified pursuant to the provisions of the Idaho Business Corporation Act, have been received in this office and are found to conform to law.

ACCORDINGLY and by virtue of the authority vested in me by law, I issue this Certificate of Authority to MATRIX TELECOM, INC. to transact business in this State under the name MATRIX TELECOM, INC. and attach hereto a duplicate original of the Application for such Certificate.

Dated: March 16, 1992



Pete T. Cenarrusa
SECRETARY OF STATE

By *Sheryl Redvers*

227



CERTIFICATE OF ASSUMED BUSINESS NAME

Pursuant to Section 53-504, Idaho Code, the undersigned submits for filing a certificate of Assumed Business Name.

Please type or print legibly.

NOTE: See instructions on reverse before filing.

03 JUN -6 AM 10:32

SECRETARY OF STATE
STATE OF IDAHO

1. The assumed business name which the undersigned use(s) in the transaction of business is:

Matrix Business Technologies

2. The true name(s) and business address(es) of the entity or individual(s) doing business under the assumed business name:

Name	Complete Address
<u>Matrix Telecom, Inc.</u>	<u>2207 Commerce Street</u> <u>Dallas, TX 75201</u>
<u>C 97922</u>	

3. The general type of business transacted under the assumed business name is:

- | | |
|--|--|
| <input type="checkbox"/> Retail Trade | <input type="checkbox"/> Transportation and Public Utilities |
| <input type="checkbox"/> Wholesale Trade | <input type="checkbox"/> Construction |
| <input checked="" type="checkbox"/> Services | <input type="checkbox"/> Agriculture |
| <input type="checkbox"/> Manufacturing | <input type="checkbox"/> Mining |
| <input type="checkbox"/> Finance, Insurance, and Real Estate | |

Submit Certificate of Assumed Business Name and \$25.00 fee to:

Secretary of State
700 West Jefferson
Basement West
PO Box 83720
Boise ID 83720-0080
208 334-2301

4. The name and address to which future correspondence should be addressed:

Matrix Telecom, Inc
2207 Commerce Street
Dallas, TX 75201

Phone number (optional):

405-755-8177

5. Name and address for this acknowledgment copy is (if other than # 4 above):

Judith A. Riley
2912 Lakeside Drive
Oklahoma City, OK 73120

Signature: *Russ Lambert*
(signature required)

Printed Name: Russ Lambert

Capacity/Title: President

(see instruction # 8 on back of form)

Secretary of State use only

D100583

IDAHO SECRETARY OF STATE
06/06/2006 05:00
CK: 93594 CT: 20168 BH: 958541
1 @ 25.00 = 25.00 ASSUM NAME # 2

ID005 - 4/11/05 C T System Online



CERTIFICATE OF ASSUMED BUSINESS NAME

Pursuant to Section 53-504, Idaho Code, the undersigned submits for filing a certificate of Assumed Business Name.

Please type or print legibly.

NOTE: See instructions on reverse before filing.

FILED EFFECTIVE

07 AUG 20 PM 12:41
SECRETARY OF STATE
STATE OF IDAHO

1. The assumed business name which the undersigned use(s) in the transaction of business is:

TRINISIC COMMUNICATIONS

2. The true name(s) and business address(es) of the entity or individual(s) doing business under the assumed business name:

Name	Complete Address
MATRIX TELECOM, INC. <u>(C97922)</u>	7171 FOREST LN STE 700, DALLAS, TX 75230
_____	_____
_____	_____

3. The general type of business transacted under the assumed business name is:

- | | |
|--|--|
| <input type="checkbox"/> Retail Trade | <input type="checkbox"/> Transportation and Public Utilities |
| <input type="checkbox"/> Wholesale Trade | <input type="checkbox"/> Construction |
| <input checked="" type="checkbox"/> Services | <input type="checkbox"/> Agriculture |
| <input type="checkbox"/> Manufacturing | <input type="checkbox"/> Mining |
| <input type="checkbox"/> Finance, Insurance, and Real Estate | |

Submit Certificate of Assumed Business Name and \$25.00 fee to:

Secretary of State
700 West Jefferson
Basement West
PO Box 83720
Boise ID 83720-0080
208 334-2301

4. The name and address to which future correspondence should be addressed:

7171 FOREST LANE

SUITE 700

DALLAS, TX 75230

Phone number (optional):

407-740-3035

5. Name and address for this acknowledgment copy is (if other than # 4 above):

P.O. DRAWER 200

WINTER PARK, FL 32790-0200

Signature: Charles G. Taylor, Jr.
(signature required)

Printed Name: CHARLES G. TAYLOR, JR.

Capacity/Title: PRESIDENT

(see instruction # 8 on back of form)

Secretary of State use only

D 114331

IDAHO SECRETARY OF STATE
08/20/2007 05:00
CK: 44272 CTR: 204338 BH: 1871618
I \$ 25.00 = 25.00 ASSUM NAME # 2

g:\comp\form\idaho_form\idaho_050807_042203

TM RECEIVED AUG 15 2007