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IDAHO PUBLIC
UTILITIES COMMISSION

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BEFORE THE IDAHO PUBLIC UTILITIES COMMISSION

IN THE MATTER OF THE APPLICATION)
OF QWEST CORPORATION FOR PRICE) CASE NO. QWE-T-02-25
DEREGULATION OF BASIC LOCAL)
EXCHANGE SERVICES)

DIRECT TESTIMONY OF

Carol Moyer

on behalf of

Intervenors Meierotto, et al

March 19, 2003

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INTRODUCTION

Q. Please state your name, address and describe your background.

A. My name is Carol Moyer and I reside at 2944 S Garden Street, Boise, Idaho. I am a claims processor at Blue Cross of Idaho. I own my own home and I am the only resident.

II. HOME COMMUNICATIONS SYSTEMS

Q. Please describe your telephone communication system at your home.

A. I have a land line with one extension phone. One of my phones is portable and one is stationary. I have no other phones. I have a voice message machine attached to my phone, which I purchased in around 1989. I use a phone card for my long distance needs. I get 420 minutes for \$20 from Costco and I can use it anytime.

Q. Could a cell phone replace your land line?

A. My phone number is important to me too, as I have had it since 1974. My friends know the number and can easily get in touch with me. If I got a cell phone the number would have to change.

I also need the extension phone in my home. My home has 1260 square feet, and I cannot hear the phone ring in the bed room if I am in the living room. So I have two phones. When I first moved into my home two years ago I actually missed several calls until I got the extension phone.

My land line is less expensive than a cell phone and there are no contracts. I am now paying \$26.11 per month as per Exhibit 206. My voice message machine won't hook up to a cell phone. In additon, there are minute limitations and contracts. I spend a lot of time on my phone and I would bet I would regularly exceed minute limitations.

1 So, a cell phone doesn't work for me for many reasons.

2 **Q. Qwest in its application has said it should be able to deregulate land lines**
3 **because of cell phone competition. Is there anything you can suggest that would help**
4 **Qwest compete?**

5 A. Yes, I have noticed that I am paying around \$8.50 each month for fees and taxes
6 on my land line. I understand that cell phones pay only around \$1.50 or so and that definitely
7 puts land lines at a competitive disadvantage.

8 **Q. Qwest is asking that the Public Utilities Commission deregulate land line**
9 **rates for residential use. Do you think this is in the public interest?**

10 A. No because there really isn't any competition for land line service. I don't have
11 a choice, and cell phones are not an option as I have stated. So the result of any deregulation
12 is that I would have to pay a higher price.

13 **Q. What are your recommendations to the Commission regarding Qwest's**
14 **application?**

15 A. Cell phones should pay the same taxes and fees as land lines, and then the fees and
16 taxes can be lowered on my monthly land line bill, and land lines would be more competitively
17 priced. Local telephone rates should not be deregulated until the time comes that there is
18 competition.

19 **Q. Is there anything else you would like to add?**

20 A. I appreciate the opportunity to testify.

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Spirit of Service™

Visit us 24 hours a day at www.qwest.com

Total Amount Due	Due Date for New Charges
\$26.11	Auto Pay

Summary

▼ Previous Balance	
Charges	26.11
Payment	26.11 ^R
Balance Forward	\$.00
▼ New Charges	
Qwest	26.11
<i>For questions call 1-800-244-1111</i>	
Total New Charges	\$26.11
TOTAL PAID THROUGH AUTOMATIC PAYMENT	\$26.11
Payment will be taken from your checking/savings account approximately 18 days after your bill date.	

Great news! Qwest Long Distance is here. Its long distance made simple, at last. With straightforward plans and great rates. Plus the convenience of one company and one bill (at no extra charge) for local and long distance. Call 1-800-244-1111 or visit qwest.com.

Qwest, PO Box 173754, Denver, CO 80217-3754
This bill is protected by one or more of the following U.S. Patents:
Des. 385,298; 390,599; 5,845,942; and 5,951,052.

CAROL MOYER
Bill Date: Mar 4, 2003
Account No: 208-343-2229-257R

QWEST SERVICES

- ▼ ITEMIZED MONTHLY SERVICE
- MONTHLY SERVICE - MAR 04 THRU APR 03
- BASIC SERVICES
- These services are necessary for you to use your telephone.*
- 1 RESIDENCE LINE 17.50

▼ TAXES, FEES & SURCHARGES

- The following charges are billed at the request of local, state and Federal government and/or to support government programs. For additional information visit our website at www.qwest.com.*
- FEDERAL EXCISE TAX .74
 - FEDERAL ACCESS CHARGE 6.00
 - FEDERAL UNIVERSAL SERVIC FUND .51
 - IDAHO TELECOMMUNICATIONS SERVICE ASSISTANCE PROGRAM .10
 - STATE UNIVERSAL SERVICE FUND .08
 - 911 SURCHARGE .75
 - FEDERAL CHARGE - SERVICE .43
 - PROVIDER NUMBER PORTABILITY

TOTAL QWEST SERVICES \$26.11

FOR YOUR INFORMATION

You are responsible for the payment of all charges on your bill. Failure to pay these charges may result in collection action as well as termination of the unpaid service. Your basic telephone service will not be disconnected for non-payment of charges for: (1) Qwest Unregulated Services (or other itemized services) identified by an * above, (2) services of other Qwest companies, or (3) services of other companies included in your bill. Qwest packages of features and the amounts in the Summary may include both basic and charges that are not basic.

* Qwest Unregulated Products & Services are not under the jurisdiction of your state commission.

EXHIBIT NO. 206
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