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2003 FEB -3 AM 8:41

IDAHO PUBLIC
UTILITIES COMMISSION

January 31, 2003
Boise, Idaho

Idaho Public Utilities Commission
P. O. Box 83720
Boise, Idaho 83720-0074

Dear Commissioners:

I wish to complain about a QWest business practice.

I have a telephone in my home. The telephone number is (208 375-1345. I pay QWest every month for the use of the phone in my home, and it is a private number.

I would like to know why QWest is able to tap my private telephone line without court order and intrude on my personal calls with their advertising messages like "The line is busy...", and "No one answers the phone."

I have paid for a private line and believe their intrusions are against the law without a court order.

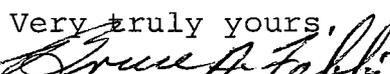
I am also opposed to QWest's request for deregulation. The consumers are always hurt with deregulation. We only need to look at the airline, railway, and trucking industries to the damage done through deregulation. If deregulation is allowed for Qwest, I see local telephone calls going up beyond the ability for people with limited incomes to afford a telephone.

I am certain that older people calling to check on other older people will find local calls are an un-affordable luxury. If QWest wants to compete with the cell-phone industry, then allow it to do so, but do not start the process of deregulation for the hard-line consumer and users.

If QWest doesn't like doing business in Idaho with all the protections of regulation, then let them sell out and leave Idaho. I am certain there are businesses that will take its place to enjoy the guaranteed income, and provide a better service.

Thank you for taking time to consider my complaints.

Angie and Bruce Fabbi
920 Imperial Way
Boise, Idaho 83704-9033

Very truly yours,

Bruce A. Fabbi

Comments
re:
Case No.
QWE-T-02-25

