

## Jean Jewell

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**From:** Jean Jewell  
**Sent:** Friday, May 23, 2003 3:47 PM  
**To:** Jean Jewell  
**Subject:** FW: Complaint acknowledgement

-----Original Message-----

From: Ed Howell  
Sent: Friday, May 23, 2003 10:24 AM  
To: Ellen Andrews; Beverly Barker; Ed Howell; Tonya Clark  
Subject: Complaint acknowledgement

WWW Form Submission:

Friday, May 23, 2003  
9:24:24 AM

Name: Jeff Nielsen  
Street\_Address: 2993 N Kubik  
City: meridian  
State: ID  
ZIP: 83642  
Home\_Telephone:  
Work\_Telephone:  
E-Mail: nielsenjl@earthlink.net  
Home\_Business: Both  
Business\_Name: Administrative Solutions  
Business\_Street\_Address: 2993 N Kubik Pl  
Business\_Phone:  
Complaint\_Company: Qwest  
Contacted\_utility: yes  
Complaint\_description: Qwest should not be allowed to deregulate because of the cell phone industry. There is no threat to Qwest's monopoly of local phone service. The increase in cell phone use does not mean people are replacing land lines in the same magnitude. The cell phone doesn't provide the local services required by homes and small businesses.

At my home, and for my small business, we use the phone for calling, web access, and faxing. I have no choice but to use Qwest's land line. No other choice for local phone service means Qwest must remain regulated.

Best Regards,  
Jeff

Transaction ID: 523924.24  
Referred by: <http://www.puc.state.id.us/scripts/polyform.dll/cons>  
User Address: 209.19.139.2  
User Hostname: 209.19.139.2