

Jean Jewell

From: Ed Howell
Sent: Thursday, June 05, 2003 11:37 AM
To: Jean Jewell; Ed Howell; Gene Fadness; Tonya Clark
Subject: Comment acknowledgement

WWW Form Submission:

Thursday, June 05, 2003
10:37:19 AM

Case:
Name: Paul E. Scofield, P.E.
Street_Address: 1107 Balsam St
City: Boise,
State: Id
ZIP: 83706
Home_Telephone: 342-7072
E-Mail: pa66ul@homeinternet.net
Company: Qwest
mailing_list_yes_no: yes
Comment_description: After getting a cell phone because of the total expense, I dropped one of two lines. Fax and I-net are now on the land line which CANNOT BE REPLACED BY CELL. The cell service is cheaper, NOT better. My long voice long distance is on Verison which competes fairly and competively. AT&T does not compete fairly in the cell area. My engineering business cannot be done without land-lines for fax and internet information transfer. Land line companies charge too much for L.Distance. S/ Paul Scofield. P E. Elec-
Electronic Engineer.

Transaction ID: 651037.19
Referred by: <http://www.puc.state.id.us/scripts/polyform.dll/ipuc>
User Address: 216.222.109.75
User Hostname: 216.222.109.75

Jean Jewell

From: ROBERT B BROOKS [mopar33@msn.com]

Sent: Thursday, June 05, 2003 10:18 AM

To: Jean Jewell

Subject: Attention Commisioners

I would like to respond to the Headline Article on Qwest. "Our rivals are eating our lunch" business section of Idaho Statesman dated 5 June 2003. I'm not sure what is being said, are we suppose to feel sorry for them, concerned about them making a profit, or concern about some inequities that we the public are not aware of.

This is a mega company who I am wary of, and so should the state of Idaho. Our friendly telephone technicians and local people we would like to think of as our friends are not who we are dealing with, rather future bottom liners and so called expert legal staff, who may do just about anything to increase profits.

It is a difficult past that Qwest has endured, but it is **not up to the people of Idaho** to bail them out. We are talking about a company who can not even make a simple and decent bill of services. They are very capable of doing a good bill, so why don't they?

In the top ten companies in Idaho, who would you as commissioners choose as the most unreliable, conniving, deceptive, negative company. Qwest must be at the top.

They want deregulation, so what does that mean in real terms? The ability for them to do what they want at will. I would be interested as a consumer, to see what they have in mind for enhancements, cost cutting, competitive realignment and items that can possibly help its customers rather than **trying to sell us something** to protect their bottom line. A good company takes care of its customers, and the customers will take care of the company, pretty simple but it works.

In summery, Qwest (*Mr. Nauchio-former Qwest president*) management ate their lunch, go after them, not us. Please take careful consideration after releasing this criminal company from their self imposed solitude, as their recent history shows nothing but loss of trust.

Robert B. Brooks

1259 Cotterell Way

Boise, Idaho 83709

Ready and willing to give my opinion publicly, if able to get time off from work.