

## Jean Jewell

---

**From:** Ed Howell  
**Sent:** Wednesday, April 30, 2003 3:50 PM  
**To:** Jean Jewell; Ed Howell; Gene Fadness; Tonya Clark  
**Subject:** Comment acknowledgement

WWW Form Submission:

Wednesday, April 30, 2003  
2:50:05 PM

Case: QWE-T-03-10  
Name: LARRY HUGHES  
Street Address: 760 CANAL  
City: CHUBBUCK  
State: ID  
ZIP: 83201  
Home Telephone: 2086372561  
E-Mail: WHEREISHUEY@MSN.COM  
Company: QUEST

mailing\_list\_yes\_no: no

Comment\_description: KEEP THE OFFICE IN POCATELLO OPEN QUEST HAS THE WORST CUSTOMER SERVICE, IF YOU CAN EVEN CALL IS SERVICE, THAT I HAVE EVER SEEN. COLSING THE POCATELLO OFFICE WILL MAKE IT EVEN WORSE. WHAT WE REALLY NEED IS A CHOICE FOR OUR LOCAL PHONE SERVICE. NOT A MONOPOLY.

ITS TIME FOR YOU PEOPLE TO DO YOUR JOBS AND HELP THE IDAHO CONSUMERS,AFTER ALL WITH OUT US YOUR OUT OF A JOB. STOP WAISTING TAX PAYERS MONEY AND DO YOUR JOB FOR A CHANGE

Transaction ID: 4301450.5  
Referred by: <http://WWW.PUC.STATE.ID.US/SCRIPTS/POLYFORM.DLL/IPUC>  
User Address: 63.227.242.154  
User Hostname: 63.227.242.154