

Jean Jewell

From: Ed Howell
Sent: Thursday, May 15, 2003 2:27 PM
To: Jean Jewell; Ed Howell; Gene Fadness; Tonya Clark
Subject: Comment acknowledgement

WWW Form Submission:

Thursday, May 15, 2003
1:27:18 PM

Case: QWE-T-03-10
Name: Janice Heinz
Street_Address: 735 Mountain Park
City: Chubbuck
State: ID
ZIP: 83202
Home_Telephone: (208) 237-9148
E-Mail: Janice_Heinz@amis.com
Company: QWest
mailing_list_yes_no: yes
Comment_description: My husband and I do NOT want to see the QWest closure of the customer payment center in Pocatello, ID. I appreciate the ability to go and make my payment to the facility I owe money. I do not appreciate having to make my payment via another company. Per QWest comments, they want to provide the best service they can and I do not see this decision as providing that service.

Transaction ID: 5151327.18
Referred by: <http://www.puc.state.id.us/scripts/polyform.dll/ipuc>
User Address: 207.141.5.253
User Hostname: 207.141.5.253

Jean Jewell

From: Ed Howell
Sent: Friday, May 16, 2003 8:18 AM
To: Jean Jewell; Ed Howell; Gene Fadness; Tonya Clark
Subject: Comment acknowledgement

WWW Form Submission:

Friday, May 16, 2003
7:17:46 AM

Case: QWE-T-03-10
Name: Al
Street Address: Gius
City: Pocatello
State: ID
ZIP: 83201
Home Telephone: 237-8853
E-Mail: giusad@nicoh.com
Company: Qwest

mailing_list_yes_no: yes

Comment_description: Please do not allow Qwest to close the local customer payment center. I pay my phone bills there at times. I think Qwest should not be allowed to do this terrible thing to Pocatello. The company has nothing but bad PR and this will ad to it. Qwest will not be providing the best customer service by closing the Pocatello office.

PLEASE DO NOT ALLOW QWEST TO CLOSE THE POCATELLO PAYMENT OFFICE.

Thank you.

Transaction ID: 516717.46
Referred by: <http://www.puc.state.id.us/scripts/polyform.dll/ipuc>
User Address: 69.20.133.24
User Hostname: 69.20.133.24

Jean Jewell

From: Ed Howell
Sent: Friday, May 16, 2003 2:34 PM
To: Jean Jewell; Ed Howell; Gene Fadness; Tonya Clark
Subject: Comment acknowledgement

WWW Form Submission:

Friday, May 16, 2003
1:33:40 PM

Case: qwe-t-03-10

Name: Laura Hale

Street Address: 1412 Primrose Ave

City: Pocatello

State: ID

ZIP: 83201

Home Telephone: 208-234-8919

E-Mail: lfahale76@netscape.net

Company: Qwest

mailing_list_yes_no: yes

Comment_description: I use the payment office in pocatello every month. I would hate to see it closed. It would make things very difficult for me.

Transaction ID: 5161333.40

Referred by: <http://www.puc.state.id.us/scripts/polyform.dll/ipuc>

User Address: 24.116.0.227

User Hostname: 24.116.0.227