

## Jean Jewell

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**From:** Jean Jewell  
**Sent:** Monday, August 11, 2003 4:50 PM  
**To:** Jean Jewell  
**Subject:** FW: Complaint acknowledgement

-----Original Message-----

From: Ed Howell  
Sent: Saturday, August 09, 2003 2:40 PM  
To: Front; Beverly Barker; Ed Howell; Tonya Clark  
Subject: Complaint acknowledgement

WWW Form Submission:

Saturday, August 09, 2003  
1:39:47 PM

Name: Don Fitzgerald  
Street\_Address: 6111 Castle Dr.  
City: Boise  
State: ID  
ZIP: 83703  
Home\_Telephone: 853-8518  
Work\_Telephone: same  
E-Mail: wdfitz@iiousa.net  
Home\_Business: Home  
Business\_Name:  
Business\_Street\_Address:  
Business\_Phone:  
Complaint\_Company: Qwest  
Local\_Provider: Qwest  
Contacted\_utility: No  
Complaint\_description: Ref: The Qwest proposal to increase the fee for toll restriction "service".

The Qwest proposal increases the fee from \$.25 to \$.75. They claim this is less than .2% of their regulated revenues, it is however a 200% increase for the consumer. I would also like to point out that this is not even a fee for a service, it is rather a fee to the customer to prevent a particular service, that is, any long distance charges that one may have minimal control over.

Considering the ever growing list of taxes, surcharges and fees on todays telephone bill, it should not cost more to get less.

It's no wonder more people are abandoning hard wired lines for cell phones only.

Thank you  
Don Fitzgerald

Transaction ID: 891339.47  
Referred by: <http://www.puc.state.id.us/scripts/polyform.dll/cons>  
User Address: 207.70.33.189  
User Hostname: 207.70.33.189