

No! - No! - No!

Your Qwest Information Update: For Idaho Residential Customers

At Qwest, we make every effort to keep you well informed about any changes in your products, rates and services. Recently, Qwest has filed a proposal with the Idaho Public Utilities Commission (IPUC) to change the rate for Toll Restriction Service for Qwest Residential Customers in Idaho. If approved, your rate would change as of October 1, 2003.

Current Monthly Rate	\$.25
Proposed Monthly Rate	\$.75
Plus applicable tax and surcharges	

NOT A SERVICE!

The impact of this rate change will be less than two tenths of one percent increase to Qwest's annual regulated revenues.

Qwest's application is a proposal, which is subject to public review and an IPUC decision. A copy of the application is available at the offices of Qwest and the IPUC or may be viewed on the IPUC's website- www.puc.state.id.us.

If you have any questions, please call the number at the top of the first page of your monthly phone bill, or call 1-800-244-1111. One of our representatives will be happy to help you.

*Please screw your IPUC heads on
- GET SOME PEOPLE WITH SCIENCE
ABILITY ON THE PUC*

ID Res 08/03

Spirit of ServiceSM

Jean Jewell

From: Ed Howell
Sent: Wednesday, August 20, 2003 10:47 PM
To: Jean Jewell; Ed Howell; Gene Fadness; Tonya Clark
Subject: Comment acknowledgement

WWW Form Submission:

Wednesday, August 20, 2003
9:46:33 PM

Case:
Name: dan owen
Street_Address: 1323 NW 4th St
City: meridian
State: ID
ZIP: 83642
Home_Telephone: 898-5976
E-Mail: rhrndano@earthlink.net
Company: qwest
mailing_list_yes_no: yes
Comment_description: I recently got a notification from qwest that they were going to triple my monthly rate for having a toll restriction on my line. Have they submitted a Reason for their request to increase this charge Threefold? I can't imagine that it suddenly costs them Three times as much money for me NOT to use their service than it did last month or last year. Being one of the "poor"(well below the poverty level) in our state I am inclined to balk and question any time somebody want to charge me more money for essentially 'nothing'.

Transaction ID: 8202146.33
Referred by: <http://www.puc.state.id.us/scripts/polyform.dll/ipuc>
User Address: 65.178.113.115
User Hostname: 65.178.113.115

Jean Jewell

From: Ed Howell
Sent: Wednesday, August 20, 2003 8:05 AM
To: Jean Jewell; Ed Howell; Gene Fadness; Tonya Clark
Subject: Comment acknowledgement

WWW Form Submission:

Wednesday, August 20, 2003
7:05:18 AM

Case: QWE-T-03-15
Name: Nathan Smith
Street Address: 282 E. 16th
City: Idaho Falls
State: ID
ZIP: 83404
Home Telephone: 208-528-6393
E-Mail: nathan@srv.net
Company:

Comment_description: From the customers point of view, why should we pay more -or any- money to prevent companies from attaching to my service without solicitation? It seems like backwards enterprise to be induced to pay for the right to not recieve something. If there is a reason for this charge -which I'm sure there is- then it needs to be passed on to those companies that would benefit from those lines without the toll restriction

Transaction ID: 820705.18
Referred by: <http://www.puc.state.id.us/scripts/polyform.dll/ipuc>
User Address: 198.60.99.194
User Hostname: 198.60.99.194

Jean Jewell

From: Ed Howell
Sent: Friday, August 15, 2003 8:20 PM
To: Jean Jewell; Ed Howell; Gene Fadness; Tonya Clark
Subject: Comment acknowledgement

WWW Form Submission:

Friday, August 15, 2003
7:20:04 PM

Case: QWE-T-03-15
Name: Kevin Allcott
Street Address: 533 West 2600 South Suite 275
City: Bountiful
State: utah
ZIP: 84010
Home Telephone: (801) 232-6561
E-Mail: kallcott@aol.com
Company: QWEST

mailing_list_yes_no: no

Comment_description: I have had numerous problems with this service. Perhaps Qwest should be required to make the service work properly before they increase the price by 300%. Absent some fix, they should be required to compensate consumers when we have to wade through their "customer service" organization.

Transaction ID: 8151920.4
Referred by: <http://www.puc.state.id.us/scripts/polyform.dll/ipuc>
User Address: 69.2.248.138
User Hostname: 69.2.248.138