

Jean Jewell

From: Ed Howell
Sent: Tuesday, September 02, 2003 11:18 AM
To: Jean Jewell; Ed Howell; Gene Fadness; Tonya Clark
Subject: Comment acknowledgement

WWW Form Submission:

Tuesday, September 02, 2003
10:17:39 AM

Case: QWE-T-03-15
Name: Brett Rasmussen
Street Address: 860 East 65th South
City: Idaho Falls
State: ID
ZIP: 83404
Home Telephone: 208 524-7294
E-Mail: bras@inel.gov
Company: Qwest
mailing_list_yes_no: yes
Comment_description: Why should I be charged for a service that I do not want???

If I choose NOT to have "caller ID" installed on my phone, should I be charged a monthly installment for "opting out" ?

The proposed rate increase (from \$0.25 to 0.75 per month) for toll restriction is nothing more than another "money grab". I grew weary of paying \$5.00/month for long distance access fees, even when I made no long distance calls. So, I requested that my long distance access be "dropped". I couldn't understand back then why I was charged for "dropping" the service, but I had no choice. Now, more and more people have chosen to "drop" their long distance service. So, what does Qwest do? Increase the monthly fee for NOT having long distance on your line.

I guess the next step for me, will be disconnecting my Qwest line entirely?

Soooo, to justify this rate increase, what increased costs has Qwest incurred??? Lost customers??

Transaction ID: 921017.39
Referred by: <http://www.puc.state.id.us/scripts/polyform.dll/ipuc>
User Address: 134.20.174.159
User Hostname: 134.20.174.159