

Jean Jewell

From: Ed Howell
Sent: Saturday, September 20, 2003 1:51 AM
To: Jean Jewell; Ed Howell; Gene Fadness; Tonya Clark
Subject: Comment acknowledgement

WWW Form Submission:

Saturday, September 20, 2003
12:51:09 AM

Case: QWE-T-03-15
Name: Ulahwti
Street Address: 437 Jackson
City: Twin Falls
State: ID
ZIP: 83301
Home Telephone: 208-734-5955
E-Mail: shamanwork@ltlink.com
Company: Qwest

mailing_list_yes_no: yes

Comment_description: I called Qwest and asked to speak to someone who knew how a long distance call block is put into effect, and how it is maintained once it is in effect. The person I spoke to told me that basically the info is put into a computer and a switch is thrown as a result and the switch is kept thrown until the block is taken off. Why should the price of this service/sanction be tripled in price, when most of the people who use this service are low income or stressed-out parents or those who are trying to avoid "slamming"? I know that the service hasn't suddenly become 3 times more difficult for Qwest to maintain and I do not believe they deserve any more money than they are currently getting for this easily provided service/sanction.

Transaction ID: 920051.9
Referred by: <http://www.puc.state.id.us/scripts/polyform.dll/ipuc>
User Address: 63.166.203.7
User Hostname: 63.166.203.7