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5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS

The Company develops exchange service areas to establish service within a defined geographical area.

5.1.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS

EXCHANGE AREA	EXCHANGE AREAS INCLUDED IN EXTENDED LOCAL CALLING AREA
American Falls	American Falls, Bancroft, Blackfoot, Downey, Grace, Idaho Falls, Lava Hot Springs, McCammon, Montpelier, Pocatello, Preston, Rexburg, Rigby, Ririe, Roberts, Shelley and Soda Springs; Arco, Holbrook, Howe, Mackay, Malad, and Moore (Albion Telephone Company); Ashton, Island Park, and St. Anthony (Fremont Telecom); Paris (Lakeside Communications, Inc.); Arbon and Rockland (Rockland Telephone Company); Irwin and Wayan (Silver Star Telephone Company); Driggs (including Tetonia and Victor - Teton Communications)
Bancroft	Bancroft, American Falls, Blackfoot, Downey, Grace, Idaho Falls, Lava Hot Springs, McCammon, Montpelier, Pocatello, Preston, Rexburg, Rigby, Ririe, Roberts, Shelley and Soda Springs; Arco, Holbrook, Howe, Mackay, Malad, and Moore (Albion Telephone Company); Ashton, Island Park and St. Anthony (Fremont Telecom); Paris (Lakeside Communications, Inc.); Arbon and Rockland (Rockland Telephone Company); Irwin and Wayan (Silver Star Telephone Company); Driggs (including Tetonia and Victor - Teton Communications)

5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS
5.1.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (Cont'd)

EXCHANGE AREA	EXCHANGE AREAS INCLUDED IN EXTENDED LOCAL CALLING AREA
Blackfoot	Blackfoot, American Falls, Bancroft, Downey, Grace, Idaho Falls, Lava Hot Springs, McCammon, Montpelier, Pocatello, Preston, Rexburg, Rigby, Ririe, Roberts, Shelley and Soda Springs; Arco, Holbrook, Howe, Mackay, Malad, and Moore (Albion Telephone Company); Ashton, Island Park and St. Anthony (Fremont Telecom); Springfield (Citizen's Telephone Company); Paris (Lakeside Communications, Inc.); Arbon and Rockland (Rockland Telephone Company); Irwin and Wayan (Silver Star Telephone Company); Driggs (including Tetonia and Victor - Teton Communications)
Bliss	Bliss, Buhl, Castleford, Dietrich, Eden-Hazelton, Gooding, Hagerman, Jerome, Kimberly, Murtaugh, Shoshone, Twin Falls and Wendell; Richfield (Century Telephone Company); Filer and Hollister (Filer Mutual Telephone Company)
Boise	Boise, Caldwell, Emmett, Idaho City, Kuna, Melba, Meridian, Middleton, Mountain Home, Nampa, New Plymouth, Payette, Star, Glenns Ferry, and Weiser; Boise River, Prairie, and Tipanuk (Rural Telephone Company); Bruneau, Grand View, Grasmere-Riddle (Century Telephone Company); Garden Valley, Horseshoe Bend, and Sweet (Citizens Telephone Company); Fruitland and NuAcres (Farmers Mutual Telephone Company); Lowman (Cambridge Telephone Company)

5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS
5.1.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (Cont'd)

EXCHANGE AREA	EXCHANGE AREAS INCLUDED IN EXTENDED LOCAL CALLING AREA
Buhl	Buhl, Bliss, Castleford, Dietrich, Eden-Hazelton, Gooding, Hagerman, Jerome, Kimberly, Murtaugh, Shoshone, Twin Falls and Wendell; Richfield (Century Telephone Company); Filer and Hollister (Filer Mutual Telephone Company)
Burley	Burley, Declo; Albion, Almo, Elba, Malta, and Raft River (Albion Telephone Company); Minidoka, Norland, Oakley, Paul and Rupert (Project Mutual Telephone Cooperative Association, Inc.)
Caldwell	Caldwell, Boise, Emmett, Glenns Ferry, Idaho City, Kuna, Melba, Meridian, Middleton, Mountain Home, Nampa, New Plymouth, Payette, Star and Weiser; Boise River, Prairie, and Tipanuk (Rural Telephone Company); Bruneau, Grand View, Grasmere-Riddle (Century Telephone Company); Homedale, Marsing, Parma, Garden Valley, Horseshoe Bend, Sweet and Wilder (Citizens Telephone Company); Fruitland and NuAcres (Farmers Mutual Telephone Company)
Castleford	Castleford, Bliss, Buhl, Dietrich, Eden-Hazelton, Gooding, Hagerman, Jerome, Kimberly, Murtaugh, Shoshone, Twin Falls and Wendell; Richfield (Century Telephone Company); Filer and Hollister (Filer Mutual Telephone Company)

5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS
5.1.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (Cont'd)

EXCHANGE AREA	EXCHANGE AREAS INCLUDED IN EXTENDED LOCAL CALLING AREA
Dietrich	Dietrich, Bliss, Buhl, Castleford, Eden-Hazelton, Gooding, Hagerman, Jerome, Kimberly, Murtaugh, Shoshone, Twin Falls and Wendell; Richfield (Century Telephone Company); Filer and Hollister (Filer Mutual Telephone Company)
Downey	Downey, American Falls, Bancroft, Blackfoot, Grace, Idaho Falls, Lava Hot Springs, McCammon, Montpelier, Pocatello, Preston, Rexburg, Rigby, Ririe, Roberts, Shelley and Soda Springs; Arco, Holbrook, Howe, Mackay, Malad, and Moore (Albion Telephone Company); Ashton, Island Park and St. Anthony (Fremont Telecom); Paris (Lakeside Communications, Inc.); Arbon and Rockland (Rockland Telephone Company); Irwin and Wayan (Silver Star Telephone Company); Driggs (including Tetonia and Victor - Teton Communications)
Eden-Hazelton	Eden-Hazelton, Bliss, Buhl, Castleford, Dietrich, Gooding, Hagerman, Jerome, Kimberly, Murtaugh, Shoshone, Twin Falls and Wendell; Richfield (Century Telephone Company); Filer and Hollister (Filer Mutual Telephone Company)

5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS
5.1.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (Cont'd)

EXCHANGE AREA	EXCHANGE AREAS INCLUDED IN EXTENDED LOCAL CALLING AREA
Emmett	Emmett, Boise, Caldwell, Glenns Ferry, Idaho City, Kuna, Melba, Meridian, Middleton, Mountain Home, Nampa, New Plymouth, Payette, Star; and Weiser; Boise River, Prairie, and Tipanuk (Rural Telephone Company); Bruneau, Grand View, Grasmere-Riddle (Century Telephone Company); Garden Valley, Horseshoe Bend, and Sweet (Citizens Telephone Company); Fruitland and NuAcres (Farmers Mutual Telephone Company)
Glenns Ferry	Glenns Ferry, Boise, Caldwell, Emmett, Idaho City, Kuna, Melba, Meridian, Middleton, Mountain Home, Nampa, New Plymouth, Payette, Star and Weiser; Boise River, Prairie, and Tipanuk (Rural Telephone Company); Bruneau, Grand View, Grasmere-Riddle (Century Telephone Company); Fruitland and NuAcres (Farmers Mutual Telephone Company)
Gooding	Gooding, Bliss, Buhl, Castleford, Dietrich, Eden-Hazelton, Hagerman, Jerome, Kimberly, Murtaugh, Shoshone, Twin Falls and Wendell; Richfield (Century Telephone Company); Filer and Hollister (Filer Mutual Telephone Company);

5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS
5.1.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (Cont'd)

EXCHANGE AREA	EXCHANGE AREAS INCLUDED IN EXTENDED LOCAL CALLING AREA
Grace	Grace, American Falls, Bancroft, Blackfoot, Downey, Idaho Falls, Lava Hot Springs, McCammon, Montpelier, Pocatello, Preston, Rexburg, Rigby, Ririe, Roberts, Shelley and Soda Springs; Arco, Holbrook, Howe, Mackay, Malad, and Moore (Albion Telephone Company); Ashton, Island Park and St. Anthony (Fremont Telecom); Paris (Lakeside Communications, Inc.); Arbon and Rockland (Rockland Telephone Company); Irwin and Wayan (Silver Star Telephone Company); Driggs (including Tetonia and Victor - Teton Communications)

5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS
5.1.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (Cont'd)

EXCHANGE AREA	EXCHANGE AREAS INCLUDED IN EXTENDED LOCAL CALLING AREA
Hagerman	Hagerman, Bliss, Buhl, Castleford, Dietrich, Eden-Hazelton, Gooding, Jerome, Kimberly, Murtaugh, Shoshone, Twin Falls and Wendell; Richfield (Century Telephone Company); Filer and Hollister (Filer Mutual Telephone Company)
Hailey	Hailey and Ketchum
Idaho City	Idaho City, Boise, Caldwell, Emmett, Glenns Ferry, Kuna, Melba, Meridian, Middleton, Mountain Home, Nampa, New Plymouth, Payette, Star, and Weiser; Boise River, Prairie, and Tipanuk (Rural Telephone Company); Bruneau, Grand View, Grasmere-Riddle (Century Telephone Company); Garden Valley, Horseshoe Bend, and Sweet (Citizens Telephone Company); Fruitland and NuAcres (Farmers Mutual Telephone Company); Lowman (Cambridge Telephone Company)
Idaho Falls	Idaho Falls, American Falls, Bancroft, Blackfoot, Downey, Grace, Lava Hot Springs, McCammon, Montpelier, Pocatello, Preston, Rexburg, Rigby, Ririe, Roberts, Shelley and Soda Springs; Arco, Holbrook, Howe, Mackay, Malad, and Moore (Albion Telephone Company); Ashton, Island Park and St. Anthony (Fremont Telecom); Paris (Lakeside Communications, Inc.); Arbon and Rockland (Rockland Telephone Company); Irwin and Wayan (Silver Star Telephone Company); Driggs (including Tetonia and Victor - Teton Communications)

5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS
5.1.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (Cont'd)

EXCHANGE AREA	EXCHANGE AREAS INCLUDED IN EXTENDED LOCAL CALLING AREA
Jerome	Jerome, Bliss, Buhl, Castleford, Dietrich, Eden-Hazelton, Gooding, Hagerman, Kimberly, Murtaugh, Shoshone, Twin Falls and Wendell; Richfield (Century Telephone Company); Filer and Hollister (Filer Mutual Telephone Company)
Ketchum	Ketchum and Hailey
Kimberly	Kimberly, Bliss, Buhl, Castleford, Dietrich, Eden-Hazelton, Gooding, Hagerman, Jerome, Murtaugh, Shoshone, Twin Falls and Wendell; Richfield (Century Telephone Company); Filer and Hollister (Filer Mutual Telephone Company)
Kuna	Kuna, Boise, Caldwell, Emmett, Glenns Ferry, Idaho City, Melba, Meridian, Middleton, Mountain Home, Nampa, New Plymouth, Star, Payette, and Weiser; Boise River, Prairie, and Tipanuk (Rural Telephone Company); Bruneau, Grand View, Grasmere-Riddle (Century Telephone Company); Garden Valley, Horseshoe Bend, and Sweet (Citizens Telephone Company); Fruitland and NuAcres (Farmers Mutual Telephone Company)

5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS
5.1.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (Cont'd)

EXCHANGE AREA	EXCHANGE AREAS INCLUDED IN EXTENDED LOCAL CALLING AREA
Lava Hot Springs	Lava Hot Springs, American Falls, Bancroft, Blackfoot, Downey, Grace, Idaho Falls, McCammon, Montpelier, Pocatello, Preston, Rexburg, Rigby, Ririe, Roberts, Shelley and Soda Springs; Arco, Holbrook, Howe, Mackay, Malad, and Moore (Albion Telephone Company); Ashton, Island Park and St. Anthony (Fremont Telecom); Paris (Lakeside Communications, Inc.); Arbon and Rockland (Rockland Telephone Company); Irwin and Wayan (Silver Star Telephone Company); Driggs (including Tetonia and Victor - Teton Communications)
McCammon	McCammon, American Falls, Bancroft, Blackfoot, Downey, Grace, Idaho Falls, Lava Hot Springs, Montpelier, Pocatello, Preston, Rexburg, Rigby, Ririe, Roberts, Shelley and Soda Springs; Arco, Holbrook, Howe, Mackay, Malad, and Moore (Albion Telephone Company); Ashton, Island Park and St. Anthony (Fremont Telecom); Paris (Lakeside Communications, Inc.); Arbon and Rockland (Rockland Telephone Company); Irwin and Wayan (Silver Star Telephone Company); Driggs (including Tetonia and Victor - Teton Communications)

5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS
5.1.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (Cont'd)

EXCHANGE AREA	EXCHANGE AREAS INCLUDED IN EXTENDED LOCAL CALLING AREA
Melba	Melba, Boise, Caldwell, Emmett, Glenns Ferry, Idaho City, Kuna, Meridian, Middleton, Mountain Home, Nampa, New Plymouth, Payette, Star, and Weiser; Boise River, Prairie, and Tipanuk (Rural Telephone Company); Bruneau, Grand View, Grasmere-Riddle (Century Telephone Company); Garden Valley, Horseshoe Bend, and Sweet (Citizens Telephone Company); Fruitland and NuAcres (Farmers Mutual Telephone Company)
Meridian	Meridian, Boise, Caldwell, Emmett, Glenns Ferry, Idaho City, Kuna, Melba, Middleton, Mountain Home, Nampa, New Plymouth, Payette, Star, and Weiser; Boise River, Prairie, and Tipanuk (Rural Telephone Company); Bruneau, Grand View, Grasmere-Riddle (Century Telephone Company); Garden Valley, Horseshoe Bend, and Sweet (Citizens Telephone Company); Fruitland and NuAcres (Farmers Mutual Telephone Company)
Middleton	Middleton, Boise, Caldwell, Emmett, Glenns Ferry, Idaho City, Kuna, Melba, Meridian, Mountain Home, Nampa, New Plymouth, Payette, Star, and Weiser; Boise River, Prairie, and Tipanuk (Rural Telephone Company); Bruneau, Grand View, Grasmere-Riddle (Century Telephone Company); Garden Valley, Horseshoe Bend, and Sweet (Citizens Telephone Company); Fruitland and NuAcres (Farmers Mutual Telephone Company)

5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS
5.1.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (Cont'd)

EXCHANGE AREA	EXCHANGE AREAS INCLUDED IN EXTENDED LOCAL CALLING AREA
Montpelier	Montpelier, American Falls, Bancroft, Blackfoot, Downey, Grace, Idaho Falls, Lava Hot Springs, McCammon, Pocatello, Preston, Rexburg, Rigby, Ririe, Roberts, Shelley and Soda Springs; Arco, Holbrook, Howe, Mackay, Malad, and Moore (Albion Telephone Company); Ashton, Island Park and St. Anthony (Fremont Telecom); Paris (Lakeside Communications, Inc.); Arbon and Rockland (Rockland Telephone Company); Irwin and Wayan (Silver Star Telephone Company); Driggs (including Tetonia and Victor - Teton Communications)
Mountain Home	Mountain Home, Boise, Caldwell, Emmett, Glenns Ferry, Idaho City, Kuna, Melba, Meridian, Middleton, Nampa, New Plymouth, Payette, Star, and Weiser; Boise River, Prairie, and Tipanuk (Rural Telephone Company); Bruneau, Grand View, Grasmere-Riddle (Century Telephone Company); Fruitland and NuAcres (Farmers Mutual Telephone Company)
Murtaugh	Murtaugh, Bliss, Buhl, Castleford, Dietrich, Eden-Hazelton, Gooding, Hagerman, Jerome, Kimberly, Shoshone, Twin Falls and Wendell; Richfield (Century Telephone Company); Filer and Hollister (Filer Mutual Telephone Company)

5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS
5.1.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (Cont'd)

EXCHANGE AREA	EXCHANGE AREAS INCLUDED IN EXTENDED LOCAL CALLING AREA
Nampa	Nampa, Boise, Caldwell, Emmett, Glenns Ferry, Idaho City, Kuna, Melba, Meridian, Middleton Star, Mountain Home, New Plymouth, Payette, and Weiser; Boise River, Prairie, and Tipanuk (Rural Telephone Company); Bruneau, Grand View, Grasmere-Riddle (Century Telephone Company); Garden Valley, Horseshoe Bend, Homedale, Parma, Sweet and Wilder (Citizens Telephone Company); Fruitland and NuAcres (Farmers Mutual Telephone Company)
New Plymouth	New Plymouth, Boise, Caldwell, Emmett, Glenns Ferry, Idaho City, Kuna, Melba, Meridian, Middleton, Mountain Home, Nampa, Payette, Star, and Weiser; Boise River, Prairie, and Tipanuk (Rural Telephone Company); Fruitland and NuAcres (Farmers Mutual Telephone Company)
Payette	Payette, Boise, Caldwell, Emmett, Glenns Ferry, Idaho City, Kuna, Melba, Meridian, Middleton, Mountain Home, Nampa, New Plymouth, Star, and Weiser; Boise River, Prairie, and Tipanuk (Rural Telephone Company); Fruitland and NuAcres (Farmers Mutual Telephone Company); Ontario and Oregon Slope, Oregon (Malheur Home Telephone Company); Cambridge, Council, Cuprum, Indian Valley (Cambridge Telephone Company); and Midvale (Midvale Telephone Company);

5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS
5.1.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (Cont'd)

EXCHANGE AREA	EXCHANGE AREAS INCLUDED IN EXTENDED LOCAL CALLING AREA
Pocatello	Pocatello, American Falls, Bancroft, Blackfoot, Downey, Grace, Idaho Falls, Lava Hot Springs, McCammon, Montpelier, Preston, Rexburg, Rigby, Ririe, Roberts, Shelley and Soda Springs; Arco, Holbrook, Howe, Mackay, Malad, and Moore (Albion Telephone Company); Ashton, Island Park and St. Anthony (Fremont Telecom); Paris (Lakeside Communications, Inc.); Arbon and Rockland (Rockland Telephone Company); Irwin and Wayan (Silver Star Telephone Company); Driggs (including Tetonia and Victor - Teton Communications)
Preston	Preston, American Falls, Bancroft, Blackfoot, Downey, Grace, Idaho Falls, Lava Hot Springs, McCammon, Montpelier, Pocatello, Rexburg, Rigby, Ririe, Roberts, Shelley and Soda Springs; Arco, Holbrook, Howe, Mackay, Malad, and Moore (Albion Telephone Company); Ashton, Island Park and St. Anthony (Fremont Telecom); Paris (Lakeside Communications, Inc.); Arbon and Rockland (Rockland Telephone Company); Irwin and Wayan (Silver Star Telephone Company); Driggs (including Tetonia and Victor - Teton Communications)

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.

5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS
5.1.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (Cont'd)

EXCHANGE AREA	EXCHANGE AREAS INCLUDED IN EXTENDED LOCAL CALLING AREA
Rexburg	Rexburg, American Falls, Bancroft, Blackfoot, Downey, Grace, Idaho Falls, Lava Hot Springs, McCammon, Montpelier, Pocatello, Preston, Rigby, Ririe, Roberts, Shelley and Soda Springs; Arco, Holbrook, Howe, Mackay, Malad, and Moore (Albion Telephone Company); Ashton, Island Park and St. Anthony (Fremont Telecom); Paris (Lakeside Communications, Inc.); Arbon and Rockland (Rockland Telephone Company); Irwin and Wayan (Silver Star Telephone Company); Driggs (including Tetonia and Victor - Teton Communications)
Rigby	Rigby, American Falls, Bancroft, Blackfoot, Downey, Grace, Idaho Falls, Lava Hot Springs, McCammon, Montpelier, Pocatello, Preston, Rexburg, Ririe, Roberts, Shelley and Soda Springs; Arco, Holbrook, Howe, Mackay, Malad, and Moore (Albion Telephone Company); Ashton, Island Park and St. Anthony (Fremont Telecom); Paris (Lakeside Communications, Inc.); Arbon and Rockland (Rockland Telephone Company); Irwin and Wayan (Silver Star Telephone Company); Driggs (including Tetonia and Victor - Teton Communications)

5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS
5.1.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (Cont'd)

EXCHANGE AREA	EXCHANGE AREAS INCLUDED IN EXTENDED LOCAL CALLING AREA
Ririe	Ririe, American Falls, Bancroft, Blackfoot, Downey, Grace, Idaho Falls, Lava Hot Springs, McCammon, Montpelier, Pocatello, Preston, Rexburg, Rigby, Roberts, Shelley and Soda Springs; Arco, Holbrook, Howe, Mackay, Malad, and Moore (Albion Telephone Company); Ashton, Island Park and St. Anthony (Fremont Telecom); Paris (Lakeside Communications, Inc.); Arbon and Rockland (Rockland Telephone Company); Irwin and Wayan (Silver Star Telephone Company); Driggs (including Tetonia and Victor - Teton Communications)
Roberts	Roberts, American Falls, Bancroft, Blackfoot, Downey, Grace, Idaho Falls, Lava Hot Springs, McCammon, Montpelier, Pocatello, Preston, Rexburg, Rigby, Ririe, Shelley and Soda Springs; Arco, Holbrook, Howe, Mackay, Malad, and Moore (Albion Telephone Company); Ashton, Island Park and St. Anthony (Fremont Telecom); Paris (Lakeside Communications, Inc.); Arbon and Rockland (Rockland Telephone Company); Irwin and Wayan (Silver Star Telephone Company); Driggs (including Tetonia and Victor - Teton Communications)

5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS
5.1.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (Cont'd)

EXCHANGE AREA	EXCHANGE AREAS INCLUDED IN EXTENDED LOCAL CALLING AREA
Shelley	Shelley, American Falls, Bancroft, Blackfoot, Downey, Grace, Idaho Falls, Lava Hot Springs, McCammon, Montpelier, Pocatello, Preston, Rexburg, Rigby, Ririe, Roberts and Soda Springs; Arco, Holbrook, Howe, Mackay, Malad, and Moore (Albion Telephone Company); Ashton, Island Park and St. Anthony (Fremont Telecom); Paris (Lakeside Communications, Inc.); Arbon and Rockland (Rockland Telephone Company); Irwin and Wayan (Silver Star Telephone Company); Driggs (including Tetonia and Victor - Teton Communications)
Shoshone	Shoshone, Bliss, Buhl, Castleford, Dietrich, Eden-Hazelton, Gooding, Hagerman, Jerome, Kimberly, Murtaugh, Twin Falls and Wendell; Richfield (Century Telephone Company); Filer and Hollister (Filer Mutual Telephone Company)
Soda Springs	Soda Springs, American Falls, Bancroft, Blackfoot, Downey, Grace, Idaho Falls, Lava Hot Springs, McCammon, Montpelier, Pocatello, Preston, Rexburg, Rigby, Ririe, Roberts and Shelley; Arco, Holbrook, Howe, Mackay, Malad, and Moore (Albion Telephone Company); Ashton, Island Park and St. Anthony (Fremont Telecom); Paris (Lakeside Communications, Inc.); Arbon and Rockland (Rockland Telephone Company); Irwin and Wayan (Silver Star Telephone Company); Driggs (including Tetonia and Victor - Teton Communications)

5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS
5.1.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (Cont'd)

EXCHANGE AREA	EXCHANGE AREAS INCLUDED IN EXTENDED LOCAL CALLING AREA
Star	Star, Boise, Caldwell, Emmett, Glenns Ferry, Idaho City, Kuna, Melba, Meridian, Middleton Mountain Home, Nampa, New Plymouth, Payette, and Weiser; Boise River, Prairie, and Tipanuk (Rural Telephone Company); Bruneau, Grand View, Grasmere-Riddle (Century Telephone Company); Garden Valley, Horseshoe Bend, and Sweet (Citizens Telephone Company); Fruitland and NuAcres (Farmers Mutual Telephone Company)
Twin Falls	Twin Falls, Bliss, Buhl, Castleford, Dietrich, Eden-Hazelton, Gooding, Hagerman, Jerome, Kimberly, Murtaugh, Shoshone and Wendell; Richfield (Century Telephone Company); Filer and Hollister (Filer Mutual Telephone Company)
Weiser	Weiser, Boise, Caldwell, Emmett, Glenns Ferry, Idaho City, Kuna, Melba, Meridian, Middleton, Mountain Home, Nampa, New Plymouth, Payette, and Star; Boise River, Prairie, and Tipanuk (Rural Telephone Company); Fruitland and NuAcres (Farmers Mutual Telephone Company); Oregon Slope, Oregon (Malheur Home Telephone Company); Cambridge, Council, Cuprum, Indian Valley (Cambridge Telephone Company); and Midvale (Midvale Telephone Company)

5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS

5.1.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (Cont'd)

EXCHANGE AREA	EXCHANGE AREAS INCLUDED IN EXTENDED LOCAL CALLING AREA
Wendell	Wendell, Bliss, Buhl, Castleford, Dietrich, Eden-Hazelton, Gooding, Hagerman, Jerome, Kimberly, Murtaugh, Shoshone and Twin Falls; Richfield (Century Telephone Company); Filer and Hollister (Filer Mutual Telephone Company)

5.1.2 EXCHANGE AREA RATE GROUPS

Monthly rates for exchange access line service and certain other services vary depending on the local calling area and location of the exchange.

Rate Group 1 includes exchanges that are located outside of an Extended Area Service (EAS) region.

Rate Group 1-A includes the Burley - Declo region.

Rate Group 2 includes exchanges that have an expanded calling area and are located within an EAS region. The three EAS regions are: Boise Region, Eastern Region and Twin Falls Region.

5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS
5.1.2 EXCHANGE AREA RATE GROUPS (Cont'd)

1. Exchanges

EXCHANGE AREA	RATE GROUP
Afton, Wyoming	1
American Falls	2
Bancroft	2
Blackfoot	
• Blackfoot Main	2
• Riverside	2
Bliss	2
Boise	
• Boise Main	2
• Boise Northwest	2
• Boise West	2
• Boise So. West	2
• Eagle	2
Buhl	2
Burley	
• Burley Main	1-A
• Declo (BRA)	1-A
Caldwell	
• Caldwell	2
• Greenleaf (BRA)	2
• Notus (BRA)	2

5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS
5.1.2 EXCHANGE AREA RATE GROUPS

1. Exchanges (Cont'd)

EXCHANGE AREA	RATE GROUP
Castleford	2
Dietrich	2
Downey	2
Eden - Hazelton	2
Emmett	2
Glenns Ferry	2
Gooding	2
Grace	
• Grace Main	2
• Thatcher	2
Hagerman	2
Hailey	
• Hailey Main	1
• Bellevue (BRA)	1
Idaho City	2
Idaho Falls	
• Idaho Falls Main	2
• Ucon (BRA)	2
Jerome	2
Ketchum	1
Kimberly	
• Kimberly Main	2
• Hansen (BRA)	2
Kuna	2
Lava Hot Springs	2

5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS
5.1.2 EXCHANGE AREA RATE GROUPS

1. Exchanges (Cont'd)

EXCHANGE AREA	RATE GROUP
McCammon	
• McCammon Main	2
• Arimo (BRA)	2
Melba	2
Meridian	2
Middleton	2
Montpelier	
• Montpelier Main	2
• Bennington (BRA)	2
• Dingle (BRA)	2
• Georgetown (BRA)	2
Mountain Home	
• Mountain Home Main	2
• Mountain Home So.	2
Murtaugh	2
Nampa	2
New Plymouth	2
Payette	2
Pocatello	
• Pocatello Main	2
• Pocatello North	2
• Inkom (BRA)	2
• Fort Hall (BRA)	2

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.

5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS
5.1.2 EXCHANGE AREA RATE GROUPS

1. Exchanges (Cont'd)

EXCHANGE AREA	RATE GROUP
Preston	
• Preston	2
• Clifton (BRA)	2
• Dayton (BRA)	2
• Franklin (BRA)	2
• Weston (BRA)	2
Rexburg	
• Rexburg	2
• Sugar City (BRA)	2
Rigby	
• Rigby Main	2
• Lewisville - Menan (BRA)	2
Ririe	2
Roberts	2
Shelley	
• Shelley (BRA)	2
• Firth (BRA)	2
Shoshone	2
Soda Springs	2
Star	2
Twin Falls	2
Weiser	2
Wendell	2

5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS (Cont'd)

5.1.3 CLASSES OF SERVICE OFFERED IN AN EXCHANGE AREA

A. General

1. The following classes of service are offered in all Idaho exchanges:

FLAT RATE SERVICE

Individual line business
Individual line residence

MEASURED SERVICE

Individual line business
Individual line residence

5.1.7 MAPS

Maps, indicating each exchange area within the Company's operating territory, are in separate binders.

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE

2. The provision of local exchange service at the rates, charges and under the regulations shown is subject to the provision of other sections of this document.

3. The rates and local message unit and measured service charges as quoted herein for local exchange service, entitle the customers to local calls, without toll charges, to all local exchange access lines connected to a CO of the exchange, or to all telephones served by CO's of the extended local service area where comprised of more than one exchange.

4. Application of Business and Residence Rates

a. Service is classified as business service and business rates apply when any of the following conditions exist:

(1) When the service is furnished at a location where a business, trade or practice is performed and where use of the location is not confined primarily to domestic activities.

- Service for social clubs (e.g., Elks, VFW, Eagles, etc.) will be considered business service.

(2) When the directory listing is to be a business listing.

(3) When the service is provided to or through a reseller of local exchange service. Rates, charges and terms and conditions specific to resellers are specified in 5.10, following.

b. Service is classified as residence service and residence rates apply when the following two conditions exist:

(1) When the service is furnished at a location used primarily for domestic purposes; a residence location typically contains cooking and sleeping facilities.

- Residence service will be allowed for individual rooms at group homes. e.g., fraternities, sororities, patient rooms at retirement homes, boarding houses when service to the rooms is not provided through a reseller of local exchange service, if the listing is in an individual's name.

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE

4.b.(1) (Cont'd)

- Residence service will be allowed in church living quarters and the clergy person's private study if the listing is in an individual's name.

(2) When the directory listing is to be a residential listing. A residence service may not have a business directory listing.

c. A residence service may not be part of a hunting sequence that contains business lines. When business and residence service both exist at the same location, no call forwarding, rollover-type services will be allowed between the business and residence line(s).

d. Customers changing from business to residence service will be assigned different telephone number. Referral of calls to the new residence telephone number assigned will not be provided.

Customers may choose to retain the same telephone number but must continue to pay business rates until the next telephone directory is issued by U S WEST Direct, in which their telephone number does not appear as a business listing.

5. Nonrecurring Charges

The nonrecurring charge associated with a given service or item of equipment applies on a per-service and/or per-item basis each time the service or item of equipment is provided.

a. Nonrecurring charges do not apply:

- To change of grade, class or type of service as a result of held regrades;
- To change a customer's mailing address;
- To move a drop for maintenance reasons.

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE

5. Nonrecurring Charges (Cont'd)

b. Nonrecurring Change Charges

(1) The following nonrecurring charge applies for changes at the customer's request, unless otherwise specified.

- To each line when changing the type of service, flat rate to message or measured rate or vice versa.

	NON-RECURRING CHARGE
• Per activity, per CO access line changed	$13.50

(2) The following nonrecurring charge for changes applies:

- When changing a grade of service within the categories of individual line or rural line service, at customer's request;
- For temporary transfer of calls, at customer's request;
- To changes in class of service from business to residence service or vice versa, not involving PBX service.

	NON-RECURRING CHARGE
• Per activity, per CO access line changed	$25.50

6. Local calls alternately billed or operator handled will be assessed the following:

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (Cont'd)

6. Local calls alternately billed or operator handled will be assessed the following:

	CHARGE
• Customer Dialed Calling Card (Mechanized)	$0.56
• Customer Dialed Calling Card (Operator Assisted)	0.95
• Operator Handled Station-to-Station	1.30
• Operator Handled Person-to-Person	3.50

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (Cont'd)

5.2.1 MEASURED SERVICE

A. Description

1. Measured service is an exchange service for which a regular monthly charge is billed to the customer for access to the local and toll networks. In addition to the monthly charge, local usage charges will apply for outgoing calls completed on a local basis.

B. Terms and Conditions

1. Measured service is available for customers on an individual line basis only.

2. Regular flat rate, and measured service will not be provided on the same customer premises.

3. The customer has no property rights to the continuance of service through any particular wire center and the Company may change the wire center designation of a customer whenever it deems it necessary in the conduct of its business. Wire center serving area transfers and wire center additions do not constitute a rate change.

4. Exchange zone rate area increments will be applied to those customers located outside of base rate areas in exchanges with business measured service. These charges are in addition to the regular monthly charges specified herein.

NOTICE
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5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE
5.2.1 MEASURED SERVICE

B. Terms and Conditions (Cont'd)

5. The monthly rates for this service do not contemplate the provision of monthly billing detail. When billing detail is furnished, it must be arranged for in advance. The following charge per call will be assessed. In addition, the following nonrecurring charge will also apply.

	USOC	CHARGE
• Detail billing, per call	N/A	$0.01

	USOC	NON-RECURRING CHARGE
• Each service order required		
- Residence	OMD	$4.00
- Business	OMD	7.50

6. Timing of Local Messages

a. Chargeable time begins when connection is established between the calling station and the called station.

b. Chargeable time ends when the calling station hangs up, thereby releasing the network connection. If the called station hangs up, but the calling station does not, chargeable time ends when the network connection is released by automatic timing equipment in the telephone network.

c. Chargeable time does not include time lost because of faults or defects in the connection.

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE
5.2.1 MEASURED SERVICE (Cont'd)

C. Rates and Charges

1. Measured Service Usage Charges

a. Measured service usage charges accumulate on a monthly basis commencing on the billing date.

b. Measured service usage charges do not apply to messages completed to official numbers located on Company premises within the local calling area, that the general public calls to transact Company business.

c. Calls to directory assistance are not subject to measured service usage charges.

d. Measured service usage charges are based upon the rate shown and are applicable to local messages completed on a dial station-to-station basis.

	PER MINUTE RATE
• Measured Service Usage Charge	$0.02

2. Measured Service Access Line Rates and Charges

a. The nonrecurring charge associated with provision of measured service CO access line applies:

- To install each CO line;
- For connecting a CO line when changing a grade of service to or from PBX service.

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE
5.2.1 MEASURED SERVICE

C.2. (Cont'd)

	USOC	NON-RECURRING CHARGE	MONTHLY RATE PER RATE GROUP 1	1-A	2
• Business					
- Individual line	LMB	$52.00	$11.50	$12.63	$17.51
- Additional individual line	ALM	52.00	11.50	12.63	17.51
• Residence					
- Individual line	RWV	30.00	6.75	7.88	10.51
- Additional individual line	AWV	30.00	6.75	7.88	10.51

3. See 5.2.5.b., following, for applicable nonrecurring change charges.

5.2.4 FLAT RATE SERVICE

A. Description

This service entitles customers to an unlimited number of calls within the local calling area.

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE
5.2.4 FLAT RATE SERVICE (Cont'd)

B. Rates and Charges

1. The nonrecurring charge associated with provision of flat rate service access line applies:

   - To install a CO line;

   - For connecting a CO line when changing a grade of service to or from PBX Service.

2. See 5.2.5.b., following, for applicable nonrecurring change charges.

3. Residence Flat Rate Service

	USOC	NON-RECURRING CHARGE	MONTHLY RATE PER RATE GROUP 1	1-A	2
• Individual line, each	1FR	$30.00	$11.49	$12.62	$17.50
• Additional individual line, each	AFH	30.00	11.49	12.62	17.50

4. Business Flat Rate Service

	USOC	NON-RECURRING CHARGE	MONTHLY RATE PER RATE GROUP 1	1-A	2
• Individual line, each	1FB	$52.00	$26.50	$27.63	$32.51
• Additional individual line, each	AFK	52.00	26.50	27.63	32.51

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (Cont'd)

5.2.5 LOCAL SERVICE OPTIONS

A. Service Stations

1. Description

a. Generally the Company will provide facilities for local exchange service within the exchange area. Where facilities are not in place or where unusual costs are involved, facilities may be provided in accordance with Section 4 of this Catalog.

b. Service Station Service is offered as a means of providing telephone service in isolated and sparsely developed areas where it is not practicable for the Company to make facilities available or where to do so would impose excessive costs on the general body of customers.

c. Service Stations may be connected with a CO of the Company.

d. Service Station associations will be required to appoint a secretary or representative to transact all business with the Company. An association will be required to execute through its delegated representative, an agreement with the Company covering the privileges and obligations of either party to the other.

e. After written notice, service may be discontinued on any line or lines at the option of the Company when the Service Station association or the owner of the Service Station line neglects or refuses to make such additions, replacements, changes, and repairs as may be necessary to place the line or lines and equipment in condition satisfactory to the Company for furnishing adequate service of the type established by the Company for the exchange zone area in which the Service Stations are located.

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE
5.2.5 LOCAL SERVICE OPTIONS

A.1. (Cont'd)

f. The Company may limit the number of telephones connected to a line in order that the general quality of telephone service may be maintained. The association's representative will report immediately to the Company any installations or removals of telephones on a Service Station line.

g. A line will not be terminated at more than one CO. Lines will not be interconnected except as provided through the Company's CO unless permission for such interconnection is granted in writing.

h. Both business and residence stations may be connected with the same service station line.

i. Except as specifically provided herein, the furnishing of service will be subject to standard rules and regulations. Where the provisions of any equipment requires unusual installation, special charges based on cost may apply.

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE
5.2.5 LOCAL SERVICE OPTIONS

A. Service Stations (Cont'd)

2. Service Stations Connected with a CO

a. The local service area for customers will be the same as for other customers connected with the CO at which the Service Station line terminates. All customers on any one service station line must have the same local service area.

b. The Service Station rates shown herein provide for the necessary switching at the CO and allow each customer one listing in the alphabetical section of the directory.

c. Charges for exchange service, toll service, etc., will be billed against the individual Service Station customer or, in the case of Service Station associations, billing may be against the association. Bills against the association will be rendered in the name of the individual customers and sent to the authorized representative of the association for payment. The representative of the association will be held responsible for the payment of such accounts.

d. Service Station Service is not furnished inside base, suburban, or locality areas. Ordinarily, all telephones must be located within the exchange zone area. Where connection is made with telephones located outside the exchange zone area, an extension of the exchange boundary to include the area involved should be considered. Where this is not practicable, additional rates and/or charges may be assessed, depending on the circumstances in each case.

e. Extension stations may be connected with a Service Station System. Neither directory listings nor distinctive signals, such as code rings, will be furnished in connection with extension service.

f. The Company will provide and maintain the necessary circuit between the CO and a mutually agreed upon junction point, usually at or near a base or locality area boundary. Service Station customers will be required to construct and maintain the necessary circuit or circuits and pole lines beyond such junction point. Where the agreed junction point is outside of the base, suburban, or locality area boundary, Line Extension Charges per Section 4. will apply.

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE
5.2.5 LOCAL SERVICE OPTIONS

A.2. (Cont'd)

g. Special Service Arrangements

(1) Service Station circuits may, under separate agreement, be attached to poles of the Company.

(2) The regular main station line rates plus the appropriate nonrecurring charge and exchange zone increments will be applicable for each main station line connected.

(3) Where facilities are available, Service Station lines may connect with facilities of the Company at exchange zone boundaries. In such cases the individual line monthly incremental charge applicable within the exchange zone area will apply to each Service Station line in addition to regular rates and charges. The incremental charge will be apportioned equally among all stations on the line.

(4) Where facilities are available, Service Station lines may be connected with facilities of the Company at a location beyond the normal junction point. In such cases Private Line mileage charges will apply.

h. Rates and Charges

(1) Service Station lines connected to lines of the Company.

(2) The nonrecurring charge associated with provision of flat rate service access line applies:

- To install CO line;
- For connecting a CO line when changing a grade of service to or from PBX Service.

(3) The nonrecurring change charge applies when changing from exchange service station service to individual line or rural grades of service.

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE
5.2.5 LOCAL SERVICE OPTIONS

A.2.h. (Cont'd)

	USOC	NON-RECURRING CHARGE	MONTHLY RATE PER RATE GROUP 1	1-A	2
• Residence, each Service Station Line Connected					
- One-party	1SS	$30.00	$11.49	$12.62	$17.50

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE
5.2.5 LOCAL SERVICE OPTIONS (Cont'd)

B. Computer Port Access

1. The following rates and charges will apply to CO access lines connected to customer-provided computer and/or computer systems equipment capable of information processing and/or storage.

2. Foreign Central Office, FX, Exchange Service Extension, or other incremental charges will be applied in addition to the following rates and charges.

3. The following rates and charges are in addition to the equipment with which the lines are associated.

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Flat rate access line, each	1FA	[1]	[1]
• Additional flat rate access line, each	AFV	[1]	[2]
• Measured rate access line, each	B4Q	[3]	[3]
• Additional measured rate access line, each	A4Q	[3]	[3]
• Centrex CO station line, each[4]	RJC	$22.50	[2]

[1] Rates and charges same as (1FB) in 5.2.4, preceding.

[2] Rates same as 1FB in 5.2.4, preceding.

[3] Monthly rate, nonrecurring charge and measured usage charge same as LMB in 5.2.1, preceding.

[4] Rates and charges also apply to Airport Intercommunicating Service.

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE
5.2.5 LOCAL SERVICE OPTIONS (Cont'd)

C. CO Lines for Telephone Answering Services for Administrative Use

CO lines associated with multiline telephone systems, consoles, or switchboards which are arranged to preclude switching to and/or between administrative stations, each.

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Flat	S3L	$52.00	[1]

[1] Regular flat business individual line rates and charges found in 5.2.4, preceding, apply.

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE
5.2.5 LOCAL SERVICE OPTIONS (Cont'd)

D. *STAND-BY* Line Service

1. Description

STAND-BY Line service is an additional line service which allows business customers to expand access to their business and expand the capacity to make outgoing calls on an as needed basis. This service is designed for customers that experience periodic peaks and valleys in calling volumes to and from their business.

2. Terms and Conditions

a. *STAND-BY* Line service is available to business customers.

b. *STAND-BY* Line service cannot be used as the primary business line. Customers must have flat business individual line or trunk service at the location for which they are ordering *STAND-BY* Line service.

c. *STAND-BY* Line service provides an additional line which measures both incoming and outgoing calls on a per minute of use basis. The incoming and outgoing call capability is always active.

d. This service is offered subject to the availability of existing central office facilities.

e. A directory listing will not be provided with *STAND-BY* Line service.

f. The nonrecurring charge will not apply to customers who change from *STAND-BY* Line service to an individual business line.

g. *STAND-B*Y Line service is eligible for Temporary Suspend and restore only if one or more business lines in the account has been placed on a suspended status. If all lines in the account are temporarily suspended, a *STAND-B*Y Line cannot remain active.

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE
5.2.5 LOCAL SERVICE OPTIONS

C. *STAND-BY* Line Service (Cont'd)

3. *STAND-BY* Line service will be provided at the following rates and charges:

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Per line	A2Y/1TM	$52.00	$16.80

4. Usage Charge

	PER MINUTE OF USE[1]
• Incoming and outgoing	$0.05

5. Nonrecurring CO Change Charge

a. The following nonrecurring charge for changes applies:

• To each line when changing from flat rate to *STAND-BY* Line at customer's request unless otherwise specified.

	NONRECURRING CHARGE
• Per activity, per CO access line changed	$13.50

[1] Applies to connections of one minute or any fraction thereof.

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (Cont'd)

5.2.6 TELEPHONE ASSISTANCE PROGRAMS

A. Idaho Telephone Service Assistance Program (ITSAP)

1. Definition

   The Idaho Telephone Service Assistance Program (ITSAP), provides for a credit against the recurring monthly rate for the provision of local residential service for certain low-income customers. Qualified recipients may also receive Lifeline, Link-Up and Tribal Lifeline credits.

2. Application

   a. The ITSAP credit, per Idaho code section 56-903, is only available to residence customers who meet eligibility requirements. To be considered eligible, the applicant must be the head of household and shall meet narrowly targeted eligibility criteria based solely on income or factors directly related to income established by the Idaho department of health and welfare (IDHW). IDHW has established that ITSAP credit is available to customers whose gross income is "at or below 133% of the Federal Poverty limit".

   b. The monthly discount to eligible ITSAP customers will be $3.50. The discount will be applied to a single residential telecommunication service at the principal residence of the eligible subscriber or head of household.

3. Funding

   The total cost of providing this ITSAP program shall be funded from a uniform monthly surcharge on each business and residential access line, excluding those residential access lines receiving ITSAP credit.

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE
5.2.6 TELEPHONE ASSISTANCE PROGRAMS

A. Idaho Telephone Service Assistance Program (ITSAP) (Cont'd)

4. Terms and Conditions

a. The ITSAP credit will begin with the date the customer's application is approved or when new service is established for a qualifying customer. The credit will be prorated on the basis of a 30-day month from the effective date of the customer's application.

b. The regular nonrecurring charges and terms and conditions applicable to the service offerings specified in 5.2.6 will apply. The nonrecurring charges to change to or from this program due to eligibility status will be waived.

c. The credit is applicable only to a single residence line at the principal residence of the eligible head of household customer.

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE
5.2.6 TELEPHONE ASSISTANCE PROGRAMS

A. Idaho Telephone Service Assistance Program (ITSAP) (Cont'd)

5. Assistance Credits

Eligible subscribers of the FCC Lifeline Program can also receive additional credits. See Tribal Lifeline for expanded federal lifeline benefits available to residents living on reservations.

- Credit applied to customer bill:

	CREDIT USOC	MONTHLY CREDIT
- Federal Credit[1]	ASGFX	$6.33
- Federal Credit[1]	ASGF2	3.50
- State Credit[2]	ASGSX	3.50

[1] The FCC Lifeline Program consists of a monthly federal baseline support of $6.34 (ASGFX). An additional $1.75 in Federal Lifeline support is also provided, plus an additional $1.75 which is a 50% FCC Lifeline match of the amount of the Idaho Telephone Service Assistance Program (ITSAP). The additional support totals $3.50 (ASGF2). The FCC Lifeline support amount cannot exceed $10.00. See Tribal Lifeline for expanded federal lifeline benefits available to residents living on reservations.

[2] The monthly credit (ASGSX) reflects the appropriate credit for the Idaho Telephone Service Assistance Program.

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE
5.2.6 TELEPHONE ASSISTANCE PROGRAMS (Cont'd)

B. Federal Link Up

1. Description

The Federal Link Up Program provides for a 50% reduction (not to exceed $30.00) in the nonrecurring charge for connection of basic local residential service for certain low-income customers.

2. Application

a. The Link Up credit is available to residence customers who are eligible for the Idaho Telephone Service Assistance Program (ITSAP).

b. The discount is applicable only to a single residence line at the principal residence of the eligible head of household customer.

c. The consumer can receive the benefit of the Link Up Program for a second or subsequent time only for a principle place of residence with an address different from the residence address at which Link Up assistance was provided previously.

d. An applicant may defer payment of the service connection charges. Payment may be deferred up to 12 months with a payment schedule of equal payments for up to $200.00 assessed for commencing service. Interest will not be charged on deferred payments.

3. Funding

The costs of providing the discounts on this program are funded through the Federal Link Up program.

4. Nonrecurring Charge Credit

	USOC	NONRECURRING CHARGE
• 50% reduction in the nonrecurring charge for connection of a residence exchange access line, up to a maximum of $30.00.	LNK	$15.00

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE
5.2.6 TELEPHONE ASSISTANCE PROGRAMS (Cont'd)

C. Expanded Link-Up Program

1. Description

Residents living on reservations who qualify for Tribal Lifeline, are eligible for an additional Expanded Link-Up benefit of up to $70.00, in addition to the Link-Up Program. The additional benefit will apply towards 100% of the connection charges between $60.00 and $130.00 which are assessed to begin service at the principle residence of the eligible resident. Eligible charges include any charges customarily assessed to connect the subscriber to the network, including line extension charges, zone connection charges and special construction charges.

2. Nonrecurring Charge Credit

	CREDIT USOC
• Expanded Link-Up	LNKEL

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE
5.2.6 TELEPHONE ASSISTANCE PROGRAMS (Cont'd)

D. Tribal Lifeline

1. Description

Tribal Lifeline provides additional lifeline support of up to $25.00, for qualifying low-income individuals living on reservations as defined by the Bureau of Indian Affairs (BIA) regulations.

2. Terms and Conditions

a. Tribal Lifeline support is provided to applicants who meet the eligibility requirements established within the state guidelines of the Idaho Telephone Service Assistance Program as described in 5.2.6.A., preceding.

b. Residents living on reservations are eligible for the Tribal Lifeline benefit if they participate in one or more of the following programs:

- Bureau of Indian Affairs general assistance program,
- Tribally administered Temporary Assistance for Needy Families block grant program,
- Head Start programs (only for those meeting its income-qualifying standard),
- National School Lunch Program's free lunch program,
- Aid to Families with Dependent Children,
- Aid to the Aged, Blind, and Disabled,
- Medicaid,
- Food Stamps,
- Supplemental Security Income (SSI),
- Federal Public Housing Assistance,
- Low Income Home Energy Assistance Program,
- Meet Income-Based Criterion for Telephone Assistance, as defined by the FCC.

c. The Company must obtain the customers signature on a document in which the eligible customer certifies, under penalty of perjury, that such customer receives benefits from at least one of the programs above, and lives on a reservation. In addition to identifying the program or programs from which that customer receives benefits, the customer must also agree to notify the Company if that customer ceases to participate in the qualifying program or programs.

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE
5.2.6 TELEPHONE ASSISTANCE PROGRAMS

D.2. (Cont'd)

d. Tribal Lifeline benefits apply to the primary flat local residential access line, including Extended Area Service (EAS), mileage charges, zone charges, or other non-discretionary charges associated with basic residential service. The benefit may not bring the basic local residential access line rate below $1.00 per month.

3. Monthly Credit[a]

	Credit USOC[b]	**Credit Amount**
• Flat individual line (1FR) - Rate Group 3	ASGFT	$13.00

a. The ASGFX and ASGF2 credits from the Lifeline Assistance Program totaling $9.84 apply in addition to the Tribal Lifeline credit. The FCC tribal lifeline Program consists of monthly federal baseline support of $6.34 (ASGFX). For Tribal Lifeline Customers, the ASGF2 reflects a $1.75 additional credit plus the first $1.75 of the Tribal Lifeline Credit. The remainder of the Tribal Lifeline Credit is reflected in the ASGFT amount. The Tribal Lifeline Credit is up to $25.00, but no more than necessary to reduce the Tribal lifeline rate to $1.00.

b. The credit amount is calculated by adding the 1FR rate of $17.50 plus the $6.34 subscriber line charge together. The ASGFX and ASGF2 credits totaling $9.84 are subtracted from the total and the remaining difference less $1.00 which is the minimum Tribal Lifeline rate allowed, is the credit amount. For example: Tribal lifeline customer in rate group 3, ($17.50 + $6.34 = $23.84 - $9.84 = $14.00 - $1.00) = $13.00 credit.

E. Application of Telephone Assistance Programs to Concessionable Accounts

1. Description

Concession groups: These individuals will receive 100% TAP benefits less the amount of concessionable discount. For example, if the person receives a 50% discount on their End User Common Line Charges, they will receive 50% of their TAP benefits.

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE

5.2.10 TENANT SOLUTIONS

A. High Rise Office Buildings, Shopping Malls, and Office Parks

1. Description

   Tenant Solutions is a full service offering for tenants of designated multi-tenant high rise office buildings, shopping malls and office parks. Tenants will be able to choose from a menu of services and receive discounts or waivers of monthly rates and/or nonrecurring charges.

2. Products and Services

   Menu of Services includes:

   - Flat Rated Exchange Access Lines
   - Trunks
   - *STAND-BY LINE* Service
   - *MARKET EXPANSION LINE* Service
   - Premium Listings; includes all but listed name

   - Caller Identification-Name & Number
   - Caller Identification-Number
   - Call Forwarding
     - Busy Line (expanded)
     - Busy Line (external)
     - Busy Line (programmable)
     - Don't Answer
     - Don't Answer (expanded)
     - Don't Answer (programmable)
     - Busy Line/Don't Answer (expanded)
     - Busy Line (external)/Don't Answer
   - Digital Data Service[1]
   - Tenant Calling Connection
   - Business Voice Messaging Service (BVMS)
   - BVMS optional features as follows:
     - Extension Mailbox
     - Message Notification
     - Scheduled Greeting
     - Optional Feature Packages, per mailbox (Two Feature only)

[1] Description and rates found in the Private Line Transport Services Catalog.

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE
5.2.10 TENANT SOLUTIONS

A.2. (Cont'd)

- Single Line ISDN Service
- Primary Rate Service (PRS) ISDN
- High Capacity DS1 and DS3 Services[1]
- Digital Switched Services
- Uniform Access Solution Service

3. Terms and Conditions

   a. Tenant Solutions will be offered in designated multi-tenant office buildings, shopping malls, and office parks in which the owner/manager agrees via contractual agreement to endorse the Company as the preferred telecommunications provider.

   b. At the end of the contract period or if the contract is terminated, the rates will revert to regular rates. Existing 30 day waivers will be honored.

   c. The property owner shall not preclude the tenant from selecting another service provider as a condition of the agreement.

   d. The Company will provide tenants equal notice of the termination of the agreement as provided to the building or mall owner.

4. Rates and Charges

   a. Tenant Solutions customers subscribing to Flat Rated Lines, *STAND-BY LINE,* Trunks, Digital Data Service will receive discounts or waivers of monthly rates and/or nonrecurring charges when subscribing to features and products as follows:

      - Waiver of nonrecurring charges and 30 days of service free per line with tenants choice of:

        - Caller Identification-Name and Number or Caller Identification-Number only.

[1] Offered under contract.

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE
5.2.10 TENANT SOLUTIONS

A.4.a. (Cont'd)

- Waiver of nonrecurring charges and 30 days of service free per line:

  - Call Forwarding Busy Line/Don't Answer features as detailed in 2., preceding
  - BVMS with Message Send or Call Routing (includes required mailboxes)
  - BVMS Optional Features
    - Extension Mailbox
    - Scheduled Greetings
    - Message Notification
    - Optional Feature Packages, per mailbox (Two Feature only)

- Waiver of nonrecurring charges:
  - *MARKET EXPANSION LINE* Service

- 50% discount off the nonrecurring charge:

  - Subscribing to 6 lines or more (any combination)

    - Flat Rated
    - *STAND-BY LINE*
    - Trunks
    - Digital Data Service
    - Single Line ISDN Service

  - Premium Listings

  - Single Line ISDN Service
  - Primary Rate Service (PRS) ISDN
  - High Capacity DS1 and DS3 Services

- 36 months contract rate for:
  - DS1 Service
  - DS3 Service

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE
5.2.10 TENANT SOLUTIONS

A.4.a. (Cont'd)

- Waiver of 1 month recurring charge:

  - Digital Switched Services (minimum 3 year contract)
    Facility and Common Equipment
    Advanced Trunks

  - Uniform Access Solution Service (minimum 3 year contract)
    DS1 Facility with Common Equipment
    Network Connection per DS1 facility

- Waiver of 2 months recurring charges:

  - Digital Switched Services (minimum 5 year contract)
    Facility and Common Equipment
    Advanced Trunks

  - Uniform Access Solution Service (minimum 5 year contract)
    DS1 facility with Common Equipment
    Network Connection per DS1 facility

- Building owners or property managers who have space much like a tenant, at the same location, will receive a waiver of monthly service on their main business line and a waiver of the nonrecurring charge for:

  - BVMS/Message Send or Call Routing (includes required mailboxes), and one of each of the following optional features;

    - Extension Mailbox
    - Message Notification
    - Scheduled Greetings

b. Customers of Tenant Solutions who make changes, additions or moves of menu services within the same location or office building/shopping mall, will receive waivers, etc., as shown preceding.

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE
5.2.10 TENANT SOLUTIONS (Cont'd)

B. Multi-Tenant Residential Properties Offer

1. Description

   a. The Multi-Tenant Residential Properties offer is an offering to residents of apartment complexes, where the owner/manager has terminated their preferred provider agreement with their current telecommunications provider, and now subscribes to service from Qwest Corporation.

   b. In accordance with the terms of this Multi-Tenant Residential Properties Offer, the Company may waive charges to residential tenants of such apartment complexes.

2. Terms and Conditions

   a. The Multi-Tenant Residential Properties Offer is available only to residents of properties where the owner/manager has a preferred provider agreement with Qwest Corporation.

   b. The Qwest Corporation preferred provider agreement may be established when owners/managers are terminating their current agreement with their current telecommunications provider.

   c. Multi-Tenant Residential Properties must have a minimum of 125 living units per apartment complex. Apartment complexes with less than 125 living units per building will qualify as long as the owner/manager has at least one complex with 125 living units under agreement with Qwest Corporation.

3. Rates and Charges

   a. Nonrecurring charges will be waived for those services the residents subscribed to at the time the owner/manager switched to Qwest Corporation as their telecommunications provider.

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (Cont'd)

5.2.11 COMPETITIVE RESPONSE

A. Residence Customer Incentive Program

1. Description

   The Customer Incentive Program is an offering for potential new residence local exchange customers and to existing residence customers to induce the retention or continuation of existing services by those customers.

2. Terms and Conditions

   a. This competitive response offering may be offered to potential new Qwest residence local exchange customers. In addition, the Company may provide a retention benefit to any existing residence customer who has retained a service for some period of time.

   b. For potential new residence customers, the Company may provide an incentive offer no more often than once in any two year period. In retention situations, the Company may provide an incentive no more often than once with respect to any particular service or feature.

   c. To qualify for these offers, residence customers are required to have a satisfactory credit rating with the Company in accordance with 2.3.3, preceding.

   d. The recipients of the customer incentive offer and the amount of the customer incentive offer shall be in the sole discretion of the Company, but the value of the retention benefit may not exceed the sum of 3.a., following.

   e. The Company shall determine the particular details, including but not limited to periods and duration, class of customers, services, amounts, and geographic area, so long as each such offer to a particular residence customer is not inconsistent with the provisions of this Catalog and the amount does not exceed the maximum amount set forth in 3.a., following. The Company may prohibit use of this program in conjunction with another offer being marketed by the Company and/or a Company affiliate.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE
5.2.11 COMPETITIVE RESPONSE

A.2. (Cont'd)

f. Offers may differ based on the following criteria or combinations of criteria below:

(1) The sales channel through which the products are sold.

(2) A specific geographic area.

(3) Existing customers who request to have one or more products disconnected.

(4) Customers who identify a better competitive offer are available to them. Qwest representatives may present to these customers multiple offers up to the maximum value under this Catalog.

g. The Company reserves the right to discontinue this offer.

3. Rates and Charges

a. Customers may be offered one of the following, or the equivalent monetary value, on selected products as determined by the Company:

(1) A waiver of an amount up to 100% of the current residence nonrecurring charge(s), or

(2) A waiver of up to three months of the recurring rates, or

(3) A waiver of an amount up to 100% of the current residence nonrecurring charge(s) and up to three months of the recurring rate(s), or

(4) A benefit or consideration offered or provided that is not associated with a service or product offered by the Company such as CPE, merchandise, or discounts on merchandise offered by others, gift certificates, gift cards, or otherwise, in the discretion of the Company. In determining the value of non-cash offers or benefits, the actual cost incurred by the Company, not to exceed the sum of 3.a.(3) above, shall be used.

b. The waiver(s) will appear in the form of a credit(s) on the customer's bill. The waiver may be one-time, or spread over a period of up to 12 months in a fashion determined by the Company.

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE
5.2.11 COMPETITIVE RESPONSE

A.3. (Cont'd)

c. Waiver amounts are calculated on the first month's nonrecurring charge(s) and monthly rate(s). The total waived amount will not exceed the value of the total nonrecurring charge(s) plus three months service of the monthly rate(s).

d. In all cases, resellers who use the Customer Incentive Program shall be provided the maximum monetary equivalent of the program as allowed by this Catalog and can distribute that value to their end user customers in any manner that they choose. Further, resellers are not required to match the Company's program offers or timing in order to take advantage of the program, and no further wholesale discount is provided to the maximum monetary equivalent. Resellers shall be provided monetary equivalents and they shall not be provided merchandise, coupon offers, or the like.

B. Business Customer Incentive Program

1. Description

The Customer Incentive Program is an offering for potential new business local exchange customers and to existing business customers to induce the retention or continuation of existing services by those customers.

2. Terms and Conditions

a. This competitive response offering may be offered to potential new Qwest business local exchange customers. In addition, the Company may provide a retention benefit to any existing business customer who has retained a service for some period of time.

b. For potential new business customers, the Company may provide an incentive offer no more often than once in any two year period. In retention situations, the Company may provide an incentive no more often than once with respect to any particular service or feature.

c. To qualify for these offers, business customers are required to have a satisfactory credit rating with the Company in accordance with 2.3.3, preceding.

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE
5.2.11 COMPETITIVE RESPONSE (Cont'd)

B.2. (Cont'd)

d. For potential new business customers, the Company will condition its offers upon a business customer remaining with the Company for a minimum of one year, or the duration of the contract which is otherwise required under this Catalog for such a service and which the business customer has agreed to, whichever is longer. Any minimum period of time shall be identified to the business customer as part of the offer. In such cases, if the customer terminates service early, they will be billed all of the nonrecurring charge(s) and monthly rate(s) waived under this program.

e. The recipients of the customer incentive offer and the amount of the customer incentive offer shall be in the sole discretion of the Company, but the value of the retention benefit may not exceed the sum of 3.a., following.

f. The Company shall determine the particular details, including but not limited to periods and duration, class of customers, services, amounts, and geographic area, so long as each such offer to a particular business customer is not inconsistent with the provisions of this Catalog and the amount does not exceed the maximum amount set forth in 3.a., following. The Company may prohibit use of this program in conjunction with another offer being marketed by the Company and/or a Company affiliate.

g. Offers may differ based on the following criteria or combinations of criteria below:

(1) The sales channel through which the products are sold.

(2) A specific geographic area.

(3) Existing customers who request to have one or more products disconnected.

(4) Customers who identify a better competitive offer are available to them. Qwest representatives may present to these customers multiple offers up to the maximum value under this Catalog.

h. The Company reserves the right to discontinue this offer.

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE
5.2.11 COMPETITIVE RESPONSE

B. Business Customer Incentive Program (Cont'd)

3. Rates and Charges

a. Customers may be offered one of the following, or the equivalent monetary value, on selected products as determined by the Company:

(1) A waiver of an amount up to 100% of the current business nonrecurring charge(s), or

(2) A waiver of up to three months of the recurring rate(s), or

(3) A waiver of an amount up to 100% of the current business nonrecurring charge(s) and up to three months of the recurring rate(s), or

(4) A benefit or consideration offered or provided that is not associated with a service or product offered by the Company such as CPE, merchandise, or discounts on merchandise offered by others, gift certificates, gift cards, or otherwise, in the discretion of the Company. In determining the value of non-cash offers or benefits, the actual cost incurred by the Company, not to exceed the sum of 3.a.(3), above, shall be used.

b. The waiver(s) will appear in the form of a credit(s) on the customer's bill. The waiver may be one-time, or spread over a period of up to 12 months in a fashion determined by the Company.

c. Waiver amounts are calculated on the first month's nonrecurring charge(s) and monthly rate(s). The total waived amount will not exceed the value of the total nonrecurring charge(s) plus three months service of the monthly rate(s).

d. In all cases, resellers who use the Customer Incentive Program shall be provided the maximum monetary equivalent of the program as allowed by this Catalog and can distribute that value to their end user customers in any manner that they choose. Further, resellers are not required to match the Company's program offers or timing in order to take advantage of the program, and no further wholesale discount is provided to the maximum monetary equivalent. Resellers shall be provided monetary equivalents and they shall not be provided merchandise, coupon offers, or the like.

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (Cont'd)

5.2.13 BUSINESS LINE VOLUME PURCHASE PLAN

A. Description

1. The Business Line Volume Purchase Plan is available to business customers subscribing to 50 or more lines in conjunction with basic business access lines. A customer may have up to a maximum of 3000 participating lines across the Qwest region. Business customers subscribing to the plan are also entitled to hunting.

2. The Business Line Volume Purchase Plan may be offered to existing business customers who request that part or all of their Basic Exchange line(s) be terminated in order to establish or change their service to another telecommunications provider, or who receive a competitive offer from another telecommunications provider.

3. The Business Line Volume Purchase Plan defines qualifying lines as the following:

   - Flat Rate Business Lines (1FB) with Hunting
   - *QWEST CHOICE* Business
   - *QWEST CHOICE* Business Plus
   - Add-A-Line

B. Terms and Conditions

1. Customers subscribing to the Business Line Volume Purchase Plan are required to pay the monthly rates for service. All terms and conditions for qualifying products and services as specified elsewhere apply, and are subject to a minimum billing period of one month.

2. All access lines must be associated with the same customer. The Company may withdraw this offering to customers at any time with appropriate notice.

3. Intercept Service will be provided on the main listed directory number.

4. The Business Line Volume Purchase Plan is not available on Public Communication Service.

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE
5.2.13 BUSINESS LINE VOLUME PURCHASE PLAN

B. Terms and Conditions (Cont'd)

5. The discount level for the Business Line Volume Purchase Plan is based on volume and a contract term of 2 years or 3 years.

6. Additional lines may be added, but will not affect the monthly discount level.

7. If Qwest terminates the Service(s) for Cause, or if a customer terminates the Services(s) in whole without Cause before the expiration date, the Customer will pay termination charges calculated at 25% of the remaining value based on the minimum line requirement for the discount tier times the fixed amount of $60.00 over the remaining Term.

   Annually, if an account falls below the minimum line requirement for the discount tier, a shortfall penalty of $60.00 per line will be assessed.

   A termination charge will be waived if the Customer places an order to discontinue the service and replaces the line(s) within the Qwest region or purchases similar Qwest services equal to or greater than the remaining value of the commitment, based on the minimum line requirement for the discount tier times $60.00 for the remaining Term.

8. The customer may move the physical location of all or part of the lines in the Business Line Volume Purchase Plan to another location within the Qwest region, or move within the following Qwest products, provided the new lines are provided to the customer by the Company:

   - Flat Rate Business Service (1FB) with Hunting
   - *QWEST CHOICE* Business
   - *QWEST CHOICE* Business Plus
   - Add-A-Line

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE
5.2.13 BUSINESS LINE VOLUME PURCHASE PLAN (Cont'd)

C. Rates and Charges

1. Where applicable, incremental charges as specified in 5.1, preceding, apply and will not be discounted.

2. Existing customers will not incur nonrecurring charges when switching basic business line service to the Business Line Volume Purchase Plan.

3. Normal nonrecurring charges associated with the line apply where Business lines are provided in association with the installation of new business individual line flat rate service or, the move of a business individual line flat rate service from one location to another.

4. Qualifying lines may be aggregated across Qwest's 14 state region to determine the discount level. *QWEST UTILITY LINES* will qualify under this Plan, but will not receive a discount. The Business Line Volume Purchase Plan will be provided at the following Stabilized Line discounts:

a. Flat Rate Business Service (1FB)[1]

	MONTHLY DISCOUNTS	
	2 YEAR	**3 YEAR**
• Number of lines		
- 50 - 499	10%	12%
- 500 - 999	12%	14%
- 1000 - 3000	14%	16%

[1] The monthly discount level applies to the rates for the Business Individual Flat Rate Line or the Additional Flat Rate Line as specified in 5.2.4.B., preceding. Hunting may be provided at no additional charge.

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE
5.2.13 BUSINESS LINE VOLUME PURCHASE PLAN

C.4. (Cont'd)

b. *QWEST CHOICE* Business

	MONTHLY DISCOUNTS	
	2 YEAR	**3 YEAR**
• Number of lines		
- 50 - 499	20%	22%
- 500 - 999	22%	24%
- 1000 - 3000	24%	26%

c. *QWEST CHOICE* Business Plus

	MONTHLY DISCOUNTS	
	2 YEAR	**3 YEAR**
• Number of lines		
- 50 - 499	30%	32%
- 500 - 999	32%	34%
- 1000 - 3000	34%	36%

d. Add-A-Line

	MONTHLY DISCOUNTS	
	2 YEAR	**3 YEAR**
• Number of lines		
- 50 - 499	5%	7%
- 500 - 999	7%	9%
- 1000 - 3000	9%	11%

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (Cont'd)

5.2.14 QWEST CONNECTIONS GUIDE PROGRAM

A. Description

The Qwest Connections Guide Program is a residential marketing program that allows the Company to provide incentives through realtors, mortgage and moving company representatives and other move-related professionals to market Qwest services to residential customers who are in the process of establishing new service, or moving their existing service to a new address.

B. Terms and Conditions

1. The Company will provide Qwest Connections Guide Mover Packets to participating realtors or other move-related professionals who decide to participate in the program. These packets will include mail-in coupons for a gift card. The gift card may not be issued by the Company and could be used for various purchases; it is not limited to the purchase of Company offered services and products.

2. The participating realtors or other move-related professionals will be requested to distribute the Qwest Connections Guide Mover packets to their customers who are in the process of moving or buying a home.

3. Residential customers who move to a new address and establish local basic exchange phone service with the Company will be eligible to complete and mail in the coupon for a gift card. Except to confirm service establishment, the Company is not required to confirm any other facts with the customer or the move-related professionals and may rely upon those entities statements and/or agreements.

4. Upon receipt of the coupon and confirmation of service establishment, the Company will send the gift card to the residential customer.

5. Gift cards will not exceed $25 in value.

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE
5.2.14 QWEST CONNECTIONS GUIDE PROGRAM

B. Terms and Conditions (Cont'd)

6. This is a cooperative marketing endeavor with move-related professionals. The Company is not able to control the distribution of the gift cards by the move-related professionals, although it will provide the opportunity to engage in the program to reputable move-related professionals doing business in certain geographic areas and during certain promotional periods.

7. Terms and conditions associated with use of the gift card will be specified on the card.

8. The Company may prohibit use of this program in conjunction with another offer marketed by the Company and/or a Company affiliate.

9. The Company reserves the right to discontinue this program at any time without further notice.

5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS

1. PBX Service is not provided on a one-way basis. Therefore, in-only, out-only, or two-way trunks must be used in combinations which provide for two-way service for the PBX system.

2. See 5.4.11, following, for terms, conditions, rates and charges applicable to Hunting Service.

3. Nonrecurring Change Charge

   The following nonrecurring change charge applies to each trunk when changing the types of trunks within the categories of in-only, out-only or both-way at the customer's request.

	NONRECURRING CHARGE
• PBX trunks, each	$41.00

5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS (Cont'd)

5.3.1 MEASURED TRUNKS

1. Trunks are offered at the following rates and charges.

2. The following nonrecurring charge applies to install a trunk and to connect a trunk when changing a grade of service to or from PBX service.

	USOC	NON-RECURRING CHARGE	MONTHLY RATE PER RATE GROUP 1	1-A	2
• Business					
- 2-Way[1]	TV1	$117.50	$11.50	$12.63	$17.51
- 1-Way In	TV4	117.50	11.50	12.63	17.51
- Hotel, LD Terminal	TTT	117.50	11.50	12.63	17.51
- 1-Way In, with hunting, for DID[1,2,3]	TDV	117.50	19.50	20.63	25.51

3. See 5.3, preceding, for applicable nonrecurring change charge.

[1] Usage charges specified in 5.2.1, preceding, also apply.

[2] Monthly rate includes rate for Hunting Service (USOC HTG).

[3] Requires a *DID* trunk circuit termination. For conditions, rates and charges, see *DID* Service located in 5.3.4, following.

5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS (Cont'd)

5.3.2 MESSAGE TRUNKS

1. Trunks are offered only to semipublic customers at the following rates and charges. Also, see message unit charge.

2. The following nonrecurring charge applies to install a trunk and to connect a trunk when changing a grade of service to or from PBX service.

	USOC	NON-RECURRING CHARGE	MONTHLY RATE PER RATE GROUP 1	1-A	2
• Business					
- Hotel, first	TMB	$117.50	$11.50	$12.63	$17.51
- Hotel, additional	TM2	117.50	11.50	12.63	17.51
- In-only	TMN	117.50	11.50	12.63	17.51
- Out-only	TMU	117.50	11.50	12.63	17.51
- 1-Way in, with hunting, for *DID*[1,2]	TZZ	117.50	19.50	20.63	25.51

3. See 5.3, preceding, for applicable nonrecurring change charge.

	NONRECURRING CHARGE
• PBX trunks, each	$41.00

4. Trunk Message Unit Charge

	CHARGE
• Charge for each unit	$0.096

[1] Monthly rate includes rate for Hunting Service (USOC HTG).

[2] Requires a *DID* trunk circuit termination. For conditions, rates and charges, see *DID* Service located in 5.3.4, following.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.

5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS
5.3.2 MESSAGE TRUNKS (Cont'd)

5. Semipublic Message Trunk Service is available to hotels, motels, and clubs to meet the telephone service requirements of their transient guests. Where warranted, in the opinion of the Company, this service arrangement may also be provided for hospitals, apartment houses, condominium complexes, courts and trailer parks where a considerable portion of the rooms or other units are regularly occupied by guests, patients or tenants for relatively short periods of time so that it is impracticable to provide regular exchange-type telephone service.

6. Any class, grade or type of business service regularly offered may be furnished to such locations in addition to the Semipublic Service, provided the use of the business service is confined to the management of the particular business establishment. Regular residence service may also be furnished in the quarters of guests, tenants, and/or patients in addition to Semipublic Service.

7. Under special circumstances, where in the opinion of the Company, it is practical to provide the necessary facilities, the tenants in separate motels, hotels, apartment houses, etc., may be served by one System. Under this arrangement all of the establishments must be under one ownership and operated as a single property. In such cases, the regular mileage charge treatment is applicable. Should one or more of the establishments cease to be under the same ownership, this service arrangement will be discontinued and separate service provided, as required for the establishments no longer under the same ownership.

8. Where regular flat rate or Centrex Service is provided to hospitals, regular residence service may also be furnished in the quarters of guests and tenants.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.

5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS
5.3.2 MESSAGE TRUNKS (Cont'd)

9. Residence additional listings may be furnished to permanent guests, tenants, etc., at regular additional listing rates.

10. The customer receiving Semipublic Service is responsible to the Company for all charges at the regularly quoted rates for telephone messages, telegrams, cablegrams, and radiograms sent-paid from or received-collect at telephones of the system, whether sent or received by the customer for his own account or by or for others.

11. A single Semipublic PBX System may be arranged to provide flat or message trunk service to the administrative portion of the service and either flat or message trunk service to the guest portion of the Service; providing, where both flat and message trunk services are used, one trunk service will not supplement the other. A special charge may be made to the customer to cover the cost of modifying the service, if required, to provide such service. The Company will furnish message indications from the serving CO on message trunk service where facilities permit.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.

5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS (Cont'd)

5.3.3 FLAT RATE TRUNKS

1. Trunks are offered at the following rates and charges.

2. Two-way four-wire trunk with E&M signaling and *DID* service is not available to Joint User Service customers. This service will be provided where facilities permit.

3. The following nonrecurring charge applies per trunk to install and to connect a trunk when changing a grade of service to or from PBX service.

	USOC	NON-RECURRING CHARGE	MONTHLY RATE PER RATE GROUP 1	1-A	2
• Business					
- 2-Way	TFB	$117.50	$34.08	$35.21	$37.20
- 2-Way, 4-wire with E&M signaling and DID service[1]	THHCX	117.50	62.00	63.13	62.51
- 1-Way out	TFU	117.50	34.08	35.21	37.20
- 1-Way in	TFN	117.50	34.08	35.21	37.20
- Centrex CO	D4D	117.50	28.29	29.42	31.41
- 1-Way in, with hunting, for *DID*[1,2]	TDD	117.50	42.08	43.21	45.20

4. The Business Trunk rates do not apply when a customer subscribes to a Rate Stabilized Plan as specified following.

5. See 5.3, preceding, for applicable nonrecurring change charge.

[1] Requires a *DID* trunk circuit termination. See 5.3.4, following, for terms, conditions, rates and charges.

[2] Monthly rate includes rate for Hunting Service (USOC HTG).

5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS
5.3.3 FLAT RATE TRUNKS (Cont'd)

7. Rate Stabilized Flat PBX Trunk

a. Description

Rate Stabilized Flat PBX Trunk is an optional plan offered for Flat PBX Trunk customers only. The rate levels are determined by two elements: the total number of PBX trunks at a single customer location and the period of the Rate Stability Plan as agreed to by the customer and the Company.

b. Regulations

(1) A customer subscribing to the Rate Stability Plan agrees to a specified rate, based upon the number of customer trunks at a given location and a specified rate stability period.

(2) Regulations, rates, and charges as specified elsewhere in this Exchange and Network Services Catalog will apply as appropriate. The Rate Stability Plan is subject to the terms of the Termination Liability/Waiver Policy set forth in 2.2.14.D., preceding.

(3) The Rate Stability Plan will be offered subject to the availability of existing facilities.

(4) The minimum stabilized period for this plan is twelve (12) months.

(5) The Rate Stability Plan rates and charges will be guaranteed against Company initiated changes during the length of the Plan. This Rate Stability Plan provides discount rate stability for the analog transport loop portion of service only.

(6) The customer must subscribe to at least 20 trunks at a primary or secondary location in order to quality for Rate Stabilization.

5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS
5.3.3 FLAT RATE TRUNKS

7.b. (Cont'd)

(7) Termination charges may apply if the customer violates the terms and conditions of the Rate Stability Plan or the Rate Stability Plan is terminated for cause by the Company. The Termination Liability/Waiver Policy is set forth in 2.2.14.D., preceding.

- A customer will be considered to have violated the terms and conditions of the Plan if the customer cancels service during the term of the Rate Stability Plan or reduces the number of trunks at the customer location to a level 20% below that in service at the rate stability initiation.

- The Rate Stability Plan may be terminated for "cause" if the Company provides the customer with 30 days written notice specifying the cause for termination and the customer does not comply with the requirements specified in the notice within the 30 day period. "Cause" constitutes any customer material breach of the terms of the Plan including, but not limited to, failure to timely pay applicable charges (see Section 2 of this Catalog).

(8) Termination charges will be applied as specified in the Termination Liability/Waiver Policy set forth in 2.2.14.D., preceding.

(9) Termination charges apply regardless of the reason for the Rate Stability Plan violation, including closure or sale of the business.

5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS
5.3.3 FLAT RATE TRUNKS

7.b. (Cont'd)

(10) Additional trunks purchased during the rate stability period can be incorporated into the terms of the existing Plan without renegotiating the Plan. If a lower rate is applicable due to the additional number of trunks, the larger discount will be applied once the trunks are in service, until the conclusion of the Plan.

(11) If a customer's business is moved during the Plan period, the Plan may remain in effect as long as the new location is served by the Company and the minimum number of PBX trunks is maintained.

(12) In the event a customer's business is sold, the Rate Stability Plan may be transferred to the new owner, if the following conditions are met:

- The Company is notified in advance of the sale and a "Change of Responsibility" form is issued.
- The new customer assumes the liabilities and terms of the existing Plan which are in effect at the time of transfer.
- Existing facilities remain in place.
- A "Change of Responsibility" agreement is signed by both parties and notarized.
- The transfer of responsibility is accepted by the Company.

(13) The appropriate rates and charges found in Section 2 of this Catalog would apply for service transferred from one customer to another.

(14) Once the Rate Stability Plan period ends, the customer may negotiate a new Plan or continue service under the standard applicable rates in effect at that time.

5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS
5.3.3 FLAT RATE TRUNKS

7. Rate Stabilized Flat PBX Trunk (Cont'd)

c. Rates and Charges

(1) Rates will be applied on a "stairstep" scale. This means a separate rate will be applied to a customer's first 1-20 trunks; a lower rate will be applied to the same customer's next 21-50 trunks; and a lower rate applied to 51 trunks and over.

(2) Each customer will be required to sign a contractual agreement for the furnishing of services on a rate stabilized basis.

5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS
5.3.3 FLAT RATE TRUNKS

7.c. (Cont'd)

(3) Rate Stabilized Flat PBX Trunks

	USOC
• *DID*[1]	TKK1X

	NON-RECURRING CHARGE	RATE GROUP I 12 TO 35 MONTHS	36 TO 59 MONTHS	60 TO 84 MONTHS
1 - 20 Trunks	$117.50	$42.08	$40.37	$38.66
21 - 50 Trunks	117.50	40.37	38.66	36.95
51 Trunks and over[2]				
1 Qtr mile from CO	117.50	31.48	30.95	30.69
2 Qtr miles from CO	117.50	31.88	31.29	30.99
3 Qtr miles from CO	117.50	32.29	31.62	31.30
4 Qtr miles from CO	117.50	32.85	32.10	31.72
5 Qtr miles from CO	117.50	33.33	32.50	32.08
6 Qtr miles from CO	117.50	33.84	32.93	32.47
7 Qtr miles from CO	117.50	34.48	33.46	32.95
8 Qtr miles from CO	117.50	35.00	33.89	33.33
9 Qtr miles from CO	117.50	35.81	35.57	33.94
10 Qtr miles from CO	117.50	37.46	35.94	35.18
11 Qtr miles from CO	117.50	38.20	36.55	35.73
12 Qtr miles from CO	117.50	40.53	38.50	37.48
13 Qtr miles from CO	117.50	42.39	40.05	38.88
14 Qtr miles from CO	117.50	43.12	40.66	39.43
15 Qtr miles from CO	117.50	44.31	41.65	40.32
16 Qtr miles from CO	117.50	47.00	43.89	42.33
17 Qtr miles from CO	117.50	47.88	44.62	42.99
18 Qtr miles from CO	117.50	48.63	45.25	43.56
19 Qtr miles from CO	117.50	49.32	45.82	44.07
20 Qtr miles from CO[3]	117.50	53.16	49.02	46.95

[1] Requires a *DID* trunk circuit termination. For conditions, rates and charges, see *DID* Service located in 5.3.4, following.
[2] Local Service increments are not applicable for distance-sensitive Rate Stabilized flat PBX trunk.
[3] All rate stabilized trunks beyond this increment will be priced on an individual case basis.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.

5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS
5.3.3 FLAT RATE TRUNKS

7.c.(3) (Cont'd)

- *DID*[1]

	NON-RECURRING CHARGE	RATE GROUP I-A 12 TO 35 MONTHS	36 TO 59 MONTHS	60 TO 84 MONTHS
1 - 20 Trunks	$117.50	$43.21	$41.50	$39.79
21 - 50 Trunks	117.50	41.50	39.79	38.08
51 Trunks and over[2]				
1 Qtr mile from CO	117.50	32.61	32.08	31.82
2 Qtr miles from CO	117.50	33.01	32.42	32.12
3 Qtr miles from CO	117.50	33.42	32.76	32.43
4 Qtr miles from CO	117.50	33.98	33.23	32.85
5 Qtr miles from CO	117.50	34.46	33.63	33.21
6 Qtr miles from CO	117.50	34.97	34.06	33.60
7 Qtr miles from CO	117.50	35.61	34.59	34.08
8 Qtr miles from CO	117.50	36.13	35.02	34.46
9 Qtr miles from CO	117.50	36.94	36.70	35.07
10 Qtr miles from CO	117.50	38.59	37.07	36.31
11 Qtr miles from CO	117.50	39.33	37.68	36.86
12 Qtr miles from CO	117.50	41.66	39.63	38.61
13 Qtr miles from CO	117.50	43.52	41.18	40.01
14 Qtr miles from CO	117.50	44.25	41.79	40.56
15 Qtr miles from CO	117.50	45.44	42.78	41.45
16 Qtr miles from CO	117.50	48.13	45.02	43.46
17 Qtr miles from CO	117.50	49.01	45.75	44.12
18 Qtr miles from CO	117.50	49.76	46.38	44.69
19 Qtr miles from CO	117.50	50.45	46.95	45.20
20 Qtr miles from CO[3]	117.50	54.29	50.15	48.01

[1] Requires a *DID* trunk circuit termination. For conditions, rates and charges, see *DID* Service located in 5.3.4, following.

[2] Local Service increments are not applicable for distance-sensitive Rate Stabilized flat PBX trunk.

[3] All rate stabilized trunks beyond this increment will be priced on an individual case basis.

5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS
5.3.3 FLAT RATE TRUNKS

7.c.(3) (Cont'd)

- *DID*[1]

	NON-RECURRING CHARGE	RATE GROUP II 12 TO 35 MONTHS	36 TO 59 MONTHS	60 TO 84 MONTHS
1 - 20 Trunks	$117.50	$45.16	$43.30	$41.45
21 - 50 Trunks	117.50	43.30	41.45	39.59
51 Trunks and over[2]				
1 Qtr mile from CO	117.50	34.56	34.03	33.77
2 Qtr miles from CO	117.50	34.96	34.37	34.07
3 Qtr miles from CO	117.50	35.37	34.71	34.38
4 Qtr miles from CO	117.50	35.93	35.18	34.80
5 Qtr miles from CO	117.50	36.41	35.58	35.16
6 Qtr miles from CO	117.50	36.92	36.01	35.55
7 Qtr miles from CO	117.50	37.56	36.54	36.03
8 Qtr miles from CO	117.50	38.08	36.97	36.43
9 Qtr miles from CO	117.50	38.89	37.65	37.02
10 Qtr miles from CO	117.50	40.54	39.02	38.26
11 Qtr miles from CO	117.50	41.28	39.63	38.81
12 Qtr miles from CO	117.50	43.61	41.58	40.56
13 Qtr miles from CO	117.50	45.47	43.13	41.96
14 Qtr miles from CO	117.50	46.20	43.74	42.51
15 Qtr miles from CO	117.50	47.39	44.73	43.40
16 Qtr miles from CO	117.50	50.08	46.97	45.41
17 Qtr miles from CO	117.50	50.96	47.70	46.07
18 Qtr miles from CO	117.50	51.71	48.33	46.64
19 Qtr miles from CO	117.50	52.40	48.90	47.15
20 Qtr miles from CO[3]	117.50	56.24	52.08	50.03

[1] Requires a *DID* trunk circuit termination. For conditions, rates and charges, see *DID* Service located in 5.3.4, following.

[2] Local Service increments are not applicable for distance-sensitive Rate Stabilized flat PBX trunk.

[3] All rate stabilized trunks beyond this increment will be priced on an individual case basis.

5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS
5.3.3 FLAT RATE TRUNKS

7.c.(3) (Cont'd)

	USOC
• 2-way	TF4CX
• 1-Way Out	TF4OX
• 1-Way In	TF41X

		RATE GROUP I		
	NON-RECURRING CHARGE	12 TO 35 MONTHS	36 TO 59 MONTHS	60 TO 84 MONTHS
1 - 20 Trunks	$117.50	$34.08	$32.37	$30.66
21 - 50 Trunks	117.50	32.37	30.66	28.95
51 Trunks and over[1]				
1 Qtr mile from CO	117.50	23.48	22.95	22.69
2 Qtr miles from CO	117.50	23.88	23.29	22.99
3 Qtr miles from CO	117.50	24.29	23.63	23.30
4 Qtr miles from CO	117.50	24.85	24.10	23.72
5 Qtr miles from CO	117.50	25.33	24.50	24.08
6 Qtr miles from CO	117.50	25.84	24.93	24.47
7 Qtr miles from CO	117.50	26.48	25.46	24.95
8 Qtr miles from CO	117.50	27.00	25.89	25.33
9 Qtr miles from CO	117.50	27.81	26.57	25.94
10 Qtr miles from CO	117.50	29.46	27.94	27.18
11 Qtr miles from CO	117.50	30.20	28.55	27.73
12 Qtr miles from CO	117.50	32.53	30.50	29.48
13 Qtr miles from CO	117.50	34.39	32.05	30.88
14 Qtr miles from CO	117.50	35.12	32.66	31.43
15 Qtr miles from CO	117.50	36.31	33.65	32.32
16 Qtr miles from CO	117.50	39.00	35.89	34.33
17 Qtr miles from CO	117.50	39.88	36.62	34.99
18 Qtr miles from CO	117.50	40.63	37.25	35.56
19 Qtr miles from CO	117.50	41.32	37.82	36.07
20 Qtr miles from CO[2]	117.50	45.16	41.02	38.95

[1] Local Service increments are not applicable for distance-sensitive Rate Stabilized flat PBX trunk.
[2] All rate stabilized trunks beyond this increment will be priced on an individual case basis.

5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS
5.3.3 FLAT RATE TRUNKS

7.c.(3) (Cont'd)

		RATE GROUP I-A		
	NON-RECURRING CHARGE	12 TO 35 MONTHS	36 TO 59 MONTHS	60 TO 84 MONTHS
1 - 20 Trunks	$117.50	$35.21	$33.50	$31.79
21 - 50 Trunks	117.50	33.50	31.79	30.08
51 Trunks and over[1]				
1 Qtr mile from CO	117.50	24.61	24.08	23.82
2 Qtr miles from CO	117.50	25.01	24.42	24.12
3 Qtr miles from CO	117.50	25.42	24.76	24.43
4 Qtr miles from CO	117.50	25.98	25.23	24.85
5 Qtr miles from CO	117.50	26.46	25.63	25.21
6 Qtr miles from CO	117.50	26.97	26.06	25.60
7 Qtr miles from CO	117.50	27.61	26.59	26.08
8 Qtr miles from CO	117.50	28.13	27.02	26.46
9 Qtr miles from CO	117.50	28.94	27.70	27.07
10 Qtr miles from CO	117.50	30.59	29.07	28.31
11 Qtr miles from CO	117.50	31.33	29.68	28.86
12 Qtr miles from CO	117.50	33.66	31.63	30.61
13 Qtr miles from CO	117.50	35.52	33.18	32.01
14 Qtr miles from CO	117.50	36.25	33.79	32.56
15 Qtr miles from CO	117.50	37.44	34.78	33.45
16 Qtr miles from CO	117.50	40.13	37.02	35.46
17 Qtr miles from CO	117.50	41.01	37.75	36.12
18 Qtr miles from CO	117.50	41.76	38.38	36.69
19 Qtr miles from CO	117.50	42.45	38.95	37.20
20 Qtr miles from CO[2]	117.50	46.29	42.15	40.08

[1] Local Service increments are not applicable for distance-sensitive Rate Stabilized flat PBX trunk.

[2] All rate stabilized trunks beyond this increment will be priced on an individual case basis.

NOTICE
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5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS
5.3.3 FLAT RATE TRUNKS

7.c.(3) (Cont'd)

		RATE GROUP II		
	NON-RECURRING CHARGE	12 TO 35 MONTHS	36 TO 59 MONTHS	60 TO 84 MONTHS
1 - 20 Trunks	$117.50	$37.16	$35.30	$33.45
21 - 50 Trunks	117.50	35.30	33.45	31.59
51 Trunks and over[1]				
1 Qtr mile from CO	117.50	26.56	26.03	25.77
2 Qtr miles from CO	117.50	26.96	26.37	26.07
3 Qtr miles from CO	117.50	27.37	26.71	26.38
4 Qtr miles from CO	117.50	27.93	27.18	26.80
5 Qtr miles from CO	117.50	28.41	27.58	27.16
6 Qtr miles from CO	117.50	28.92	28.01	27.55
7 Qtr miles from CO	117.50	29.56	28.54	28.03
8 Qtr miles from CO	117.50	30.08	28.97	28.41
9 Qtr miles from CO	117.50	30.89	29.65	29.02
10 Qtr miles from CO	117.50	32.54	31.02	30.26
11 Qtr miles from CO	117.50	33.28	31.63	30.81
12 Qtr miles from CO	117.50	35.61	33.58	32.56
13 Qtr miles from CO	117.50	37.47	35.13	33.96
14 Qtr miles from CO	117.50	38.20	35.74	34.51
15 Qtr miles from CO	117.50	39.39	36.73	35.40
16 Qtr miles from CO	117.50	42.08	38.97	37.41
17 Qtr miles from CO	117.50	42.96	39.70	38.07
18 Qtr miles from CO	117.50	43.71	40.33	38.64
19 Qtr miles from CO	117.50	44.40	40.90	39.15
20 Qtr miles from CO[2]	117.50	48.24	44.08	42.03

[1] Local Service increments are not applicable for distance-sensitive Rate Stabilized flat PBX trunk.

[2] All rate stabilized trunks beyond this increment will be priced on an individual case basis.

5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS (Cont'd)

5.3.4 DIRECT-INWARD-DIALING (*DID*) SERVICE

A. Description

1. Direct-Inward-Dialing (*DID*) Service is a special trunking arrangement which permits incoming calls from the exchange network to reach a specific PBX (Private Branch Exchange) station directly without an attendant's assistance.

B. Regulations

1. This feature may be provided, in addition to regular, FCO or FX rates and charges, where CO facilities are available and the PBX system or customer-provided switching equipment capabilities permit.

2. One primary directory listing in the main directory of the serving CO is provided for each PBX system. An additional listing of each *DID* number may be provided subject to the regulations, rates, and charges as specified in 5.7.1, following.

3. The provision of this feature requires that the customer subscribe to a sufficient number of trunk facilities to adequately handle the volume of incoming calls.

4. *DID* service is available to new customers from non-ESS offices if the office is equipped for *DID* service and has sufficient *DID* capacity available.

5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS
5.3.4 DIRECT-INWARD-DIALING *(DID)* SERVICE

B. Regulations (Cont'd)

5. Sequential numbers may be assigned if blocks of numbers are available and at the discretion of the Company. Rates and charges associated with sequential numbers are specified in C. Rates and Charges, following.

   A *DID* sequential number block is a group of twenty (20) telephone numbers in numeric order. The last digit of the first number within the block is a zero (0), and the last number within the number block must include an odd number in the sixth digit and a nine (9) in the last digit.

6. *DID* Service is offered with switching vehicles served by trunk service. Answer Supervision is required from the customer's switching vehicle.

5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS
5.3.4 DIRECT-INWARD-DIALING (*DID*) SERVICE (Cont'd)

C. Rates and Charges

1. *DID* Service

	USOC	SERVICE & EQUIPMENT CHARGE	MONTHLY RATE
• Each in-only trunk circuit termination [1]	NDT	$50.00	$50.00
• Each 2-way, 4-wire analog trunk circuit termination[2]	NAY	50.00	50.00
• Each 2-way digital trunk circuit termination with answer supervision[1,3]	ND2	50.00	50.00
2. *DID* Telephone Numbers			
a. Nonsequential telephone number used, each	NHN	1.00	0.15
b. *DID* block of twenty sequential telephone numbers, per block	NGS	20.00	3.00

[1] In addition, a PBX or DSS trunk is required.

[2] In addition, a THHCX PBX trunk, specified in 5.3.3, preceding, is required.

[3] Only available with DSS trunks.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.

5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS
5.3.4 DIRECT-INWARD-DIALING (*DID*) SERVICE

C.2. (Cont'd)

	USOC	SERVICE & EQUIPMENT CHARGE	MONTHLY RATE
c. Reserving Telephone Numbers[1]			
• Nonsequential number, per number	NHNRN	–	$0.15
• Sequential number block, per block	NGQ	–	3.00

[1] Rates apply only if the customer does not currently subscribe to *DID* service. Customers currently subscribing to *DID* service will be charged the NHN or NGS rates and charges as appropriate.

5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS
5.3.4 DIRECT-INWARD-DIALING (*DID*) SERVICE

C.2. (Cont'd)

d. Customer requests for (a) specific number (s) either within a sequential number block or any nonsequential number will be assessed the Personalized Number rates and charges specified in 5.7.7, following, when the request is not due to customer equipment technical limitations. The rates and charges will also not be applicable when the customer requests a sequential number block consecutive to a current sequential number block. Only one (1) custom number charge will be applied per sequential number block.

3. Change Charges

The following rates and charges are applied to rerouting of telephone numbers to another trunk or trunk group or when changing the number of digits outpulsed to the PBX or to change DTMF signaling to DP or vice versa.

	USOC	SERVICE & EQUIPMENT CHARGE
• Rerouting of telephone numbers, per number[1]	N/A	–
• Changing number of digits outpulsed, per change	REAGM	$50.00
• Changing signaling, per change	REAGN	50.00
• Digit Manipulation, per route index	PT3DM	ICB

[1] Same service and equipment charge as specified for initial installation of *DID* telephone numbers.

5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS
5.3.4 DIRECT-INWARD-DIALING *(DID)* SERVICE (Cont'd)

D. Optional Features

1. *DID* Trunk Queuing

a. Description

DID Trunk Queuing is an arrangement whereby incoming calls that are placed to station lines within a *DID* system can be held in queue if all trunks between the central office switch and the customer's PBX are busy. Calls in queue will be held in their order of arrival until a trunk becomes available. Calls in queue are served on a first-in first-out basis. Calls held in queue will hear ringing until answered.

b. Optional Features

Delay Announcement

This option allows for incoming calls held in queue to hear a recorded announcement after a predetermined amount of time. The announcement can be accessed a maximum of four times and the customer has the option of providing their own announcement or a standardized Company announcement. Depending upon the customer's choice, ringing, silence or music will be returned after each announcement.

Music on Queue

This option allows for customer provided music to be played to customers held in queue after a recorded announcement has been accessed. This option can only be provided with Delay Announcement.

5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS
5.3.4 DIRECT-INWARD-DIALING (*DID*) SERVICE

D.1. (Cont'd)

c. Regulations

(1) *DID* Trunk Queuing and its associated options will only be provided where adequate and suitable CO facilities exists.

(2) The provision of this feature requires that the customer subscribe to a sufficient number of facilities to adequately handle the volume of incoming calls.

(3) The customer must purchase one queue slot for each call the customer wants to hold in queue. For example, a customer wanting to hold two calls in queue when all lines are busy, must have two queue slots in the queue group.

(4) The music on queue option requires a Voiceband/Data Circuit between the serving central office and a customer-provided music source at the customer's premises.

(5) The customer must specify the length of time a call is held in queue before going to delay announcement. The customer must also specify the number of announcements (maximum of four) and the amount of time between announcements. Changes to these values may only be made through the issuance of a service order.

5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS
5.3.4 DIRECT-INWARD-DIALING (*DID*) SERVICE

D.1. (Cont'd)

d. Rates and Charges

	USOC	SERVICE & EQUIPMENT CHARGE	MONTHLY RATE
• Queuing[1]			
- Per *DID* Station number equipped	UQQ, URQ	$ 2.50	$ 0.25
- Per queue group	UQQPG, URQPG	175.00	–
- Per queue slot in group	UQQPQ, URQPQ	–	15.00
- Change in quantity of queue slots in queue group, per group	REAE9	100.00	–
• Delay Announcement	N/A	[2]	[2]
• Music on Queue	N/A	[3]	[3]

[1] Resale is permitted.

[2] Apply rates and charges as specified in 9.4.4, following, for Delay Announcement.

[3] Apply rates and charges as specified in 9.4.4, following, for Music on Queue.

5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS
5.3.4 DIRECT-INWARD-DIALING (*DID*) SERVICE

D. Optional Features (Cont'd)

2. *DID* Two-Way Call Transfer

a. Description

DID Two-Way Call Transfer allows the user of a 2-way trunk with *DID* to transfer any incoming call to another line or trunk outside of the system and then to leave the connection without disconnecting the call.

b. Rates and Charges

	USOC	SERVICE & EQUIPMENT CHARGE	MONTHLY RATE
• *DID* Two-Way Call Transfer, each 2-way trunk equipped[1]	3CW	[2]	$13.00

3. *CALL PLANNER*

a. Description

A forwarding feature designed for business customers to enable their employees, who work away from the office, to receive their business calls directly at a remote location. The service is uniquely designed to work with *DID* Service. The employee may remotely forward their business calls from any location, and may forward the calls based upon time of day and/or day of week.

[1] Resale is permitted.

[2] Same service and equipment charge as specified in 5.4.3, following, for business Custom Calling Service.

5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS
5.3.4 DIRECT-INWARD-DIALING (*DID*) SERVICE

D.3. (Cont'd)

b. Terms and Conditions

(1) *CALL PLANNER* is available to customers who subscribe to PBX trunks which terminate on a *DID* number. The *CALL PLANNER DID* number cannot be the main billing telephone number or a directory listed number.

(2) Each customer system will be equipped with a number of PBX trunks equipped with *DID* based on a standard Poisson Capacity Table. This table provides the number of trunks for the number of lines in a system. These trunks provide a standard level of usage for the customer system.

(3) The Company reserves the right to invoke a throttling process that could block calls in order to protect extraordinary traffic loads on the network, in the event that call loads could be hazardous to the network.

(4) The following are restrictions to forwarding destinations for *CALL PLANNER*:

- No International numbers - only United States NPAs allowed.
- No 700, 800, 900, 950 or 976.
- No N11 or 555-1212.
- No operator assisted calls (0-, 0+, 00-, 00+, 01+, 10XXX+0, 10XXX+00, 10XXX+0+, 10XXX+01+).
- No speed dial codes or customized dialing plans.
- No third-number billed calls.
- A limit of four destination changes per hour.

c. Rates and Charges

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• *CALL PLANNER*			
- Per *DID* number	WH2	$15.00	$7.95

5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS (Cont'd)

5.3.6 NETWORK ACCESS REGISTERS

A. Rates and Charges

	USOC	NON-RECURRING CHARGE	MONTHLY RATE PER RATE GROUP 1	1-A	2
1. Flat Rate Network Access Registers					
• Two-way operation	EQA	$0.65	$23.26	$24.39	$26.99
• One-way incoming operation	EQB	0.65	23.26	24.39	26.99
• One-way outgoing operation	EQC	0.65	23.26	24.39	26.99
2. Measured Rate Network Access Registers[1]					
• Two-way operation	EQA	0.65	5.62	6.75	7.73
• One-way incoming operation	EQB	0.65	5.62	6.75	7.73
• One-way outgoing operation	EQC	0.65	5.62	6.75	7.73

[1] Measured usage charges are as specified in 5.2.1, preceding.

5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES

5.4.2 TOUCH-TONE CALLING SERVICE

A. Description

1. Touch-Tone Calling Service is a distinctive type of telephone service using audible voice frequency tones to actuate the CO equipment and is provided at no charge with an access line.

5.4.3 CUSTOM CALLING SERVICES

A. Description

Custom Calling Services include one or more of the following features:

Abbreviated Access

Allows a customer to place a call to a predetermined telephone number by dialing an abbreviated code. Two arrangements are available, namely, Abbreviated Access, one-digit or Abbreviated Access, two-digit.

The customer shares a speed call list with their Abbreviated Access provider and the provider controls the speed call list and informs clients of the digit(s) to dial to reach the predetermined telephone number.

Call Curfew

Allows the customer the ability to block incoming and outgoing calls. The feature can be turned on and off manually or automatically by pre-set schedules which have been defined by the customer.

When the feature is activated, incoming calls will be blocked and the calling party will hear an announcement that the customer is unavailable. For outgoing calls, the customer will hear a fast busy and the call will not be completed. When the feature is not activated, normal call processing will occur.

5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES
5.4.3 CUSTOM CALLING SERVICES

A. Description (Cont'd)

Call Forwarding - Busy Line

- Expanded Forwarding

  Allows a customer to have incoming calls forwarded to another predetermined number in a different central office switch if the called number is busy.

- External Forwarding

  Allows a customer to have incoming calls forwarded to another predetermined number outside the customer's system but within the same central office switch if the called number is busy. The customer's system is service for which the customer is billed at that location.

- Overflow Forwarding

  Allows a customer to have incoming calls forwarded to another predetermined number within the same central office switch if the called number is busy.

- Programmable Forwarding

  Allows a customer to have incoming calls forwarded to another number when the called number is busy. The customer can activate and deactivate the forwarding feature by dialing a code as well as establish or change the number to which calls will be forwarded.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.

5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES
5.4.3 CUSTOM CALLING SERVICES

A. Description (Cont'd)

Call Forwarding - Busy Line/Don't Answer

- Expanded Forwarding

  Allows a customer to have incoming calls forwarded to another predetermined number in a different central office switch if the called number is busy or if the customer does not answer after a preset number of ringing cycles.

- External Forwarding

  Allows a customer to have incoming calls forwarded to another predetermined number outside the customer's system but within the same central office switch if the called number is busy or to any number within the same central office switch if the called number does not answer (where available).

- Overflow Forwarding

  Allows a customer to have incoming calls forwarded to another predetermined number within the same central office switch if the called number is busy or does not answer.

Call Forwarding - Don't Answer

Allows a customer to have incoming calls forwarded to another number within the same central office switch if the customer does not answer after a preset number of ringing cycles.

- Expanded Forwarding

  Allows a customer to have incoming calls forwarded to another predetermined number in a different central office switch if the customer does not answer after a preset number of ringing cycles.

- Programmable Forwarding

  Allows a customer to have incoming calls forwarded to another number if the customer does not answer after a preset number of ringing cycles. The customer can activate and deactivate the forwarding feature by dialing a code as well as establish or change the number to which calls will be forwarded.

5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES
5.4.3 CUSTOM CALLING SERVICES

A. Description (Cont'd)

Call Forwarding - Variable

Enables the customer to forward incoming calls to another number by dialing a code, plus the number to receive the call. Call Forwarding-Variable, for PBX customers, will only work on one trunk at a time. The feature will also remove that trunk from rotary hunting service during its use.

Call Rejection

Enables a customer to reject call attempts from up to 15 numbers of calling parties by dialing a code and the telephone numbers of calls to be rejected. Any call attempts to the customer from these numbers will be prevented from terminating to the customer and will instead be connected to an announcement informing the caller that the call is not presently being accepted by the called party. A customer may also reject future calls from the most recent call received by dialing a code after completing the call.

Call Trace

Allows a called party to initiate an automatic trace of the last call received. Call Trace is available on a usage basis only. After receiving the call which is to be traced, the customer dials a code and the traced telephone number is automatically sent to the Company for further action. The customer originating the trace will not receive the traced telephone number. The results of a trace will be furnished only to legally constituted law enforcement agencies or authorities upon proper request by them. Manual Trap and Trace is available where facilities permit.

Call Transfer

Enables a customer to transfer an incoming call to a third party or add a third party to an existing call, forming a three party connection, and then to leave the connection without disconnecting the call.

5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES
5.4.3 CUSTOM CALLING SERVICES

A. Description (Cont'd)

Call Waiting

When a customer is talking on the telephone, a short spurt of tone signals him that a call is waiting. The tone is heard only by the Call Waiting customer, while the incoming caller hears a regular ringing signal. Flashing the switchhook holds the first call while the second is answered. The customer can alternate between calls by flashing the switchhook.

Call Waiting, can be temporarily cancelled by the customer prior to or during any call by dialing a specific code. Incoming calls will receive a busy signal. Upon disconnecting from the call in progress, normal call waiting is automatically restored.

Where facilities and equipment permit, customers who have a line equipped with Call Waiting and Call Forwarding Don't Answer and/or Call Forwarding Busy Line, will be provided a feature so that Call Forwarding Don't Answer and/or Call Forwarding Busy Line forwards an incoming call to the number designated by the customer when the incoming call is not answered in response to the Call Waiting tone.

A customer with Caller Identification may also receive name and/or number information on a call that is waiting (USOC: N2W). (The customer must have the appropriate CPE.)

A customer who subscribes to Call Waiting may enhance their service to separately identify local and long distance calls. Different tones will distinguish the two types of calls, whether at the initial ring cycle or in the call waiting mode. There is no additional charge for this Long Distance Alert feature enhancement, nor will the Company charge to add this feature.

A customer who subscribes to Call Waiting may also enhance their service by adding Talking Call Waiting to their line. Talking Call Waiting is an enhancement that provides an audible announcement of the incoming caller's name. The audible announcement consists of the regular Call Waiting tone followed immediately by the calling party's name.

5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES
5.4.3 CUSTOM CALLING SERVICES

A. Description (Cont'd)

CALLER ID WITH PRIVACY +

Includes the Caller Identification - Name and Number functionality and, in addition, provides the customer with the ability to screen private and unidentified calls that are placed to their number.

Callers placing a call from a private or blocked telephone number to a *CALLER ID WITH PRIVACY +* customer will hear a series of prompts asking them to unblock their line or record their name for delivery to the called party. Callers placing a call from an unidentified number will be asked to record their name for identification purposes and to hold the line.

When the calling party records their name, the service will call the *CALLER ID WITH PRIVACY +* customer and the Caller ID unit will display "*PRIVACY +*" which identifies that the call is from the *CALLER ID WITH PRIVACY +* service. The customer will also hear a distinctive ring unless they subscribe to Custom Ringing. If the customer answers the call from the *CALLER ID WITH PRIVACY +* service, they will hear the recorded name and may then choose between three options for handling the incoming call. They may accept the original call, they may choose not to accept the original call, or, if they subscribe to Voice Messaging, they can direct the original call to their mailbox.

Continuous Redial

Allows a customer to dial a code that will cause the feature to automatically redial the last number the customer dialed. If the called number is busy, the feature will redial the called number for a limited period of time. A tone alerts the customer when the called number becomes available. This service is available on a usage or subscription basis.

5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES
5.4.3 CUSTOM CALLING SERVICES

A. Description (Cont'd)

Caller Identification - Name and Number

Allows for the automatic delivery of a calling party's name and telephone number (including nonpublished and nonlisted telephone numbers) to the called customer, which gives the called customer an opportunity to decide whether to answer the call immediately or not. The name and number are displayed on customer provided equipment.

The name displayed shall be the name associated with the calling telephone number as shown on the Company's records. The Company, in its discretion, may abbreviate or limit that name for display purposes. The Company does not assure name accuracy, and it shall not be liable to any party for errors, omissions or mistakes. The Company's sole and only obligation shall be to reasonably correct errors in names when notified in writing of such errors.

Caller Identification Customers who do not wish to receive blocked calls can activate Anonymous Call Rejection (USOC: AYK) by pressing *77 (1177 on rotary phones). The code to deactivate is *87 (1187 on rotary phones). While the feature is activated, incoming blocked calls are routed to an announcement in the central office. Anonymous Call Rejection is automatically available to residence subscribers of Caller Identification and to business subscribers where technically feasible.

Caller Identification - Number

Allows for the automatic delivery of a calling party's telephone number (including nonpublished and nonlisted telephone numbers) to the called customer, which gives the called customer an opportunity to decide whether to answer the call immediately or not. The number is displayed on customer provided equipment.

Caller Identification Customers who do not wish to receive blocked calls can activate Anonymous Call Rejection (USOC: AYK) by pressing *77 (1177 on rotary phones). The code to deactivate is *87 (1187 on rotary phones). While the feature is activated, incoming blocked calls are routed to an announcement in the central office. Anonymous Call Rejection is automatically available to residence subscribers of Caller Identification and to business subscribers where technically feasible.

5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES
5.4.3 CUSTOM CALLING SERVICES

A. Description (Cont'd)

Dial Lock

Allows a customer the ability to manage their outbound calls (local, local long distance, and toll) by selectively blocking different types of calls placed from their line. This service will allow blocking to: all non-emergency local calls; long distance calls; international calls; operator assisted; toll free; information services; and directory assistance calls. The customer will select the types of calls they wish to have blocked. Customers may override the blocking at anytime through a personalized assigned PIN code.

Dial Call Waiting

Allows a customer with a line equipped with the feature to direct a Call Waiting tone or a Distinctive Alert signal to a line equipped with Distinctive Alert. The feature is activated by dialing a preset access code and the telephone number of the line to which the signal is directed.

Directed Call Pick Up

Allows a customer to answer a call, during the ringing cycle, that is directed to another line by dialing a preset access code and the telephone number of the line to be answered. Both the originating line and the line to be answered must be equipped with the feature.

Directed Call Pick Up With Barge-In

Allows a customer to answer a call directed to another line which has been answered or is ringing by dialing a preset access code and the telephone number of the line to be answered. Both the originating line and the line to be answered must be equipped with the feature.

Distinctive Alert

Allows a customer to receive an audible Call Waiting tone or Distinctive Ringing signal from a line equipped with Dial Call Waiting. If the called line is idle, a Distinctive Ringing signal will be heard. If the called line is busy, the called line receives a Call Waiting tone.

5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES
5.4.3 CUSTOM CALLING SERVICES

A. Description (Cont'd)

Do Not Disturb

Allows a customer to prevent the ringing of their telephone. When the feature is activated, callers hear a customer selected greeting indicating that the customer is not available. If the customer has messaging service the caller may stay on the line and leave a message.

Easy Access

Allows a customer to place a call to a predetermined telephone number by dialing an abbreviated two-digit code. The dialing code is *98.

Hot Line

Hot Line service allows a customer to establish a switched connection to a predetermined number when the customer's telephone goes off-hook. No dialing is required and the call is processed automatically to the predetermined telephone number.

I-CALLED

I-CALLED allows for callers who encounter a "ring no answer" condition to record their name and telephone number for future delivery to the called party. The service provides a voice prompt for the caller to enter a touch-tone command. Once callers record their name and number, *I-CALLED* will attempt to deliver the information to the called party by calling the called party periodically for a predetermined number of days, or until the called party answers, whichever comes first. When the called party answers the *I-CALLED* call, the recorded information will be played through twice to ensure the called party hears the information. The called party will also have the opportunity to replay the message if needed. This service is billed to the calling party on a per use basis.

5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES
5.4.3 CUSTOM CALLING SERVICES

A. Description (Cont'd)

Last Call Return

Allows a customer to dial a code that will cause the feature to automatically redial the number of the last incoming call to that line, whether the call was answered or not. The customer does not have to know the number of the calling party. If the called number is busy, the feature will redial the called number for a limited period of time. A tone alerts the customer when the called line is available. This service is available on a usage or subscription basis.

Last Call Return customers who do not wish to receive blocked calls can activate Anonymous Call Rejection (USOC: AYK) by pressing *77 (1177 on rotary phones). The code to deactivate is *87 (1187 on rotary phones). While the feature is activated, incoming blocked calls are routed to an announcement in the central office. Anonymous Call Rejection is automatically available to residence customers of Last Call Return and to business customers where technically feasible; and to monthly (subscription) customers only.

Priority Call

Allows a customer to assign a maximum of 15 callers' telephone numbers to a special list. The customer will hear a distinctive ring at his/her location, when calls are received from callers' telephone numbers on that list.

5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES
5.4.3 CUSTOM CALLING SERVICES

A. Description (Cont'd)

Remote Access Forwarding (Call Following)

A function which allows all incoming calls to be forwarded to another telephone number. It allows the customer to remotely change the termination of their incoming calls. From any tone signaling telephone, the customer can activate, deactivate, or change the destination number. This service is marketed to residential customers under the name of Call Following.

Scheduled Forwarding

A function which allows all incoming calls to be forwarded to another telephone number. It allows a customer to remotely change the termination of their incoming calls and base the termination upon a time schedule. From any tone signaling telephone, the customer can activate, deactivate, or change the times, days and destination numbers.

5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES
5.4.3 CUSTOM CALLING SERVICES

A. Description (Cont'd)

SECURITY SCREEN

Provides the customer with the ability to screen private and unidentified calls that are placed to their number. A customer who subscribes to *SECURITY SCREEN* must also subscribe to Caller Identification – Name and Number.

Callers placing a call from a private or blocked telephone number to a *SECURITY SCREEN* customer will hear a series of prompts asking them to unblock their line or enter a telephone number for delivery to the called party. Callers placing a call from an unidentified number will be asked to enter a telephone number for identification purposes. The *SECURITY SCREEN* customer will hear a distinctive ring if the calling party input the data passed unless they subscribe to Custom Ringing Service.

Unidentified callers will hear a message indicating that the person they are calling does not accept unidentified calls. The calling party will be told to hang up if they are a solicitor. All other callers will be asked to input the telephone number they are calling from. Once the calling party unblocks their line or enters a telephone number, they will be connected directly to the *SECURITY SCREEN* customer. The Caller ID unit will display one of the following:

- If the call is private or unavailable and the caller enters a ten-digit number from within Qwest's territory that is the same as the calling number, the display will carry the telephone number and the caller's name with an (*).

- If the call is private or unavailable and the caller enters a private ten-digit number that is different from the calling number, the display will show *SECURITY SCREEN* and the number the caller input.

- If the call is private or unavailable and the caller enters a ten-digit number outside of Qwest's territory, the display will read *SECURITY SCREEN* and the number the caller input.

- If the call is private or unavailable and the caller inputs one to nine digits (e.g. 2345), the display will read *SECURITY SCREEN* and the number the caller input backfilled with zeros (000-000-2345).

A caller who chooses not to unblock their line or enter a number will be advised that their call could not be completed and the call will be terminated.

5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES
5.4.3 CUSTOM CALLING SERVICES

A. Description (Cont'd)

Selective Call Forwarding

Allows a customer to specify a special list of a maximum of 15 telephone numbers. Incoming calls placed to the customer from telephone numbers on that list will automatically be forwarded to a predefined telephone number. All other calls will be handled normally.

Selective Call Waiting

Includes the Call Waiting or Call Waiting Identification functionality and, in addition, allows the customer to establish and modify a list of telephone numbers that trigger the Call Waiting tone when the customer's line is in use. Calls from telephone numbers not on the list, or calls from unidentified callers will either hear busy tone when the customer's line is busy or if the customer subscribes to Voice Mail service, the call will be routed to the customer's mailbox.

Speed Calling

Enables the customer to call a preselected group of telephone numbers by dialing 1 or 2 digits rather than the actual number. Speed Calling is available with an 8 or 30 telephone number capacity. It will be provided to PBX customers only on the basis that all trunks will be equipped with Speed Calling and have a common numbering plan.

NO SOLICITATION

Allows a customer to deter sales and telemarketing calls received by the customer. This is accomplished via a recorded message which informs the caller that the customer does not accept telephone solicitations, and asks solicitors to hang up and to place the called party on the solicitors "do-not-call" list. No Solicitation automatically screens calls between the hours of 8:00 A.M. until 9:00 P.M. daily (may be disabled by the customer at any time if desired). A caller may press one, or stay on the line to complete the call connection.

5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES
5.4.3 CUSTOM CALLING SERVICES

A. Description (Cont'd)

Three-Way Calling

Enables a customer to add a third customer on an established local or long distance connection without operator assistance. The third customer may be called by the customer initiating the Three-Way Calling on either a local or long-distance basis. This service is available on a usage or subscription basis.

QWEST RECEPTIONIST

Allows the customer to control the disposition of incoming calls while in an off-hook condition via a visual display unit.

Additionally, it allows for the automatic delivery of a calling party's name and/or telephone number (including nonpublished and nonlisted telephone numbers) to the called customer, which gives the called customer an opportunity to decide whether to answer the call immediately or not. The name and number are displayed on customer provided equipment.

The name displayed shall be the name associated with the calling telephone number as shown on the Company's records. The Company, in its discretion, may abbreviate or limit that name for display purposes. The Company does not assure name accuracy, and it shall not be liable to any party for errors, omissions or mistakes. The Company's sole and only obligation shall be to reasonably correct errors in names when notified in writing of such errors.

Customers who do not wish to receive blocked calls can activate Anonymous Call Rejection (USOC: AYK) by pressing *77 (1177 on rotary phones). The code to deactivate is *87 (1187 on rotary phones). While the feature is activated, incoming blocked calls are routed to an announcement in the central office. Anonymous Call Rejection is automatically available to residence customers of Caller Identification and to business customers where technically feasible.

Warm Line

Warm Line service allows a customer to establish a switched connection to a predetermined number if the customer does not dial a number within a specified length of time after going off-hook. When the customer's telephone goes off-hook and dialing begins within a specified time delay period, the call will proceed normally as dialed. If dialing has not started before the end of the predefined time delay period, a predetermined stored number is automatically dialed by the central office switching equipment.

5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES
5.4.3 CUSTOM CALLING SERVICES

A. Description (Cont'd)

Wireless Extension

A wireline forwarding service that works with a customer's wireless service. When a call is placed to the wireline number, it is automatically forwarded to a designated wireless number if the handset is turned on. If the wireless handset is turned off or is busy, the call rings at the wireline number and is not forwarded. In addition, any call coming from the designated wireless number to the wireline number will not be forwarded back to the wireless number. If the Wireless Extension customer has Voice Mail Service and the wireless handset is on, and the wireless handset is busy or the call is not answered, the customer can choose to have calls forwarded to the mailbox instead of the wireline number.

5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES
5.4.3 CUSTOM CALLING SERVICES (Cont'd)

B. Regulations

1. Custom Calling Services are furnished only in CO areas where adequate and suitable facilities are available. COs will be equipped for Custom Calling Services at the discretion of the Company and in accordance with regular engineering practices.

2. The services will be provided only in connection with individual access line service. Custom Calling Services are not available in connection with Smart Public Access Line Service.

3. Where Custom Calling Services are provided in connection with Combination Access Line Service, all access lines must be equipped with the same Custom Calling features. The appropriate rate will apply per access line equipped. Custom Calling features are not available with Combination Access Line Service Arrangements No. 2 or No. 3.

4. At the time of a number change for Company reasons, existing business and residence lines may be equipped for one or more Custom Calling features without a service and equipment charge.

5. Flat, measured or message rate services equipped for Call Forwarding features are assessed regular long distance messages charges for each call forwarded on a long distance basis. Message rate services equipped for Call Forwarding features are assessed local message rate charges for each call forwarded on a local basis

6. Due to technical limitations, customers who subscribe to Abbreviated, Access, one-digit may not purchase an additional Abbreviated Access, one-digit or Speed Calling, 8-number and customers who subscribe to Abbreviated Access, two-digit may not purchase an additional Abbreviated Access, two-digit or Speed Calling, 30-number.

7. Control of the number assignment on the shared speed call list associated with Abbreviated Access resides with the provider. The provider must have an access line in the same central office as their client for the purpose of controlling the speed call list. The access line will be restricted from dialing any toll calls billable to the end user.

5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES
5.4.3 CUSTOM CALLING SERVICES

B. Regulations (Cont'd)

8. Due to technical limitations, customers who subscribe to Call Transfer and Speed Calling 8-number capacity will only have 6-number capacity available for their use.

9. Where technology permits, the predetermined number associated with Warm Line Service is controlled by the customer and may be changed by dialing an access code and the new number. In other instances, the connection to the predetermined number cannot be changed except through the issuance of a service order.

10. With Warm Line Service, the timing delay period before automatic dialing begins is specified at the time the service is ordered and cannot be changed except through the issuance of a service order.

11. Once automatic dialing begins on lines equipped with Warm Line Service, calls to other numbers cannot be made. For example, dialing of 911 or other emergency numbers must begin before the delay periods ends.

12. The connection to the predetermined number associated with Hot Line Service cannot be changed except through the issuance of a service order.

13. A line equipped with Hot Line Service is totally dedicated to operate in the manner outlined herein. There is no ability to operate the line in any other manner. For example, calls to 911 or other emergency numbers cannot be placed from a line equipped with Hot Line Service.

14. A line equipped with Hot Line Service can be used for incoming calls, but cannot initiate outgoing calls except to the predetermined number.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.

5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES
5.4.3 CUSTOM CALLING SERVICES

B. Regulations (Cont'd)

16. Operator Verification and Interrupt will not function on lines equipped with any of the Call Forwarding features.

17. Due to technical limitations, the calling number and the called number must be in the same central office switch for the following features: Directed Call Pick Up, Directed Call Pick Up with Barge-In, Distinctive Alert and Dial Call Waiting.

18. A telephone number must be assigned to lines equipped with Directed Call Pick Up, Directed Call Pick Up with Barge-In, Distinctive Alert and Dial Call Waiting.

19. The Company cannot guarantee that Call Trace will be successful. The sole liability of the Company due to errors, omissions or mistakes with respect to Call Trace shall be to refund the charge for the trace, and the Company shall not otherwise be liable for any damages whether consequential, incidental, special or otherwise.

20. Last Call Return, Continuous Redial and Three-Way Calling are available on a subscription or usage basis. The usage basis pricing options will be available where facilities permit. For any month, the total usage billing will not exceed $7.60 for each service, per line. Customers may request the removal of these services at any time, at no charge.

21. A 60 Day Product Guarantee allows customers who are new subscribers of Remote Access Forwarding and Scheduled Forwarding, who are not completely satisfied with the product, to receive credit for all monies billed for the product. The customer must notify the Company of their dissatisfaction and request disconnection of the product within 60 days of the installation of the product.

5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES
5.4.3 CUSTOM CALLING SERVICES

B. Regulations (Cont'd)

22. Recognizing the potential for misuse associated with Remote Access Forwarding and Scheduled Forwarding, Qwest Corporation will attempt to verify that requests for these services are being made by the subscriber of record, not unauthorized parties.

    The following are restrictions to forwarding destinations for Remote Access Forwarding and Scheduled Forwarding:

    - No International numbers - only United States NPAs allowed.
    - No 700, 800/800-type service, 900, 950 or 976.
    - No N11 or 555-1212.
    - No operator assisted calls (0-, 0+, 00-, 00+, 01+, 10XXX+0, 10XXX+00, 10XXX+0+, 1-XXX+01+).
    - No speed dial codes or customized dialing plans.
    - No third-number billed calls.
    - A limit of four (4) destination changes per hour.

5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES
5.4.3 CUSTOM CALLING SERVICES

B. Regulations (Cont'd)

23. Some of the features may be subscribed to separately or in a combination of several on the same line in a package rate.

24. *I-CALLED* service has blocking capabilities. Customers may block originating and/or terminating *I-CALLED* calls. If a customer places an *I-CALLED* call to a blocked number, there will be no charge.

25. *I-CALLED* is not available on the following types of originating services:

    - Centrex type services;
    - Public Telephone service;
    - PBX trunks;
    - Cellular;
    - Operator assisted.

26. *I-CALLED* is not available on calls to special access numbers, including but not limited to: 800, 888, 900, 976 and N11.

27. *I-CALLED* is limited to certain technologies. In addition, in order for the service to work, the calling party and the called party must either be served from the same central office or served from central offices which are linked by facilities that can send the recorded name and telephone number. *I-CALLED* will only work on intraLATA calls.

5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES
5.4.3 CUSTOM CALLING SERVICES (Cont'd)

C. Rates and Charges

1. Except as specifically provided herein, Custom Calling Services are subject to the regulations, rates, and charges applicable to other types of customer service and are in addition to the basic rates and charges for the service with which it is associated.

2. The following service and equipment charge applies for business customers per line, per customer request to establish or change one or more custom calling features.

a. The service and equipment charge will apply to change the predetermined number associated with Easy Access.

b. The service and equipment charge will not apply to add Easy Access to a line equipped with *CUSTOMCHOICE*.

c. The service and equipment charge will not apply to discontinue any Custom Calling features, or to change from Caller Identification to *CALLER ID WITH PRIVACY +*.

	SERVICE & EQUIPMENT CHARGE[1]
• Business	$12.00

[1] For Business Custom Calling Services packages, the Service and Equipment Charge will not apply to discontinue one or more features in a package when the remaining feature(s) stay the same.

5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES
5.4.3 CUSTOM CALLING SERVICES

C. Rates and Charges (Cont'd)

3. Custom Calling Services, each line

BUSINESS	USOC	MONTHLY RATE
• Abbreviated Access, One-Digit		
- Each shared speed call list	EV5	$20.00
- Each line arranged[1]	EV4	0.50
• Abbreviated Access, Two-Digit		
- Each shared speed call list	EV9	30.00
- Each line arranged[1]	EV8	0.50
• Call Forwarding		
- Busy Line (expanded)[1]	FBJ	3.00
- Busy Line (external)[1]	EVB	3.00
- Busy Line (overflow)[1]	EVO	8.95
- Busy Line (programmable)[1]	ERB	8.00
- Busy Line/Don't Answer (expanded)	FVJ	5.50
- Busy Line (external)/Don't Answer[1]	EVF	5.50
- Busy Line (overflow)/Don't Answer[1]	EVK	10.45
- Don't Answer[1]	EVD	4.00
- Don't Answer (expanded)[1]	FDJ	4.00
- Don't Answer (programmable)[1]	ERD	4.50
- Variable	ESM	5.50

[1] Resale is permitted.

5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES
5.4.3 CUSTOM CALLING SERVICES

C.3. (Cont'd)

BUSINESS	USOC	MONTHLY RATE
• Call Transfer[1]	EO3	$ 6.00
• Call Waiting	ESX	7.80
• Call Rejection[1]	NSY	4.50
• *CALLER ID WITH PRIVACY +*	N6S	10.95
• Caller Identification-Name & Number[1]	NNK	7.95
• Caller Identification-Number[1]	NSD	7.50
• Continuous Redial[1]	NSS	3.50

[1] Resale is permitted.

5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES
5.4.3 CUSTOM CALLING SERVICES

C.3. (Cont'd)

BUSINESS	USOC	MONTHLY RATE
• Dial Call Waiting[1]	WDD	$2.15
• Dial Lock[1]	OC4	3.95
• Directed Call Pick Up[1]	PUN	1.00
• Directed Call Pick Up With Barge-In[1]	PUQ	1.00
• Distinctive Alert[1]	DHA	1.00
• Do Not Disturb[1]	D7T	3.95
• Easy Access	SQAVX	0.98
• Hot Line[1]	HLA	2.00
• Last Call Return[1]	NSQ	4.50
• *NO SOLICITATION*	SB5	6.95
• Priority Call[1]	NSK	3.50
• Remote Access Forwarding	AFD	8.45

[1] Resale is permitted.

5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES
5.4.3 CUSTOM CALLING SERVICES

C.3. (Cont'd)

BUSINESS	USOC	MONTHLY RATE
• Scheduled Forwarding	ATF	$ 9.45
• *SECURITY SCREEN*	RV1	2.95
• Selective Call Forwarding[1]	NCE	3.50
• Selective Call Waiting	S7W, S7Y	7.50
• Speed Calling, 8-number capacity	E8C	4.38
• Speed Calling, 30-number capacity	E3D	5.47
• Talking Call Waiting[2,3]	TW1	3.95
• Three-Way Calling	ESC	5.47
• *QWEST RECEPTIONIST*		
- with Name & Number	EWY2X	15.75
- with Number only	EWY2O	15.30
with *CALLER ID WITH PRIVACY* +	EWY29	18.75
• Warm Line[1]	WLS	2.50
• Wireless Extension	HME	4.95

[1] Resale is permitted.

[2] The rate for Talking Call Waiting is in addition to the rate for Call Waiting.

[3] Talking Call Waiting became effective 3-28-2000.

5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES
5.4.3 CUSTOM CALLING SERVICES

C.3. (Cont'd)

RESIDENCE	USOC	MONTHLY RATE
• Abbreviated Access, one-digit		
- Each shared speed call list	EV5	–
- Each line arranged[1]	EV4	$0.50
• Abbreviated Access, two-digit		
- Each shared speed call list	EV9	–
- Each line arranged[1]	EV8	0.50
• Call Curfew[1]	RCU	3.95
• Call Forwarding		
- Busy Line[1]	EVO	0.35
- Busy Line (expanded)[1]	FBJ	0.35
- Busy Line (programmable)[1]	ERB	1.85
- Busy Line/Don't Answer[1]	EVK	1.35
- Busy Line/Don't Answer (expanded)[1]	FVJ	1.35
- Don't Answer[1]	EVD	1.10
- Don't Answer (expanded)[1]	FDJ	1.10
- Don't Answer (programmable)[1]	ERD	2.60
- Variable	ESM	3.00
• Call Transfer[1]	EO3	6.00
• Call Waiting	ESX, N2W	5.50
• Call Rejection[1]	NSY	4.50
• *CALLER ID WITH PRIVACY +*	N6S	9.95
- Discounted[2]	–	2.95

[1] Resale is permitted.

[2] Discounted rate applies when this feature is added as part of *CUSTOMCHOICE.*

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.

5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES
5.4.3 CUSTOM CALLING SERVICES

C.3. (Cont'd)

RESIDENCE	USOC	MONTHLY RATE
• Caller Identification-Name & Number[1]	NNK	$6.95
• Caller Identification-Number[1]	NSD	6.95
• Continuous Redial[1]	NSS	3.50
• Dial Call Waiting[1]	WDD	2.15
• Dial Lock[1]	OC4	3.95
• Directed Call Pick Up[1]	PUN	1.00
• Directed Call Pick Up With Barge-In[1]	PUQ	1.00
• Distinctive Alert[1]	DHA	1.00
• Do Not Disturb[1]	D7T	3.95

[1] Resale is permitted.

5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES
5.4.3 CUSTOM CALLING SERVICES

C.3. (Cont'd)

RESIDENCE	USOC	MONTHLY RATE
• Easy Access	SQAVX	$0.98
• Hot Line[1]	HLA	2.00
• Last Call Return[1]	NSQ	4.00
• Priority Call[1]	NSK	3.50
• *NO SOLICITATION*	SB5	6.95
• Remote Access Forwarding (Call Following)	AFM	5.00

[1] Resale is permitted.

5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES
5.4.3 CUSTOM CALLING SERVICES

C.3. (Cont'd)

RESIDENCE	USOC	MONTHLY RATE
• Scheduled Forwarding	ATF	$ 6.00
• *SECURITY SCREEN*	RV1	2.95
• Selective Call Forwarding[1]	NCE	3.50
• Selective Call Waiting	S7W, S7Y	5.50
• Speed Calling, 8-number capacity	E8C	2.00
• Speed Calling, 30-number capacity	E3D	3.50
• Talking Call Waiting[2]	TW1	2.95
• Three-Way Calling	ESC	3.50
• *QWEST RECEPTIONIST*		
- with Name & Number	EWY2X	12.45
- with Number only	EWY2O	12.45
- with *CALLER ID WITH PRIVACY* +	EWY29	15.45
• Warm Line[1]	WLS	3.50
• Wireless Extension	HME	4.95

[1] Resale is permitted.

[2] The rate for Talking Call Waiting is in addition to the rate for Call Waiting.

5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES
5.4.3 CUSTOM CALLING SERVICES

C. Rates and Charges (Cont'd)

4. Custom Calling services, per occurrence

	CHARGE
• Call Trace, per activation	
- Business	$1.00
- Residence	1.00
• Usage Basis Continuous Redial, per activation[1]	
- Business	0.95
- Residence	0.95
• Usage Basis Last Call Return, per activation[1]	
- Business	0.95
- Residence	0.95
• Usage Basis Three-Way Calling, per activation[1]	
- Business	0.95
- Residence	0.95
• Usage Basis *I-CALLED*, per activation	
- Business	0.95
- Residence	0.95

[1] Monthly rate does not apply to customers using the service on a per activation basis.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.

5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES (Cont'd)

5.4.4 MARKET EXPANSION LINE (MEL) SERVICE

A. Description

When a customer activates MEL on the customer's service, all incoming calls are automatically routed to another customer-selected telephone number in the local calling area or a distant exchange.

B. Regulations

1. Market Expansion Line Service is furnished only where adequate and suitable facilities are available. COs will be equipped for MEL Service at the discretion of the Company.

2. Market Expansion Line Service is provided on the condition that the customer subscribe to sufficient MEL features and facilities to adequately handle calls to the MEL customer without interfering with or impairing any services offered by the Company. If, in the opinion of the Company, additional MEL features at the call forwarding location or facilities at the terminating telephone are needed, the customer will be required to subscribe for such additional MEL features and facilities.

3. The service is not offered when terminating on a PAL.

4. The Company cannot provide the customer with the telephone number of the originating call.

5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES
5.4.4 MARKET EXPANSION LINE (MEL) SERVICE

B. Regulations (Cont'd)

5. The Company provides one free directory listing in the exchange where the MEL CO is located; however, at the customer's request, the listing may be omitted at no charge. Additional listings may be provided at rates and charges for business additional listing.

6. Directory Assistance charges are not applicable to MEL Services since this is an inward only calling arrangement.

7. The message charges applicable to remotely forwarded calls shall be comprised of two separate charges; (a) a charge for that portion of the call from the calling telephone to the called number, and (b) a charge for that portion of the call from the called telephone to the remotely call forwarded terminating telephone. The respective charge for each such portion shall be as follows:

   a. Between the calling telephone and the called (MEL) location.

      The calling party is responsible for the payment of these charges with the exception of those calls which are placed collect and accepted by the MEL customer.

   b. From the called telephone (MEL) location to the terminating telephone.

      The applicable charges for this portion of the remotely forwarded call shall be either the appropriate Long Distance Message Telecommunications charges or the trunk message charge, whichever is applicable for the type of call involved. These charges apply to all calls answered at the terminating telephone, including person-to-person and collect calls, even though such calls might not be accepted at the answering location. The MEL customer is responsible for the payment of these charges.

8. Suspension of Service – Customer Initiated is not available for MEL Service when the calls terminate on a WATS line.

5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES
5.4.4 MARKET EXPANSION LINE (MEL) SERVICE (Cont'd)

C. Rates and Charges

1. The appropriate service and equipment charge specified in this section will apply for the installation of MEL Service. Subsequent to the initial establishment of MEL Service, the appropriate service and equipment charge will also apply to add or change one or more of the MEL numbers, to change a call forwarding telephone number and to restore service for Company initiated termination of service.

2. The following rates and charges are added to all rates and charges for associated services:

	USOC	SERVICE & EQUIPMENT CHARGE	MONTHLY RATE
• Market Expansion Line			
- Each line arranged	RCF	$35.00	$18.11
- Each additional line arranged	RCA	35.00	18.11

5.4.7 HOME INTERCOM SERVICE

A. Description

The Home Intercom/*INTRACALL* Service allows an individual access line, non-complex residence or business customer to use the line as an intercom system. This feature is activated when the customer dials their own number from any station on the line, receives a busy signal and hangs up. Upon hanging up, all stations on the line will ring. Two or more stations may speak over the intercom line.

5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES
5.4.7 HOME INTERCOM SERVICE (Cont'd)

B. Regulations

1. If the customer has Call Waiting, the feature will be deactivated for the duration of the intercom call.

2. If the customer has Call Forwarding, and the feature is activated, all Home Intercom/*INTRACALL* Service calls will also be forwarded.

3. This service is furnished only in CO areas where adequate and suitable facilities are available.

4. Home Intercom/*INTRACALL* Service is not offered with companion line service or combination service arrangements 2 and 3.

C. Rates and Charges

1. The following service and equipment charge applies for business customers per line to establish. These charges are in addition to the basic rates and charges for the service with which it is associated.

2. The service and equipment charge will not apply for business customers when Home Intercom/*INTRACALL* is established at the same time a Custom Calling feature is established or changed.

	USOC	SERVICE & EQUIPMENT CHARGE[1]	MONTHLY RATE
• Home Intercom/*INTRACALL* Service, per line	E1N	$12.00	$3.00

[1] Applies to business customers only.

5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES (Cont'd)

5.4.9 CALLER IDENTIFICATION-BULK

A. Description

Caller Identification-Bulk (BCLID) allows a *CENTRON*, Centrex, Multiline Hunt Group (MLHG) or Private Branch Exchange (PBX) customer to receive call-related information on calls that are received from outside the *CENTRON*, Centrex, MLHG or PBX.

The following call-related information is transmitted per incoming call:

- The calling and called directory numbers (DN).
- The time of day the call was placed.
- The busy/idle status of the called DN.
- The calling line type (individual or group).

The Call Data input/output Central Office Facility provides the central office facilities necessary to transmit Call Data information over the Private Line Channel.

B. Terms and Conditions

1. A Voice Grade 36 (or equivalent) Private Line channel as specified in the Private Line Transport Services Catalog is required between the customer's serving central office and the customer's premises for the transmission of the call-related data.

2. The customer shall be responsible for the provision of compatible customer premises equipment (CPE) which will receive, translate, display and/or store the transmitted data. The installation, repair and technical capability of that equipment to function in conjunction with the service specified herein is the responsibility of the customer.

3. PBX customers subscribing to this feature must be assigned to a multiline hunt group or subscribe to DID service as described elsewhere.

4. For incoming calls from callers served by PBXs, only the main number of the PBX will be transmitted.

5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES
5.4.9 CALLER IDENTIFICATION-BULK

B. Terms and Conditions (Cont'd)

5. For incoming calls from callers in a multiline hunt group, only the main number of the hunt group will be transmitted.

6. Caller Identification-Bulk will be provided where technically and/or economically feasible and where sufficient demand exists to warrant the provision of the service.

C. Rates and Charges

1. This service is subject to the terms, conditions, rates and charges applicable to other exchange services and is in addition to the rates and charges for the service with which it is associated.

2. The service and equipment charge specified herein shall be applicable to change the service.

3. Caller Identification-Bulk will be provided at the following rates and charges:

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Call Data Input/Output Central Office Facility, each	FCX	$400.00	$450.00
• Per MLHG, PBX Trunk Group or *CENTRON*/Centrex system terminating in Call Data Input/ Output Central Office Facility	NSE++	50.00	50.00
• Call Data - incoming, each line or trunk arranged within group	CGL	5.00	5.00

5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES (Cont'd)

5.4.10 CUSTOM RINGING

A. Description

Custom Ringing is a central office based service which provides up to three distinctive ringing codes on incoming calls, using one individual access line. The distinctive ringing codes are achieved by assigning up to 3 additional telephone numbers to the access line.

B. Regulations

1. Custom Ringing Service is provided with individual exchange access lines and may be unavailable with some services due to technical limitations.

2. Custom Ringing numbers are subject to a minimum service period of one month.

3. Custom Ringing will be billed to the primary access line number. Itemized billing is not available on Custom Ringing numbers.

5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES
5.4.10 CUSTOM RINGING

B. Regulations (Cont'd)

4. Intercept service regulations and charges, as specified in 5.8.4, following, apply to Custom Ringing on a per number basis. In addition, the following regulations will apply:

   - When the access line number remains in service, Custom Ringing numbers can be individually intercepted.

   - When the access line number is intercepted, all Custom Ringing numbers must be intercepted. Exception: If another access line is installed at the premises, Custom Ringing numbers can either remain in service or be individually intercepted.

5. When the customer's access line is equipped with Call Waiting, and the line is busy, incoming calls will generate a distinctive Call Waiting tone at no additional charge.

6. When the customer's access line is equipped with Call Forwarding-Variable, the customer can choose one of the following options:

   - To have Call Forwarding-Variable only on the access line number, or

   - To have all Custom Ringing Number Service numbers forwarded with the access line number.

   This choice is made, or changed, at the time the customer places an order with the Company. Call Forwarding-Variable rates apply only to the access line number. Distinctive ringing will not be heard at the forwarded location.

5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES
5.4.10 CUSTOM RINGING SERVICE (Cont'd)

C. Rates and Charges

1. This service is subject to the regulations, rates and charges applicable to other exchange services and is in addition to the basic rates and charges for the service with which it is associated.

	USOC	SERVICE & EQUIPMENT CHARGE[1]	MONTHLY RATE
a. Custom Ringing			
• Residence			
- First additional number	RGG1+	–	$5.00
- Discounted[2]	–	–	3.00
- Second additional number	RGG2+	–	2.50
- Third additional number	RGG3+	–	2.50
• Business			
- First additional number	RGG1+	$10.00	7.45
- Second additional number	RGG2+	10.00	5.25
- Third additional number	RGG3+	10.00	5.25

[1] Only one service and equipment charge will apply for business customers, per order to install Custom Ringing Service.

[2] Discounted rate applies when this feature is added as an additional feature with *QWEST CHOICE* Home or *QWEST CHOICE* Two-line Home.

5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES
5.4.10 CUSTOM RINGING SERVICE

C.1. (Cont'd)

	SERVICE & EQUIPMENT CHARGE
c. Service and Equipment Change Charges	
• Residence	
- Change telephone number	[1]
- Change Custom Ringing Service number to access line number	[2]
• Business	
- Change ringing pattern, per order	10.00
- Change telephone number	[1]
- Change Call Forwarding options in B.7	[3]
- Change Custom Ringing Service number to access line number	[2]

[1] Service and equipment charge for changing telephone numbers is as specified in 5.2., preceding.

[2] Service and equipment charge same as for the installation of a new line.

[3] Service and equipment charge for changing Custom Calling feature is as specified in 5.4.3, preceding.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.

5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES

5.4.11 HUNTING SERVICE

A. Description

This is an optional arrangement available to customers with two or more individual line or trunk services. Where facilities permit, such lines/trunks will be arranged so that incoming calls to a busy line/trunk will overflow to other available lines/trunks for that customer. The following types of hunting arrangements are available: series and multiline (basic hunting), circular and preferential.

B. Rates and Charges

1. The rate for each individual line/trunk arranged for Hunting Service is in addition to the regular access line/trunk rate.

2. The nonrecurring charge applies for business customers to establish, change to or from or to rearrange Hunting Service, except when changing from series to multiline or vice versa.

3. The following rates and charges are for each access line/trunk arranged for Hunting Service. They are applicable to all but the last line so arranged.

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Residence, per line[1]	HTG	–	$8.00
• Business, per line or trunk	HTG	$12.00	8.95

[1] Residence customers served out of 2B switches may subscribe to Hunting Service at Call Forwarding rates specified in 5.4.3, preceding, until their serving central office is converted and the Call Forwarding option is available.

5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES
5.4.11 HUNTING SERVICE (Cont'd)

C. Optional Features

1. Circular Hunt

a. Description

Circular Hunt is an option of Hunting Service that allows for hunting to start at the dialed number and continues in ascending order to the last number in the hunt group. Hunting then proceeds to the first number of the hunt group and continues thru the group until an idle line is reached or the number just preceding the dialed number is reached.

b. Rates and Charges

The rates and charges for Circular Hunt are in addition to the rates and charges for Hunting Service. Only one nonrecurring charge will apply for business customers when both are ordered at the same time, for the same customer, on the same line.

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Residence, per hunt group	HCKPG	–	$3.00
• Business, per hunt group	HCKPG	$12.00	3.00

5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES
5.4.11 HUNTING SERVICE

C. Optional Features (Cont'd)

2. Preferential Hunt

a. Description

Preferential Hunt is an option of Hunting Service that enables incoming calls to a specific number within a hunt group to hunt over a unique hunting sequence of lines within the hunting group. The unique hunting sequence is other than that encountered when a caller dials the first telephone number in the hunt group.

b. Rates and Charges

The rates and charges for Preferential Hunt are in addition to the rates and charges for Hunting Service. Only one nonrecurring charge will apply when both are ordered at the same time, for the same customer, on the same line.

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Business, each line arranged	HSHHP	$12.00	$1.00

5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES (Cont'd)

5.4.13 ANSWER SUPERVISION - LINE SIDE

A. Description

Answer Supervision - Line Side provides the capability to deliver "off-hook" supervisory signals from the terminating central office switch to a line side interface at the originating central office switch. These signals indicate when the called station has answered an incoming call.

B. Regulations

Answer Supervision - Line Side will only be provided where technically and economically feasible and where sufficient demand exists to warrant the provision of the service.

C. Rates and Charges

The regulations, rates and charges applicable to Answer Supervision - Line Side are in addition to the rates and charges for the services with which it is associated.

	USOC	SERVICE & EQUIPMENT CHARGE	MONTHLY RATE
• Answer Supervision - Line Side, per line arranged[1]	AS8L+	$15.00	$3.95

[1] Available for resale.

5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES (Cont'd)

5.4.19 NUMBER FORWARDING

A. Description

Number Forwarding allows a residence customer to have a telephone number identity without having an exchange access line. Calls placed to the telephone number can be forwarded to any other telephone number within the same local calling area.

B. Terms and Conditions

1. The number of incoming calls placed to the telephone number is limited to 5 calls within 5 minutes. Once the threshold has been exceeded, the calling party will hear an announcement indicating that the call cannot be completed at this time.

2. One listing in the white page directories is provided with this service covering the exchange in which the Number Forwarding central office is located.

3. Collect or third-number billing will not be allowed to the Number Forwarding number.

4. Number Forwarding is offered subject to the availability of facilities.

5. Long distance calls may be billed to the Number Forwarding number through the use of a calling card.

6. Number Forwarding customers who establish exchange access line service may reuse the Number Forwarding telephone number if service is established in the same local calling area as the Number Forwarding telephone number.

7. The service is not offered where the terminating telephone is a pay telephone.

5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES
5.4.19 NUMBER FORWARDING (Cont'd)

C. Rates and Charges

1. The appropriate nonrecurring charge specified in this Section will apply for the installation of Number Forwarding. Subsequent to the initial establishment of service, the appropriate nonrecurring charge will also apply to change the Number Forwarding number, and to change the number to which the calls are forwarded.

2. The rates and charges are as follows:

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Per Number Forwarding number			
- Residence	VTL	$10.00	$6.95

5. EXCHANGE SERVICES

5.5 PUBLIC COMMUNICATIONS SERVICE - COIN AND COINLESS

5.5.1 PUBLIC TELEPHONE SERVICE

A. Description

A public telephone provides pay telephone service to the public and is installed at the Company's initiative or option. The Company chooses or accepts the location as suitable or necessary for furnishing service to the general public.

B. Terms and Conditions

1. Public telephones are installed for the use of the general public and any use by occupants of the premises in which they are located is considered as incidental to this principal purpose.

2. The telephone will be removed or relocated when, in the opinion of the Company, the telephone or its contents may be subjected to theft or damage.

3. The Company will arrange with the owner or tenant of the premises for space and install the public telephones. Where desirable, additional arrangements will be made with the owner or tenant of the premises for supervision.

4. Enclosures and other items of supplemental equipment, and other facilities will be furnished without charge where such provision will improve the quality of the service from the standpoint of the general public.

5. The Company will furnish and display such of its standard signs as are necessary to properly advertise the station. At locations where it is necessary to secure a permit and pay a fee for the privilege of placing a sign, the owner or tenant may be required both to secure the permit and pay the fee.

5. EXCHANGE SERVICES

5.5 PUBLIC COMMUNICATIONS SERVICE - COIN AND COINLESS
5.5.1 PUBLIC TELEPHONE SERVICE (Cont'd)

C. Message Charges[1]

	CHARGE
• Local messages, direct dialed, per message	$0.50

[1] See 5.2, preceding for local operator-handled charges which are in addition to the local message or Directory Assistance charge for alternately billed local calls.

NOTICE
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5. EXCHANGE SERVICES

5.5 PUBLIC COMMUNICATIONS SERVICE - COIN AND COINLESS (Cont'd)

5.5.2 SEMIPUBLIC TELEPHONE SERVICE

A. Description

1. Semipublic Telephone Service provides pay telephone service to the customer who wishes to make the service available for combined customer and public use.

2. Semipublic Telephone Service is designed to meet telephone service requirements at the following types of locations:

   - Where, in the opinion of the Company, the installation of a public telephone is not warranted, but where there is a demand for service on the part of transients.

   - Where there is a collective use of the service by a relatively stable body of guests, members, employees, or occupants. Such use should be incidental and therefore not as a substitute for regular telephone service.

B. Terms and Conditions

1. The location of the semipublic telephone will be determined by the Company. The telephone will be removed or relocated when, in the opinion of the Company, the telephone or its contents may be subject to theft or damage.

2. The customer will reimburse the Company for any loss of or damage to the pay telephone instrument or enclosure from any source, including, but not limited to, theft of the collecting device or loss or damage due to fire or flood. See 3., following.

3. The Company has the right to require the redemption by the customer of all slugs and spurious, mutilated or foreign coins deposited in the coin receptacle at the value for which they were evidently deposited. The Company may disconnect and remove the pay telephone and any extension equipment if the customer refuses to honor these arrangements.

5. EXCHANGE SERVICES

5.5 PUBLIC COMMUNICATIONS SERVICE - COIN AND COINLESS
5.5.2 SEMIPUBLIC TELEPHONE SERVICE

B. Terms and Conditions (Cont'd)

4. Semipublic Telephone Service is not designed to supplant regular telephone service and, as such, will be provided only upon request and where there is an apparent need for the service to be used by the public as well as the customer.

5. Semipublic Telephone Service will be furnished only on an individual line basis.

6. Semipublic Telephone Service is not provided on an FX basis nor in connection with combination access line service.

7. Joint Use Service will be permitted with Semipublic Telephone Service provided such joint use will not undesirably affect the availability of the service to the public.

8. Semipublic Telephone Service will be considered the same as business service for directory listing purposes. As such, the Semipublic Telephone Service rates and charges include one listing. Additional listings will be furnished at regular rates and charges.

9. The premises work and nonrecurring charges will not apply to moves and/or changes of semipublic telephones where, in the opinion of the Company, such moves or changes are primarily to improve the service rendered to the public.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.

5. EXCHANGE SERVICES

5.5 PUBLIC COMMUNICATIONS SERVICE - COIN AND COINLESS
5.5.2 SEMIPUBLIC TELEPHONE SERVICE

B. Terms and Conditions (Cont'd)

10. The minimum contract period is one month.

11. Semipublic Telephone Service will not be permitted to appear on PBX or key telephone systems.

12. The Company will furnish and display, at the customer's request, such of its standard signs as are necessary to properly advertise the telephone. At locations where it is necessary to secure a permit and pay a fee for the privilege of placing a sign, the customer will be required to secure the permit and pay the fee.

13. Enclosures and other items of supplemental equipment will be provided in accordance with the terms and conditions, and rates and charges specified in D., following.

14. Customers must provide to Company personnel ready access to the telephone equipment during normal working hours. Failure to do so could result in a loss of semipublic service.

15. Only one instrument will be furnished and installed per semipublic line.

16. Semipublic Telephone Service is not represented as adapted for extension or data service. The service contemplates the provision of satisfactory voice transmission when only the main pay telephone is in use.

17. The Company may apply, at no charge, additional ancillary equipment to the semipublic telephone for the purpose of enhancing or protecting service. Equipment such as an amplified handset, loud button, slug rejection apparatus, and informational stickers are examples of this type of equipment.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.

5. EXCHANGE SERVICES

5.5 PUBLIC COMMUNICATIONS SERVICE - COIN AND COINLESS
5.5.2 SEMIPUBLIC TELEPHONE SERVICE (Cont'd)

C. Rates and Charges

1. The following nonrecurring charge applies:

   - To establish Semipublic main station service;
   - To changes in class of service to or from Semipublic main station service.

	USOC	NON-RECURRING CHARGE	MONTHLY RATE PER RATE GROUP 1	1-A	2
• Semipublic main station,					
- Coin, two-way	1SP	$90.00	$50.00	$50.00	$50.00
- Coin, outward	852	90.00	50.00	50.00	50.00
- Coinless, outward	G7N	90.00	50.00	50.00	50.00

2. Where the customer requests the Semipublic instrument or enclosure be moved or changed, the following nonrecurring charge applies.

	USOC	NONRECURRING CHARGE
• Each instrument or enclosure moved or changed	MVM	$35.00

5. EXCHANGE SERVICES

5.5 PUBLIC COMMUNICATIONS SERVICE - COIN AND COINLESS
5.5.2 SEMIPUBLIC TELEPHONE SERVICE

C. Rates and Charges (Cont'd)

3. Message Charges

Message charges, specified in 5.5.1, preceding, apply to calls placed from semipublic telephones.

D. Enclosures

1. Enclosures furnished by the Company will be of a standard finish. Customers may have enclosures finished to fit their individual requirements at their own expense subject to the approval of the Company.

2. Where outdoor enclosures are furnished in connection with Semipublic Telephone Service or for use with other than pay telephone service, the customer will be required to furnish an adequate base upon which the enclosure can be mounted and anchored.

3. The rates and charges specified for Semipublic Telephone Service include the provision of power wiring where required. Power wiring for booths used with other than pay telephone service will be provided by the customer.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.

5. EXCHANGE SERVICES

5.5 PUBLIC COMMUNICATIONS SERVICE - COIN AND COINLESS
5.5.2 SEMIPUBLIC TELEPHONE SERVICE

D. Enclosures (Cont'd)

4. The customer will furnish the commercial power for the operation of lights, signs, fans, etc., for all enclosures.

5. Rates and Charges

	NONRECURRING CHARGE[1]	MONTHLY RATE
• Shelf	$35.00	$ 2.50
• Small Walk-up	35.00	7.50
• Medium Walk-up, each	35.00	10.00
• Large Walk-up	35.00	15.00
• Booth	35.00	20.00

[1] Premises Work Charges specified in 13.2, following, also apply.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.

5. EXCHANGE SERVICES

5.5 PUBLIC COMMUNICATIONS SERVICE - COIN AND COINLESS (Cont'd)

5.5.3 COINLESS PUBLIC TELEPHONE SERVICE

A. Description

The Company may furnish public telephones without coin-collecting equipment in selected locations for the purpose of satisfying demand for optional billing services on an originating basis only. In the normal mode, Coinless Public Telephone Service affords transients the option of selecting a preferred billing arrangement for outgoing messages: charging to a third number or to a Company calling card account, or placing calls collect. In certain locations, however, calls will be billed on a collect basis only.

B. Terms and Conditions

1. Coinless Public Telephone users may normally place calls without charge to Company numbers such as repair service, 800/800-type service numbers, and public emergency service numbers such as 911. However, at the option of the Company, all such calls may be blocked from phones located in areas not accessible to the general public.

2. When service is furnished in areas accessible to the general public, the Company is solely responsible for determining locations appropriate for installation of Coinless Public Telephones.

3. Coinless Public Telephones may be provided on the premises of city, state, and Federal prisons where potential usage by inmates participating in institutionally authorized telephoning programs warrants establishing the service. Such telephones will be provided for the purpose of originating collect messages to numbers in the North American Dialing Plan only. All other traffic--including calls to Company numbers such as repair service, 800/800-type service numbers, and public emergency service numbers such as 911--may be blocked. Where prison authorities so stipulate, inmate service may be further restricted to toll calling only. The Company reserves the right to deny or terminate such service if unsatisfactory revenues or collection experiences are indicated.

4. Where requested by the institution, inmates will be allowed to make non-collect, no-charge, local calls to their designated legal counsel, attorney, or social agency as defined by the institution. This option will only be provided on accounts that fully recover costs.

5. EXCHANGE SERVICES

5.5 PUBLIC COMMUNICATIONS SERVICE - COIN AND COINLESS
5.5.3 COINLESS PUBLIC TELEPHONE SERVICE

B. Terms and Conditions (Cont'd)

5. Equipment

a. Coinless Public Telephones may be wall-mounted or desk-type models, and are not equipped with coin-collecting devices or receptacles. They may be furnished with enclosures, shelves, and directories at the discretion of the Company depending upon location of the telephones.

b. Extension service will not be provided with Coinless Public Telephones. However, where prison security arrangements restrict inmates from gaining access to a central Coinless Public Telephone location, the Company may elect to provide multiple jacks through which the telephone may be connected to the network at appropriate times.

C. Message Charges

Message charges, specified in 5.5.1, preceding, apply to calls placed from coinless public telephones.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.

5. EXCHANGE SERVICES

5.5 PUBLIC COMMUNICATIONS SERVICE - COIN AND COINLESS (Cont'd)

5.5.5 SEMIPUBLIC EXTENSION SERVICE

A. Description

Semipublic Extension Service allows the customer to access the semipublic service at a location other than the semipublic telephone. The Semipublic Extension Service consists of:

- Extended Network Interface (ENI) - The ENI provides for the connection of Customer Premises Equipment to a semipublic telephone line as an extension to the main station. The ENI provides privacy to the main station and consists of a privacy kit, associated wiring, jack and a card holder. The ENI allows Limited Outward Dialing on Dial Tone First Lines only for all chargeable, non-sent paid calls, Three Digit Service numbers (411, 911, etc.) and 800/800-type service.

- Station or instrument can be connected to an ENI by a plug or adapter. The instrument must be registered Customer Premises Equipment.

B. Basis of Offering

1. Terminal equipment associated with this service which is directly connected at the customer's premises in accordance with any telephone Company's Catalog prior to January 1, 1983 is considered grandfathered and not subject to this provision. Existing rates and charges will apply as specified in 105.5.5, following. Any customer initiated moves, rearrangements, installation of new registered equipment or change of customer will revoke the grandfather status.

2. Customer Premises Equipment to be connected on or after January 1, 1983 will be subject to rates and charges contained in D.1., following.

C. Terms and Conditions

1. A maximum of one ENI per semipublic line is allowed.

2. The ENI must be requested by the customer and provided by the Company prior to the connection of any registered customer premises equipment to a semipublic line.

5. EXCHANGE SERVICES

5.5 PUBLIC COMMUNICATIONS SERVICE - COIN AND COINLESS
5.5.5 SEMIPUBLIC EXTENSION SERVICE

C. Terms and Conditions (Cont'd)

3. The customer is liable for damages to the ENI or associated Company provided equipment which, in the opinion of the Company, were caused by tampering with said equipment or as a result of negligence.

4. The Company has the right to terminate extension service to prevent harm to the network or to prevent fraud.

5. The Company is not liable for transmission difficulties caused by customer owned equipment defects or improper use of the ENI.

6. The Company is not liable for damages or harm arising from the customer use of this equipment unless such accident or injury is due to gross negligence of the Company.

7. The customer shall be responsible for the payment of a Maintenance of Service Charge (Premises Work Charge) for each visit by a Company employee to a customer's premises when the cause of a service difficulty or trouble report is determined to be the customer provided equipment or system.

8. This is a voice grade service, the Company is not responsible or liable for defects, mistakes, etc. associated with other types of transmissions, such as data.

9. The Company is not liable for damages resulting from discontinuance of service to customer premises equipment resulting from storms, power outages, or other natural occurrences.

10. The ENI should not be located, exposed or accessible within ten feet of the semipublic telephone.

11. The Company will provide a maximum of 35 linear feet of wire to the ENI.

12. Customer Premises Equipment must be registered or grandfathered in accordance with Part 68 of the FCC rules and must be connected to the network through standard plugs and standard Company provided jacks.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.

5. EXCHANGE SERVICES

5.5 PUBLIC COMMUNICATIONS SERVICE - COIN AND COINLESS
5.5.5 SEMIPUBLIC EXTENSION SERVICE

C. Terms and Conditions (Cont'd)

13. The Company reserves the right to install the ENI device to comply with the following conditions:

    - Accessible to Company personnel
    - Security
    - Weather protection
    - Installation procedures

14. This Catalog is subject to the terms and conditions specified in other Catalogs as applicable to Customer Premises Equipment.

15. The Company will affix a card holder with a sign to the semipublic telephone to properly advertise the extension. At locations where it is necessary to secure a permit and pay a fee for the privilege of placing a sign, the customer will be required to secure the permit and pay the fee.

D. Rates and Charges

1. Customer Premises Equipment Service

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Extended Network Interface[1] each ENI	ECD	$40.00	–

[1] Premises Work Charges apply as specified in 13.2, following.

5. EXCHANGE SERVICES

5.5 PUBLIC COMMUNICATIONS SERVICE - COIN AND COINLESS (Cont'd)

5.5.7 PUBLIC ACCESS LINE SERVICE

A. Description

1. Public Access Line (PAL) Service is provided for use with Payphone Service Provider (PSP) pay telephones, subject to the availability of existing CO facilities and special operator equipped locations, as appropriate.

2. The use of "coinless" telephone in this Catalog refers to telephones without a coin-collecting device. This type of telephone is used to provide an optional billing arrangement on originating calls for either third number billed, calling card and/or collect calls.

3. Fraud Protection as provided on Basic PAL will:

   - Prevent Company operators from billing collect and third number billed to calls to the PAL service;

   - Restrict Company operator assisted toll calls to collect, third number billed and calling card calls.

5. EXCHANGE SERVICES

5.5 PUBLIC COMMUNICATIONS SERVICE - COIN AND COINLESS
5.5.7 PUBLIC ACCESS LINE SERVICE

A. Description (Cont'd)

4. Coin collection and/or return for Basic Public Access Lines is controlled by the PSP pay telephones.

5. The following types of Basic and Smart PAL are available:

a. Measured Basic PAL Service with Fraud Protection

Usage charges will apply to all outgoing calls completed on a local basis after reaching the allowance of 600 local calls per month. This service provides:

- Access to the local and toll network;
- Free calls to the 911 emergency code;
- Fraud protection.

b. Measured Full Resale Basic PAL Service

Usage charges will apply to all outgoing calls completed on a local after reaching the allowance of 600 local calls per month. This service provides:

- Access to the local and toll network;
- Free calls to the 911 emergency code;
- Direct dialed toll calling.

c. Measured Full Resale with Fraud Protection Basic PAL Service

Usage charge will apply to all outgoing calls completed on a local basis after reaching the allowance of 600 local calls per month. This service provides:

- Access to the local and toll network;
- Free calls to the 911 emergency code;
- Fraud protection;
- Direct dialed toll calling.

5. EXCHANGE SERVICES

5.5 PUBLIC COMMUNICATIONS SERVICE - COIN AND COINLESS
5.5.7 PUBLIC ACCESS LINE SERVICE

A.5. (Cont'd)

d. Coinless Collect only Basic PAL Service

Coinless Collect only Basic PAL Service is a 1-way out only service commonly used in institutions such as penal or mental care facilities. When provided in penal and mental institutions, the service may be concentrated through a PBX. This service provides:

- Access to the toll and local network only by dialing 0 plus the desired number;
- Restriction of Company operator assisted calls by station users to only collect calls;
- Prevention of Company operators from billing collect and bill to third number calls to the PAL service.

This service prohibits calls to:

- Directory assistance;
- 911 emergency code;
- Interexchange carriers other than the carrier presubscribed to the line, 800/800-type service, 900, 976, 950, 960 telephone numbers;
- Company repair service.

e. Basic Coinless Subscriber Service

This 1-way or 2-way service provides:

- Free calls to 911 emergency agency code;
- Access to directory assistance;
- Prevention of Company operators from billing collect and third number billed calls to the PAL service;
- When provided out of a digital or ESS office, access to the toll and local network only by dialing 0 plus the desired number or dialing 0. The CO arrangement will prohibit direct dialed local or inter/intraLATA toll calls. Station users will be restricted to placing Calling Card, bill to third number and collect calls only;

5. EXCHANGE SERVICES

5.5 PUBLIC COMMUNICATIONS SERVICE - COIN AND COINLESS
5.5.7 PUBLIC ACCESS LINE SERVICE

A.5. (Cont'd)

f. Smart PAL Service

Smart PAL Service is a flat or message, two-way or outgoing only line which utilizes central office coin control features. This service provides:

- Coin signaling, including coin collect and coin return.
- Company completed and carried local and intraLATA toll messages, both sent paid and non-sent paid.
- Company operator services/systems for all 0-, 0+ and 1+ intraLATA toll calls, and 0+ local calls.
- Routing to the presubscribed carrier for all 0+ and 00- interLATA calls.
- Pay-per-call blocking (e.g. 900 and 976).
- Incoming and outgoing call screening.
- Access to:
  - Directory assistance,
  - 911 emergency code,
  - All interexchange carriers,
  - 800/800-type service and 950 telephone numbers,
  - Company repair service.

5. EXCHANGE SERVICES

5.5 PUBLIC COMMUNICATIONS SERVICE - COIN AND COINLESS
5.5.7 PUBLIC ACCESS LINE SERVICE

A. Description (Cont'd)

6. Fraud Protection Service for Basic PAL Service offers three levels of protection: incoming, outgoing, and incoming & outgoing as described below.

   - Incoming Fraud Protection, or Billed Number Screening (BNS), prohibits collect and/or third number billed calls from being charged to Incoming Fraud Protected numbers. Callers attempting to place a collect or third number billed call using an Incoming Fraud Protected number for billing will be advised by an operator that such billing is unauthorized and the call will not be completed until other payment or billing arrangements are made.

   - Outgoing Fraud Protection restricts outgoing toll calls to only collect, third number billed and calling card.

   - Incoming & Outgoing Fraud Protection is a combination of the two aforementioned Fraud Protection Services.

   Fraud Protection Service is subject to the availability of facilities with Basic PAL Service. Operator assisted, collect and/or third number billed calls originating from locations that do not have screening capabilities may not be capable of being intercepted and denied and will be billed, e.g., International calls and calls that do not go through the Billing Validation Authority database. Provision of Fraud Protection does not alleviate customer responsibility for completed toll calls. Rates and Charges for this service are set forth in 5.5.7.D.5., following.

5. EXCHANGE SERVICES

5.5 PUBLIC COMMUNICATIONS SERVICE - COIN AND COINLESS
5.5.7 PUBLIC ACCESS LINE SERVICE (Cont'd)

B. Terms and Conditions

1. Basic PAL Service is available on a Foreign Central Office (FCO) and Foreign Exchange (FX) basis at the rates and charges specified in the Private Line Transport Services Catalog.

2. Two-way PAL Service rates and charges include one business directory listing. Additional listings will be furnished at rates and charges specified in 5.7, following.

3. PAL Service is not represented as adapted for data service. PAL Service contemplates the provision of satisfactory voice transmission only.

4. Joint User Service is not available with PAL Service.

5. Calls to directory assistance, 911, and telephone repair service are not subject to measured or message PAL usage charges.

6. In the event it becomes apparent that a PSP pay telephone (as defined herein) is attached to a line not authorized for such use, the Company reserves the right to disconnect that customer's service. However, should the customer so request, the Company will install a Public Access Line at the rates and charges specified herein.

7. Terms, conditions, rates, and charges as described elsewhere in this Catalog apply as appropriate.

8. Changing to or from different types of PAL Service may require a telephone number change.

9. The Company is not liable for shortages of coins deposited and/or collected from the pay telephones used on PAL Service.

10. The Company is not liable for end-user fraud associated with failure of the customer's pay telephones to perform correctly.

5. EXCHANGE SERVICES

5.5 PUBLIC COMMUNICATIONS SERVICE - COIN AND COINLESS
5.5.7 PUBLIC ACCESS LINE SERVICE

B. Terms and Conditions (Cont'd)

11. The following terms and conditions are specific to Smart PAL Service:

    a. Separate lines are used for each pay telephone instrument installed. Off premises extensions are not permitted.

    b. The customer must insure that the telephone sets used with Smart PAL Service are capable of rating sent-paid local calls and are compatible with, and cause no harm to the Company's network.

    c. In central offices not capable of providing message Smart PAL, Smart PAL will be offered on a flat rate basis. The customer shall be required to convert to message Smart PAL when the central office is converted to accommodate message Smart PAL.

C. Responsibility of the Customer

1. The PAL customer shall be responsible for the installation, operation, and maintenance of any PSP pay telephone used in connection with this service. The PSP pay telephone must comply under Part 68 of the FCC Rules and Regulations.

2. The PAL customer is responsible for all rates and charges incurred on the Public Access Line. Toll adjustments will not be allowed on the PAL account, unless due to Company error.

3. The PAL customer will be responsible for any refund of coins lost or collected in error.

4. The Idaho Public Utilities Commission has established specific conditions for the connection of coin/coinless telephones to PAL lines. These conditions are set forth in Appendix A to Commission Order No. 19766 and subsequent rulings. Compliance with these terms and conditions is the responsibility of the PAL customer. A determination by the Idaho Public Utilities Commission that a PSP pay telephone does not comply with these conditions may result in the termination of the PAL service.

5. Optional toll calling plans, specified in 6.3, following, may be available to PAL Service customers. See individual Catalog section for restrictions.

5. EXCHANGE SERVICES

5.5 PUBLIC COMMUNICATIONS SERVICE - COIN AND COINLESS
5.5.7 PUBLIC ACCESS LINE SERVICE (Cont'd)

D. Rates and Charges

1. Basic Public Access Lines will be provided at the following rates and charges.

	USOC	NON-RECURRING CHARGE	MONTHLY RATE PER RATE GROUP 1	1-A	2
• Coinless Collect only, per line	1P9	$52.00	$16.30	$16.30	$16.30
• Coinless Subscriber, per line					
- Digital and ESS Offices					
- Outgoing only	1PZ	52.00	16.30	16.30	16.30
- Two-way	1NP	52.00	16.30	16.30	16.30

5. EXCHANGE SERVICES

5.5 PUBLIC COMMUNICATIONS SERVICE - COIN AND COINLESS
5.5.7 PUBLIC ACCESS LINE SERVICE

D.1. (Cont'd)

	USOC	NON-RECURRING CHARGE	MONTHLY RATE PER RATE GROUP 1	1-A	2
• Measured PAL with Fraud Protection, per line[1]	1WN	$52.00	$15.27	$15.27	$15.27
• Measured Full Resale, per line[1]	1WE	52.00	15.16	15.16	15.16
• Measured Full Resale with Fraud Protection, per line[1]	1WK	52.00	15.27	15.27	15.27

	PER MINUTE RATE
• Measured Service Usage Charge	$0.01

[1] The monthly rate includes an allowance of 600 local calls per month before additional usage charges are applied.

5. EXCHANGE SERVICES

5.5 PUBLIC COMMUNICATIONS SERVICE - COIN AND COINLESS
5.5.7 PUBLIC ACCESS LINE SERVICE

D. Rates and Charges (Cont'd)

2. Smart Public Access Lines will be provided at the following rates and charges:

	USOC	NON-RECURRING CHARGE	MONTHLY RATE PER RATE GROUP 1	1-A	2
• Flat PAL Service					
- Outgoing only with Fraud Protection, per line	5FO	$52.00	$17.02	$17.02	$17.02
- Two-way with Fraud Protection, per line	5FP	52.00	17.02	17.02	17.02
• Message PAL Service					
- Outgoing only with Fraud Protection, per line	14C	52.00	15.88	15.88	15.88
- Two-way with Fraud Protection, per line	1NH	52.00	15.88	15.88	15.88

• Monthly Usage Rates

	RATE PER CALL
- Message Usage Rate	$0.02

5. EXCHANGE SERVICES

5.5 PUBLIC COMMUNICATIONS SERVICE - COIN AND COINLESS
5.5.7 PUBLIC ACCESS LINE SERVICE

D. Rates and Charges (Cont'd)

3. The following nonrecurring PAL change charge applies:

- To each line when changing from one type of PAL Service to another;
- To telephone number changes, at customer's request;
- For temporary transfer of calls, at customer's request;

	NONRECURRING CHARGE
• Per activity, per CO PAL changed[1]	$25.50

4. PAL Usage Charges

a. PAL usage charges accumulate on a monthly basis commencing on the billing date.

b. PAL usage charges, as specified in 5.2.1, preceding, for measured usage, and D.2., preceding, for message usage, are applicable to completed local messages.

c. Timing of Measured Local Messages

(1) Chargeable time begins when connection is established between the calling station and the called station.

(2) Chargeable time ends when the calling station hangs up, thereby releasing the network connection. If the called station hangs up, but the calling station does not, chargeable time ends when the network connection is released by automatic timing equipment in the telephone network.

[1] Only one PAL change charge will apply per order.

5. EXCHANGE SERVICES

5.5 PUBLIC COMMUNICATIONS SERVICE - COIN AND COINLESS
5.5.7 PUBLIC ACCESS LINE SERVICE

D. Rates and Charges (Cont'd)

5. Local message and local measured messages handled by the operator will be assessed the same operator surcharges as are applicable to intrastate operator handled long distance messages in addition to the appropriate measured and message service usage charges.

6. The monthly rates for the measured or message PAL Service do not contemplate the provision of monthly billing detail. When billing detail is furnished, it must be arranged for in advance at the charges specified in this Catalog.

7. Fraud Protection Features will be provided to customers at the following rates and charges:

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Fraud Protection			
- Incoming, per line	PSES1	–	–
- Outgoing, per line	PSESO	$1.12	$0.11
- Incoming and Outgoing, per line	PSESP	1.12	0.11

5. EXCHANGE SERVICES

5.6 JOINT USER AND CONCESSION SERVICE

5.6.1 JOINT USER SERVICE

A. Description

Business exchange service is normally furnished for the exclusive use of a customer, and/or employees, agents or representatives. Joint use allows other individuals, firms or corporations to share the customer's service.

B. Regulations

1. New Joint User Services, as of August 4, 1986, will only be allowed on four lines or less. The Primary customer designates the joint users.

2. Joint User Service can be associated only with business individual line, PBX, Centrex or ESSX service.

3. Applications for Joint User Service and for service, equipment or facility changes in connection therewith must be executed by the customer who is responsible for payment of all charges incurred.

4. Total charges for telephone service, allocated by the primary customer among the users, cannot exceed the Company's total charges to the customer.

5. No special or distinctive arrangements are provided to signal the joint user of the primary customer's service.

6. For Joint User Service where the listing appears in the directory, both the initial and subsequent contract periods will be coexistent with the directory period.

7. Joint User Service is automatically discontinued when:

   - The primary customer's service is terminated.

   - The primary customer notifies the Company that the joint user no longer shares the service and the minimum service period has been satisfied.

5. EXCHANGE SERVICES

5.6 JOINT USER AND CONCESSION SERVICE
5.6.1 JOINT USER SERVICE

B. Regulations (Cont'd)

8. A joint user is entitled to one listing in the alphabetical Company directory of the exchange where service is being provided. The listing may be that of the primary service facility or a *DID* number subject to regulations specified elsewhere.

9. Joint User Service is billed from the day following the effective date of the service order.

10. The address and telephone number of a Centrex station may be listed for a joint user on Centrex Service.

11. Joint users of a customer's service must have the option of obtaining service directly from the Company.

12. Joint User Service is not furnished in connection with concession service unless the joint user would be entitled to the same class of concession were he the customer. In such cases, when Joint User Service is provided, no reduction in the regular rates for Joint User Service is allowed.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.

5. EXCHANGE SERVICES

5.6 JOINT USER AND CONCESSION SERVICE
5.6.1 JOINT USER SERVICE (Cont'd)

C. Rates and Charges

1. The monthly rates for Joint User Service apply uniformly throughout the exchange area.

2. The following nonrecurring charge applies to establish or change Joint User Service.

	USOC	NONRECURRING CHARGE	MONTHLY RATE PER RATE GROUP 1	2
• Flat Rate Service				
- Individual line	JUF	$20.00	$13.28	$16.07
- Individual Line with Hunting	JND	20.00	17.28	20.07
- PBX trunk public PBX	JUP	20.00	21.08	22.42
• Centrex Service				
- Each	JNT	20.00	13.92	13.96

5. EXCHANGE SERVICES

5.7 DIRECTORY SERVICES

5.7.1 LISTING SERVICES

A. Description

The alphabetical directory is a list of names of customers, joint users, and others for whom directory listings are provided. Alphabetical listings include information which is essential to the identification of the listed party and facilitates the use of the directory. The Company reserves the right to refuse to publish listings which, in the judgment of the Company, are considered to be inappropriate.

B. Regulations

1. Dual name listings may be provided for two customers subscribing to residence service who may or may not share the same surname but who share the same service and reside at the same address. Dual name listings are defined as listings which contain the names or initials of two persons. Appropriate rates and charges are applicable to changes associated with dual name listings.

2. The Company, in accepting listings as prescribed by applicants or customers, will not assume responsibility for the result of the publication on such listings in its directories, nor will the Company be a party to controversies arising between customers or others as a result of such publication.

3. The Company has the right to limit the length of any listing in the directory by the use of abbreviations when, in its judgment, the clearness of the listing or the identification of the customer is not impaired thereby.

4. Listings are regularly provided in connection with most classes of exchange service.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.

5. EXCHANGE SERVICES

5.7 DIRECTORY SERVICES
5.7.1 LISTING SERVICES (Cont'd)

C. Primary Listings

1. One listing, the Primary Listing, is provided without charge for:

a. Each exchange access line. Where two or more exchange access lines are served on a companion (rotary) number service basis, only one Primary Listing for the group will be provided.

b. Each joint user service,

(1) Joint user's primary listed number may be that of the primary customer facility or a *DID* number to which the primary customer has subscribed.

c. Each PBX, *CENTRON* - 300 or *CENTRON*-Custom System, with the following exceptions:

(1) Where a customer has PBX Service served by trunks from different exchanges, a Primary Listing may be provided in the directory of each of the exchanges to which the trunks are connected.

(2) In connection with residence PBX Service, where the customer has 2 nonconsecutive trunks or trunk groups, 1 of which is for family use and the other for business use, 2 Primary Listings may be provided without charge.

5. EXCHANGE SERVICES

5.7 DIRECTORY SERVICES
5.7.1 LISTING SERVICES

C. Primary Listings (Cont'd)

2. In those cases in which the business of the customer is so conducted, the Primary Listing may be the trade name of an article or service, provided the customer is the authorized agent or representative for the particular article or service.

3. At the request of the customer, the Primary Listing may be omitted from the directory (nonlisted service) or from both the directory and the information records (nonpublished service). Nonlisted and nonpublished services are furnished subject to the regulations, rates and charges specified herein

4. Listings of Access Service Customers

   Primary listings may be furnished to interLATA customers using Access Service. Such listings are furnished under the regulations, rates and charges specified for the business additional listing.

5. One free directory listing will be provided for *800 SERVICELINE* Option. Additional directory listings will be provided at applicable additional listing rates shown herein.

5. EXCHANGE SERVICES

5.7 DIRECTORY SERVICES
5.7.1 LISTING SERVICES (Cont'd)

D. Additional Listings

1. Regular Additional Listings

a. Residence and Business Additional Listings may be the listing of:

(1) Individual names of those entitled to the use of the customer's service under the provision of Section 2 of this Catalog.

b. Residence Additional Listings may be the listings of:

(1) Individual names of those entitled to the use of the customer's service under the provisions of 2.2.1.C., preceding. A dual name listing (as specified in B.1., preceding,) may be provided wherein the second name in the Primary Listing will appear first in the Additional Listing with the Additional Listing alphabetized accordingly in the directory.

c. Additional Listings and Joint User Services

(1) Where the listing appears in the current directory, charges to the end of the directory period will apply except that the charges will cease at the time:

- The contract for the main service is terminated.
- The listed party or joint user becomes a customer to a class of exchange service.
- The listed party or joint user dies or moves to a new location at which the customer's service with which he is listed is not available.

d. Additional listings for Call Distribution Systems (including those needed for splits) will be provided for at business additional listing rates and charges.

5. EXCHANGE SERVICES

5.7 DIRECTORY SERVICES
5.7.1 LISTING SERVICES

D. Additional Listings (Cont'd)

2. Special Types of Premium Listings

a. Special types of premium listings such as Duplicate, Alternate and Cross Reference Listings, Foreign Listings, Alpha Listings, Listings of Amateur Radio Stations, or Listings of Resort Cottages take the same business or residence classification as the service with which such listings are furnished.

b. Informational Listings - Additional material (non-promotional in nature) that is included with a primary, additional or foreign directory listing and is necessary for the proper routing of calls. The primary or additional listing consists of the name, a designation or title, if appropriate, address (unless omitted) and a telephone number. Any information in addition to this is considered an informational listing.

5. EXCHANGE SERVICES

5.7 DIRECTORY SERVICES
5.7.1 LISTING SERVICES (Cont'd)

E. Telephone Answering Service Bureau Listing (TAS)

1. Regulations

a. The TAS bureau may subscribe for a business listing on its administrative service or a business listing on its *DID* service for those patrons of the bureau who do not maintain a place of business in the exchange and who do not have a requirement for service of their own. Such listings will not be provided when the purpose of the listing and the use of the TAS bureau's administrative service by a patron will result in the resale of the service. This regulation is not intended to prohibit a bona fide Joint User Service.

b. TAS bureau listings must bear the same telephone number as the Primary Listing or the telephone number of a nonconsecutive CO line or rotary line group. Such listings will be permitted on the first number only of a rotary number group of a *DID* telephone number.

c. The TAS bureau subscribing for TAS bureau listings may not permit the use of the administrative telephone service by the patrons.

d. A customer to exchange service may wish to have a TAS bureau answer calls at certain hours or on certain days or if no answer is received on a call to the customer's listed number without having service terminated in the TAS bureau's answering equipment. In these cases the rates, charges and regulations for an Alternate Listing will apply.

F. Wide Area Telecommunications Service (WATS) Listings

1. An 800 Service customer may contract for a directory listing for each directory in which he wishes to have his inward access line listed.

2. An 800 Serviceline customer may contract for a directory listing for each directory in which he wishes to have his 800 Serviceline listed.

5. EXCHANGE SERVICES

5.7 DIRECTORY SERVICES
5.7.1 LISTING SERVICES (Cont'd)

G. Mobile Listings

1. The Radio Carrier may request directory listings for its mobile radio patrons in the Company's directory in accordance with the following provisions:

a. The Company will accept requests for listings only from the Carrier, and such listings will be billed only to the Carrier.

b. Listings for mobile radio service will be accepted by the Company for mobile customers only.

c. There is no initial contract period where the listing does not appear in the Company directory. Where listings appear in the directory the initial contract period is coextensive with the directory period except the contract may be terminated where: (1) the contract for the connecting circuit is terminated; or (2) the listed patron terminated his service with the Carrier.

d. The Carrier may subscribe for a Mobile Listing (L96) on its connecting circuit number for those patrons who require such listings. The Carrier may also subscribe for a Mobile Radio Service Listing indicating the mobile unit number.

e. The Mobile Radio Service Listing must either bear the same telephone number as the Carrier's connecting circuit, if applicable, or the telephone number assigned by the Carrier to its' customers, but may show the address of the patron or the address of the connecting circuit, as requested.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.

5. EXCHANGE SERVICES

5.7 DIRECTORY SERVICES
5.7.1 LISTING SERVICES (Cont'd)

H. Client Main Listing (CML)

1. Description

   Customers-of-Record who Resell/Share Basic Local Exchange Service may obtain main listings in the alphabetical section of the telephone directory for their Patrons and/or Clients.

2. Regulations

   a. The Customer-of-Record is responsible for the negotiation of the listing.

   b. The charge for CML will be billed to the Customer-of-Record.

   c. Additional listings or miscellaneous listings for Resale/Sharing Service are furnished subject to the regulations, rates, and charges specified in this 5.7.1.

I. Residence Internet Listings

- E-mail Address Listing

  Identifies the customer's electronic mail (E-Mail) address used to send and receive mail on a computer. An example of a standard E-Mail address is: userid@qwest.com.

- Uniform Resource Locator (URL) Address Listing

  Identifies the customer's URL address used to identify resources on the Internet's World Wide Web. An example of a standard URL is: http://www.qwest.com.

- E-Mail/URL Address Listing Package

  Discounted monthly rate for E-mail Address Listing and URL Address Listing on the same account.

5. EXCHANGE SERVICES

5.7 DIRECTORY SERVICES
5.7.1 LISTING SERVICES (Cont'd)

J. Rates and Charges

1. The appropriate Nonrecurring Charge specified in this Section applies for business customers to each:

   - Change in business primary listing other than when the customer moves to a new address;

   - Additional listing established or changed;

   - Business service, to transfer the service of a customer to an applicant with a change in the primary listing when the same business is continued and there is no lapse in service, in addition, a Nonrecurring Charge will also apply to establish or change the billing name responsibility. See 3.1.2, preceding, for charge application.

   The issuance of a final bill does not constitute a lapse in the rendition of service.

2. The Nonrecurring Charge for business customers will not apply to:

   - Transfer the business service of a customer to an applicant without a change in the primary listing when the same business is continued and there is no lapse in service.

3. Additional listings may be provided to public agencies at no charge where, in the opinion of the Company, directory service to the public will be improved.

5. EXCHANGE SERVICES

5.7 DIRECTORY SERVICES
5.7.1 LISTING SERVICES

J. Rates and Charges (Cont'd)

4. Listing Rates and Charges

	USOC	NONRECURRING CHARGE	MONTHLY RATE
Primary Listings			
• Change in Primary listings			
- Business	N/A	$20.00	–
Premium Listings			
• Additional listing, each			
- Business[1]	CLT, CLH	12.00	$6.00
- Residence[1]	RLT, CLH	–	1.50
• Alpha listing, each			
- Business	RNCAF	12.00	6.00
- Residence	RNCAF	–	1.50
• Client Main listing, each			
- Business	LBS	12.00	6.35
- Residence	LRS	–	1.50
• Foreign listing, each[2]			
- Business[1]	FAL, CLH	12.00	6.00
- Residence[1]	FAL, CLH	–	1.50
• Informational listing, each			
- Residence	XLL	–	1.50

[1] USOC CLH applies to listings for wireless numbers.

[2] Should the (FAL, CLH) be in another State, then that State's (CLT or RLT) rate will apply.

5. EXCHANGE SERVICES

5.7 DIRECTORY SERVICES
5.7.1 LISTING SERVICES

J.4. (Cont'd)

	USOC	NONRECURRING CHARGE	MONTHLY RATE
Premium Listings (Cont'd)			
• Mobile Radio listing, each	L96	$12.00	$ 6.00
• Telephone Answering Service Bureau listing, each	9FK	12.00	6.00
• WATS listings, each - Business	SZS	12.00	6.00
Internet Listings			
• E-mail Address Listing, each			
- Residence	EM6	–	1.50
• URL Address Listing, each			
- Residence	NL1	–	12.00
Listing Packages			
• E-mail/URL Address Listing, each			
- Residence	L9GEU	–	10.50

5. EXCHANGE SERVICES

5.7 DIRECTORY SERVICES (Cont'd)

5.7.7 CUSTOM NUMBER SERVICE

A. Description

1. This service is applicable for telephone number assignment when the customer requests a specific telephone number other than those offered by the Company. If the telephone number requested is available, the Company may assign the number to the customer.

2. Custom Number charges are not applicable to the following services:

   - 800 Service
   - 960 and 976 Service
   - Radio Common Carrier Services

B. Regulation

1. The Company will offer up to 5 numbers for customers to choose from at no charge. If a customer requests further or more specific number choices and accepts a number offered, the charge specified in C., following, will apply. Custom Number service and equipment charges will not apply when the customer requests assignment of the same number within one year of termination.

2. The Company reserves and retains the right:

   a. To discontinue a charge or reassign telephone numbers in any exchange area whenever it deems it necessary or appropriate in the conduct of its business, or in accordance with the rules and regulations of the Company. If this should occur within a one year period following assignment, the Custom Number service and equipment charges will be refunded to the customer.

   b. To reject any request for specific numbers for any reason, including, but not limited to, numbers that may, in the Company's opinion, be offensive to good taste, limited by central office capacity or by relocation of a central office.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.

5. EXCHANGE SERVICES

5.7 DIRECTORY SERVICES
5.7.7 CUSTOM NUMBER SERVICE

B.2. (Cont'd)

c. Of ownership of all telephone numbers and prohibits the reassignment or resale of a telephone number by any customer.

3. The Company shall in no event be liable to any customer for direct, indirect or consequential damages caused by a failure of service, change of number or assignment of a requested number to another customer whether prior to or after establishment of service. In no event shall the Company be liable to any person, firm or corporation for any amount greater than such person, firm or corporation has actually paid to the Company for the Custom Number Services.

4. Requests for a specific telephone number will be granted providing the requested telephone number is available, e.g., not assigned to a current customer, ready to be assigned and no equipment limitations exist. Requests for a specific telephone number will be honored on a first-come first-served basis.

5. In the event that a request for a specific number is granted and that number is inadvertently assigned to some other customer, the liability of the Company is limited to a refund of any nonrecurring charges paid for that number by the customer whose request could not be fulfilled. The rules and regulations specified in 2.2.7, preceding, for assigning of numbers are also applicable.

C. Charges

	USOC	SERVICE & EQUIPMENT CHARGE
• Each number requested and provided		
- Residence	RNCSP	$75.00
- Business	RNCSP	250.00

5. EXCHANGE SERVICES

5.8 OPERATOR SERVICES

5.8.4 INTERCEPT SERVICES

A. Description

Basic Intercept Service

Basic Intercept Service includes all intercept recordings that do not provide the new number information.

New Number Referral Service

New Number Referral Service includes all intercept recordings that provide the new number information.

Split Referral Intercept Service

Split Referral Intercept Service provides for calls to the disconnected number to be routed to the Operator who will challenge the incoming call and provide the new number information dependent on the callers response.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.

5. EXCHANGE SERVICES

5.8 OPERATOR SERVICES
5.8.4 INTERCEPT SERVICES (Cont'd)

B. Terms and Conditions

1. Intercept services apply to temporary or permanently disconnected numbers, including vacation suspension service and telephone number changes.

2. Intercept services are offered for periods up to three months for residential customers and up to 12 months for business customers.

3. Intercept services are subject to the availability of the disconnected number and the availability of CO facilities.

4. The minimum billing period for Split Referral Service is three months.

5. The Company will be held harmless from any claims which may arise out of the Company's provision of Intercept Services.

5. EXCHANGE SERVICES

5.8 OPERATOR SERVICES
5.8.4 INTERCEPT SERVICES (Cont'd)

C. Rates and Charges

1. Basic Intercept Service and New Number Referral Service are provided at no charge.

	USOC	NONRECURRING CHARGE
2. Split Referral Service is provided at the following rates and charges:		
• Business Rates, per line for a period of:		
- Three months	S1W3X	$105.00
- Six months	S1WSX	210.00
- Nine months	S1W9X	310.00
- Twelve months	S1WTX	415.00
• Residence Rates, per line for a period of:		
- Three months	S1W3X	35.00

5. EXCHANGE SERVICES

5.9 PACKAGED SERVICES

5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

A. *QWEST CHOICE* Business

1. Description

QWEST CHOICE Business is a package of features available to business customers in conjunction with an individual flat rate or additional flat rate access line. Business customers subscribing to the package are entitled to choose three services/features from the following list in their package.

a. Standard Features

- Caller ID Family
  - Anonymous Call Rejection
  - Caller ID - Name and Number
- Call Forwarding Family
  - Call Forwarding Busy Line
  - Call Forwarding Busy Line/Don't Answer
  - Call Forwarding Don't Answer
  - Call Forwarding Variable
  - Remote Access Forwarding
- Call Transfer
- Call Waiting Family
  - Call Waiting
  - Call Waiting ID
  - Selective Call Waiting
  - Long Distance Alert
- Custom Ringing
- Dial Lock
- Directory Assistance (6 calls)
- Easy Access
- Last Call Return
- Message Waiting Indication – Audible or Audible/Visual
- Series Hunting
- Three-Way Calling
- *UNISTAR* Service
- Voice Messaging Service

5. EXCHANGE SERVICES

5.9 PACKAGED SERVICES

5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

A.1. (Cont'd)

b. In addition to choosing three services or features from the list in 5.9.1.A.1.a., preceding, a customer may also select one or more additional services or features from the list in 5.9.1.A.1.a. at rates and charges specified elsewhere. Directory Assistance and Voice Messaging cannot be selected as additional services or features.

2. Terms and Conditions

a. All terms and conditions specified elsewhere for the respective services/features requested as part of this package shall apply.

b. A customer choosing Caller ID - Name and Number will automatically be provided with Anonymous Call Rejection.

c. A customer may choose one or more compatible features in the Call Forwarding Family as one of their selections.

d. A customer may choose Call Waiting, Call Waiting ID or Selective Call Waiting from the Call Waiting Family as one of their selections. They may add Long Distance Alert as part of that selection.

5. EXCHANGE SERVICES

5.9 PACKAGED SERVICES
5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

A.2. (Cont'd)

e. A customer who chooses Qwest Voice Messaging Service will also be provided with Call Forwarding Busy Line/Don't Answer, Easy Access and Message Waiting Indication as part of their Voice Messaging Service selection. A customer who wishes to use another provider's Voice Messaging Service will be provided with Call Forwarding Busy Line/Don't Answer, Easy Access and Message Waiting Indication and it will not be counted as one of their three selections of features/services.

f. All services or features selected in the package can only be provided where technically available and compatible with other features the customer may choose to order.

g. Customers selecting Directory Assistance may make six calls above the allowance to Qwest 411 service.

3. Rates and Charges

a. The monthly rate that follows includes a business individual flat rate or additional flat rate line as specified in 5.2.4, preceding. Where applicable, incremental charges specified in 5.1, preceding, apply.

b. Existing *QWEST CHOICE* Business customers cannot take advantage of promotions for *QWEST CHOICE* Business or any of the services/features specified in 5.9.1.A.1.a. preceding, unless specifically allowed by the terms and conditions of the promotion.

5. EXCHANGE SERVICES

5.9 PACKAGED SERVICES
5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

A.3. (Cont'd)

c. Normal nonrecurring charges associated with the line as specified in 5.2.4, preceding, apply where *QWEST CHOICE* Business is provided in association with the installation of a new business individual or additional flat rate line or the move of a business individual or additional flat rate line from one location to another.

d. Services or features specified in 5.9.1.A.1.a. may be added to or changed in the *QWEST CHOICE* Business package without a nonrecurring charge.

e. Recurring rates and nonrecurring charges specified elsewhere apply to add or change any feature or service not specified 5.9.1.A.1.a.

f. *QWEST CHOICE* Business will be provided at the following rate:

		MONTHLY RATE PER RATE GROUP		
	USOC	**1**	**1-A**	**2**
• Per individual or additional flat rate business line	PGOQL	$13.49	$12.36	$7.48

5. EXCHANGE SERVICES

5.9 PACKAGED SERVICES
5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE (Cont'd)

B. *QWEST CHOICE* Business Plus

1. Description

QWEST CHOICE Business Plus is a package of features available to business customers in conjunction with an individual flat rate or additional flat rate access line. Business customers subscribing to the package are entitled to unlimited use of the services/features specified below:

a. Standard Features

- Caller ID Family
  - Anonymous Call Rejection
  - Caller ID - Name and Number
- Call Forwarding Family
  - Call Forwarding Busy Line
  - Call Forwarding Busy Line/Don't Answer
  - Call Forwarding Don't Answer
  - Call Forwarding Variable
  - Remote Access Forwarding
- Call Transfer
- Call Waiting Family
  - Call Waiting
  - Call Waiting ID
  - Selective Call Waiting
  - Long Distance Alert
- Custom Ringing
- Dial Lock
- Directory Assistance (6 calls)
- Easy Access
- Last Call Return
- Message Waiting Indication – Audible or Audible/Visual
- Series Hunting
- Three-Way Calling
- *UNISTAR* Service
- Voice Messaging Service

5. EXCHANGE SERVICES

5.9 PACKAGED SERVICES

5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

B.1. (Cont'd)

b. In addition to choosing services or features from the list in 5.9.1.B.1.a., preceding, a customer may also select services or features at rates and charges specified elsewhere. Directory Assistance cannot be selected as an additional service or feature.

2. Terms and Conditions

a. All terms and conditions specified elsewhere for the respective services/features requested as part of this package shall apply.

b. A customer choosing Caller ID - Name and Number will automatically be provided with Anonymous Call Rejection.

c. A customer may choose one or more compatible features in the Call Forwarding Family as one of their selections.

d. A customer may choose Call Waiting, Call Waiting ID or Selective Call Waiting from the Call Waiting Family as one of their selections. They may add Long Distance Alert as part of that selection.

5. EXCHANGE SERVICES

5.9 PACKAGED SERVICES
5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

B.2. (Cont'd)

e. A customer who chooses Qwest Voice Messaging Service will also be provided with Call Forwarding Busy Line/Don't Answer, Easy Access and Message Waiting Indication as part of their Voice Messaging Service selection. A customer who wishes to use another provider's Voice Messaging Service will be provided with Call Forwarding Busy Line/Don't Answer, Easy Access and Message Waiting Indication and it will not be counted as one of their five selections of features/services.

f. All services or features selected in the package can only be provided where technically available and compatible with other features the customer may choose to order.

g. Customers selecting Directory Assistance may make six calls above the allowance to Qwest 411 service.

3. Rates and Charges

a. The monthly rate that follows includes a business individual flat rate or additional flat rate line as specified in 5.2.4, preceding. Where applicable, incremental charges specified in 5.1, preceding, apply.

b. Existing *QWEST CHOICE* Business Plus customers cannot take advantage of promotions for *QWEST CHOICE* Business Plus or any of the services/features specified in 5.9.1.B.1.a., preceding, unless specifically allowed by the terms and conditions of the promotion.

5. EXCHANGE SERVICES

5.9 PACKAGED SERVICES
5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

B.3 (Cont'd)

c. Normal nonrecurring charges associated with the line as specified in 5.2.4, preceding, apply where *QWEST CHOICE* Business Plus is provided in association with the installation of a new business individual or additional flat rate line or the move of a business individual or additional flat rate line from one location to another.

d. Services or features specified in 5.9.1.B.1.a. may be added to or changed in the package without a nonrecurring charge.

e. Recurring rates and nonrecurring charges specified elsewhere apply to add or change any feature or service not specified 5.9.1.B.1.a., when added to the *QWEST CHOICE* Business Plus service.

f. *QWEST CHOICE* Business Plus will be provided at the following rate:

		MONTHLY RATE PER RATE GROUP		
	USOC	**1**	**1-A**	**2**
• Per individual or additional flat rate business line	PGOQM	$23.49	$22.36	$17.48

5. EXCHANGE SERVICES

5.9 PACKAGED SERVICES
5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE (Cont'd)

C. Add-A-Line

1. Description

a. Add-A-Line is an optional package which includes an additional flat rate access line that allows business customers to expand access and capacity to their business. Add-A-Line must be and can only be purchased in conjunction with a *QWEST CHOICE* Business or *QWEST CHOICE* Business Plus package.

b. A customer may select up to two optional Add-A-Line packages per location, for every *QWEST CHOICE* Business or *QWEST CHOICE* Business Plus package. For each Add-A-Line package the customer may select one feature listed below:

- Series Hunting or,
- Call Forwarding Busy or,
- Call Forwarding Don't Answer or
- Call Forwarding Busy/Don't Answer.

c. A customer may also select one or more additional services or features for use with the Add-a-line package at rates and charges specified elsewhere.

2. Terms and Conditions

a. Add-A-Line cannot be used as the primary business line. Customers must subscribe to *QWEST CHOICE* Business or *QWEST CHOICE* Business Plus.

b. All terms and conditions specified elsewhere for the respective services/features requested as part of this package shall apply.

c. All services or features selected in the package can only be provided where technically available and compatible with other features the customer may choose to order.

d. A directory listing will not be allowed with Add-A-Line.

5. EXCHANGE SERVICES

5.9 PACKAGED SERVICES
5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

C. Add-A-Line (Cont'd)

3. Rates and Charges

a. The monthly rate that follows includes an additional flat rate line as specified in 5.2.4, preceding. Where applicable, incremental charges specified in 5.1, preceding, apply.

b. Existing Add-A-Line customers cannot take advantage of promotions for Add-A-Line or any of the services/features specified in 5.9.1.C.1.b., preceding, unless specifically allowed by the terms and conditions of the promotion.

c. Normal nonrecurring charges associated with the line as specified in 5.2.4, preceding, apply where Add-A-Line is provided in association with the installation of a new additional flat rate line or the move of an additional flat rate line from one location to another.

d. Recurring rates and nonrecurring charges specified elsewhere apply to add any feature or service to the Add-A-Line package not specified 5.9.1.C.1.b.

e. Any mandated charges or special surcharges, e.g., 911, TDD, EUCL, Telephone Assistance Plan, will apply to Add-A-Line under the same terms as a flat rate business line.

f. Add-A-Line will be provided at the following rate:

		MONTHLY RATE PER RATE GROUP		
	USOC	**1**	**1-A**	**2**
• Add-A-Line	PGOQN	$30.00	$30.00	$30.00

5. EXCHANGE SERVICES

5.9 PACKAGED SERVICES
5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE (Cont'd)

D. *QWEST CHOICE* Home

1. Description

QWEST CHOICE Home is a package of features available to residential customers in conjunction with an individual flat rate or additional flat rate access line. Residence customers are entitled to choose three services/features from the following list in their package.

a. Standard Features

- Caller ID Family
  - Anonymous Call Rejection
  - Caller ID – Name and Number
  - *SECURITY SCREEN*
- Call Forwarding Busy Line/Don't Answer
- Call Forwarding Family
  - Call Following
  - Call Forwarding Variable
  - Selective Call Forwarding
- Call Rejection
- Call Waiting Family
  - Call Waiting
  - Call Waiting ID
  - Selective Call Waiting
  - Long Distance Alert
  - Talking Call Waiting
- Custom Ringing (first Custom Ringing number only)
- Directory Assistance (6 calls)
- Easy Access
- Last Call Return
- *LINE-BACKER*
- Message Waiting Indication – Audible or Audible/Visual
- *QWEST* Receptionist – Name and Number
- Three-Way Calling
- Voice Messaging Service

5. EXCHANGE SERVICES

5.9 PACKAGED SERVICES
5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

D.1. (Cont'd)

b. In addition to choosing three services or features from the list in 5.9.1.D.1.a., preceding, a customer may select additional services or features at rates and charges specified elsewhere. Directory Assistance cannot be selected as an additional service or feature.

2. Terms and Conditions

a. All terms and conditions specified elsewhere for the respective services/features requested as part of this package shall apply.

b. A customer may choose one or more of the features in the Caller ID Family as one of their selections. A customer choosing Security Screen must also choose Caller ID - Name and Number.

c. A customer may choose Call Waiting, Call Waiting ID or Selective Call Waiting from the Call Waiting Family as one of their selections. They may also add Talking Call Waiting and/or Long Distance Alert as part of that selection.

d. A customer choosing Caller ID - Name and Number will automatically be provided with Anonymous Call Rejection.

e. A customer who chooses Qwest Voice Messaging Service will also be provided with Call Forwarding Busy Line/Don't Answer, Easy Access and Message Waiting Indication as part of their Voice Messaging Service selection. A customer who wishes to use another provider's Voice Messaging Service will be provided with Call Forwarding Busy/Don't Answer, Easy Access and Message Waiting Indication and it will not be counted as one of their three selections of features/services.

f. *QWEST* Receptionist counts as two of a customer's feature selections, Call Waiting and Caller ID.

g. All services or features selected in the package can only be provided where technically available and compatible with other features the customer may choose to order.

5. EXCHANGE SERVICES

5.9 PACKAGED SERVICES
5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

D. *QWEST CHOICE* Home (Cont'd)

3. Rates and Charges

a. The monthly rates following must be and may only be applied in addition to the rates specified in 5.2.4, preceding, for residence individual flat rate or additional flat rate line service. Where applicable, incremental charges specified in 5.1, preceding, apply.

b. Existing *QWEST CHOICE* Home customers cannot take advantage of promotions for *QWEST CHOICE* Home or any of the service/feature specified in 5.9.1.D.1.a., preceding, unless specifically allowed by the terms and conditions of the promotion.

c. Normal nonrecurring charges associated with the line apply where *QWEST CHOICE* Home is provided in association with the installation of a new residence individual or additional flat rate line or the move of a residence individual or additional flat rate line.

d. Services or features specified in 5.9.1.D.1.a. may be added or changed without a nonrecurring charge.

e. Recurring rates and nonrecurring charges specified elsewhere apply to add or change any feature or service not specified 5.9.1.D.1.a.

f. *QWEST CHOICE* Home will be provided at the following rates:

		MONTHLY RATE PER RATE GROUP		
	USOC	**1**	**1-A**	**2**
• Per individual or additional flat rate residence line	PGO1H	$18.50	$17.37	$12.49

5. EXCHANGE SERVICES

5.9 PACKAGED SERVICES
5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE (Cont'd)

E. *QWEST CHOICE* Two-line Home

1. Description

QWEST CHOICE Two-line Home is a package of features available to residential customers in conjunction with an individual flat rate and additional flat rate access line. Residence customers are entitled to choose three services/features from the following list in their package.

a. Standard Features

- Caller ID Family
  - Anonymous Call Rejection
  - Caller ID – Name and Number
  - *SECURITY SCREEN*
- Call Forwarding Busy Line/Don't Answer
- Call Forwarding Family
  - Call Following
  - Call Forwarding Variable
  - Selective Call Forwarding
- Call Rejection
- Call Waiting Family
  - Call Waiting
  - Call Waiting ID
  - Selective Call Waiting
  - Long Distance Alert
  - Talking Call Waiting
- Custom Ringing (first Custom Ringing number only)
- Directory Assistance (6 calls)
- Easy Access
- Last Call Return
- *LINEBACKER*
- Message Waiting Indication – Audible or Audible/Visual
- *QWEST* Receptionist – Name and Number
- Three-Way Calling
- Voice Messaging Service

5. EXCHANGE SERVICES

5.9 PACKAGED SERVICES
5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

E.1. (Cont'd)

b. In addition to choosing three services or features from the list in 5.9.1.E.1.a., preceding, a customer may select additional services or features at rates and charges specified elsewhere. Directory Assistance cannot be selected as an additional service or feature.

2. Terms and Conditions

a. All terms and conditions specified elsewhere for the respective services/features requested as part of this package shall apply.

b. A customer may choose one or more of the features in the Caller ID Family as one of their selections. A customer choosing Security Screen must also choose Caller ID - Name and Number.

c. A customer may choose Call Waiting, Call Waiting ID or Selective Call Waiting from the Call Waiting Family as one of their selections. They may also add Talking Call Waiting and/or Long Distance Alert as part of that selection.

d. A customer choosing Caller ID - Name and Number will automatically be provided with Anonymous Call Rejection.

e. A customer who chooses Qwest Voice Messaging Service will also be provided with Call Forwarding Busy Line/Don't Answer, Easy Access and Message Waiting Indication as part of their Voice Messaging Service selection. A customer who wishes to use another provider's Voice Messaging Service will be provided with Call Forwarding Busy/Don't Answer, Easy Access and Message Waiting Indication and it will not be counted as one of their three selections of features/services.

f. *QWEST* Receptionist counts as two of a customer's feature selections, Call Waiting and Caller ID.

g. All services or features selected in the package can only be provided where technically available and compatible with other features the customer may choose to order.

5. EXCHANGE SERVICES

5.9 PACKAGED SERVICES
5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

E. *QWEST CHOICE* Two-line Home (Cont'd)

h. The three features selected in the package must be provided on the same line. Customers may subscribe to other features or services on the individual or additional line at the appropriate rates. Customers wishing to have *QWEST CHOICE* Home on both lines must subscribe to *QWEST CHOICE* Home on both lines at the rates specified in 5.9.1.D.

3. Rates and Charges

a. The monthly rates following must be and may only be applied in addition to the rates specified in 5.2.4, preceding, for residence individual flat rate and additional flat rate line service. Where applicable, incremental charges specified in 5.1, preceding, apply.

b. Existing *QWEST CHOICE* Two-line Home customers cannot take advantage of promotions for *QWEST CHOICE* Two-line Home or any of the service/feature specified in 5.9.1.E.1.a., preceding, unless specifically allowed by the terms and conditions of the promotion.

c. Normal nonrecurring charges associated with the lines as specified in 5.2.4, preceding, apply where *QWEST CHOICE* Two-line Home is provided in association with the installation of a new residence individual and additional flat rate line or the move of a residence individual and additional flat rate line.

d. Services or features specified in 5.9.1.E.1.a. may be added or changed without a nonrecurring charge.

e. Recurring rates and nonrecurring charges specified elsewhere apply to add or change any feature or service not specified 5.9.1.E.1.a.

f. *QWEST CHOICE* Two-line Home will be provided at the following rates:

		MONTHLY RATE PER RATE GROUP		
	USOC	**1**	**1-A**	**2**
• Per individual and additional flat rate residence line with three features	PGO2H	–	–	$9.99

5. EXCHANGE SERVICES

5.9 PACKAGED SERVICES
5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE (Cont'd)

F. *QWEST CHOICE* Home Plus

1. Description

QWEST CHOICE Home Plus is a package of features available to residential customers in conjunction with an individual flat rate or additional flat rate access line. Residence customers subscribing to the package are entitled to unlimited use of the services/features specified below:

a. Standard Features

- Caller ID Family
  - Anonymous Call Rejection
  - Caller ID – Name and Number
  - *SECURITY SCREEN*
- Call Forwarding Busy Line/Don't Answer
- Call Forwarding Family
  - Call Following
  - Call Forwarding Variable
  - Selective Call Forwarding
- Call Rejection
- Call Waiting Family
  - Call Waiting
  - Call Waiting ID
  - Selective Call Waiting
  - Long Distance Alert
  - Talking Call Waiting
- Custom Ringing (first Custom Ringing number only)
- Directory Assistance (6 calls)
- Easy Access
- Last Call Return
- *LINE-BACKER*
- Message Waiting Indication – Audible or Audible/Visual
- *QWEST* Receptionist – Name and Number
- Three-Way Calling
- Voice Messaging Service

5. EXCHANGE SERVICES

5.9 PACKAGED SERVICES
5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

F.1. (Cont'd)

b. In addition to choosing services or features from the list in 5.9.1.F.1.a., preceding, a customer may select additional services or features at rates and charges specified elsewhere. Directory Assistance cannot be selected as an additional service or feature outside of the *QWEST CHOICE* Home Plus package.

2. Terms and Conditions

a. All terms and conditions specified elsewhere for the respective services/features requested as part of this package shall apply.

b. A customer may choose one or more of the features in the Caller ID Family as one of their selections. A customer choosing Security Screen must also choose Caller ID - Name and Number.

c. A customer may choose Call Waiting, Call Waiting ID or Selective Call Waiting from the Call Waiting Family as one of their selections. They may also add Talking Call Waiting and/or Long Distance Alert as part of that selection.

d. A customer choosing Caller ID - Name and Number will automatically be provided with Anonymous Call Rejection.

e. A customer who chooses Qwest Voice Messaging Service will also be provided with Call Forwarding Busy Line/Don't Answer, Easy Access and Message Waiting Indication as part of their Voice Messaging Service selection. A customer who wishes to use another provider's Voice Messaging Service will be provided with Call Forwarding Busy/Don't Answer, Easy Access and Message Waiting Indication and it will not be counted as one of their ten selections of features/services.

f. All services or features selected in the package can only be provided where technically available and compatible with other features the customer may choose to order.

5. EXCHANGE SERVICES

5.9 PACKAGED SERVICES
5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

F. *QWEST CHOICE* Home Plus (Cont'd)

3. Rates and Charges

a. The monthly rates following must be and may only be applied in addition to the rates specified in 5.2.4, preceding, for residence individual flat rate or additional flat rate line service. Where applicable, incremental charges specified in 5.1, preceding, apply.

b. Existing *QWEST CHOICE* Home Plus customers cannot take advantage of promotions for *QWEST CHOICE* Home Plus or any of the service/feature specified in 5.9.1.F.1.a., preceding, unless specifically allowed by the terms and conditions of the promotion.

c. Normal nonrecurring charges associated with the line apply where *QWEST CHOICE* Home Plus is provided in association with the installation of a new residence individual or additional flat rate line or the move of a residence individual or additional flat rate line.

d. Services or features specified in 5.9.1.F.1.a. may be added or changed without a nonrecurring charge.

e. Recurring rates and nonrecurring charges specified elsewhere apply to add or change any feature or service not specified 5.9.1.F.1.a.

f. *QWEST CHOICE* Home Plus will be provided at the following rates:

		MONTHLY RATE PER RATE GROUP		
	USOC	**1**	**1-A**	**2**
• Per individual or additional flat rate residence line	PGO1P	$23.50	$22.37	$17.49

5. EXCHANGE SERVICES

5.9 PACKAGED SERVICES
5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE (Cont'd)

G. *QWEST CHOICE* Two-line Home Plus

1. Description

QWEST CHOICE Two-line Home Plus is a package of features available to residential customers in conjunction with an individual flat rate and additional flat rate access line. Residence customers subscribing to the package are entitled to unlimited use of the standard services/features specified below:

a. Standard Features

- Caller ID Family
  - Anonymous Call Rejection
  - Caller ID – Name and Number
  - *SECURITY SCREEN*
- Call Forwarding Busy Line/Don't Answer
- Call Forwarding Family
  - Call Following
  - Call Forwarding Variable
  - Selective Call Forwarding
- Call Rejection
- Call Waiting Family
  - Call Waiting
  - Call Waiting ID
  - Selective Call Waiting
  - Long Distance Alert
  - Talking Call Waiting
- Custom Ringing (first Custom Ringing number only)
- Directory Assistance (6 calls)
- Easy Access
- Last Call Return
- *LINEBACKER*
- Message Waiting Indication – Audible or Audible/Visual
- *QWEST* Receptionist – Name and Number
- Three-Way Calling
- Voice Messaging Service

5. EXCHANGE SERVICES

5.9 PACKAGED SERVICES
5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

G.1. (Cont'd)

b. In addition to choosing services or features from the list in 5.9.1.G.1.a., preceding, a customer may select additional services or features at rates and charges specified elsewhere. Directory Assistance cannot be selected as an additional service or feature outside of the *QWEST CHOICE* Two-line Home Plus package.

2. Terms and Conditions

a. All terms and conditions specified elsewhere for the respective services/features requested as part of this package shall apply.

b. A customer may choose one or more of the features in the Caller ID Family as one of their selections. A customer choosing Security Screen must also choose Caller ID - Name and Number.

c. A customer may choose Call Waiting, Call Waiting ID or Selective Call Waiting from the Call Waiting Family as one of their selections. They may also add Talking Call Waiting and/or Long Distance Alert as part of that selection.

d. A customer choosing Caller ID - Name and Number will automatically be provided with Anonymous Call Rejection.

5. EXCHANGE SERVICES

5.9 PACKAGED SERVICES
5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

G.2. (Cont'd)

e. A customer who chooses Qwest Voice Messaging Service will also be provided with Call Forwarding Busy Line/Don't Answer, Easy Access and Message Waiting Indication as part of their Voice Messaging Service selection. A customer who wishes to use another provider's Voice Messaging Service will be provided with Call Forwarding Busy/Don't Answer, Easy Access and Message Waiting Indication and it will not be counted as one of their ten selections of features/services.

f. All services or features selected in the package can only be provided where technically available and compatible with other features the customer may choose to order.

g. The features selected as part of the package must be provided on the same line. Customers may subscribe to other features or services on the individual or additional line at the appropriate rates. Customers wishing to have *QWEST CHOICE* Home Plus on both lines must subscribe to *QWEST CHOICE* Home Plus on both lines at the rates specified in 5.9.1.F.

5. EXCHANGE SERVICES

5.9 PACKAGED SERVICES
5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

G. *QWEST CHOICE* Two-line Home Plus (Cont'd)

3. Rates and Charges

a. The monthly rates following must be and may only be applied in addition to the rates specified in 5.2.4, preceding, for residence individual flat rate and additional flat rate line service. Where applicable, incremental charges specified in 5.1, preceding, apply.

b. Existing *QWEST CHOICE* Two-line Home Plus customers cannot take advantage of promotions for *QWEST CHOICE* Two-line Home Plus or any of the service/feature specified in 5.9.1.G.1.a., preceding, unless specifically allowed by the terms and conditions of the promotion.

c. Normal nonrecurring charges associated with the lines as specified in 5.2.4, preceding, apply where *QWEST CHOICE* Two-line Home Plus is provided in association with the installation of a new residence individual and additional flat rate line or the move of a residence individual and additional flat rate line.

d. Services or features specified in 5.9.1.G.1.a. may be added or changed without a nonrecurring charge.

e. Recurring rates and nonrecurring charges specified elsewhere apply to add or change any feature or service not specified 5.9.1.G.1.a.

f. *QWEST CHOICE* Two-line Home Plus will be provided at the following rates:

		MONTHLY RATE PER RATE GROUP		
	USOC	**1**	**1-A**	**2**
• Per individual and additional flat rate residence line	PGO2P	–	–	$14.99

5. EXCHANGE SERVICES

5.10 RESALE/SHARING OF COMPANY SERVICES

A. General

1. Customers-of-Record engaged in the Resale/Sharing of local exchange services, as well as patrons of the Customer-of-Record, shall be subject to the terms and conditions specified in this 5.10.

2. Access to the Network furnished to the Customer-of-Record, providing Resale/Sharing service, is limited to the following Type and Classes of Service.

   a. Measured Rate Resale/Sharing Access Trunks as outlined in 5.10.1. following and Network Access Registers.

   b. Message Rate Resale/Sharing Access Trunks as outlined in 5.10.2. following, where Measured Rate Resale/Sharing Access Trunks are not available.

   c. Flat Rate Resale/Sharing Access Trunks as outlined in 5.10.3. following and Network Access Registers.

3. Individual customers or the Customer-of-Record in the Resale/Sharing Service Area will not be furnished flat, measured and message rate services on the same premises except as follows:

   a. Where the flat rate service is physically arranged so it cannot be used to supplement the measured or message rate service.

   b. Where the flat, measured and message rate services have entirely different local service areas.

4. The Resale/Sharing Area is a building, portion of a building or geographic area within which a Customer-of-Record provides services.

   a. The Customer-of-Record must notify the Company in writing of its intent to resell/share Company services at the earliest possible time to provide for facilities planning.

   b. The Customer-of-Record must provide a map or other sufficient documentation, including a legal description, which specifically delineates the Resale/Sharing area within which it will resell/share service.

5. EXCHANGE SERVICES

5.10 RESALE/SHARING OF COMPANY SERVICES

A.4. (Cont'd)

c. When the resale/shared building, portion of a building, or area includes non-contiguous properties, each will be considered as an individual area and the Customer-of-Record must file separate documentation for each.

d. The Resale/Sharing of local exchange services is limited to the area and/or areas declared above. Any changes/additions/deletions to the Resale/Sharing area must be received in writing by the Company prior to reselling or sharing in those areas.

5. The Company will provide service to the Customer-of-Record on the following conditions:

a. The Company retains the right to directly serve individual customers inside the Resale/Sharing Service Area.

b. The Company will be provided access or rights-of-way to:

- Directly serve individual customers within the Resale/Sharing Service Area or,

- Pass through the Resale/Sharing Service Area to serve individual customers within the same building or area.

c. Customers-of-Record must commit to providing, at no cost to the Company, cabling or where cabling is not available, conduit, trench or support structures to enable the Company, initially and/or subsequently, to directly serve individual customers who request service from the Company in the Resale/Sharing Service Area. Such facilities must comply with and be installed in accordance with rules as adopted by the Federal Communications Commission and the National Electrical Code, as may be amended from time to time. Where cabling is provided by the Customer-of-Record, it may bill the individual customer a one-time charge not to exceed 18 cents per foot. The Customer-of-Record may deny access to its facilities to an individual customer if the individual customer refuses to pay the above referenced charge.

d. The Customer-of-Record must provide Qwest Corporation a written description setting forth the legal arrangement it has enabling it to obtain access to space and facilities within the building to provide the necessary wiring and other facilities in order to comply with item 5.c., preceding.

5. EXCHANGE SERVICES

5.10 RESALE/SHARING OF COMPANY SERVICES

A. General (Cont'd)

6. The Network Interface, as defined in B., following, is the point at which the local exchange services terminate.

7. The Customer-of-Record and/or individual customer is responsible for the provision of all wiring (facilities) on the Customer-of-Record's and/or individual customer's side of the Network Interface. Such wiring facilities which are connected to the Company's facilities must be installed in accordance with rules as adopted by the Federal Communications Commission and the National Electrical Code, as may be amended from time to time. At the option of the Customer-of-Record and/or individual customer, provision of such facilities may be provided by the Company on a contractual basis.

8. The Company will not be responsible for transmission quality beyond the Network Interface with the Customer-of-Record or individual customer provided facilities.

9. The Customer-of-Record and/or individual customer may arrange for Company installation and/or maintenance of facilities within the Resale/Sharing Service area.

10. All charges for services provided by the Company to the Customer-of-Record will be billed to the Customer-of-Record only. The Customer-of-Record is responsible for allocating the charges for resale/shared services. The Customer-of-Record must provide the necessary security to the Company to adequately secure its account.

11. Application for services on a Resale/Shared basis as well as requests for additions, rearrangements or discontinuances of service will be accepted only from the Customer-of-Record, primary point of contact, or from the Customer-of-Record's legally authorized and designated agent where that authorization has been confirmed in writing.

5. EXCHANGE SERVICES

5.10 RESALE/SHARING OF COMPANY SERVICES

A. General (Cont'd)

12. Whenever notice to Qwest Corporation customers is required, the Company will only be responsible to give notice to the Customer-of-Record, his/her authorized agent and individual customers within the Resale/Sharing Service Area. The patron's source of notification will be the Customer-of-Record.

13. If the Resale/Sharing Service Area encompasses public rights of way and/or public thoroughfares, the Customer-of-Record and the Company shall negotiate a contract for the use of Company facilities at rates which will cover the Company's costs. If the parties are unable to reach an agreement, the Customer-of-Record may obtain its own authority to use the public rights of way and/or thoroughfares. This document does not provide the basis for such authority.

14. The Customer-of-Record may obtain *DID*, custom calling features, directory listings and other related services under applicable provisions, terms and conditions.

15. Resale/Sharing of local exchange service will not be permitted on foreign exchange service.

B. Definitions

Customer-Of-Record

The Customer-of-Record is the person or legal representative responsible for:

- Designation, in writing, of a primary Point of Contact and/or agent for negotiation of all services from the Company
- Placing application for service
- Requesting additions, rearrangements, maintenance, or discontinuances of service
- Payment in full of charges incurred such as toll, directory assistance, etc.
- Providing a description of the Resale/Sharing Service Area.

5. EXCHANGE SERVICES

5.10 RESALE/SHARING OF COMPANY SERVICES

B. Definitions (Cont'd)

Individual Customer

As used in this 5.10.A., refers to a customer served directly by the Company who is located within a Resale/Shared Service Area.

Network Interface

The Network Interface or its equivalent is the demark between the local exchange services provided by the Company and facilities provided by the Customer-of-Record and/or individual customer. The Network Interface or it's equivalent will be installed on or near the Customer-of-Record's and/or individual customer's premises at a location determined by the Company and which is accessible to the Customer-of-Record and/or individual customer. The normal location of the Network Interface would be combined with or in close proximity to the protector or equivalent.

Patron

The term Patron as used in this 5.10 refers to a subscriber who utilizes telecommunications services resold or shared by the Customer-of-Record.

Resale of Service

Reselling of Company local exchange services to others within a Resale/Sharing Service Area.

Resale/Sharing Service Area

A building, portion of a building, or geographic area within which local exchange service is resold or shared between a Customer-of-Record and other telecommunications users.

Shared Service

The shared use by others of local exchange services.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.

5. EXCHANGE SERVICES

5.10 RESALE/SHARING OF COMPANY SERVICES (Cont'd)

5.10.1 MEASURED RATE RESALE/SHARING ACCESS TRUNK

A. Regulations

1. Measured Rate Resale/Sharing Access Trunk is available for use in a Resale/Sharing Service Area on PBXs, key systems, multifunction systems and individual line instruments.

   For purposes of measured rate service for Resale/Sharing, there is no distinction between lines and trunks.

2. Regulations for Measured Rate Service as outlined in 5.2.1 and 5.3.1, preceding, also apply.

B. Rates and Charges

1. Rates and charges as outlined in 5.3.1, preceding, within this document apply to Measured Rate Resale/Sharing Access Trunks.

2. Usage rates are as outlined in 5.2.1.C.3, preceding, within this document.

5.10.2 MESSAGE RATE RESALE/SHARING ACCESS TRUNK

A. Regulations

1. Message rate service is furnished subject to the availability of Company facilities and equipment and is offered only where Measured Service is not available.

2. Message Rate Resale/Sharing Access Trunk is available for use in a Resale/Sharing Service Area on PBXs, key systems, multifunction systems and individual line instruments.

   For purposes of message rate service for Resale/Sharing, there is no distinction between lines and trunks.

B. Rates and Charges

Rates and charges as outlined in 5.3.2, preceding, within this document apply to Message Rate Resale/Sharing Access Trunks.

5. EXCHANGE SERVICES

5.10 RESALE/SHARING OF COMPANY SERVICES (Cont'd)

5.10.3 FLAT RATE RESALE/SHARING ACCESS TRUNK

A. Terms and Conditions

1. Flat Rate Resale/Sharing Access Trunk is available for use in a Resale/Sharing Service Area on PBXs, key systems, multifunction systems and individual line instruments.

   For purpose of flat rate service for Resale/Sharing, there is no distinction between lines and trunks.

B. Rates and Charges

1. Flat Rate Service Trunks

   a. The following rates and charges apply to install a trunk, connect a trunk when changing a grade of service to trunk service and for providing trunk service.

	USOC	NON-RECURRING CHARGE	MONTHLY RATE
• Flat Rate Resale/Sharing Access Trunk, each			
- Two-Way	FA6CX	$117.50	$90.54
- One-Way in-only	FA61X	117.50	90.54
- One-Way out-only	FA60X	117.50	90.54

5. EXCHANGE SERVICES

5.10 RESALE/SHARING OF COMPANY SERVICES
5.10.3 FLAT RATE RESALE/SHARING ACCESS TRUNK

B. Rates and Charges (Cont'd)

2. Rate Stabilized Resale Flat Trunks

	USOC
a. Rate stabilized flat PBX trunk, each	
• 2-way	FA7CX
• 1 Way Out	FA7OX
• 1-Way In	FA71X
• *DID*[1]	TQ71X

b. Rates and charges as outlined for Rate Group II in 5.3.3, preceding, for 2-way, 1-way out, and 1-way in flat rate trunks apply for the trunks in a., preceding.

[1] Requires a *DID* trunk circuit termination. For conditions, rates and charges, see *DID* Service located in 5.3.4, preceding.

5. EXCHANGE SERVICES

5.10 RESALE/SHARING OF COMPANY SERVICES (Cont'd)

5.10.4 RESALE/SHARING *CENTRON* CUSTOM NETWORK ACCESS REGISTER

A. Terms and Conditions

1. Resale/Sharing Network Access Registers are for *CENTRON* Custom Service within a Resale/Sharing Service Area.

2. Provision of this service is based on the use of a required number of Network Access Registers based upon the number of main station lines.

3. Terms and conditions for *CENTRON* Custom network access as outlined in 9.1.8, following, also apply.

B. Rates and Charges

1. *CENTRON* Custom network access in a Resale/Sharing Service Area is available on a flat rate basis.

2. Network Access Registers

	USOC	NON-RECURRING CHARGE	MONTHLY RATE
• Two-way operation	EN5, EZB	$0.65	$78.41
• One-way incoming operation	EN6, EZB	0.65	78.41
• One-way outgoing operation	EN8, EZB	0.65	78.41

5. EXCHANGE SERVICES

5.10 RESALE/SHARING OF COMPANY SERVICES
5.10.4 RESALE/SHARING *CENTRON* CUSTOM NETWORK ACCESS REGISTER

B.2. (Cont'd)

b. Measured Rate Network Access Registers

	USOC	NON-RECURRING CHARGE	MONTHLY RATE PER RATE GROUP 1	1-A	2
• Two-way operation	EN5, EZ1	$0.65	$5.58	$6.71	$7.69
• One-way incoming operation	EN6, EZ1	0.65	5.58	6.71	7.69
• One-way outgoing operation	EN8 EZ1	0.65	5.58	6.71	7.69