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IDAHO PUBLIC
UTILITIES COMMISSION

April 2, 2008

VIA HAND DELIVERY

Jean D. Jewell, Secretary
Idaho Public Utilities Commission
472 West Washington
Boise, ID 83702-5983

RE: Docket No. QWE-T-08-02

Dear Ms. Jewell:

Enclosed for filing with this Commission are an original and seven (7) copies of **QWEST CORPORATION'S PETITION FOR EXEMPTION FROM CERTAIN PROVISIONS OF RULE 31.41.01.201**. If you have any questions, please contact me. Thank you for your cooperation in this matter.

Very truly yours,


Mary S. Hobson

Enclosures

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Attorneys for Qwest Corporation

BEFORE THE IDAHO PUBLIC UTILITIES COMMISSION

<p>PETITION OF QWEST CORPORATION FOR EXEMPTION FROM CERTAIN PROVISIONS OF RULE 31.41.01.201</p>	<p>Case No. QWE-T-08-02</p>
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QWEST CORPORATION'S PETITION FOR EXEMPTION

Qwest Corporation (Qwest), by and through its undersigned attorneys, files this Petition for Exemption from Certain Provisions of Rule 31.41.01.201 (Petition) on the grounds set out below:

BACKGROUND

1. This Petition is filed pursuant to IDAPA 31.41.01.009. Qwest requests a permanent exemption from certain provisions of IDAPA 31.41.01.201 (Rule 201), which

pertain to bill format and content for residence and small business customers. Qwest respectfully requests that the Commission review this Petition on an expedited basis.

2. Qwest seeks this exemption so that it may be allowed to offer its customers the option of receiving a summary billing statement (“Summary Statement”) that reduces the volume and complexity of the detailed information contained in Qwest’s standard bill. A copy of Qwest’s Summary Statement with certain explanatory comments is attached hereto as Exhibit 1.

3. Customers who choose to receive the Summary Statement must affirmatively select this change to their billing statements. Those who do not affirmatively request the Summary Statement will continue to receive the standard bill, which, among other things, complies with the detailed requirements of Rule 201.

4. Customers who have chosen the Summary Statement may review the standard detailed billing information for their account on Qwest’s website at any time. In the alternative, they may request and receive a paper copy of their recent detailed billing information without charge.

5. Customers will have the option to switch from the Summary Statement back to a standard billing format at any time, again without charge or penalty.

6. The Summary Statement provides the most important billing information customers are looking for, i.e., billing date, due date, total amount due, past due amounts (if any), payments received since the prior billing, billing totals for each class of service, summary information about taxes and surcharges, and information about services provided by third parties, including contact information for questions regarding third party billing.

7. Any of the more detailed information that is required under Rule 201 that is not provided on the Summary Statement can be readily obtained online, or by calling Qwest's customer service representatives, whose contact information is provided on the Summary Statement.

8. Qwest's objective in providing the Summary Statement is to provide customers more options and to respond to customer demand for simplified billing information. Should the Summary Statement not meet customer needs, customers can easily return to the standard bill format prescribed by the Commission.

STANDARD OF REVIEW

9. The Commission may grant exemptions if "unusual or unreasonable hardships result from the application of any of [its] rules". . . IDAPA 31.4.1.01.009.

10. The circumstances described in this Petition meet this standard. Strict adherence to the detailed requirements of Rule 201 prohibits Qwest from making an option available to customers that will reduce the volume and complexity of their bills—a reduction that many customers want. Since only those customers who affirmatively ask for the Summary Statement will receive it, and since every customer can readily obtain the Commission-prescribed billing detail either electronically or in paper format, application the letter of Rule 201 to every billing option Qwest offers is not required to serve the policies for which the Rule was adopted.

11. Granting the exemption will permit Qwest to better serve customers by providing a summary billing document for those that specifically request it, while preserving the standard bill for everyone else. Denying the exemption would work a hardship on Qwest,

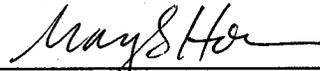
which is seeking to improve customer service through the provision of options, as well as on those customers who would prefer to receive the Summary Statement.

REQUEST FOR RELIEF

10. Qwest respectfully requests that the Commission consider this Petition on modified procedure and expeditiously grant the relief requested herein to allow Qwest to offer a Summary Statement in form attached as Exhibit 1.

Submitted this 1st day of April, 2008.

Respectfully submitted,



Mary S. Hobson (ISB. No. 2142)
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Adam L. Sherr
Corporate Counsel, Qwest
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Attorneys for Qwest Corporation



Thank you for being a Qwest customer

BILLING NAME 1
BILLING NAME 2
BILLING NAME 3



Help Us Go Green!
See page 2 for details!

Account Number: NPA NXX-LLLL CUSR
Bill Date: January 7, 2008

Customer Service: 1 800-244-1111
Repair: 1 800-573-1311

Or go online at: qwest.com

INCLUDED IN YOUR STATEMENT



Phone Service



Internet Service



Wireless Service



TV Service

QWEST ALSO OFFERS



Example Example

Call or visit qwest.com to learn more!

**You have Qwest Bundle service
and are receiving \$XX in bundle savings and promotion discounts!**

Box 2:
'Past Due Balance (Disregard if Paid)' will display when the dollar amount is greater than zero.
'Balance' will display when the dollar amount is zero or a credit.
Existing rules apply.

Previous Balance
\$XXX.XX
- Payment(s)
Mmm. DD
\$XXX.XX

- Adjustment(s)
\$XX.XX
= Past Due Balance
\$X.XX
(Disregard if Paid)

+ Total New Charges
\$XXX.XX

Due by
Mmm. DD YYYY

= Total Amount Due
\$XXX.XX

Thank you!

Marketing Message in this space
Marketing Message in this space
Marketing Message in this space

Please fold, tear here and return this portion with your payment.



To change your billing address,
call us at 1 800-244-1111

Bill Name
Billing Address
City, ST Zip code

Account: NPA NXX-LLLL CUSR
Payment Due Date: Month DD, YYYY
Total Amount Due: \$XXX.XX
Amount Enclosed: _____

See reverse of this page to enroll in
automatic payment and/or paperless billing

Qwest
PO BOX 173384
Denver, CO 80217-3384

This language is dynamic depending on the customer. For example, if the customer is enrolled in automatic payment, that selection will not appear.



CUSTOMER SERVICE
1 800-244-1111
REPAIR
1 800-573-1311

ACCOUNT NUMBER
NPA NXX-LLLL CUSR
Bill Name

BILL DATE
Mmm D, YYYY

Page 2 of X

qwest.com



If you would like to join Qwest in conserving natural resources, please select "Paperless Billing" on the stub below to opt out of receiving a paper bill. Should you ever need full details of your current bill, call Customer Service at the number above and they will be happy to provide a paper copy to you at no cost. Or log on to qwest.com/myaccount to view your bill details online. A charge will be assessed for a request of a paper copy of your bill older than six months or an online bill older than twelve months.

Your Long-Distance Provider Has Changed

At your request, Qwest Long Distance has recently been made your provider for long-distance calls outside your local toll calling area.

At your request, Qwest Long Distance has recently been made your provider for long-distance calls inside your local toll calling area.

If you did not authorize this, please call 1 800-922-1879.

This is a summary billing statement of your current bill. You may always get your current bill with detailed charges at qwest.com/myaccount or by calling Qwest.

Information About Your Account

At Qwest, our top priority is providing you with quality customer service. As part of that commitment, we have prepared the following information to help you understand your account. If you need additional assistance, please call Customer Service at 1 800-244-1111. Customers using Teletype (TTY) devices can direct their inquiries to Qwest at 1 800-223-3131, a TTY equipped number.

Charges for your monthly service are billed one month in advance. Qwest should receive your payment for the total amount due on or before the due date on your bill. If you are unable to pay by the due date, please contact Customer Service to avoid possible collection action. Your basic telephone service will not be disconnected for non-payment of charges for services that are identified by an asterisk [*]. Qwest packages of features and the amounts shown on the summary page may include both basic and charges that are not basic.

Late Charge Reminder: A late payment charge of 1.5% may apply if amount due does not reach us by Mmm D, YYYY.

To make additional payments: Make a check payable to Qwest. Write your account on your check and mail to:

Qwest
PO BOX 173638
Denver, CO 80217-3638

Or, pay online at qwest.com and/ or to view your bill, change your billing address, order new products and services, check your Qwest Wireless minutes.

State specific mandated language currently in production will be used in this section.

This is a recurring statement for customers who have elected to opt into the Summary Billing Statement.

E-mail Address

Signature

Date

Check the appropriate box below and return with your check for this month's payment.

- Automatic Payment** Account Number NPA NXX-LLLL CUSR
By checking this box and signing above, you are authorizing and instructing your financial institution to debit the monthly amount due on your Qwest bill from your account associated with your enclosed payment, and remit directly to Qwest. Or, you may sign up for Automatic Payment at qwest.com/billpay. (To discontinue Automatic Payment you must call Qwest.)
- Paperless Billing** By checking this box, providing your e-mail address, and signing above, you are authorizing Qwest to enroll you in Paperless Billing. You will need to create an online account at qwest.com/billpay in order to view your bill.

This language is dynamic depending on the customer. For example, if the customer is enrolled in automatic payment, that selection will not appear.



CUSTOMER SERVICE
 1 800-244-1111
 REPAIR
 1 800-573-1311

ACCOUNT NUMBER
 NPA NXX-LLLL CUSR
 Bill Name

BILL DATE Page 3 of X
 Mmm D, YYYY

qwest.com



Your savings this month

Thank you for being a valued Qwest customer with Bundle Savings from:
 • Qwest Choice DSL with MSN® • Qwest Wireless Cross Country
 • Qualifying LD Plan • DIRECTV® Bundle Savings based on the 4 products
 you currently have is \$37.00 per month. This bill includes a Bundle Savings of \$37.00.

Promotional and saving statements will appear as what is in production today.

Bundle Savings	Discount
Qwest Digital Voice	\$5.00
Qwest Connect SLVR w MSFT	12.00
Cross Country Plus	15.00
DIRECTV w/Minimum Programming	5.00
Total Bundle Savings	\$37.00
Promotional Discounts	Discount
Qwest Broadband Promotion	\$XX.XX
Total Promotional Discounts	\$XX.XX
Total savings this month	\$XX.XX

Discounts are given one month in advance. Your bill may include a partial month and a month in advance of billing. Product changes may result in a charge for unused discounts previously given.

Summary of New Charges

SERVICE	PRICE	DISCOUNTS & SAVINGS	TOTAL WITH SAVINGS
Phone Service			
Local Service Monthly Charges	\$49.99	- \$5.00	\$44.99
Long Distance Monthly Charges *	20.00	- 5.00	15.00
Related Monthly Charges	9.50		9.50
Usage Charges	2.05		2.05
Taxes, Fees & Surcharges	9.60		9.60
			Total Phone Service \$XX.XX
Internet Service *			
Qwest Broadband with MSFT Monthly Charges	44.99	- 12.00	32.99
Related Monthly Charges	4.99		4.99
Taxes, Fees & Surcharges	- .36		- .36
			Total Internet Service \$XX.XX
Qwest Leased Equipment *			
			Total Qwest Leased Equipment \$XX.XX
Wireless Phone Service *			
Monthly Charges	44.99	- 15.00	29.99
Related Monthly Charges	1.75		1.75
Taxes, Fees & Surcharges	4.47		4.47
			Total Wireless Phone Service \$XX.XX
TV Service *			
DIRECTV Monthly Charges	44.99	- 5.00	39.99
Related Monthly Charges	4.99		4.99
			Total TV Service \$XX.XX
Other Companies *			
AT&T - contact 8XX NXX-LLLL			Total AT&T Charges \$XX.XX
			Total New Charges \$XXX.XX



This statement was added for FCC TIB requirement

Your basic telephone service (dial tone) will not be disconnected for non-payment of other services included in this section. For a detailed breakdown of your services, go to: qwest.com/my account or call Qwest.

* For additional information, see Information About Your Account, on page 2.

CERTIFICATE OF SERVICE

I do hereby certify that a true and correct copy of the foregoing **QWEST CORPORATION'S PETITION FOR EXEMPTION FROM CERTAIN PROVISIONS OF RULE 31.41.01.201** was served on the 2^d day of April, 2008 on the following individuals:

Jean D. Jewell
Idaho Public Utilities Commission
472 West Washington Street
P.O. Box 83720
Boise, ID 83702
Telephone (208) 334-0300
Facsimile: (208) 334-3762
jjewell@puc.state.id.us

Hand Delivery
 U. S. Mail
 Overnight Delivery
 Facsimile
 Email



Mary S. Hobson
Attorney for Qwest Corporation