

**IDAPA 31 – IDAHO PUBLIC UTILITIES COMMISSION**

**31-41.01 - CUSTOMER RELATIONS RULES FOR TELEPHONE CORPORATIONS  
PROVIDING LOCAL EXCHANGE OR INTRASTATE MTS/WATS SERVICE IN  
IDAHO SUBJECT TO CUSTOMER SERVICE REGULATION BY THE IDAHO  
PUBLIC UTILITIES COMMISSION UNDER THE PUBLIC UTILITIES LAW OR THE  
TELECOMMUNICATIONS ACT OF 1988  
(THE TELEPHONE CUSTOMER RELATIONS RULES)**

**DOCKET NO. 31-4101-0401**

**NOTICE OF RULEMAKING - PENDING RULE**

**EFFECTIVE DATE:** This rule has been adopted by the agency and now is pending review by the 2005 Idaho State Legislature for final approval. The pending rule becomes final and effective at the conclusion of the legislative session unless the rule is approved, rejected, amended or modified by concurrent resolution in accordance with Sections 67-5224 and 67-5291, Idaho Code. If the pending rule is approved, amended or modified by concurrent resolution, the rule becomes final and effective upon adoption of the concurrent resolution or upon the date specified in the concurrent resolution.

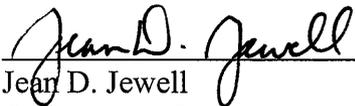
**AUTHORITY:** In compliance with Section 67-5224, Idaho Code, notice is hereby given that this agency has adopted a pending rule. The action is authorized pursuant to Sections 61-507, 62-615(3), 62-622(5), Idaho Code, and 47 C.F.R. Section 64.1120.

**DESCRIPTIVE SUMMARY:** The following is a concise explanatory statement of the reasons for adopting the pending rule and a statement of any change between the text of the proposed rule and the text of the pending rule with an explanation of the reasons for the change:

The pending rule is being adopted as proposed. No public comments were received in response to the proposed rule. The proposed rule was published in the October 6, 2004, Idaho Administrative Bulletin, Vol. 04-10, pages 477-479.

**ASSISTANCE ON TECHNICAL QUESTIONS:** For assistance on technical questions concerning this pending rule, contact Beverly Barker at (208) 334-0302.

DATED at Boise, Idaho this *12<sup>th</sup>* day of November 2004.

  
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Jean D. Jewell  
Commission Secretary  
Idaho Public Utilities Commission  
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