October 20, 1998

Dennis R.  Stevenson, Assistant Administrative Rules Coordinator

Office of Administrative Rules

Department of Administration

650 West State Street, RM 100

Statehouse Mail

Boise, ID 83720-0004

RE: Pending Rules in Docket No. 31-4101-9801

       Telephone Customer Relations Rule

Dear Dennis,

Enclosed for your review are a hard copy, diskette, and rulemaking checklist for a Notice of Pending Rulemaking.  We request that this Notice be published in the next bulletin issued by your office on December 2, 1998.  If you have any questions, please contact me at 334-0314.

Sincerely yours,

Cheri C. Copsey

Deputy Attorney General

L:stevens.cc

cc:Myrna Walters

DENNIS R.  STEVENSON

ASSISTANT ADMINISTRATIVE RULES COORIDATOR

DEPARTMENT OF ADMINISTRATION

650 WEST STATE STREET, RM 100

BOISE, ID 83720-0004