

June 10, 2003

Ms. Beverly Barker  
Idaho Public Utilities Commission  
472 W. Washington  
Boise, Idaho 83720



17933 NW Evergreen Parkway  
PO Box 1100  
Beaverton, OR 97075

RE: VZN-T-03-4 - Call Completion Service

Verizon would like to correct the record concerning tariffed rates for Directory Connect Plus and Local Directory Assistance Services in Washington and Oregon.

A Verizon customer calling 411 for Local Directory Assistance in Oregon would be charged \$.35 for each call. A customer would then have the option of using Directory Connect Plus to complete the call for an additional charge of \$.35. The total charge for using both services would be \$.70.

A Verizon customer calling 411 for Local Directory Assistance in Washington would be charged a rate of \$.95 for each call. Local Directory Assistance also includes Directory Connect Plus at no additional charge.

I apologize for any inconvenience our previous memo on this matter may have caused.

Sincerely,

A handwritten signature in cursive script that reads "Dean Randall".

Dean Randall  
Specialist - Regulatory Affairs