

1/14/09 sent 1/14/09

To AV.

To Comm. 7 H

Jean Jewell

Sent: Wednesday, January 14, 2009 2:41 AM
To: Jean Jewell; Beverly Barker; Gene Fadness; Ed Howell
Subject: PUC Comment Form

A Comment from STANFORD follows:

Case Number: (BCS-W-08-01
Name: STANFORD
Address: 17461 CIRCLE S TRAIL
City: RATHDRUM
State: ID
Zip: 83858
Daytime Telephone: 687 1742
Contact E-Mail:
Name of Utility Company:
Add to Mailing List: yes

Please describe your comment briefly:

CONCERNING THE PROPOSED 237 ACRE SUBDIVISION ADDITION TO BAR CIRCLE S WATER CO, AT THIS TIME THE WATER CO DOESNT READ THE METERS IN THE WINTER AND HOLD THE CUSTOMER RESPONSIBLE FOR LEAKS, LAST YEAR I WAS CHARGED FOR USING ALMOST 1 MILLION GALLONS OF WATER DURING THE WINTER, THEY HAD NO RECORDS AT THIER PUMPS WERE WORKING EXTRA, MY FAMILY WAS CHARGED THE FULL AMOUNT FOR THIS OVERAGE AND WE HAD TO PAY 900 DOLLARS, UPON APPROACHING THE CO. THERE WAS NO COMPROMISE OR ALLOWANCE FOR THERE LACK OF WINTER ACCOUNTING. CUSTOMER SERVICE IN THIS EVENT WAS HORIBLE.

BEFORE THEY EXPAND THEY SHOULD IMPROVE THE 'INFRASTRUCTURE FOR CURRENT CUSTOMERS ,

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>
IP address is 76.178.188.36
