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Jean Jewell

From: garyschwalbach@yahoo.com
Sent: Friday, October 23, 2009 1:26 PM
To: Jean Jewell; Beverly Barker; Gene Fadness; Ed Howell
Subject: PUC Comment Form

A Comment from Gary and Karen Schwalbach follows:

Case Number: BCS-W-09-02
Name: Gary and Karen Schwalbach
Address: 17387 N. Wrangler Rd.
City: Rathdrun
State: ID
Zip: 83858
Daytime Telephone: 208-651-2996
Contact E-Mail: garyschwalbach@yahoo.com Name of Utility Company: Barcircleswater Add to Mailing List: yes

Please describe your comment briefly:

I understand that a rate increase may be necessary and even justifiable, but to increase rates to such a dramatic extent at one time is unacceptable and just plain poor business conduct. It is Bar Circle S Water CO.'s responsibility to operate their business in such a way that does not place such tremendous burden on their customers. They have failed to do this and now want their customers to bear the burden of their poor business practices. This is not acceptable. It is my sincere hope that a compromise on this rate increase will be agreed upon that will provide for a percentage of the needs that Bar Circle S Water has and yet not over burden the customers.

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>
IP address is 98.145.69.21
