

✓ Men Ack  
sent 11/4/09

✓ To AV.

✓ To Comments  
JH

**Jean Jewell**

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**From:** Bhrly@roadrunner.com  
**Sent:** Wednesday, November 04, 2009 7:59 AM  
**To:** Jean Jewell; Beverly Barker; Gene Fadness; Ed Howell  
**Subject:** PUC Comment Form

A Comment from ROBERT O'HANLON follows:

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Case Number: BCS-W-09-02  
Name: ROBERT O'HANLON  
Address: 17195 N Circle s Trail  
City: Rathdrum  
State: Idaho  
Zip: 83858  
Daytime Telephone: 2087555119  
Contact E-Mail: [Bhrly@roadrunner.com](mailto:Bhrly@roadrunner.com)  
Name of Utility Company: BAR CIRCLE S WATER COMPANY Add to Mailing List: yes

Please describe your comment briefly:

JUST HEARD SUNDAY OF THE RATE INCREASE. NEVER HEARD OF THIS BEFORE. DID NOT GET ANY INFORMATION ON THIS EVER. IF WE WOULD OF KNOWN WE WOULD HAVE BEEN AT THE HEARING THEY HAD LAST THURSDAY.

THIS WATER INCREASE IS GOING TO BE A HARDSHIP ON MY-SELF AND MY FAMILY. DURING THE SUMMER MONTHS WE USE ALOT OF WATER TO WATER OUR 5 ACRES AND THE ANIMALS AND THE TREE'S AND GARDENS WE HAVE PLANTED. WE WOULD LIKE TO IN THE FUTURE CONTINUE HAVING GARDENS AND ANIMALS TO HAVE FOR MY FOUR YOUNG GIRLS.

MY FAMILY DOSE NOT WANT TO PAY FOR BOB TURNIPSEEDS NEW HOUSING DEVELOPMENTS WATER SYSTEM. FAMILY OF 6, 5 ACRES, HORSES, TREE'S, GARDENS, GRASS 1/4 OR MORE OF PROPERTY, LAUNDRY, DAILY USAGE OF WATER. THINGS ARE GETTING REAL HARD OUT THERE. WE WILL NOT BEABLE TO AFFORD TO LIVE HERE, SCHOOL BILL WILL GO UP AND SO WILL OUR TAX'S. GROCERIES UP, GAS UP, ELECTRIC JUST WENT UP, WHAT NEXT. PLEASE DO NOT OK THIS. THIS IS NOT GOOD FOR OUR AREA. IT WILL HURT ALOT OF FAMILIES. THANKYOU SO MUCH FOR GIVING US A CHANCE TO EXPRESS OUR CONCERNS. ROBERT O'HANLON

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>  
IP address is 98.145.83.39

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✓ Gen Ack  
sent 11/4/09

✓ To AV

✓ To Comms  
:H

**Jean Jewell**

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**From:** Bhrly@roadrunner.com  
**Sent:** Wednesday, November 04, 2009 7:47 AM  
**To:** Jean Jewell; Beverly Barker; Gene Fadness; Ed Howell  
**Subject:** PUC Comment Form

A Comment from Barbara O'Hanlon follows:

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Case Number: BCS-W-09-02  
Name: Barbara O'Hanlon  
Address: 17195 N Circle s Trail  
City: Rathdrum  
State: Idaho  
Zip: 83858  
Daytime Telephone: 2087555119  
Contact E-Mail: [Bhrly@roadrunner.com](mailto:Bhrly@roadrunner.com)  
Name of Utility Company: BAR CIRCLE S WATER COMPANY Add to Mailing List: yes

Please describe your comment briefly:

JUST HEARD SUNDAY OF THE RATE INCREASE. NEVER HEARD OF THIS BEFORE. DID NOT GET ANY INFORMATION ON THIS EVER. IF WE WOULD OF KNOWN WE WOULD HAVE BEEN AT THE HEARING THEY HAD LAST THURSDAY.

WE MOVED IN THIS AREA TO HAVE ACREAGE AND ANIMALS. WE LIVE ON FIVE ACRES AND HAVE ANIMALS AND TREE'S AND GARDENS THAT WE NEED TO KEEP WATERED. WE WATER HALF OF OUR PROPERTY ONLY AT NIGHT, (PREASURE BETTER) THE WATER PREASURE SINCE WE HAVE LIVED HERE OVER THE YEARS HAVE DECREASED ALOT!!!! THE WATER PREASURE HERE IS BAD. AND THEY WANT TO ADD MORE HOUSES!!! THIS IS REALLY GOING TO MAKE THE PREASURE GO DOWN.

YES I UNDERSTAND RAISING THE RATES, BUT THAT MUCH. YOU ARE GOING TO BREAK US ALL. I HAVE A FAMILY OF SIX. JUST ONE MORE WORRY TO ADD TO ALL THE INCREASES IN OUR TIMES. THINGS ARE SLOW EVERYWHERE BUT THINGS JUST KEEP GOING UP. HOW ARE WE SUPPOSED TO RAISE OUR FAMILIES WHEN THINGS KEEP GETTING TIGHTER. CCR'S SAY THAT WE HAVE TO HAVE NICE YARDS AND KEEP THINGS LOOKING NICE. THEY OWN THE CCR'S TOO. I FEEL VERY BETRAYED AND UNINFORMED BY THIS WATER COMPANY. AGAIN I SAY YES I UNDERSTAND RAISING THE RATES BUT THAT MUCH. THANKS FOR LISTENING..... BARBARA O'HANLON

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>  
IP address is 98.145.83.39

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✓ Jean Beck  
sent 11/4/09

✓ To A.V.

✓ To Commis.  
E.H

## Jean Jewell

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**From:** N/A  
**Sent:** Wednesday, November 04, 2009 6:53 AM  
**To:** Jean Jewell; Beverly Barker; Gene Fadness; Ed Howell  
**Subject:** PUC Comment Form

A Comment from Inez S. Graetzer and Paul L. Hanna follows:

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Case Number: BCS-W-09-02  
Name: Inez S. Graetzer and Paul L. Hanna  
Address: 17300 N. Circle S Trail  
City: Rathdrum  
State: ID  
Zip: 83858  
Daytime Telephone: 208-687-2218  
Contact E-Mail: N/A  
Name of Utility Company: Bar Circle 'S' Water Company, Inc.  
Add to Mailing List: yes

Please describe your comment briefly:

First of all, we would like to compliment the PUC Staff for its detailed and thorough analysis of Bar Circle 'S' Water Company's (Company) application for an increase in the Company's rates and charges for water service to our rural properties.

We own a 5-acre parcel, purchased in July of 2003, and utilize water for household use, landscape watering, and watering of firebreaks surrounding our residence. We are pleased with the service we have received from the Company to date. Water quality is good, response to calls has been good (when the emergency number is called), and the cost so far has been very reasonable.

We were very surprised to receive information from the Company in the summer of 2009 stating that the Company was applying for a 119% increase of our rates due to costs incurred for equipment replacement and for improvements planned to the system. They noted that there had been no increases since 1989; also a surprise. We live on the street where Well No. 2 is located and know that the pump has been replaced twice since July 2003. However, we have never received any information from the Company about how the cost of equipment was covered, or who was paying for it.

Based on the information in the Staff analysis, we support adoption of Staff recommendations 1 through 7, and ask that the Commission approve them as written.

We support the adoption of Staff recommendations Nos. 8 & 9 and further recommend that all customers currently being served by the Company receive a Rules Summary as soon as it is available. We have never received any information concerning rules and regulations for the water company/system even though we requested it in July of 2003 when we asked for the water service to be put in our name.

Thank you for the opportunity to comment!

✓ Gen. Ack  
sent 11/4/09

✓ To AV.

✓ To Commis.  
J H

**Jean Jewell**

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**From:** marijke@roadrunner.com  
**Sent:** Wednesday, November 04, 2009 4:01 AM  
**To:** Jean Jewell; Beverly Barker; Gene Fadness; Ed Howell  
**Subject:** PUC Comment Form

A Comment from Larry Davis follows:

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Case Number: BCS-W-09-02  
Name: Larry Davis  
Address: 578 W. Ranch Ct  
City: Rathdrum  
State: ID  
Zip: 83858  
Daytime Telephone: 208-687-2948  
Contact E-Mail: [marijke@roadrunner.com](mailto:marijke@roadrunner.com)  
Name of Utility Company: Bar Circle S Water Company Add to Mailing List: yes

Please describe your comment briefly:

We are both retired, and increases already with the utilities taxes and groceries, this is a big hardship for us. We use only water for our family and minor watering for our lawns in the front and backyard. We no longer have horses, which we could not afford either.

Our usage for July was 63910 and Aug 62830

We no longer have livestock.

Our watering is done 4:00 am in the morning to conserve.

Our water usage during the winter time is approximately 132850.

We have 6.50 acres, not a low income housing development. We do not want to pay for Bob Turnipseeds new housing developments water system. The cost should be the new owners.

The CC& R's should be changed with respect to installing our own well system.

The first 12 years we lived here we were on gravity flow for the water system, this was very bad for all those years. we spoke to Mr. Turnipseed about this and it took this long to get it resolved and now he wants to charge us outrages increases. If we had our own well we would have been fine then and now. Stop his increases in water rates.

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>  
IP address is 98.145.74.110

✓ Gen. Ack  
sent 11/4/09

✓ To A.V.

✓ To Commrs.  
: H

**Jean Jewell**

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**From:** kerrymcauliffe@roadrunner.com  
**Sent:** Wednesday, November 04, 2009 3:37 AM  
**To:** Jean Jewell; Beverly Barker; Gene Fadness; Ed Howell  
**Subject:** PUC Comment Form

A Comment from Kerry McAuliffe follows:

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Case Number: BCS-W-09-2  
Name: Kerry McAuliffe  
Address: 18309 N Circle S Trail  
City: Rathdrum  
State: Id  
Zip: 83858  
Daytime Telephone: 208-771-1333  
Contact E-Mail: kerrymcauliffe@roadrunner.com Name of Utility Company: Bar Circle S Water Add  
to Mailing List: yes

Please describe your comment briefly:

No Do not raise our rates please! We are in an economic crisis with many in our neighborhood out of work or with retirement incomes that have shrunk drastically. If Mr Turnipseed needs more money for his new development's water supply it should not come from existing customers of his former developments. His water hook up fees should be adjusted to give him the capital he needs for that community. Kootenai Water District for example has just in the last month raised their hookup fees from \$4000.00 to \$7500.00. Mr Turnipseed should not raise our rates to finance additional needs of new development but should get the money from the new customers who want to live here. We water at night and are as conservative as we can be with 2 acres of landscaped property. We have a recently widowed neighbor who could barely afford to water her yard already and more neighbors out of work. The neighborhood will end up unwatered with burned up landscaping and look like a slum. This will also create a fire hazzard next summer when lightening storms begin again. Also our CCNR's should be changed to allow property owners here to drill their own wells. This is an unfair monopoly of water rights by the Turnipseed group.

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>  
IP address is 98.145.70.244

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✓ Ken Ack  
sent 11/4/09

✓ To AV

✓ To Commis.  
= H

**Jean Jewell**

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**From:** bquillin@roadrunner.com  
**Sent:** Wednesday, November 04, 2009 3:23 AM  
**To:** Jean Jewell; Beverly Barker; Gene Fadness; Ed Howell  
**Subject:** PUC Comment Form

A Comment from Geri Quillin follows:

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Case Number: BCS-W-09-02  
Name: Geri Quillin  
Address: 1264 W. Garwood Road  
City: Rathdrum  
State: Idaho  
Zip: 83858  
Daytime Telephone: (208)691-8000  
Contact E-Mail: [bquillin@roadrunner.com](mailto:bquillin@roadrunner.com)  
Name of Utility Company: Bar Circle S Water Company Add to Mailing List: yes

Please describe your comment briefly:

Bar Circle S Water Company is asking the commission for our base water rate to more than double and 119% increase on usage. This is an outrageous increase to be asking for. This would definitely cause a hardship for many, many families. We have 5 acres with 3 horses, not a small lot to water. We understand a need to increase rates, We feel a 10% increase or less would be acceptable. And We DO NOT want to pay for Bob Turnipseeds new housing developments' water system. That cost should be the new owners hook-up fees. Thank you, Bruce and Geri Quillin

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>  
IP address is 207.170.238.254  
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✓ Gen. Bkr sent 11/4/09

✓ To A.V.

✓ To Commms. H

**Jean Jewell**

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**From:** gunnerusmc@imbris.com  
**Sent:** Wednesday, November 04, 2009 2:47 AM  
**To:** Jean Jewell; Beverly Barker; Gene Fadness; Ed Howell  
**Subject:** PUC Comment Form

A Comment from Thomas J Smith follows:

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Case Number: BCS-W-09-02  
Name: Thomas J Smith  
Address: 658 W. Ranch Ct.  
City: Rathdrum  
State: Idaho  
Zip: 83858  
Daytime Telephone: 208-6873407  
Contact E-Mail: [gunnerusmc@imbris.com](mailto:gunnerusmc@imbris.com)  
Name of Utility Company: Bar S Water Co  
Add to Mailing List: yes

Please describe your comment briefly:

Sirs:

Common sense and todays economy does not justify a plus 100% increase in useage fees. All costs are going to the upside and an appropriate increase does seem reasonable.

Suggestions:

- 1. 15%/20% increase in Monthly Rate
- 2. Water useage in excess of 50,000 gals. increase cost factor 10%/15%.
- 3. New developement hookup fees \$2500.00.

The above suggestions are submitted for a two year period and then reevaluate.

Respectfully

Thomas J Smith

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>  
IP address is 216.18.131.162

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✓ Sen. Ask sent 11/4/09

✓ To A.V.

✓ To Commis. ; H

**Jean Jewell**

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**From:** Jean Jewell  
**Sent:** Wednesday, November 04, 2009 8:30 AM  
**To:** Jean Jewell  
**Subject:** FW: Consumer Complaint/Inquiry Form

-----Original Message-----

**From:** crdiemert@netzero.com [mailto:crdiemert@netzero.com]  
**Sent:** Tuesday, November 03, 2009 12:57 PM  
**To:** Front; Beverly Barker; Ed Howell  
**Subject:** Consumer Complaint/Inquiry Form

A Complaint/Inquiry from Randy Diemert follows:

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**Name:** Randy Diemert  
**Contact E-Mail:** [crdiemert@netzero.com](mailto:crdiemert@netzero.com)  
**Daytime Telephone:** 208-687-3566  
**Home Address:** 17703 N Circle S Trail  
**City:** Rathdrum  
**State:** Idaho  
**Zipcode:** 83858

**If this concerns a Business, Business Name:**  
**Business Address:**  
**Business Phone:**

**Name of Utility Company:** Bar Circle S Water Have you contacted the utility regarding your concern?: No

Please describe your question or complaint briefly:

We would agree to a resonable raise in rates but not at 119%.If they feel the rates are not where they should be they should have proposed a resonable rates increase through the years. We are in business and we would never get away with raising our rates that much at anytime. These rates are unfair because we have no alternatives, According to the CC&R's we can not drill our own well for our five acres.June usage-59960,July 43440, August 46530.Lets be fair!

The form submitted on <http://www.puc.idaho.gov/forms/cons/cons.html>  
IP address is 98.145.85.117  
cons

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✓ Gen. Ask  
sent 11/4/09

✓ To A.V.

✓ To Commis.  
; H

**Jean Jewell**

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**From:** rodeagan@hotmail.com  
**Sent:** Tuesday, November 03, 2009 10:58 AM  
**To:** Jean Jewell; Beverly Barker; Gene Fadness; Ed Howell  
**Subject:** PUC Comment Form

A Comment from Rod and Tracy Eagan follows:

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Case Number: BCS-W-09-02  
Name: Rod and Tracy Eagan  
Address: 661 Dolan Road  
City: Rathdrum  
State: Idaho  
Zip: 83858  
Daytime Telephone: 208.687.8474  
Contact E-Mail: [rodeagan@hotmail.com](mailto:rodeagan@hotmail.com)  
Name of Utility Company: Bar Circle S Water Company Add to Mailing List: yes

Please describe your comment briefly:

We are Bar Circle S residents, living at 661 Dolan Road. My brother, Paul Eagan is also a resident of Bar Circle S and happens to live at 1325 Dolan Road. We have recently discussed the proposed water company rate increase and we are thus, writing to express our opposition.

We are extremely unhappy with the rate increase that Mr. Turnipseed is seeking for Bar Circle S Water Company users. Unfortunately, we have no other water company available to us and thus are at his mercy. We are on a fixed income and will find the huge increase in water rates difficult to pay. We will be forced to cut down on our water usage and feel that our landscaping will suffer. Plants and lawn that we have diligently cared for over the past 9 years will die.

We can't help but feel that there will be other residents in Bar Circle S who will be forced to let their lawns go. Many of our friends and visitors comment on the beauty of this community. Soon, they may instead see a community that looks as if residents here have no desire to keep up with the maintenance of their landscaping! So, there goes our property value and theirs! Plus, doesn't Mr. Turnipseed care what the community looks like since it should translate into \$\$\$\$ for him?????

We also saw that Mr. Turnipseed is building another development just north of Bar Circle S on Ramsey Road. We can't help but feel that he wants to increase OUR rates to help pay for the development costs of HIS new Bar T development. This doesn't seem fair. We've been residents here for a number of years and know for a fact that Mr. Turnipseed has not run his water company at a loss in past years!

So, how can this huge rate increase be acceptable to you?????

Therefore, we, here, wish to register our opposition to this absurdity!

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>  
IP address is 76.178.188.9

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✓ Gen Ack  
sent 11/4/09

✓ To AV

✓ To Commes.  
H

**Jean Jewell**

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**From:** standishj@msn.com  
**Sent:** Tuesday, November 03, 2009 10:43 AM  
**To:** Jean Jewell; Beverly Barker; Gene Fadness; Ed Howell  
**Subject:** PUC Comment Form

A Comment from JOANNE STANDISH follows:

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Case Number: BCS-W-09-02  
Name: JOANNE STANDISH  
Address: 17032 N CIRCLE S TRAIL  
City: RATHDRUM  
State: ID  
Zip: 83858  
Daytime Telephone: 208-699-1943  
Contact E-Mail: [standishj@msn.com](mailto:standishj@msn.com)  
Name of Utility Company: BAR CIRCLE S WATER Add to Mailing List: yes

Please describe your comment briefly:

I CONSIDER THIS PROPOSED RATE HIKE A GROSS HARDSHIP TO OUR FAMILY. DURING THESE WEAKENED ECONOMIC TIMES WE HAVE ALREADY SEEN MANY INCREASES IN TAXES, FUEL, GROCERIES AND UTILITIES. A RATE HIKE OF 119% IS UNTHINKABLE. I LIVE ON A FIVE ACRE PARCEL SUPPORTING A FAMILY OF 3, PASTURE FOR 4 HORSES AND 2 ACRES OF LAWN. WE NEED TO MAINTAIN OUR PROPERTY IN CASE OF FIRE. I WATER SPARINGLY AT NIGHT OR EARLY MORNING. FIVE ACRES(NOT JUST A PATCH OF LAWN IN A HOUSING DEVELOPMENT)TAKES A LOT TO MAINTAIN. I ALSO FEEL THIS RATE INCREASE HAS A LOT TO DO WITH MR TURNIPSEEDS NEW HOUSING DEVELOPMENTS WHICH WE SHOULD NOT HAVE TO SUPPORT. THE NEW OWNERS SHOULD COVER THE COSTS OF THE DEVELOPING WATER SYSTEM AS HOOK UP FEES. PERHAPS THE CC&R'S SHOULD BE CHANGED WITH RESPECT TO INSTALLING OUR OWN WELLS.  
THANK YOU FOR LISTENING AND 'NO, PLEASE DO NOT RAISE OUR RATES!!'

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>  
IP address is 67.106.8.2  
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✓ Gen Ark  
sent 11/4/09

✓ To AV.

✓ To Commrs.  
JH

**Jean Jewell**

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**From:** eagan02@yahoo.com  
**Sent:** Tuesday, November 03, 2009 10:15 AM  
**To:** Jean Jewell; Beverly Barker; Gene Fadness; Ed Howell  
**Subject:** PUC Comment Form

A Comment from Paul and Kay Eagan follows:

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Case Number: BCS-W-09-02  
Name: Paul and Kay Eagan  
Address: 1325 Dolan Road  
City: Rathdrum  
State: Idaho  
Zip: 83858  
Daytime Telephone: 650.208.7580  
Contact E-Mail: [eagan02@yahoo.com](mailto:eagan02@yahoo.com)  
Name of Utility Company: Bar Circle S Water Company Add to Mailing List: yes

Please describe your comment briefly:

We attended the City Council Meeting on Thursday, Oct 29th.

- 1) We are so disappointed that Mr. Turnipseed apparently is not concerned or bothered by the fact that his beautiful Bar Circle S community may soon display a number of brown, dead lawns and trees because of his unreasonable request for this huge rate increase. Residents have spent the past years enhancing their properties with lawns and landscaping at substantial cost to them in most cases. These same residents will now NOT be able to pay the rate increase without cutting back considerably on their water usage which will cause our beautiful community to lose it's beauty as well as it's property value! How selfish of this man to so casually dismiss the financial ramifications to the Bar Circle S community who have helped to make him a very wealthy man.
- 2) We were also disappointed that it appeared to us that the Council had already made up it's mind but felt that they had to give the appearance to the residents of Bar Circle S that their comments were a) welcome, b) encouraged, c) very important and d) would certainly have an impact on the Councils decision regarding Mr. Turnipseed's request for a rate increase. It reminded us of our Federal Congressional behavior; whose behavior we are also NOT proud of!
- 3) After doing some research on our own, we (since the 10/29 meeting) have learned that there is precedent already set by the Diamond Bar Community to guarantee Mr. Turnipseed a 12% return! That is absurd! What company in today's economy receives a guaranteed 12% rate of return??? If we could start a business and be guaranteed a 12% rate of return, you better believe that we would incorporate tomorrow.
- 4) We are also disappointed in Mr. Turnipseed's obvious deception aimed at residents, the PUC, and the Council by presenting 2008 test records which revealed an operating LOSS for Mr. Turnipseed when his other past year's records reveal that 2 years out of 5 Mr. Turnipseed actually made a substantial profit and did NOT operate at a loss!
- 5) It seems quite apparent that Mr. Turnipseed is trying to find some working capital to pay for his Bar T Development on the backs of his Bar Circle S Water Company customers. It is unfair, unscrupulous, and very disappointing to learn that such deceptive, self-serving behavior occurs right here in middle America and not just in Washington DC!

We respectfully request that you reconsider the 12% rate hike that you have already concluded that Mr. Turnipseed is entitled to receive! Paul and Kay Egan, 1325 Dolan Road, Rathdrum, ID 83858

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>  
IP address is 76.178.188.9

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