

*✓ Gen. Ask sent 1/5/2010*

*✓ To Commis. 1/5 H*

**Jean Jewell**

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**From:** Kristinemetcalf@yahoo.com  
**Sent:** Monday, January 04, 2010 3:33 AM  
**To:** Jean Jewell; Beverly Barker; Gene Fadness  
**Subject:** PUC Comment Form

A Comment from Kristine Metcalf follows:

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Case Number: BCS-W-09-02  
Name: Kristine Metcalf  
Address: 1837 W Dolan Road  
City: Rathdrum  
State: Idaho  
Zip: 83858  
Daytime Telephone: 208 659 1111  
Contact E-Mail: [Kristinemetcalf@yahoo.com](mailto:Kristinemetcalf@yahoo.com) Name of Utility Company: Bar Circle 'S' Water Company, Inc Add to Mailing List: yes

Please describe your comment briefly:

After reviewing the report sent to me by the utilities commission, I am very disappointed. I feel that the commission did not listen to the citizens at all. After reading the report I have determined that my neighbors and I wasted our time attending meetings. If the commission wants public participation maybe they should listen to the citizens. There are no concessions made and only statements that imply the citizens waste water. I have a very hard time with the statement that we need to conserve water. We are the ones shoveling snow throughout the winter. There maybe are some things that we could do better, but do not assume that everyone is wasting water. I have a large family and when you have a large family, showers provide a significant water usage and laundry. I have energy efficient, instant on water heaters that only heat the water that is used and efficient updated toilets, and updated front loader washers. I have made many updates on the home that was constructed by Avondale Construction. Including installing insulation in the home as I had none in the bottom 4 feet of the house. During the summer I provide housing to other teens and my home is always available to kids, thus more showers and laundry. The rate increases in this economy are excessive. What company is able to receive an 82% increase at this time? Only one that can get approval by the government. I assume that this is another waste of time, but I contest the increases. Also, no where in the report does it give a phone number or a place to state my case. I hope that I filled out the correct paperwork.

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>  
IP address is 98.145.83.174

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