

✓ Gen Ack sent 8/12/08

✓ To AV.

✓ To Commis
S, H

Jean Jewell

From: brookester@q.com
Sent: Sunday, August 10, 2008 8:36 AM
To: Jean Jewell; Beverly Barker; Gene Fadness; Ed Howell
Subject: PUC Comment Form

A Comment from Bob Lupo follows:

Case Number: EAG-W-07-01
Name: Bob Lupo
Address: 1107 N.Elk River Way
City: Eagle
State: Idaho
Zip: 83616
Daytime Telephone: 208-939-1027
Contact E-Mail: brookester@q.com
Name of Utility Company: Eagle water
Add to Mailing List: yes

Please describe your comment briefly:

Water pressure has been an ongoing problem for our household. We have called and gone in personally and was told we probably had a leak. Well if that is the case the leak has the ability to fix itself, since the problem comes and goes. We do not feel keeping the surcharge will fix the water pressure problem as this does not appear to be a priority with Eagle Water. We have paid the surcharge already for several years and have had no improvements-why should we believe this will change?

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>
IP address is 75.174.42.188
