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IDAHO PUBLIC  
UTILITIES COMMISSION

EAG-W-09-01

# EXHIBIT H

## TO OUR CUSTOMERS

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We have recently filed an Application with the Idaho Public Utilities Commission ("Commission") for a temporary surcharge to cover expenses that we have incurred and will incur in the near future to address redundant fire-flow pressure standards imposed by the Idaho Department of Environmental Quality.

### These mandatory system improvements include:

- ✓ 2 new wells (#7 & #8)
- ✓ Improving pump capacity on Well #4
- ✓ A temporary inter-tie with the City of Eagle's reservoir for emergency fireflow redundancy
- ✓ Installation of a pressure reducing/sustaining valve in the Floating Feather mainline
- ✓ Modifications to Well #2 booster station

The Application seeks a surcharge of 48.075 percent per month on Eagle Water's rates for water consumption in excess of the first 600 cubic feet. Even with this proposed temporary surcharge, Eagle Water's service rates would remain well below those of the City of Eagle and United Water of Idaho.

Eagle Water customers with a three-quarter-inch service meter currently pay \$7.84 a month for the first 600 cubic feet of water, plus .45 cents for every 100 cubic feet of water consumed in excess of the initial 600 cubic feet. With the proposed Surcharge, 700 cubic feet of water consumption would cost Eagle Water customers \$8.51, total.<sup>1</sup> In contrast, City of Eagle water customers with three-quarter-inch service meters currently pay \$16.83 for 700 cubic feet of water, and United Water customers with a similar size service meter pay \$16.57 in the winter months. United Water customers pay .30 cents more per 100 cubic feet of water in the summer months, after the first 99.9 cubic feet consumed each month.

You may review a copy of our Application either at our office or at the Commission's office. You may also review the Application online at [www.puc.idaho.gov](http://www.puc.idaho.gov), by clicking on the water tap icon and then clicking on "Open Water Cases" and scrolling down the page to: EAG-W-09-01.

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<sup>1</sup> \$7.84 for Basic Service up to 600 cubic feet of consumption + .45 for an additional 100 cubic feet of consumption + .22 Surcharge (.45 x .48.075 surcharge rate).