

✓ My Ask
Sent 11/14/05

✓ To Adv.

✓ To Commus
3/14

12 November 2005

Idaho Public Utilities Commission
P. O. Box 83720
Boise, Idaho 83729-0074

RECEIVED
FILED
2005 NOV 14 AM 8:24
IDAHO PUBLIC
UTILITIES COMMISSION

PROBLEM #1

Falls Water just had a rate increase just last year—why another increase and so drastic so soon? I complained about the last increase and will do so again about this one. Since I am on a limited low income budget, I cannot afford such a drastic increase, especially during the summer months when they plan to cut the allotted usage more than half in addition to raising the over-use rates. Many of us just cannot afford this type of increase. This sounds like “greed” to me.

PROBLEM #2

The other problem is Iona Bonneville Sewer District (which is considered a utility), but they answer to no one. They are planning a substantial rate hike for 2006 without a public hearing. They have raised their rates every year for the past 5 years with no prior notice until the bill comes in late December/early January. They post a notice of their meeting agenda on the door of their office after 5:00 p.m. the day before the meeting, but do not mention exactly what is going to be on that agenda.

There is no accountability for income and expenditures. I personally would like to see a financial statement from the board members—most of whom live in Iona (which represents only about 20% of the sewer district). Favors are being done for their neighbors like bending the rules for sewer hook up for new homes and length of time before payments begin.. What about the rest of us in the remaining 80% of the district? All other utilities have to notify their patrons in advance of a rate hike in advance plus notify us about a public hearing regarding such matters. Why doesn't the sewer district have to?

Please consider my opinions concerning these two matters as I speak for many people..
Thank you.

Marilyn Heed
3265 Garnet St.
Idaho Falls, ID 83401

✓ Gen. Bk
sent 11/14/05

✓ To AV

✓ To Comm
7/14

11-10-05

RE: Falls Water proposed Rate increase

Sir,

As a Falls Water metered customer I would suggest their proposal is somewhat absorbent.

The proposal also seems to be somewhat unfair to the metered customer as opposed to the non metered. ex: 64.7% increase for metered, 10% for un metered.

In summary I feel Falls Water is asking too much in one lump rate increase.

Thank you for your time

Sincerely

Jay E. White

RECEIVED
FILED
NOV 14 AM 8:35
IDAHO PUBLIC
UTILITIES COMMISSION



Jay E. White
273 Creighton Way
Idaho Falls, ID 83402

*✓ When Ask
sent by email*

To Adv.

*To Comm
JH*

RECEIVED
FILED

11
11

November 10, 2005

2005 NOV 14 AM 8:30

IDAHO PUBLIC
UTILITIES COMMISSION

Idaho Public Utilities Commission
PO Box 83720
Boise, ID 83720-0074

Dear IPUC,

We sent an e-mail to you yesterday and we decided to follow it up with a "snail mail" just in case our e-mail accidentally gets lost in cyber space. Our e-mail basically said:

"We vehemently oppose the 64% increase in our water bill being proposed by Falls Water. Consumers have just taken a big hit on the price of gasoline and that will affect virtually everything we purchase. This proposed increase is both outrageous and unfair! We're forced to live without a 64% increase in OUR budget. Falls Water can tighten their belt for a while longer just like we have to do!"

We can understand a reasonable increase based on the CPI but a 64% increase? That is absolutely ridiculous! Our income increased by a mere 2.3% last year. What does Falls Water expect us to do? Quit watering our lawn altogether?

Hey, on second thought, that's not such a bad idea. We could raise a couple of goats and instead of watering and mowing our lawn, we could let them eat the weeds. In the fall, we could sell them and pay for the increase on the water we'd normally use for drinking, washing our clothes, and bathing.

Seriously, gentlemen, we urge you to deny this request! Otherwise, we'll go directly to our elected officials.

Dennis & Terry Sievers
3265 E. Bergeson Drive
Idaho Falls, Idaho
83401



✓ Jim Acker
sent 11/14/05

✓ To AV.

✓ To Commms
i H

Marilyn Parker

From: Front
Sent: Thursday, November 10, 2005 11:43 AM
To: Marilyn Parker
Subject: FW: Complaint acknowledgement

-----Original Message-----

From: Ed Howell
Sent: Thursday, November 10, 2005 10:58 AM
To: Front; bev; barker@puc.idaho.gov; Ed Howell; Tonya Clark
Subject: Complaint acknowledgement

WWW Form Submission:

Thursday, November 10, 2005
10:58:01 AM

Name: Misty Hulet
Street Address: 530 Crimson Drive
City: Idaho Falls
State: Idaho
ZIP: 83401
Home Telephone: 569-1444
Work Telephone:
E-Mail:
Home Business: Home
Business Name:
Business Street Address:
Business Phone:
Complaint Company: Falls Water
Local Provider: 522-1300
Contacted utility: yes
Complaint_description: To Whom It May Concern:

It has come to my attention that Falls Water has put in a request to increase rates. I feel that \$12.75 a month is resonable but the \$15.50 for the winter is ridicules due to the fact that no one uses that much water in the winter so why be charged for water that is not being used? The decrease in gallons would be reasonable if it was not dropped more than half. Do to the fact where I live I already pay \$24.00 dollars for sewer through I.B.S.D., I pay an average of \$14.00 dollars a month for grabage, and average of \$100.00 dollars to \$200.00 a month for Utah Power. Due to all the Utilities increase I will be paying alot more than City of Idaho Falls. Out here in Cloverdale we are consider part of Idaho Falls so there for I feel that I should not have to pay more for my utilities.

Transaction ID: 11101058.1
Referred by: <http://www.puc.state.id.us/scripts/polyform.dll/cons>
User Address: 4.254.216.111
User Hostname: 4.254.216.111

*Ed Howell
sent 11/14/05*

✓ To A.V.

*✓ To Comments
i H*

Jean Jewell

From: Ed Howell
Sent: Sunday, November 13, 2005 11:48 AM
To: Jean Jewell; Ed Howell; Gene Fadness; Tonya Clark
Subject: Comment acknowledgement

WWW Form Submission:

Sunday, November 13, 2005
11:48:28 AM

Case:

Name: Jim Waite
Street Address: 635 Butterfly Dr
City: Idaho Falls
State: ID
ZIP: 83401
Home Telephone: 542-6323
E-Mail: jbrwaite@juno.com
Company: Falls Water Company
mailing_list_yes_no: yes

Comment_description: Falls Water Company in Idaho Falls is proposing a 64.7% rate increase. In an era of annual adjusted inflation around the 2%-4% for the last decade (except for the recent petroleum-industry gouging), why does Falls Water Company need a 48.2% increase in total revenues? We in the public arena do not see salaries increasing anywhere near these proposed rate levels. It seems extravagant, particularly because their notice of rate increase letter did not indicate a particular reason for the increase, so I am very much opposed to this proposed rate, and hope you will be as well. PROTECT THE VOICELESS LITTLE PEOPLE WHO BEAR THE BRUNT OF TAXES AND THE INFRASTRUCTURE! Thank you.

Jim Waite

Transaction ID: 11131148.28
Referred by: <http://www.puc.state.id.us/scripts/polyform.dll/ipuc>
User Address: 63.24.102.214
User Hostname: 63.24.102.214

✓ Gen. Ask
sent 11/14/05

✓ To A.V.

✓ To Commms.
§ H

Jean Jewell

From: Ed Howell
Sent: Saturday, November 12, 2005 10:40 PM
To: Jean Jewell; Ed Howell; Gene Fadness; Tonya Clark
Subject: Comment acknowledgement

WWW Form Submission:

Saturday, November 12, 2005
10:40:06 PM

Case: 1272 1 AV 0.278
Name: Bonnie Cook
Street Address: 4747 E Madison River Road
City: Idaho Falls
State: ID
ZIP: 83401
Home Telephone: 208-529-3171
E-Mail: bonniepaget1@hotmail.com
Company: Falls Water Company
mailing_list_yes_no: yes
Comment_description: To Whom It May Concern:

As a retired senior citizen on a fixed income, we are very concerned about the proposed price increase in our water costs. This is not in our budget or within our financial abilities. We have many concerns:

1. Why do we have a proposed increase of 64.7% for metered residents and only a 10.0% increase for non-metered residents? WHAT IS FAIR ABOUT THAT???
2. Falls Water has had at least 2 instances of contaminated water this year. Throwing more money at this will not solve the problem. Chlorine is not that expensive.
3. With the rapid growth in the Ammon area, more money will be infused into the Falls Water Company without extreme price increases.
4. Why is Idaho Falls able to charge a flat rate of approximately \$11.00 a month year round and provide safe water to all residents?

Looking forward to hearing from you regarding this issue.

Sincerely,

Mr. and Mrs. Ronald Paget

Transaction ID: 11122240.6
Referred by: <http://www.puc.state.id.us/scripts/polyform.dll/ipuc>
User Address: 67.129.138.78
User Hostname: 67.129.138.78

✓ Gen Ack
sent 11/14/05

✓ To A.V.

✓ To Commms.
iH

Jean Jewell

From: Ed Howell
Sent: Thursday, November 10, 2005 10:15 PM
To: Jean Jewell; Ed Howell; Gene Fadness; Tonya Clark
Subject: Comment acknowledgement

WWW Form Submission:

Thursday, November 10, 2005
10:14:30 PM

Case: FLS-W-05-01
Name: Stormi Willcoxon
Street Address: 3079 Larson Dr
City: Idaho Falls
State: Idaho
ZIP: 83401
Home Telephone: 208-528-3700
E-Mail: Stormi1979@cableone.net
Company: Falls Water
mailing_list_yes_no: yes

Comment_description: We are opposed to the rate increase. We feel that as is the rates are not satisfactory. We pay the same amount monthly if we go under the 20,000 gallons but more if we go over. If that be the case then we should be compensated for what we don't use during the winter. For instance the first month we were in our home was not a full month and we paid approximately \$15.00. However for the month of October we only used approximately 12,000 gallons and still paid the monthly minimum of \$11.50. With no compensation for the unused 8,000 gallons. Therefore like previously stated the rate increase is unsatisfactory due to the lack of compensation of the already unused. Also that they know how many gallons of water we use and they want to raise ours by 64.7% and the un-metered they are only wanting to raise by 10%. We fill that this is also unfair due to the knowledge that they have on our bill. As far as the usage for the summer goes we feel we have no other choice than to water our yards during the summer. We do not have the option to have any other resource for this water to do this. Therefore not watering our yard would end up being what would happen. Having only 8,000 gallons per month if you are lucky is maybe enough to do your laundry, take showers and use the toilet. So how can this be a fair increase? I could understand if they were trying to put a dollar or two raise but any more than that we feel is unjust.

Transaction ID: 11102214.30
Referred by: <http://www.puc.state.id.us/scripts/polyform.dll/ipuc>
User Address: 24.116.168.204
User Hostname: 24.116.168.204

✓ Ack sent 11/14/05

✓ To A.V.

✓ To Comm
JH

Jean Jewell

From: Ed Howell
Sent: Wednesday, November 09, 2005 5:22 PM
To: Jean Jewell; Ed Howell; Gene Fadness; Tonya Clark
Subject: Comment acknowledgement

WWW Form Submission:

Wednesday, November 09, 2005
5:22:26 PM

Case:

Name: Dennis & Terry Sievers
Street Address: 3265 E. Bergeson Drive
City: Idaho Falls
State: ID
ZIP: 83401

Home Telephone: (208) 529-3193

E-Mail: campdude7@netzero.net

Company: Falls Water

mailing_list_yes_no: yes

Comment_description: We vehemently oppose the 64% increase in our water bill being proposed by Falls Water. Consumers have just taken a big hit on the price of gasoline and that will effect virtually everything we purchase. This is proposed increase is both outrageous and unfair! We're forced to live without a 64% increase in OUR budget. Falls Water can tighten their belt for a while longer just like we have to do!

Dennis L. Sievers

Transaction ID: 1191722.26

Referred by: <http://www.puc.state.id.us/scripts/polyform.dll/ipuc>

User Address: 64.136.26.227

User Hostname: 64.136.26.227

✓/Gen Ack
sent 11/14/05

✓To AV.

✓To Commms
H

Jean Jewell

From: Ed Howell
Sent: Friday, November 11, 2005 11:01 AM
To: Jean Jewell; Ed Howell; Gene Fadness; Tonya Clark
Subject: Comment acknowledgement

WWW Form Submission:

Friday, November 11, 2005
11:01:19 AM

Case: Falls Water Co proposed rate increase
Name: Jennifer Wright
Street Address: 521 Maurine
City: Idaho Falls
State: ID
ZIP: 83401
Home Telephone: 208-310-6751
E-Mail:

Company: Falls Water Co
mailing_list_yes_no: yes

Comment_description: Falls Water Co has filed an application with the IPUC for a general rate increase. The proposed increase would increase total revenues by 48.2%, in my mind that is a huge increase, one that will break the bank for a lot of people. After Katrina most households are going to be hurt with already increased fuel prices and feeling the effects of the economic slow-down, an increase of this size could mean the difference between dinner and a shower to some people. I understand that some increase is necessary, but 48.2 seem really drastic for a one time rate increase. Ten or fifteen percent would be more realistic and wouldn't result such a strain for the customers. I hope that you will take into consideration the current situation of many customers and reject Falls Water Co.'s application or consider a more reasonable rate increase.

Thank you,
Jennifer Wright

Transaction ID: 11111101.19
Referred by: <http://www.puc.state.id.us/scripts/polyform.dll/ipuc>
User Address: 69.51.118.62
User Hostname: 69.51.118.62