

✓ Gen Ack sent 11/22/05

✓ To A.V.

✓ To Comments
3
1 H

Jean Jewell

From: Ed Howell
Sent: Tuesday, November 22, 2005 1:02 PM
To: Jean Jewell; Ed Howell; Gene Fadness; Tonya Clark
Subject: Comment acknowledgement

WWW Form Submission:

Tuesday, November 22, 2005
1:02:27 PM

Case: FLS-W-05-1 (falls water)
Name: Melvin Keith Branter
Street Address: 336 South Heath Lane
City: Idaho Falls
State: Idaho
ZIP: 83401
Home Telephone: 208-523-4819
E-Mail: mkb@ida.net
Company: Falls Water

mailing_list_yes_no: yes

Comment_description: When was the last time anyone got a 64.7% increase in our wages? How do they expect people on fixed income to pay their utility bills? Falls water provides service to a lot of retired and minimum income customers. Right now we get 20,000 gallons of water for the minimum charge they want to reduce it to only 8,000 gallons and then charge us \$0.85/thousand gallons in excess of 8,000 gallons. NO ONE will be able to afford to water their yards, do laundry, or maybe even take a bath. People will be forced to decide if they want to eat, buy their medicine or pay their utility bills.

Transaction ID: 11221302.27
Referred by: <http://www.puc.state.id.us/scripts/polyform.dll/ipuc>
User Address: 69.20.145.15
User Hostname: 69.20.145.15

✓ Jean Beck
sent 11/22/05

✓ To AJ

✓ To Commons
5 H
1 H

Jean Jewell

From: Jean Jewell
Sent: Tuesday, November 22, 2005 9:41 AM
To: Jean Jewell
Subject: FW: Complaint acknowledgement

-----Original Message-----

From: Ed Howell
Sent: Monday, November 21, 2005 7:28 PM
To: Front; bev; barker@puc.idaho.gov; Ed Howell; Tonya Clark
Subject: Complaint acknowledgement

WWW Form Submission:

Monday, November 21, 2005
7:27:54 PM

Name: Bruce Waters
Street_Address: 940 Moonstone
City: Idaho Falls
State: Idaho
ZIP: 83401
Home_Telephone: 208-529-5168
Work_Telephone: 208-522-1300
E-Mail: broncobrucey@earthlink.net
Home_Business: Home
Business_Name:
Business_Street_Address:
Business_Phone:
Complaint_Company: Falls Water Co.
Local_Provider:
Contacted_utility: yes

Complaint_description: Falls Water has asked for a rate increase. This increases is over 100% increase. Their letter to us says it would be about 65% increase. Their figures are wrong. In the summer, I now get 20,000 gallons for \$11.50 and 41 cents for each additional 1000 gallons. Their new proposal says I would get 8,000 gallons for \$12.75 and then 85 cents for each additional 1000 gallons. So 8,000 at \$12.75 plus 12 X 85 cents = \$10.20 (to get to our original 20,000) = \$22.95 for our 20,000 gallons we now get for \$11.50. Plus each additional 1,000 we use goes from 41 cents to 85 cents which is more than double. I am not opposed to a hike to stay in business, but this hike is robbery. Please approve a more reasonable rate.

Transaction ID: 11211927.53
Referred by: <http://www.puc.state.id.us/scripts/polyform.dll/cons>
User Address: 207.69.137.35
User Hostname: 207.69.137.35

✓ *Jim Aick*
sent 11/22/05

✓ *To A.V.*

✓ *To Commms*
3/4

Jean Jewell

From: Jean Jewell
Sent: Tuesday, November 22, 2005 9:40 AM
To: Jean Jewell
Subject: FW: Complaint acknowledgement

-----Original Message-----

From: Ed Howell
Sent: Monday, November 21, 2005 4:06 PM
To: Front; bev; barker@puc.idaho.gov; Ed Howell; Tonya Clark
Subject: Complaint acknowledgement

WWW Form Submission:

Monday, November 21, 2005
4:06:06 PM

Name: Denise Stansel
Street Address: 871 Ensign Drive
City: Ammon
State: ID
ZIP: 83406
Home Telephone: 208-552-6122
Work Telephone: 208-557-2729
E-Mail: m298551@juno.com
Home Business: Home
Business Name:

Business Street Address:
Business Phone:
Complaint Company: Falls Water
Local Provider: 208-552-1300
Contacted utility: yes

Complaint description: I think the proposed increase in water rates is too high. Falls Water not only wants to increase the rates, but decrease the allowed consumption of gallons of water in the peak months by more than half. If I would have known that by only living a couple blocks away I would be on City of Ammon water and not Falls Water, I would have picked a different house. There is no way that we should have to pay hundreds of dollars in the summer to water our lawns when City customers only have to pay about \$20 a month. I already had a bill of \$70.00 last summer when I planted my grass and that is when the allotted amount was at 20,000 gallons. I would hope that you would not let Falls Water lower the summer allotment to 8,000 gallons.

Transaction ID: 11211606.6
Referred by: <http://www.puc.state.id.us/scripts/polyform.dll/cons>
User Address: 67.1.6.153
User Hostname: 67.1.6.153

*✓ Men Ask
sent 11/22/05*

✓ To AV.

*✓ To Commes
; H*

Jean Jewell

From: Ed Howell
Sent: Tuesday, November 22, 2005 10:34 AM
To: Jean Jewell; Ed Howell; Gene Fadness; Tonya Clark
Subject: Comment acknowledgement

WWW Form Submission:

Tuesday, November 22, 2005
10:34:20 AM

Case:

Name: Randon Anderson
Street Address: 4872 E. Madison River Rd
City: Idaho Falls
State: Idaho
ZIP: 83401
Home Telephone: 208-542-6829
E-Mail: rca@andy.myrf.net
Company: Falls Water
mailing_list_yes no: yes

Comment_description: I recently received a notice in the mail concerning a proposed rate increase for Falls Water. After I received the notice I called Falls Water to discuss it with them and found out their issues with a small water system, small number of customers, and economy of scale costs. I understood the issues Falls Water is having, however when you compare costs of delivering water in this local area it seems that the proposed increase is out of line. The request would increase water costs to the residential customer by nearly 65%. Falls Water has also requested and obtained increases in the recent past. They have been averaging a 10 to 12% increase per year over the past few years. A rate that seems high compared to increased rates of other utilities, inflation rates, or increased rates of other local water utilities. My water bill, for the three warmest months of summer, is already at \$50 to \$100 per month. If the proposed increase is awarded it will more than double the costs for water. That seems to be an incredibly high price for water, especially when you consider Idaho Falls and Ammon (both admittedly have a larger customer base) can deliver water at a flat rate of from \$15 to \$20 per month. I discussed the costs of water with an individual who lives in an Idaho Falls neighborhood with around 16 homes and they have a community well. The lots are 1 acre and they maintain the system themselves. I learned that their break even costs to run the well is about \$15 per month. They can charge themselves more than that to pay for maintenance costs and the monthly costs can range from \$15 to \$30. I live on .7 acres and pay anywhere from \$11.50 to nearly \$100.00, and if the increase is approved it will be at, or over \$200.00 per month in the summer. I am certainly willing to pay a fair price for water but the prices I am paying now seem high and the proposed increase seems incredible.

Transaction ID: 11221034.20
Referred by: <http://www.puc.state.id.us/scripts/polyform.dll/ipuc>
User Address: 67.129.138.50
User Hostname: 67.129.138.50