

✓ Gen. Ack
sent 11/30/05

✓ To AV.

✓ To Commms.
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Jean Jewell

From: Ed Howell
Sent: Tuesday, November 29, 2005 9:50 PM
To: Jean Jewell; Ed Howell; Gene Fadness; Tonya Clark
Subject: Comment acknowledgement

WWW Form Submission:

Tuesday, November 29, 2005
9:49:59 PM

Case:

Name: Jason & Tammy Griggs
Street Address: 555 Auburn Ave.
City: Idaho Falls
State: Idaho
ZIP: 83401
Home Telephone: 208-522-6219
E-Mail: TammyToolli777@aol.com
Company: Falls Water Company
mailing_list_yes_no: yes

Comment_description: Falls Water Company not only wants to raise our rates, but they also want to drop our gallons of water that are included in the rate. We currently have 20,000 gal. per month for \$11.50--winter and summer. They want to decrease to 15,000 gal. for the winter, and only 8,000 gal. in the summer when we need it the most. This is a double hit for us---raise the rates AND drop the service?!! We know that the chlorination of our water that just started needs to be paid by the customers, but I know that it won't cost us THAT much! And it is not fair to divide the rates and gallons per rate for Winter and Summer. If this proposal is allowed, we will get our gallons in the Summer cut by 12,000 GALLONS!!!! That is more than half of our usual gallons!!! The Summer months are when we need the most water! Please don't let them do this to us. It isn't a fair deal--we have no problem paying a little more to help cover the extra expenses, but don't let them also cut our gallons per month!!!

Transaction ID: 11292149.58
Referred by: <http://www.puc.state.id.us/scripts/polyform.dll/ipuc>
User Address: 207.200.116.196
User Hostname: 207.200.116.196