

✓Ken Aake
sent 8/18/09

✓To AV.

✓To Commis.
iH

RECEIVED Idaho Falls, ID.
August 17, 2009

2009 AUG 17 AM 8:14

IDAHO PUBLIC
UTILITIES COMMISSION

Idaho Public Utilities Commission
P. O. Box 83720
Boise, Idaho 83720

RE: Falls Water Co., Inc. Case No. FLS-W-09-1

Commissioners:

I am a customer of Falls Water Co., and have been since 4-05. My husband and I are senior citizens, on a fixed income. The present rate for water is "reasonable", but to raise it, I don't find feasible for us. We could let the trees and grass die (which we are just getting established on a new lot) or the water company could find an alternative to raising our rates.

One suggestion is to make the construction companies put a meter on their water trucks and pay FOR THEIR WATER LIKE WE DO. Each one of the construction water trucks haul a heck-of-a-lot of water and how many loads a day??? Any truck not using a meter should be fined a hefty dollar amount. I understand Madison County/Rexburg charge the construction companies for the water THEY use. They don't have any expense in drilling, etc. for the water. Some of them take water out of the canals, maybe they should pay for that, too!!!

Every time I think I have found a way to save some money on my budget for medication, utilities, etc., I get hit with a raise to fees or rates. Our income only goes so far and there is no "raise" like others. We get the raise of water, sewer, power, etc. and the developers just keep adding houses and buildings to use these services. WHY DON'T THE DEVELOPERS ADD THE EXPENSE OF THE UTILITIES TO THEIR SUBDIVISIONS?? They are the ones making money on each one. We were here long before a lot of the subdivisions in our area (all over Bonneville County) and we get the added expense of the utilities.

Sincerely,

Mrs. Harold Rothwell
3650 E. Leihm Lane
Idaho Falls, Idaho 83401

✓ Gen Ack
sent 8/18/09

✓ No AV.

✓ No Commis.
7 14

Jean Jewell

From: BONNIEPAGET1@HOTMAIL.COM
Sent: Monday, August 17, 2009 4:53 PM
To: Jean Jewell; Beverly Barker; Gene Fadness; Ed Howell
Subject: PUC Comment Form

A Comment from RONALD PAGET follows:

Case Number: FLS-W-09-1
Name: RONALD PAGET
Address: 4747 E. MADISONRIVER ROAD
City: IDAHO FALLS
State: ID
Zip: 83401
Daytime Telephone: 280-520-7853
Contact E-Mail: BONNIEPAGET1@HOTMAIL.COM Name of Utility Company: FALLS WATER COMPANY, INC
Add to Mailing List: yes

Please describe your comment briefly:
I can't believe Falls water wants to raise prices again. The way this is done is discriminatory. They should have every one on meters. This would make everyone pay for the water they use. My wife and I are on a fixed income and we can't afford to buy other peoples water just because they don't have a meter. There isn't even a drought this year to blame their greed on. The answer would be charge everyone \$22.58. I would bet if everyone had a meter they would make enough that they could cut the rate.

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>
IP address is 216.201.66.241

✓ Ann. Ack
sent 8/18/09

✓/o AV.

✓/o Commms.
; H

Jean Jewell

From: sewardcg75@hotmail.com
Sent: Monday, August 17, 2009 1:45 PM
To: Jean Jewell; Beverly Barker; Gene Fadness; Ed Howell
Subject: PUC Comment Form

A Comment from Chris Seward follows:

Case Number: fls-w-09-1
Name: Chris Seward
Address: 3330 Sweetbriar
City: Idaho Falls
State: ID
Zip: 83401
Daytime Telephone: 208-523-0089
Contact E-Mail: sewardcg75@hotmail.com
Name of Utility Company: Falls water Co.
Add to Mailing List: yes

Please describe your comment briefly:

I am strongly apposed to the proposed rate increase. In the past 5yrs the rates have more than doubled and the amount of usage has decreased. It is incomprehensible that at this time and the way the economy is that you can even consider this proposal.

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>
IP address is 216.201.66.241

✓ Gen Ack
sent 8/18/09

✓ To A.V.

✓ To Commis.
; H

Jean Jewell

From: e1mountain@hotmail.com
Sent: Saturday, August 15, 2009 12:09 PM
To: Jean Jewell; Beverly Barker; Gene Fadness; Ed Howell
Subject: PUC Comment Form

A Comment from Ethan Upton follows:

Case Number: - FLS-W-09-01
Name: Ethan Upton
Address: 1210 Preston Dr
City: Idaho Falls
State: Idaho
Zip: 83401
Daytime Telephone: 208-520-9879
Contact E-Mail: e1mountain@hotmail.com
Name of Utility Company: Falls Water
Add to Mailing List:

Please describe your comment briefly:

I am in opposition to any rate increase until Falls Water amends the way they take readings on our water usage. Falls Water physically reads the meters in the summer when they know that customers will probably go over the 12,000 gallons they are allotted each month and they do not read the meter in the winter months when they know everyone will be under the usage guidelines. I pay my water bill up one year at a time, in my point of view I should be allowed 144,000 gallons of usage before I owe any more money to Falls Water and because of my low usage in the winter I would have enough 'rollover' gallons in the summer to cover any overage of the 12,000 gals i am allowed. Because of the way they read the meters(which the consumer cannot monitor on their own as they use only radio transmitting meters) they do not give us what we pay for. if I pay for 12,000 gallons this month and only use 7,000 I should be given credit for the unused gallons either through a 'rollover' program or i should be reimbursed at the end of the year for the water I did not use. Falls water should also read the meter 12 months a year to develop a true usage history for their customers and any new rate should be adjusted to reflect that particular customers usage, and I also want Falls water to provide their customers with a way to read our meters, my electric and gas meter both have a readable gauge so I can adjust my usage accordingly why not my water. I don't believe Falls Water deserves or needs to increase our rates until they reevaluate the way the charge and treat their customers and be a morally responsible and honest company.

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>
IP address is 174.126.48.26

✓ Gen Ack
sent 8/18/09

✓ To Adv.

✓ To Comments
; H

Jean Jewell

From: rodneyclark072MSN.COM
Sent: Saturday, August 15, 2009 4:43 AM
To: Jean Jewell; Beverly Barker; Gene Fadness; Ed Howell
Subject: PUC Comment Form

A Comment from Rodney Clark follows:

Case Number: FLS-W-09-1
Name: Rodney Clark
Address: 222 S. Adam Ln.
City: Idaho Falls
State: Idaho
Zip: 83401
Daytime Telephone: 208-523-7220
Contact E-Mail: rodneyclark072MSN.COM
Name of Utility Company: Falls Water Co., Inc Add to Mailing List: yes

Please describe your comment briefly:

I am opposed to this increase, I feel that this is too much 14% is out of line with the way everything is now with jobs cut hours getting cut I feel this should wait until things get better. I will no longer be getting a pay increase for the next three years.

Rodney Clark

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>
IP address is 168.103.130.225
