

Jean Jewell

From: sa226@live.com
Sent: Thursday, February 02, 2012 5:05 AM
To: Jean Jewell; Beverly Barker; Gene Fadness
Subject: PUC Comment Form

A Comment from Allen Hansen follows:

Case Number: FLWS-W-12-1
Name: Allen Hansen
Address: 3690 prism drive
City: Idaho Falls
State: Id
Zip: 83401
Daytime Telephone:
Contact E-Mail: sa226@live.com
Name of Utility Company: Falls Water
Acknowledge: acknowledge

Please describe your comment briefly:

Comment:

Not only has this company proposed a rate increase, they have also proposed a decrease in the gallon of water per month. The price increases by 19% on a 3/4 inch line from 16 to 19 dollars while the gallons drop from 12000 to 5000. This totals 186.57% price increase per gallon on a 3/4 inch line. Absurd!!!

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>
IP address is 74.82.148.59

Jean Jewell

From: rhbidstrup@gmail.com
Sent: Thursday, February 02, 2012 6:14 AM
To: Jean Jewell; Beverly Barker; Gene Fadness
Subject: PUC Comment Form

A Comment from Rosslyn Bidstrup follows:

Case Number: FLS-W-12-1
Name: Rosslyn Bidstrup
Address: 630 Lawndale Dr
City: Idaho Falls
State: Idaho
Zip: 83401-3444
Daytime Telephone: 208 528 9096
Contact E-Mail: rhbidstrup@gmail.com
Name of Utility Company: Falls Water Co. Inc.
Acknowledge: acknowledge

Please describe your comment briefly:

I am not aware of significant breakdowns in what Falls Water calls their 'aging infrastructure', and, therefore object to a rate increase above their justifiable cost increases.

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>
IP address is 174.126.91.153

Jean Jewell

From: mheed.panflute@gmail.com
Sent: Thursday, February 02, 2012 4:19 AM
To: Jean Jewell; Beverly Barker; Gene Fadness
Subject: PUC Comment Form

A Comment from Marilyn Heed follows:

Case Number: FLS-W-12-1
Name: Marilyn Heed
Address:
City: Idaho Falls
State: Idaho
Zip: 83401
Daytime Telephone:
Contact E-Mail: mheed.panflute@gmail.com Name of Utility Company: Falls Water Company
Acknowledge: acknowledge

Please describe your comment briefly:

I am a senior citizen on a fixed income with large medical bills due to leukemia. A 26.51% increase is out of the question with everything else going up in cost. I speak not only for my self, but for other senior citizens in the area also living on a fixed income. This hurts the little guy with no other means of support. They just had a rate increase not that long ago. I find that the public utilities commission of Idaho always gives in the some sort of rate increase to any utility that asks for it. They did with Rocky Mountain Power and it hurts.

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>
IP address is 174.126.78.129

Jean Jewell

From: rbbristo@yahoo.com
Sent: Thursday, February 02, 2012 2:40 AM
To: Jean Jewell; Beverly Barker; Gene Fadness
Subject: PUC Comment Form

A Comment from R.B. Bristol follows:

Case Number: FLS-W-12-1
Name: R.B. Bristol
Address:
City: idaho falls
State: idaho
Zip: 83401
Daytime Telephone:
Contact E-Mail: rbbristo@yahoo.com
Name of Utility Company: falls water co.
Acknowledge: acknowledge

Please describe your comment briefly:

The proposal for rate increase could not come at a worse time for me and my family and i'm sure for many other families in south east Idaho. I purchased my house three years ago and in that time all my utilities have had an increase, including Falls water. Why another increase from Falls water co.? I understand rates must increase from time to time, but twice in a two year span. Times are tough for many people, I have a job and i have not had a rate increase in years. With all the increase in our daily bills, it has forced us to continually restructure the budget. Leaving things out that now will affect the life of my three year old boy. So, I say no thank you and maybe Falls Water Co. can look at their budget that just had an increase a year ago to find what they need. Thank you.

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>
IP address is 216.201.66.242

Jean Jewell

From: kchristiansen@postregister.com
Sent: Thursday, February 02, 2012 2:40 AM
To: Jean Jewell; Beverly Barker; Gene Fadness
Subject: PUC Comment Form

A Comment from Kristal Christiansen follows:

Case Number: FLS-W-12-1
Name: Kristal Christiansen
Address: 250 Blossom Dr
City: Idaho Falls
State: Idaho
Zip: 83401
Daytime Telephone: 208-201-1407
Contact E-Mail: kchristiansen@postregister.com Name of Utility Company: Falls Water Co. Inc.
Acknowledge: acknowledge

Please describe your comment briefly:

Please do not raise the cost of water by that much! I understand that everything has increased over the last few years but so did my water rates from an average of \$12 per month now to \$17.50. I have not had a raise at my job for over 5 years because of the economic crisis and I fill lucky just to be employeed. Times are hard for my entire neighborhood. I understand that with rising prices of items means a rise in cost of service but even the 24.3% means that in the last 5 years my cost for water would go from \$12 to \$21.75 that is almost double. Please re-evaluate the increase to be resaonable for those of us struggling to get by as it is. Thank you for allowing me the oppertunity to voice my concern as a customer. I do appreciate the service and understand that an increase may be nesisary to insure the quality and service that you currenty deliver. Sincerely, Kristal Christiansen

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>
IP address is 70.36.67.36

Jean Jewell

From: hawkmagg@yahoo.com
Sent: Wednesday, February 01, 2012 1:41 PM
To: Jean Jewell; Beverly Barker; Gene Fadness
Subject: PUC Comment Form

A Comment from Maggie Hawkes follows:

Case Number: FLS-W-12-1
Name: Maggie Hawkes
Address: 3030 Dallin Dr.
City: Idaho Falls
State: Idaho
Zip: 83401
Daytime Telephone: 208-220-2282
Contact E-Mail: hawkmagg@yahoo.com
Name of Utility Company: Falls Water
Acknowledge: acknowledge

Please describe your comment briefly:

Rate increases are understandable, and we appreciate Falls Water wanting to update their infrastructure, but a 26% rate increase is simply too much. If they were aware of the infrastructure issues they should have dealt with this in a gradual manner rather than raise rates by this extreme amount in one hike. Once the rates go up it is almost impossible for them to decrease, and in these economic times a hit like this on utilities can cause major financial issues for families struggling to keep up with their bills. At the very least, a smaller increase over a several year period should be considered and Falls Water should be more forward-thinking in what their financial needs will be in upcoming years. Their customers should not be punished for their lack of planning.

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>
IP address is 174.126.85.42

Jean Jewell

From: fjwyatt@msn.com
Sent: Wednesday, February 01, 2012 10:00 AM
To: Jean Jewell; Beverly Barker; Gene Fadness
Subject: PUC Comment Form

A Comment from Farrell J Wyatt follows:

Case Number: FLS-W-12-1
Name: Farrell J Wyatt
Address: 2938 N.Tegan Cir
City: Idaho Falls
State: ID
Zip: 83401
Daytime Telephone: 208-535-2938
Contact E-Mail: fjwyatt@msn.com
Name of Utility Company: Falls Water Co
Acknowledge: acknowledge

Please describe your comment briefly:
Regarding rate changes:

02/01/2012

I as well as close neighbors object to Falls Water Company and their proposed rate increase for water services. I as well as others here in this relatively new subdivision named Summit Park have been subjected to large costs just for the initial connection to the water system and we pay excessive amounts to the Falls Water Company just to be able to keep our lawns alive and green in the summer. We also all have been hit by the disastrous economy situation and most of us find it necessary to grown a garden for basic survival which will be subjected to this rate increase as well. We are allowed a basic fee for a small basic amount of water usage which is just barely sufficient in the winter months with no lawn or garden watering. I object to the rate increase and request a rate decrease just as Intermountain Gas Company has proposed. Thankyou for your time.

Farrell J Wyatt
208-535-2938

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>
IP address is 216.161.137.6

Jean Jewell

From: waters470@msn.com
Sent: Wednesday, February 01, 2012 7:15 AM
To: Jean Jewell; Beverly Barker; Gene Fadness
Subject: PUC Comment Form

A Comment from Paul Waters follows:

Case Number: FLS-W-12-1
Name: Paul Waters
Address: 566 So. Wheatfield Lane
City: Idaho Falls
State: Idaho
Zip: 83406
Daytime Telephone: 208-589-1644
Contact E-Mail: waters470@msn.com
Name of Utility Company: Falls Water Company
Acknowledge: acknowledge

Please describe your comment briefly:

Bottom line is that the american dollar is not going up in value, but everything continues to rise, whether it be water, electric, gas, sanitation, utilities in general. I think the percentages that Falls Water Co. is asking for are extremely high, especially in today's economy. I fully understand the need for maintenance and operations, but be realistic please in considering the approval of this case.

Thank you!

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>
IP address is 174.27.90.95

Jean Jewell

From: wolfdance1165@netscape.net
Sent: Wednesday, February 01, 2012 6:49 AM
To: Jean Jewell; Beverly Barker; Gene Fadness
Subject: PUC Comment Form

A Comment from Allan Cleveland follows:

Case Number: fls-w-12-1
Name: Allan Cleveland
Address: 535 contor ave.
City: Idaho Falls
State: Idaho
Zip: 83401
Daytime Telephone: 208-206-3746
Contact E-Mail: wolfdance1165@netscape.net Name of Utility Company: Falls Water company
Acknowledge: acknowledge

Please describe your comment briefly:

I think were being over ran by our water company here in Idaho falls Id I am little bit frustrated with another increase in our water cost we pay every month we had a increase already and we got our bill for water for the month and I just got a letter from falls water company saying they have applied for a increase as they are trying to recover costs of replacing its ageing infrastructure well just wanted to note I really think they could cut thier cost back if they mailed this all out with the bill they send us every month instead of mailing 2 letters its a waste of management and postage to mail to letters I feel that thier company is being mismanaged and its time for a change I know for a fact I am not the only person complaining on this as thier are many of us under falls water that are very discussed with falls water taking increases and I think we the people need to make a stand on this issue . as i will make others aware of whats going on

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>
IP address is 174.126.27.249
