

**Jean Jewell**

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**From:** lorenparker@gmail.com  
**Sent:** Monday, February 06, 2012 2:16 PM  
**To:** Jean Jewell; Beverly Barker; Gene Fadness  
**Subject:** PUC Comment Form

A Comment from Loren Parker follows:

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Case Number: FLS-W-12-1  
Name: Loren Parker  
Address:  
City: Idaho Falls  
State: Idaho  
Zip: 83401  
Daytime Telephone:  
Contact E-Mail: [lorensparker@gmail.com](mailto:lorensparker@gmail.com)  
Name of Utility Company: Falls Water Company  
Acknowledge: acknowledge

Please describe your comment briefly:

While I understand the need for utility companies to increase rates from time to time, I would ask that the public utility commission deny the proposed increase in rates as submitted by the Falls Water Company in case no. FLS-W-12-1. The request is the second rate increase in barely two years. The requested rate increase is not justified based on their financial analysis. Their desire to increase rates to satisfy unnecessary technological improvements (which are being passed off as "water conservation"), unsupported long-term debt, and a cost of capital of over 7% is not acceptable for a public utility. Falls Water Company is already essentially breaking even, with a little cost savings initiative and frugality in their office; they could be turning a respectable profit. I feel that this high of a rate increase of over 26.52% PLUS an EXTREME reduction from a 12,000 gallon limit to a mere 5,000 is unnecessary and excessive. Please deny the increase until Falls Water Company can create a more acceptable increase and put in place better cost saving programs and operational efficiencies in their company rather than passing these excess costs on to the consumer.

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>  
IP address is 71.221.153.17

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**Jean Jewell**

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**From:** smileyone.m@gmail.com  
**Sent:** Tuesday, February 07, 2012 6:00 AM  
**To:** Jean Jewell; Beverly Barker; Gene Fadness  
**Subject:** PUC Comment Form

A Comment from D. Mas follows:

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Case Number: FLS-W-12-1  
Name: D. Mas  
Address:  
City: Idaho Falls  
State: ID  
Zip: 83401  
Daytime Telephone:  
Contact E-Mail: [smileyone.m@gmail.com](mailto:smileyone.m@gmail.com)  
Name of Utility Company: Falls Water Company  
Acknowledge: acknowledge

Please describe your comment briefly:

Hardly kept my grass alive last summer. Guess now I'll let it die. Can't afford to water it.

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>  
IP address is 216.201.66.243  
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**Jean Jewell**

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**From:** Farmran1@msn.com  
**Sent:** Thursday, February 02, 2012 12:15 PM  
**To:** Jean Jewell; Beverly Barker; Gene Fadness  
**Subject:** PUC Comment Form

A Comment from Randi Farmer follows:

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Case Number: falls water increase  
Name: Randi Farmer  
Address: 175 clary ave  
City: Idaho Falls  
State: Idaho  
Zip: 83401  
Daytime Telephone: 208-932-1919  
Contact E-Mail: [Farmran1@msn.com](mailto:Farmran1@msn.com)  
Name of Utility Company: Falls Water Co.  
Acknowledge: acknowledge

Please describe your comment briefly:

I think that even the thought of increasing our water rate is absolutely ridiculous. We can barley pay the newly increased rate we have been given this last year. My husband and I have both been unemployed for almost 3 years, we are full time students and are on a very limited income. There are at least 3 houses on our street that have been abandoned or foreclosed on due to this economy and you all keep wanting more money that we the people do not have. If we lived in the numbered streets it would be a utility bill just one, we could run the water all day and night for one small flat fee, what gives?

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>  
IP address is 72.24.20.62

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**Jean Jewell**

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**From:** mj\_caywood@yahoo.com  
**Sent:** Thursday, February 02, 2012 12:34 PM  
**To:** Jean Jewell; Beverly Barker; Gene Fadness  
**Subject:** PUC Comment Form

A Comment from Marcus Caywood follows:

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Case Number: *FLS-W-12-01*  
Name: Marcus Caywood  
Address:  
City: Idaho Falls  
State: ID  
Zip:  
Daytime Telephone:  
Contact E-Mail: [mj\\_caywood@yahoo.com](mailto:mj_caywood@yahoo.com)  
Name of Utility Company: Falls Water  
Acknowledge: acknowledge

Please describe your comment briefly:

I think that the proposed rate increase should not be allowed. I can't believe that they want to increase the rate by close to 25%! That is a ridiculous amount. I could see a 5-10% increase, but 25% should not be allowed.

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>  
IP address is 216.201.66.242  
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**Jean Jewell**

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**From:** aaron@netsleds.com  
**Sent:** Friday, February 03, 2012 2:28 AM  
**To:** Jean Jewell; Beverly Barker; Gene Fadness  
**Subject:** PUC Comment Form

A Comment from Aaron Case follows:

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Case Number: FLS-W-12-1  
Name: Aaron Case  
Address: 1082 Moonstone  
City: Idaho Falls  
State: Idaho  
Zip: 83401  
Daytime Telephone: 2085200640  
Contact E-Mail: [aaron@netsleds.com](mailto:aaron@netsleds.com)  
Name of Utility Company: Falls Water Company  
Acknowledge: acknowledge

Please describe your comment briefly:

Falls water is proposing a general rate increase anywhere from 24 to 28 percent depending on service size!!! Are you kidding me!? I literally can barely pay my utilities as is, my pay isn't going up, but you bet my fuel cost, my electricity, my natural gas and my grocery costs have and continue to increase. I haven't seen a pay increase in 3 years...and guess what, I just got a 10,000 dollar a year decrease.  
Falls Water claims its for increasing costs and infrastructure improvements, well thats too bad, you'll have to take care of it like any other company in the world, use your profits and budget the improvements. The engineering firm I belong to can't just start increasing costs cuz we feel like remodeling our building or buying new computers, we have to budget, strategize and frugualy spend, it's time our utilities companies practiced the same. Any rate increase is just selfish and 24/28 percent is astronomical!!

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>  
IP address is 174.126.50.24

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**Jean Jewell**

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**From:** psunfire@gmail.com  
**Sent:** Friday, February 03, 2012 3:24 AM  
**To:** Jean Jewell; Beverly Barker; Gene Fadness  
**Subject:** PUC Comment Form

A Comment from VAN ARNOLD follows:

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Case Number: FLS-W-12-1  
Name: VAN ARNOLD  
Address: 3108 LINCOLN ROAD  
City: IDAHO FALLS  
State: IDAHO  
Zip: 83401  
Daytime Telephone: 208.529.4789  
Contact E-Mail: [psunfire@gmail.com](mailto:psunfire@gmail.com)  
Name of Utility Company: FALLS WATER COMPANY  
Acknowledge: acknowledge

Please describe your comment briefly:  
26.8% RATE INCREASE, WOW!!!!!!!  
TIMES ARE TOUGH. MOST PEOPLE ARE BARELY MAKING ENDS MEET.  
A 1% OR 2% INCREASE, MAYBE.  
26.8% SOUNDS EXTREMELY GREEDY.  
I AM AGAINST ANY UTILITY INCREASES AT THIS TIME.  
WHEN THE ECONOMY GETS BETTER, WE MIGHT BE ABLE TO HANDLE A LARGER INCREASE.

THANKS  
VAN ARNOLD

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>  
IP address is 75.174.53.194  
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**Jean Jewell**

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**From:** psunfire@gmail.com  
**Sent:** Friday, February 03, 2012 7:10 AM  
**To:** Jean Jewell; Beverly Barker; Gene Fadness  
**Subject:** PUC Comment Form

A Comment from VAN ARNOLD follows:

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Case Number: FLS-W-12-1  
Name: VAN ARNOLD  
Address: 3108 LINCOLN ROAD  
City: IDAHO FALLS  
State: IDAHO  
Zip: 83401  
Daytime Telephone: 208.529.4789  
Contact E-Mail: [psunfire@gmail.com](mailto:psunfire@gmail.com)  
Name of Utility Company: FALLS WATER COMPANY  
Acknowledge:

Please describe your comment briefly:  
FALLS WATER GIVES A GALLON ALLOWANCE PER MONTH.  
IF YOU USE LESS THAN THE AMOUNT, THERE IS NO CREDIT.  
IF YOU USE MORE THAN THE ALLOWANCE, THEY CHARGE EXTRA.

IF YOU DO NOT USE YOUR FULL ALLOWANCE EACH MONTH, THE DIFFERENCE NEEDS TO ROLLED INTO THE NEXT MONTH.  
THAT AMOUNT NEEDS TO ACCUMULATE UNTIL USED.  
THANKS  
VAN ARNOLD

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>  
IP address is 75.174.53.194

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