

Jean Jewell

From: brockrl@me.com
Sent: Sunday, February 12, 2012 5:39 AM
To: Jean Jewell; Beverly Barker; Gene Fadness
Subject: PUC Comment Form

A Comment from Brock Leonardson follows:

Case Number: FLS-W-12-1
Name: Brock Leonardson
Address:
City: Idaho Falls
State: Idaho
Zip:
Daytime Telephone:
Contact E-Mail: brockrl@me.com
Name of Utility Company: Falls Water Co.
Acknowledge: acknowledge

Please describe your comment briefly:

I think it is a hard sale to tell me that expenses have gone up around 25%(give or take depending on your type of meter). I hope that the financials listed in the proposal provided by Falls Water have been highly scrutinized.

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>
IP address is 174.126.69.52

Jean Jewell

From: bigdaddy4747@hotmail.com
Sent: Monday, February 13, 2012 12:11 AM
To: Jean Jewell; Beverly Barker; Gene Fadness
Subject: PUC Comment Form

A Comment from Ronald Paget follows:

Case Number: *FLS-W-12-01*
Name: Ronald Paget
Address: 4747 Madison River Road
City: Idaho Falls
State: Id
Zip: 83401
Daytime Telephone: 208 520 7853
Contact E-Mail: bigdaddy4747@hotmail.com Name of Utility Company: Falls Water Company
Acknowledge: acknowledge

Please describe your comment briefly:

Falls Water has applied for another rate increase. I find the amount they are asking excessive. Do they have all customers on meters yet? This is discrimination if they don't. Everyone should pay one rate no matter what size their meter is. They all ways ask for more, but I didn't see them lower rates last year when there was a excess of water. If you give them a increase then I want to apply for a rebate for last year. This is very hard for people on fixed incomes and those who are struggling at this time.

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>
IP address is 174.126.51.173

Jean Jewell

From: kbj2@mindspring.com
Sent: Friday, February 10, 2012 6:07 AM
To: Jean Jewell; Beverly Barker; Gene Fadness
Subject: PUC Comment Form

A Comment from Kent Johnson follows:

Case Number: *FLS-W-12-01*
Name: Kent Johnson
Address:
City: Idaho Falls
State: Idaho
Zip:
Daytime Telephone:
Contact E-Mail: kbj2@mindspring.com
Name of Utility Company: Falls Water Co.
Acknowledge: acknowledge

Please describe your comment briefly:

I find it interesting that Falls Water is asking for an increase in rates and making the increase effective Feb 29, 2012 when they have not read residential meters or provided up to date billing since about Nov 2011. This means they will receive a windfall for water usage that occurred prior to the rate increase. They should not be allowed to increase rates until all meters are read and bills updated to the current readings.

Why should Falls Water be allowed to increase rates an average of over 25% when the economy is at the current low point? I understand the need to improve the infrastructure while the cost of doing so might be at a low point, but this seems excessive. An increase of 25% will have an impact on those with fixed and limited incomes; especially if their usage is around the 12,000 gallon rate.

Falls Water is proposing decreasing the allowed usage by more than half for all customers. That much decrease is extreme and could have much higher impacts on monthly bills than the estimated 25%. What is the rationale for this much change in the allowed usage rate? I understand we need to conserve, but at what point does it become restriction instead of conservation? Is there a need to reduce the total water allowance from 128,000 gallons per month to 53,000 gallons per month; a savings of 75,000 gallons per month of allotted water usage?

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>
IP address is 216.201.66.243
