

To: Idaho Public Utilities Commission
Falls Water Company, Inc
Case No. FLS-W-12-1

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IDAHO PUBLIC
UTILITIES COMMISSION

To Whom It May Concern:

We are opposed to the proposed general rate increase.

In 2011 we paid Falls Water Co. \$255.49, an average of \$21.29 per month. Assuming the same water usage in 2012, We would pay \$323.96, an average of \$27.00 per month.

However, the monthly bills from June through September would be staggering if a 26.8% increase were approved.

We are receiving a 3.6% increase in Social Security benefits for 2012. We suggest that a 3.6% increase would be more realistic than a 26.8% increase.

With the present economy, higher unemployment, and slow home sales, this is definitely not the time for a 26.8% increase in anything.

Sincerely

Steve and Marilyn Archibald
4168 Bracken Way
Ammon, ID 83406

Joyce Yeiter
720 Lakewood Avenue
Idaho Falls, Idaho 83401

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UTILITIES COMMISSION

Idaho Public Utilities Commission
PO Box 83720
Boise, Id 83720-00874
February 11, 2012

Case No FLS-W-12-1
Falls Water Price Increase

To Know It concern,

I concern that this price increase is high concerning this the second price I have since I've move here eight ago. I've starting for the water at \$12. and now they want to about \$20. If they keep raising price at this rate when I retire in eight year the water bill be at \$40. that would mean that they raise their prices about 4 times the price that I've start with. My pay a work doesn't increase at that rate.

I've think they should have a reserve fund for replacing and fixing old pipes and not always passing the cost on the customer. We as customer have to have reserve funds to fix or replace our property.

There are people in my resident that a \$4 to \$5 hurt them. It means their kids would have to without a meal for the month because of the increase. We also have people on fixed income whose income only increase about 3 percent in the last three year.

I've think that Falls Water is asking a lot when they had a 33 percent rate increase about two and half year ago. They are asking for 25 percent increase.

Sincerely yours,

Joyce Yeiter
s

Jean Jewell

From: bansheert@hotmail.com
Sent: Tuesday, February 14, 2012 5:42 AM
To: Jean Jewell; Beverly Barker; Gene Fadness
Subject: PUC Comment Form

A Comment from Nancy Taylor follows:

Case Number: FLS-W-12-1
Name: Nancy Taylor
Address: 3668 E Spectrum Dr
City: Idaho Falls
State: ID
Zip: 83401
Daytime Telephone: 208-529-4847
Contact E-Mail: bansheert@hotmail.com
Name of Utility Company: Falls Water
Acknowledge: acknowledge

Please describe your comment briefly:

I received notice that our water bill could possibly be raising 26%. I was alarmed by that because it is such a large percentage but the more I got looking into it, I feel that Falls Water is being untruthful about it and I DO NOT support the increase. They state that the base rate will raise 26% but our water allowance is going to lower from 12,000 gallons to 5,000. If we were to continue to use the 12,000 gallons, our bill will raise to \$44.11. So, in my mind our rate is going to raise over 50%. So not only will our rate increase, but our water allowance will decrease by more then half. This is not justified in my mind and my vote is a definite NO!

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>
IP address is 174.27.57.60

Jean Jewell

From: djpendlebury@msn.com
Sent: Tuesday, February 14, 2012 6:47 AM
To: Jean Jewell; Beverly Barker; Gene Fadness
Subject: PUC Comment Form

A Comment from Jamie Pendlebury follows:

Case Number: FLS-W-12-1
Name: Jamie Pendlebury
Address: 2841 N Midnight Blue Dr
City: Idaho Falls
State: ID
Zip: 83401
Daytime Telephone: 208-523-1858
Contact E-Mail: djpendlebury@msn.com
Name of Utility Company: Falls Water
Acknowledge: acknowledge

Please describe your comment briefly:

I recently became aware that Falls Water is trying to increase their rates by 26% and cut our allowed water usage by more than 50%. I believe that this is much too high of a raise in price. This will make our water bills in the summer outrageously high. I am very opposed to this proposal!

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>
IP address is 75.174.110.82

Jean Jewell

From: mccracken03@hotmail.com
Sent: Tuesday, February 14, 2012 7:30 AM
To: Jean Jewell; Beverly Barker; Gene Fadness
Subject: PUC Comment Form

A Comment from Megan McCracken follows:

Case Number: FLS-W-12-1
Name: Megan McCracken
Address: 3679 E. Hyrum Drive
City: Idaho Falls
State: Idaho
Zip: 83401
Daytime Telephone: 208-524-6055
Contact E-Mail: mccracken03@hotmail.com
Name of Utility Company: Falls Water Co.
Acknowledge: acknowledge

Please describe your comment briefly:

If feel the rate increase they are asking for is not needed. During this time of economic troubles, with many struggling to get by on a daily basis the rates for water are going to go up by 26.52%. The rates increased last year, and that was hard. Let's not let the rates increase again. Not only will we as consumers be paying more for the water but we will be allotted less water. So many would have to pay \$45 more during the hot summer months this year if they rate increase happens than the already high bill we are paying.

Please do not allow a rate increase of 26.52% to happen. The company can do better at reducing their costs, without having to place the burden of higher wages, more office space etc. on its customers.

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>
IP address is 174.126.47.105

Jean Jewell

From: decorativeconcepts@yahoo.com
Sent: Tuesday, February 14, 2012 12:29 PM
To: Jean Jewell; Beverly Barker; Gene Fadness
Subject: PUC Comment Form

A Comment from Melissa Nelson follows:

Case Number: FLS-W-12-1
Name: Melissa Nelson
Address: 3341 E, Pheasant Grove Dr
City: Idaho Falls
State: Idaho
Zip: 83401
Daytime Telephone:
Contact E-Mail: decorativeconcepts@yahoo.com Name of Utility Company: Falls Water
Acknowledge: acknowledge

Please describe your comment briefly:

I am making a formal complaint against the falls water bill increase that will not only affect our family, but others in general. To also cut our water supply with no explanation of cause to do so, is by far unethical.

I feel like the notice sent out did not inform all residents that will be affected by this increase.

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>
IP address is 174.19.103.91
