

Jean Jewell

From: Jean Jewell
Sent: Wednesday, March 21, 2012 1:19 PM
To: Jean Jewell
Subject: FW: Consumer Assistance Form

FLS-W-12-01

-----Original Message-----

From: Maddjes2@isu.edu [<mailto:Maddjes2@isu.edu>]
Sent: Tuesday, March 20, 2012 9:12 AM
To: Front; Beverly Barker
Subject: Consumer Assistance Form

Consumer Assistance Form submitted by Jessica Maddock follows:

Name: Jessica Maddock
Contact E-Mail: Maddjes2@isu.edu
Daytime Telephone: 2085203051
Home Address: 776 Whittier Street
City: Idaho Falls
State: Idaho
Zipcode: 83401
If this concerns a Business, Business Name:
Business Address:
Business Phone:
Name of Utility Company: Falls Water Company, INC.
Have you contacted the utility regarding your concern?: yes

Please describe your question or complaint briefly:

I am writing in regard to the proposed rate increase by Falls Water Company. In an already suffering economy, the approval of such a significant increase will further dampen Idaho's economy. Many residents under Falls Water Company can barely afford their current rates and an increase may force them from their very homes. When compared to the surrounding areas water rates, Falls Water Company is charging an outrageous amount for the quantity of water received. An increase is not justifiable and should not be considered. I am in the processes of buying a home at 915 Stevens Drive in Idaho Falls. This address is within the Falls Water Company limits, my water bill is going to double if not triple or even quadruple the amount of what I currently pay with the City of Idaho Falls. The rates are so high that I will have to severely limit the improvement projects of my soon to be new home. Falls Water Company does not and should not have the right to hinder my monthly budget in such a significant way. Please do not allow this increase to pass, it will only hurt our already suffering economy. Please put yourself in the position of the residents who will be subject to the rate increase and remember that they have families to feed and homes to care for. Once again, please DO NOT allow this increase to take place. Thank you!

The form submitted on <http://www.puc.idaho.gov/forms/cons/cons.html>
IP address is 174.126.59.43
cons
