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To: Idaho Public Utilities Commission

From: Falls Water Company, Brent Johnson

DATE: April 9, 2012

RE: Response to Leonard Koch Complaint Case No. FLS-W-12-02

RECEIVED COMMISSION

Leonard Kochs property at 4335 N Ammon Rd. is a parcel of ground about 1.5 acres in size. The land is currently being rented out with a single-wide mobile home on the property which is served by a private well for water.

Falls Water was asked by Mr. Koch to provide one water service line to the property. Upon evaluating the property, Falls Water made the assumption that because of the size of the property and there was already water servicing the property, the new connection was for the purpose of subdividing the lot into two parcels for a second dwelling or mobile home.

We now understand the service is for the single-wide trailer currently on the property, which had been paying for water service from the neighbors well. The service connecting on to the system is to replace the shared well water service.

At this time we feel the appropriate fees for a new water service connection to Mr. Koch's property would be:

| 1. | 3/4" Meter Hookup | \$500.00 |
|----|-----------------------------|------------|
| 2. | Service Connection Estimate | \$2,500.00 |

Under 9.3 of the Installation of Service Connections it states:

"Where a service connection is desired for the premises on which there is no permanent structure, the Company will install a service connection to said premises only upon the payment by the applicant of the estimated cost of said service connection..." According to Bonneville County Planning and Zoning, a Single Wide Trailer is not considered a Permanent Structure unless it sits on a Permanent Foundation, which Mr. Koch's trailer does not.

We will also waive the Service Connection Estimate if Mr. Koch has a Qualified Licensed Contractor install the service line from the main line to the lot with an approved Meter Box and Inspected by Falls Water.

We apologize for any confusion, and look forward to being able to serve Mr. Koch with water.

Sincerely,

Brent Johnson President Falls Water Company