

✓ Ack sent 3/28/08

✓ to AV.

✓ to Comments. EH

**Jean Jewell**

---

**From:** murdbruc@yahoo.com  
**Sent:** Thursday, March 27, 2008 3:10 PM  
**To:** Tonya Clark; Jean Jewell; Beverly Barker; Gene Fadness; Ed Howell  
**Subject:** PUC Comment/Inquiry Form

A Comment from Bruce and Melody Murdock follows:

-----  
Case Number: ISL-W-08-01  
Name: Bruce and Melody Murdock  
Address: 805 Tanager  
City: Pocatello  
State: Idaho  
Zip: 83201  
Home Telephone: 208-237-7020  
Contact E-Mail: [murdbruc@yahoo.com](mailto:murdbruc@yahoo.com)  
Name of Utility Company: Island Park Water Company Add to Mailing List: yes

Please describe your question or comment briefly:

We own two combined lots in Island park at 4031 Choctaw in the Shotgun subdivision that are serviced by the Island Park Water Company. Because we have a water hydrant on both lots we have to pay for water per hydrant for a total of \$250.00 per year currently. Since we have owned the property in Island Park aprox 5 years, it seems that most summers there are 3 or 4 weeks at least that there is a boil order in our subdivision due to contaminated water. We have also had to contend with low water pressure a good deal of the time and sometimes no water at all because of the well pump going out or over heating and not being able to get ahold of anyone from Island Park Water to fix it. The proposed 224% increase is highly excessive for the service we receive. Because of Island Park Water's policy of charging per hydrant, we would be paying \$560.00 per year at the proposed rate increase. We pay aprox \$653.00 per year for water, sewer and garbage at our residence in Pocatello which we live at year round. We spend maybe one full week in the summer and maybe two weekends a month in the summer and maybe one weekend a month in the winter in Island Park. We can understand some increase but not more than 50% and there needs to be better service.

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>  
IP address is 168.103.40.23

-----