

✓ Ben Ask sent 4/9/08 VT. A.V. 170 Commons  
; H

ISL-W-0801 April 7, 2008

Dear Sir,

I would like to state my opposition to the large amount of the pay increase at Shot Gun Village at Island Park.

We have a single lot one B. V. which we use 4 months a year & about 20 days a month. It would be unfair for us to pay the same as year around cabins owners with 2 or 3 toilets washing machines & large lawns

Sincerely,

Lot 90-BIX's Dorothy G. Marlette  
Shotgun Village Gerald M. Marlette  
Island Park Id. 170 Fuller Way Ave.  
Pocatello, ID 83201

✓ Gen Ack  
sent 4/9/08

✓ To A.V.

✓ To Commus  
H

Dear Sirs.

RECEIVED

2008 APR -9 AM 8:09

I am writing in regards to the Island  
Park Water Co.

I received a notice that they want to  
increase our rate 224%.

I agree that there needs to have some  
work done on our system.

I have a small lot 100-130 that I put  
a travel trailer on in the summer.

The last two years I have spent  
12 days a year up there. There is me  
& my wife & I am 74 yrs old so we don't  
use that much water.

The people that have cabins & live there  
year around are the ones that use a lot  
of water.

I could haul with me what water I use  
for two days for that is about all we  
stay at a time.

I am willing to pay my share but  
I think 224% for 12 days a year  
is a little much.

I appreciate your help & the work  
you do for us.

If you have a response I would  
like to hear from you.

Thanks Again

FRANCIS SENSEN

715 E 1200 N

Shelley, Id. 83274

208-357-7622

Allen Ack  
sent 4/9/08

No Adv.

No Commes  
; H

RECEIVED

MARCH 31, 2008  
CASE NO. ISL-W-08-01

2008 APR -9 AM 8:09

TO: ISLAND PARK WATER COMPANY, INC.  
IDAHO PUBLIC UTILITIES COMMISSION

REF: YOUR LETTER DATED MARCH 25, 2008

TO WHOM IT MIGHT CONCERN:

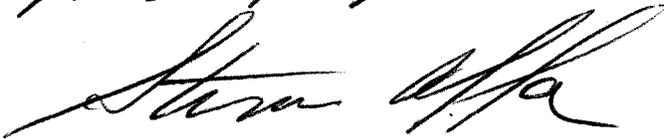
IN YOUR LETTER YOU ASKING FOR A RATE INCREASE OF 224%, FROM \$125 YR TO \$280 YR THIS IS EXTREMELY UN-FAIR TO A LOT OF PROPERTY OWNER'S. LET ME GIVE YOU AN EXAMPLE:

I OWN THE FOLLOWING: SHOTGUN VILLAGE ESTATES, DIVISION #5, BLOCK 23, lots 2 & 4. NO WATER ON Lot 2, A HYDRANT ON Lot 4. IN THE SUMMER I PUT OUR TRAVEL TRAILER ON Lot 4, 4044 CHEROKEE RD. MY WIFE AND I USE IT TUESDAY, WEDNESDAY, & THURSDAY EACH WEEK FROM JUNE, JULY, AND AUGUST EACH YEAR. THAT IS NOT MUCH TIME. AT \$280 A YEAR THAT COMES TO \$93<sup>00</sup> A MONTH FOR WATER FOR ONLY THREE DAYS A WEEK FOR THE MONTHS OF JUNE, JULY & AUGUST. I WOULD CONSIDER THIS ROBBERY.

AS YOU KNOW THERE ARE PEOPLE WHO LIVE THERE YEAR AROUND. AS AN EXAMPLE? THE HOUSE ON THE CORNER OF CHICKSAW DR AND MONTAUK DR, THEIR LOT SIZE IS APPROX 1.6 ACRES, MY lot #4 IS .3 ACRES.

THE PEOPLE WITH THE HOUSE & 1.6 ACRES  
 OF GRASS RUN THEIR "RAIN-BIRDS" USING  
 WATER ALL DAY AND NIGHT EVERY DAY  
 DURING THE SUMMER, TO KEEP THEIR LAWN  
 GREEN. THERE ARE NUMEROUS PEOPLE DOING  
 THE SAME AND THAT LIVE THERE YEAR AROUND.  
 I BELIEVE THE RATE INCREASE NEEDS TO  
 BE PROPORTIONED FAIRLY. I WOULD ACCEPT  
 A SLIGHT INCREASE BUT NOT THE SAME  
 RATE FOR YEAR AROUNDERS.

YOURS TRULY




Stephan N Affa  
 8920 W Barton Rd  
 Pocatello ID 83204-7101

208-478-1744

✓ Gen Ack  
sent 4/9/08

✓ To A.V.

✓ To Commis.  
; H

Idaho Public Utilities Commission  
P.O. Box 83720  
Boise, Idaho, 83720-0074

RECEIVED

April 4, 2008

2008 APR -7 PM 3: 14

Dear Sirs,

IDAHO PUBLIC  
UTILITIES COMMISSION

In regards to the Island Park Water Company I would like for you to know how I feel about the rate increase. My husband and I built a home on Aspen Ridge in Island Park a little over ten years ago. We live here year around and our water comes from Island Park Water Co.

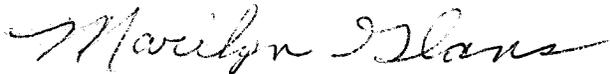
There are no checks and balances with our well. At any time it can be shut off by anyone. We receive no warnings about a shut off. Several new homes have been built on Aspen Ridge since we moved here and the contractors shut the well off at will.

The old lines are too shallow for our cold winters and freeze unless people keep their water dripping all winter. In the ten years that we have lived here there has been no attempt to replace these old lines. With each bill in the spring , we are told the water is for culinary use only.

We have been without water for as high as three days at a time. Often we are without water for six to eight hours at a time. And many times we are without water for two hours at a time. This does cause a lot of tension and stress. One often wonders if a shower can be completed before the water goes off. It seems that summer is the worst time for water problems.

I would not be opposed to a rate increase if the money went for improvements to the system, but if past performance is any indication , nothing will be done and we will have the same old problems. A business just goes down hill if money isn't put back into it. We need some assurance that we will have water on a steady basis without all the shut offs.

Sincerely,



Marilyn Glans

Marilyn Glans  
4771 Elk Dr./Aspen Ridge  
Island Park, Idaho 83429

RECEIVED

ISLAND PARK WATER COMPANY, INC.

2008 APR - 7 PM 3:15

IDAHO PUBLIC  
UTILITIES COMMISSION

We are you non profit water provider.

### WATER SOURCE

Your water comes from wells and the water is tested quarterly by an independent laboratory to be sure that it meets all state and federal water quality standards

Island Park Water Company operates in compliance with and is regulated by the Idaho Department of Health and Welfare and the Idaho Public Utilities Commission (IPUC)

The rate is \$125.00 per year for availability for an outside non-freeze faucet or house service, and is due by the 15<sup>th</sup> of June.

The IPUC approved rate for residential dwellings is \$125.00 for an outside none-freeze faucet. Only one dwelling is allowed per lot. Where a lot owner chooses to violate this rule, they will be charged an additional \$125.00 for each dwelling or mobile home on a lot, whether vacant or occupied.

In order not to be charged the yearly fee, where the only source of water is a non-freeze water faucet on a lot, the faucet must be removed from the property and a written notice sent to the water company.

### TERMINATION OF SERVICE

Your water service can be disconnected for (1) non-payment of delinquent bills, (2) failure to abide by the terms of a payment arrangement, (3) fraudulent or unauthorized use of service.

*Water Co has no way of turning off the water to individual Property*

**If you have any past due amount, you are delinquent, and could be disconnected.**

**RECONNECT FEES:** After a disconnection the amount charged will be based on our actual cost, plus payment of past delinquent amounts.

### IMPORTANT REMINDERS

1. Be sure to keep a pencil-sized stream of water running during severe cold weather to prevent costly and inconvenient freeze-ups. You will be responsible for repairing any freeze-up beyond the water main.
2. Make sure you know where the main water shutoff valve in your house is located in case you have a "plumbing emergency".
3. Culinary use only.

**THE MAIN REASON FOR FROZEN WATER LINES IS CAUSED BY SNOW PLOWING OF ROADS AND DRIVEWAYS OVER THE WATER LINES.**

RECEIVED

From

Donald J. Kelley  
4658 Stevens Lane  
Shotgun Village

2000 APR -7 AM 8:14  
Sub Div. 1

4-3-08

IDAHO PUBLIC  
UTILITIES COMMISSION

BIK 1

I am writing in reference to Island Park Waters request for a rate increase of 224%. That averages 15% for past 15 years.

We've had the property for 17 years. We keep a 5<sup>th</sup> wheel there during the summer.

We've never been given a phone number for loss of service! They are not listed in the phone book and their mailings have no number.

A few years back there was a leak in the road way that took over a week to repair - we've lost service at least twice each year for the last four years. Two years ago they had high pressure problems that popped the pressure release valve on a neighbors water heater and flooded him. It also blew a friends water hose and we had leaks at our faucet fittings

During loss of service last year a friend somehow got a number of a service man in the area. After numerous calls - leaving messages we never were contacted. Service was back on the next day.

By not asking for a rate increase in 15 years shows they've had little concern in providing quality service!

I am in favor of a fair increase to upgrade the service - in return all customers should be provided a phone number for service problems and a response in reasonable time

Yours Truly,

Ronald J. Kelley  
3190 Meadow Lane  
Ammon, Id. 83406

208-523-0924