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ISL-W-08-01

May 4, 2008

RECEIVED

08 MAY -7 AM 8:13

IDAHO PUBLIC
UTILITIES COMMISSION

To Whom It May Concern,

I have no idea when the comment period on the issue of Island Park Water Company ends - as it was not stated in the letter we received. We have owned our property in Island Park Village (Shotgun Village Est Div #5 Lot 1 BLK 26 Sec 12 TWP 13 RGE 42 and #8 Lots 2-3 BLK 26 Sec 12 TWP 13 RGE 42) for 20 years. To the best of my knowledge there has been no up-grades or improvement made in the water system or the winter freeze-up problems we encounter each year. The same issues that have been presented to you in the past remain. In addition we deal with the issues of new homes and subdivision requests with no improvements being done to the current system. As you may guess, the leaving on of a stream of water all winter is not only wasteful but impossible if you are able to visit your home only on weekends. We haul our own water at least 3 or 4 months of each winter season. I say no increase to no service. Sincerely, Linda Hancock

ISLAND PARK WATER COMPANY, INC.

P.O. BOX 2521
IDAHO FALLS, ID 83403-2521
Email iph2o@msn.com

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IDAHO PUBLIC
UTILITIES COMMISSION

CUSTOMER NOTICE

March 25, 2008

To Customers of Island Park Water Company

An application is being prepared for filing with the Idaho Public Utilities Commission (IPUC) for approval of a rate increase of 224% for residential service effective as soon as possible. We are requesting that the fee for water use be increased from \$125.00 annually to \$280.00 annually. There has not been a rate increase since 1992 and the increase is necessary to meet increased operating expenses, including the higher cost of Electricity, lab fees for testing water, labor and material for repairs and maintenance to the pumps and water lines. We find it necessary to increase the fees to maintain the existing system.

This application is a proposal, subject to public review and a Commission decision. A copy of the application will be available for review at the office of the Commission or on the IPUC web site at www.puc.idaho.gov. The application and other case information may be found by clicking on the "WATER" icon, then on "OPEN WATER CASES" and scrolling down to Island Park Water.

Interested parties may mail written comments to the Idaho Public Utilities Commission, PO Box 83720, Boise, ID 83720-0074. Comments may be submitted by email on the IPUC web site by clicking on the "Contact Us" link.

You may receive a copy of the application by e-mailing to iph2o@msn.com, or writing to the Island Park Water Company address above. Include your email address or mailing address to receive a copy of the application.

Shotgun Village Division No. 5, Lot 1, Block 26

ISLAND PARK WATER COMPANY, INC.

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NOTICE:

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IMPORTANT REMINDER

IDAHO PUBLIC
UTILITIES COMMISSION

(1) Be sure to KEEP a PENCIL-SIZED STREAM OF WATER RUNNING DURING THE WINTER to prevent costly and inconvenient freeze-ups. DO NOT TURN OFF THIS PENCIL-SIZED STREAM OF WATER UNTIL THE GROUND IS COMPLETELY UNFROZEN IN THE SPRING.

Even though the weather warms up, the ground may be frozen as deep as 5-6 feet during the winter and does not thaw out as soon as the weather warms up some. It takes more time for the ground to unthaw and the frozen ground can cause water lines to freeze.

Some people do turn this pencil sized stream of water off too soon, causing their lines to freeze up.

THE MAIN CAUSE OF FREEZING WATER LINES IS PLOWING THE ROADS AND DRIVEWAYS OVER THE WATER LINES. DEEP SNOW LEFT ON THE GROUND ABOVE THE WATER LINES HELPS INSULATE THEM FROM FREEZING.

The Water Company cannot unthaw lines that freeze up in the roadways. We have to wait for the frozen water lines to unthaw, which may be as late as June.

(2) Make sure you know where the main water shutoff valve in your house is located in the event you have a "plumbing emergency.

TERMINATION OF SERVICE

Your water service can be disconnected for:

- (1) Non payment of delinquent bills
- (2) Fraudulent or unauthorized connections and use of service.

If you have any past due amount you are delinquent, and could be disconnected.