

✓ Gen. Ack sent 6/4/08

✓ To AD.

✓ To Commis. 11

4047 Cherokee Rd.
Island Park, ID 83429

5/30/2008

Idaho Public Utilities Commission
PO Box 83720
Boise, ID 83720-0074

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2008 JUN -2 AM 8:24

IDAHO PUBLIC UTILITIES COMMISSION

Re: CASE NO. ISL-W-08-01, Island Park Water Co., Inc.

After going three months without water and the fact that my water is brown, out of the tap and the fact that we have many boil orders through-out the summer. NOBODY wants to drink brown water. NOBODY wants to boil water in the summer. I do not want to even pay \$125.00 per year. (I spend around \$300.00 dollars per year for bottled water). Some days the water is so dirty when taking a bath, one feels as dirty after, as before the bath.

They IPW, so I am told have had or do have chlorinators in all of the wells, if so; why aren't they used. Why do people come in and repair or connect new water lines, without putting chlorine in the wells. Why aren't we told when people are turning off the water? Why haven't they charged new people for hooking into the system????? (or do they) Such as all the new houses.

I feel that IPW should repair and upgrade the water system and then ask for their BIG increase. IPW made the big money when they installed the systems. Why should WE the customer, now have to pay for something that should have been taken care of in ongoing maintance.

I have, will take some bottles of dated water that comes out of my faucet to the June 10 meeting.

Perhaps they should get out of the water system business, unless they can take care of the systems like a business, not something out of sight out of mind, untill billing time or they get so many calls they have to repair something. Many people pay for their own repairs, or buy parts for the electrical controls.

Sincerely,

Richard S Russell

C. Richard Russell



Note I did not send me to IPW Co

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