

✓ Men Ask
sent 4/26/08

✓ To A.V.

✓ To Comments
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Jean Jewell

From: reesecabin@yahoo.com
Sent: Wednesday, June 25, 2008 11:59 AM
To: Tonya Clark; Jean Jewell; Beverly Barker; Gene Fadness; Ed Howell
Subject: PUC Comment Form

A Comment from David and Patricia Reese follows:

Case Number: ISL-W-08-01
Name: David and Patricia Reese
Address: 5081 East GooseBay Drive
City: Island Park
State: Idaho
Zip: 83429
Daytime Telephone: 208-558-9241
Contact E-Mail: reesecabin@yahoo.com
Name of Utility Company: Island Park Water Company Add to Mailing List: yes

Please describe your comment briefly:

I want to tell you my opinion of the Island Park Water Company's service to our subdivision in Goose Bay. We have been hooked up to their service for the past ten years. The service was fairly good to begin with for the first five years but the last few years there have been multiple breakdowns. Weekends without water as well as weekdays. During that period of breakdowns David Benton was good to get Andrews Drilling or other people to come and restore our service but the system was wearing out or was old and had multiple problems.

In 2007 they did major upgrades on both wells. Service has been much better since then.

When the upgrade was made they made the west well the primary well, which has a sulfur smell and bad tasting water. Before the change the east well was the primary well, which is sweet tasting and much better water. If Island park Water could make the east well our primary well it would be a much better tasting and smelling water. also the west well is making all our white linen turn yellow when laundered.

The system (pipes) not the wells and pumps is old and may need to be upgraded but the raise in rates they are proposing seems extreme.

Thanking you for considering our input.
David and Patricia Reese

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>
IP address is 67.158.130.23
