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sent 4/18/09

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Jean Jewell

From: chasselstrom@yahoo.com
Sent: Monday, June 15, 2009 9:22 AM
To: Jean Jewell; Beverly Barker; Gene Fadness; Ed Howell
Subject: PUC Comment Form

A Comment from Carol Hasselstrom follows:

Case Number: MNV-W-09-01
Name: Carol Hasselstrom
Address: 188 N 3950 E
City: Rigby
State: ID
Zip: 83442
Daytime Telephone: 208-542-0848
Contact E-Mail: chasselstrom@yahoo.com
Name of Utility Company: Morning View Water Company Add to Mailing List: yes

Please describe your comment briefly:

Here we go again. Nolan Gneiting is asking for another rate increase to keep Morning View Water Company from having to go out of business. This is his third request. He made one in 2002. Even though the commission staff could not complete an audit on the company they created a financial report for him and gave Mr. Gneiting a substantial increase and added a \$5 a month contingency charge because Nolan said that it wouldn't kill anyone to pay \$5 extra a month so that he could do needed repairs to the system. Were these repairs done. NO.

In 2006 Mr. Gneiting asked for another increase because so many things needed to be done to bring the system into compliance and the power bill went way up. Again the commission staff could not complete an audit on either the company's books or the contingency fund. This didn't stop you. You created a Financial report using three months worth of records and granted a substantial increase and continued the \$5 a month for the contingency fund even though this money was not even going into a separate account or being accounted for. Were the needed repairs done. NO.

Now the State of Idaho is preparing to sue Mr. Gneiting for being out of compliance with state laws regulating water companies. Mr. Gneiting has requested a 25 percent increase in the water rate to pay for the needed repairs (repairs that he promised to make with the 2002 and 2006 increases). The IPUC has been trying for two years to get the needed backup from Nolan to complete audits on the contingency fund and the company. Mr. Gneiting can't help them, he still does not keep company records. No one has any idea how much of the water revenue is spent on the water company or if the contingency fund money is going where it is suppose to go and being used for what it is suppose to be used for. Mr. Gneiting did actually complete some minor repairs to the system last September. The total cost of the repairs was under \$500. It was worth the \$500, we no longer have mice drowning in the well.

It is time to stop this nonsense. Mr. Gneiting does not and will not use most of the revenue from the water company to pay the water company's bills or make the needed repairs. Throwing more money Mr. Gneiting's way will not guarantee that any of the needed repairs will be made. It will not guarantee that the state isn't going to be forced to take legal action against this water company.

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>
IP address is 67.60.93.246