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Jean Jewell

From: Jean Jewell
Sent: Tuesday, June 23, 2009 4:06 PM
To: Jean Jewell
Subject: FW: Consumer Complaint/Inquiry Form

MNV-W-09-01

-----Original Message-----

From: taterheads2@msn.com [mailto:taterheads2@msn.com]
Sent: Saturday, June 20, 2009 9:06 AM
To: Front; Beverly Barker; Ed Howell
Subject: Consumer Complaint/Inquiry Form

A Complaint/Inquiry from John & Trudy Carrillo follows:

Name: John & Trudy Carrillo
Contact E-Mail: taterheads2@msn.com
Daytime Telephone: 208-745-7593
Home Address: 3963 E. 180 N.
City: Rigby
State: ID
Zipcode: 83442
If this concerns a Business, Business Name:
Business Address:
Business Phone:
Name of Utility Company: Morning View Water Company Have you contacted the utility regarding your concern?: yes

Please describe your question or complaint briefly:

MNV-W-09-01

In regards to the 25% increase requested by Morning View Water Company. We were required to pay an increase in our water rate in 2006 and nothing was done with the increased funds to update the water system. We formed an association of landowners/water users to get our voice heard. PUC has granted rate increases in the past with out a complete financial review, due to the fact that Nolan can't or won't provide that information to the PUC. He has done little to anything to keep the system in good working order and now used the best way possible for our needs.

The form submitted on <http://www.puc.idaho.gov/forms/cons/cons.html>
IP address is 75.174.97.79
cons